

Moksh Keloo

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EDUCATION

Bachelor of Science: Computer Science
University of Florida

Expected in April 2024

RELEVANT COURSEWORK

COP3502C Programming Fundamentals I: (Core Java principles & OOP)
COP3503C Programming Fundamentals II: (C++ principles & OOP)

TECHNICAL SKILLS (2+ years of Experience)

- Java | C++ | Python
- HTML | CSS | JavaScript | TypeScript
- React (Redux) | Angular | Vue | Next
- Tailwind | Bootstrap | SCSS
- Node | Express | Django | Firebase | REST API
- MongoDB | SQL | PostgreSQL
- Git | Figma (UI/UX)
- Knowledge of SDLC, Agile & Scrum Methodologies
- Tableau | MS Suite

Personal Website to view projects: www.mokshkeloo.xyz

PERSONAL EXPERIENCE

Website Developer / Web Designer

[UF Shoes 4 Smiles](#)

(October 2020 – Present)

Shoes 4 Smiles is a student organization dedicated to fundraising and providing shoes and other basic necessities to people in local, disadvantaged communities.

- Ensured comprehensive mobile responsive UI layouts with understanding of React JS and Tailwind CSS.
- Troubleshoot issues and concerns, configure operation and analytic plugins, and design changes as needed.
- Worked directly with the President of the club to understand and implement multiple technologies and programs for the organization.
- Platform migration managing simple backend processes and ensuring a smooth migration process.

WORK EXPERIENCE

Amnesty Floor Monitor (AFM) at AR Warehouse
Amazon.com

December 2021 – August 2022

- Diagnosed problematic and disabled robotic drives units to ensure smooth operations on the AR Floor for the associates.

- Assisted inbound and outbound teams in accomplishing daily performance targets by fostering optimum floor health on the Amazon Robotics (AR) floor.
- Communicated distinctive types of information to floor health monitors and other departments to ensure continuous quality process synchronization.
- Retrieved orders rapidly to meet demanding efficiency targets during Prime Day and other peak seasons.
- Accomplished targets by prioritizing tasks well and striving diligently.

Virtual Customer Service Representative

Amazon.com

May 2019 – September 2021

- Provided customers with product concerns while offering great experiences through timely assistance.
- Delivered detailed information on navigating Amazon services and its self-service systems.
- Maintained an in-depth understanding of the company's goods and services in order to provide information on premium offers.
- Connected customers with constructive initiatives in order to assess their requirements and provide effective solutions.