Programme de pratique factuelle sur le **diabète de type 2**

VISTA DM

eVIdence baSed pracTice progrAm in Diabetes Mellitus

Step-by-step guide on how to register on the Alliance Portal, search for participants, and how to follow-up

Programme de pratique factuelle sur le diabète de type 2

VISTA DM

eVIdence baSed pracTice progrAm in Diabetes Mellitus

What is it?

A medical practice activity aiming to provide evidence-based interventions to help physicians address barriers to achieving optimal management of patients with type 2 diabetes.

Why are we supporting this program?

The BI Lilly Alliance's support of VISTA DM helps to uphold our strategic imperatives of helping physicians to become better at improving diabetes outcomes and enabling local influencers to shape diabetes care in their communities – all in the context of helping our customers to control diabetes (our Alliance Promise)

What are the program components?

There are two programs; one for GPs and one for community specialists. Components include practice assessments, interactive feedback, virtual patient cases, and more. What is special about this program is that it is managed by a third party (CHRC) and supervised by a steering committee co-chaired by Dr. Leiter and Dr. Cheng

Who are the participants and how were they chosen?

CHRC is recruiting **370 primary care physicians (PCP)** and **80 community specialists (CS)** to participate. The participants were selected by the CHRC in order maintain the credibility and integrity of the program.

What is my role?

Customers should not be proactively invited to participate in this program. You can follow-up with invited physicians to see if they want to participate once the initial invitation has come from the CHRC and the Planning Committee by generating and sending an invitation via email or printing and bringing one personally (available on the Alliance portal-see below)

Is there a website I can view all participants and follow-up on invites?

Register at www.vistadm.ca/alliance with your **work** email (Lilly or BI) and follow the registration steps to view the full participant list and generate invitations.

Who do I contact for support?

Questions from participants should be directed to CHRC at info@vistadm.ca

If you have any questions, please email david.grabowski@boehringer-ingelheim.com

1. Go to www.vistadm.ca/alliance and click Register Now

2. Fill in the blanks with your information. Use your work email and create a password and click Complete Registration

3. Wait for your email confirmation and then log in with your username and password on the main page (www.vistadm.ca/alliance)

"Hybrid sales rep" should be selected by reps who call on GPs and specialists

After logging in you will see the homepage (Hybrid reps have to additionally select PCP or CS)

4. Search for your customers by filtering by BI territory number. To download excel file, [click here](#)

Change Program	Change Region	New Physican Request	User Manual	Document Centre	Resource Centre	Reports

Physician List

Generate Multiple Invitations   Générer plusieurs invitations

Physician Info	BITerritoryID	First Name	Last Name	Province	FSA	Invited by CHRC	Participation Status		Participation Summary		Generate Invitation (English)	Générer invitation (Français)
	1505											
✏	1505	Blaine	Pierce	NL	A0E	✔	No Response	🔍	☐		⬇ 11/25/2015 1:58:47 PM	⬇ 11/25/2015 1:58:52 PM
✏	1505	Mark	Porter	NL	A1E	✔	No Response	🔍	☐		⬇ 10/13/2015 3:23:44 PM	⬇
✏	1505	Cyril	Riche	NL	A1N	✔	No Response	🔍	☐		⬇ 10/13/2015 3:23:44 PM	⬇
✏	1505	Peter	Robbins	NL	A1E	✔	No Response	🔍	☐		⬇ 2/2/2016 12:48:27 PM	⬇
✏	1505	Bernie	Roberts	NL	A0E	✔	No Response	🔍	☐		⬇ 2/2/2016 11:20:40 AM	⬇

To Lilly reps: Lilly territories are coming soon. In the meantime, connect with your BI counterparts

What to do if…

- Customer status is "No Response", [go to slide 7](#)
- Customer status is "Not Invited", [go to slide 8](#)
- Customer status is "Registered", [go to slide 9](#)
- I don't have customers in the program, [go to slide 10](#)

If a customer's status is "No Response", you may follow-up on the original CHRC invitation with your own invite in two ways: <u>email</u> **OR** <u>printing and bringing it yourself</u>

EN   FR

Change Program   Change Region   New Physican Request   User Manual   Document Centre   Resource Centre   Reports

Click on the pencil and scroll down until you see this form

Physician List

Generate Multiple Invitations   Générer plusieurs invitations

Physician Info	BITerritoryID	First Name	Last Name	Province	FSA	Invited by CHRC	Participation Status	Participation Summary		Generate Invitation (English)	Générer invitation (Français)
	1505										
✏	1505	Blaine	Pierce	NL	A0E	☑	No Response	🔍	☐	⬇ 11/25/2015 1:58:47 PM	⬇ 11/25/2015 1:58:52 PM
✏	1505	Mark	Porter	NL	A1E	☑	No Response	🔍	☐	⬇ 10/13/2015 3:23:44 PM	⬇
✏	1505	Cyril	Riche	NL	A1N	☑	No Response	🔍	☐	⬇ 10/13/2015 3:23:44 PM	⬇
✏	1505	Peter	Robbins	NL	A1E	☑	No Response	🔍	☐	⬇ 2/2/2016 12:48:27 PM	⬇
✏	1505	Bernie	Roberts	NL	A0E	☑	No Response	🔍	☐	⬇ 2/2/2016 11:20:40 AM	⬇

SEND INVITATION BY EMAIL

Physician's Email

Your Email

Message

SEND INVITATION IN: ■ ENGLISH ■ FRANÇAIS

✓ SEND / ENVOYER

If a customer's status is "Not invited", it means CHRC has not yet invited this customer to the program. You may follow-up with CHRC and request them to invite your customer earlier by emailing lgoldin@chrc.net

If participant status is marked as "Registered", you may track participant progress by clicking here

New Physican Request

User Manual

Document Centre

Resource Centre

Reports

Generate Multiple Invitations

Générer plusieurs invitations

ce	FSA	Invited by CHRC	Participation Status		Participation Summary	Generate Invitation (English)	Générer invitation (Français)
	H8N	☑	Registered		🔍	☐	11/19/2015 4:37:59 PM	⬇
		☑	Registered		🔍	☐	11/16/2015 12:53:52 PM	⬇

PARTICIPATION SUMMARY

PHYSICIAN SPECIFIC REQUIREMENTS

MOU:	NOT COMPLETED
Payee Form:	NOT COMPLETED

VISTA DM ACTION ITEMS

Needs Assessment:	NOT COMPLETED
Remuneration Status:	STATUS
PAF #1:	NOT COMPLETED
Remuneration Status:	STATUS
PAF #1 Re-Assessment:	NOT COMPLETED
Remuneration Status:	STATUS
Patient Survey:	NOT COMPLETED

These are the different program components

✓ Follow-up with participants on the value of the program to reinforce learning, practice change, and support from the BI Lilly Alliance.

- It may happen that none of your customers will be participating in the program. This is because recruitment was done at arm's length and is not based on your target list. However, if a customer **requests** to be part of VISTA DM, the CHRC has included a mechanism for you to request additional physicians in the portal.

Change Program   Change Region   New Physican Request   User Manual   Document Centre   Resource Centre   Reports
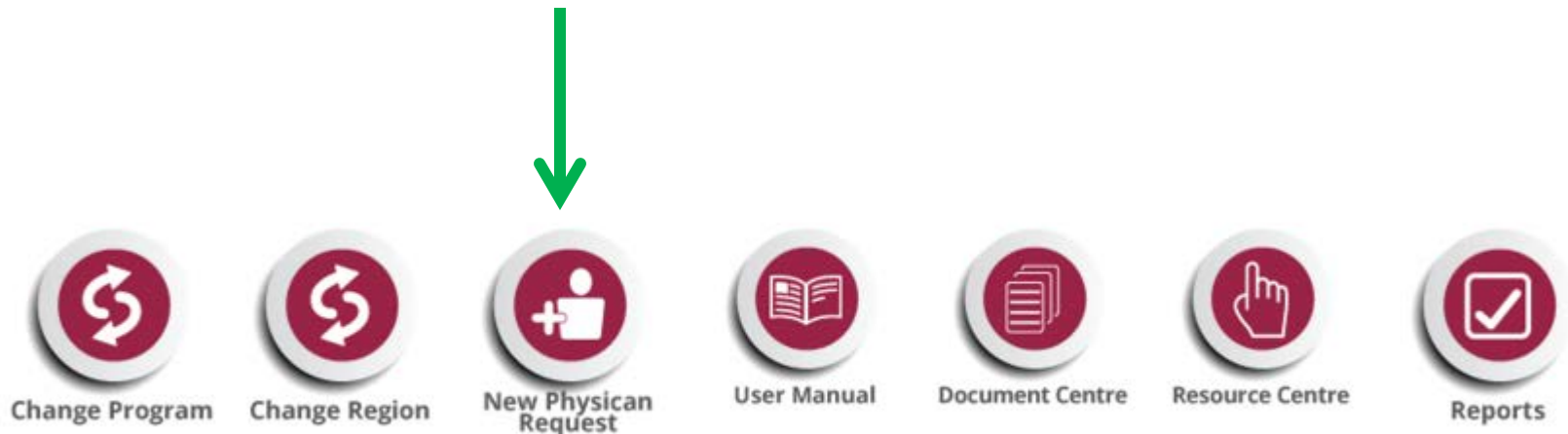
To learn more about the program

Click on "Resource Centre"

Change Program **Change Region** **New Physican Request** **User Manual** **Document Centre** **Resource Centre** **Reports**

Resource Centre

English

Program Description

Guide to Enabling Cookies

Step-by-Step Guide

Français:

Aperçu du programme

Guide pour activer les cookies

In the Resource Centre you will find more information on the program including training materials

Support

- Any questions on the website or the program general, contact david.grabowski@boehringer-ingelheim.com

- Please direct any questions from participants to info@vistadm.ca

To obtain the Master List in excel format:

- Choose FSA or BI Territory ID

- After the page refreshes, click "Select all"

Click "Master List" to download. In the Master List, you can add filters to each column

Instructions:
To filter the list by FSAs, please hold down the Ctrl key and select multiple items
To download the entire list, please click the "Select All" button

Please select a Filter Mode
○ FSA ○ BI Territory ID

Filter by FSA
Select All

Filter by BI Territory ID
Select All

Instructions:
Click the download icon next to the desired report type to generate the file

Reports:	
Master List	⬇
Participant Program Status	⬇
Program at a Glance PCP	⬇
Invited Participants	⬇
Registered Participants	⬇
No Response	⬇
Not Invited	⬇