



Manish kumar Gupta
APARTMENT 301 LANDMARK HOUSE
11 BROADWAY
BRADFORD
BD1 1JB

Your Account Number: A-7C8E5B94
Bill Reference: 273176992 (26th Dec. 2024)

Your estimated annual cost

£1,485.15 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 2380000048076) You're on our cheapest electricity tariff of its kind. You could **save £91.70 a year** by switching to Octopus 12M Fixed. You may need to change how you pay or your meter setup, but contact our team if you'd like to switch.

You may save a few pounds by switching to Smart Pay-As-You-Go. Contact our team to see if this would suit your circumstances.

Emergency numbers

Smell gas? Call **0800 111 999**

Power cut? Call **105** to get help

Your Electricity Distributor is: Northern Powergrid (Northeast) plc (105)

Your energy account

9th Dec. 2024 - 25th Dec. 2024

On 9th Dec. 2024 your previous balance was £90.75

1. We have charged you

Based on your meter readings. VAT included.

Electricity 9th Dec. 2024 - 24th Dec. 2024 - £83.78

On 25th Dec. 2024 your new balance is £6.97

Octopus Energy Limited

W octopus.energy
E hello@octopus.energy
P 0808 164 1088

Registered Office

UK House, 5th floor, 164-182 Oxford Street,
London, W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751



Your Charges In Detail

Electricity	Supply number	S	1	801	100
			2380000048076		
Supply Address: Apartment 301 Landmark House, 11 Broadway, Bradford, BD1 1JB Postcode area alpha identifier: S					
Flexible Octopus (9th December 2024 - 24th December 2024)					
Energy Charges for Meter 24J0246936					
9th Dec 2024	0.0 Data collector reading				
25th Dec 2024	311.3 Smart meter reading				
Energy Used	311.3 kWh @ 22.39p/kWh				£69.69
Standing Charge	16 days @ 63.11p/day				£10.10
Subtotal of charges before VAT					£79.79
VAT @ 5.00%					£3.99
Total Electricity Charges					£83.78
Total charges for bill					£83.78



About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	22.39p/kWh
Standing Charge	63.11p/day (£230.34/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	5289.1 kWh



Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 19.46 kWh/day.

Please visit our website for advice on how to save energy in your home.

Your Account Number: A-7C8E5B94
Bill Reference: 273176992 (25th Dec. 2024)

Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

Or, if you live in Scotland, you can contact energyadvice.scot for independent help.

Go to: [energyadvice.scot/email-us](mailto:energyadvice.scot@email-us), or call their customer service on 0808 196 8660 Monday to Friday, 9am to 5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at www.energyombudsman.org. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.