# **Library Management System Case Study**

# **Project Overview:**

A Library Management System (LMS) is an application that helps users manage books, track borrowing/returning, and streamline library operations. The goal is to design an intuitive and efficient UI/UX for both librarians and readers.

# **Product Overview**

What is

#### JUSTBOOKS?

**JUSTBOOKS** is an innovative online library app that revolutionizes the way people access and enjoy books. Our platform provides a vast collection of books that can be ordered online and delivered to your doorstep, eliminating the need to visit a physical library.

# **Problem Statement:**

Many traditional library systems have outdated, complex interfaces that are not user-friendly. Users struggle with:

Complicated navigation (hard to find books, check availability)

Slow and manual processes (borrowing, returning, and tracking books)

Lack of notifications for due dates, reservations, and fines

User Research & Personas



# Problem?

Traditional libraries are often inconvenient, inaccessible, and limited in their book selection, making it difficult for people to access and enjoy books.

Existing solutions are often expensive and fall short in terms of convenience and accessibility.

# Solution

JUSTBOOKS is an online library platform that provides a convenient, accessible, and affordable way for people to access and enjoy books. It solves the problem of inconvenient and inaccessible traditional libraries, providing a modern and userfriendly way for people to discover, access, and enjoy books.

# **Design Thinking Process**



User Research.

Define
Empathy map.
User Persona.
Problem Statement.
Storyboard.



Ideate
Information Architecture.
User Flow.
Sketch.
Wireframes.



Design System.
High-Fidelity Wireframes.
Prototyping.

## 2. User Personas

## Librarian

- Manages book inventory (adds, edits, deletes books).
- Issues and returns books for users.
- · Tracks overdue books and user activity.

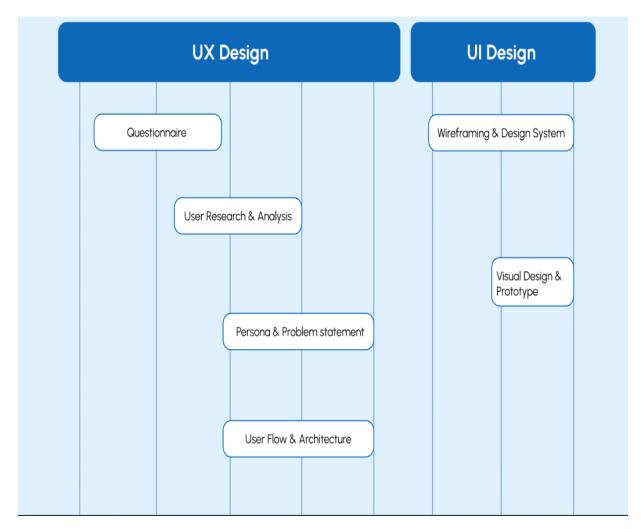
Generates reports for administration.

## Student/Member

- Searches for books using various filters.
- · Views book details and availability.
- Borrows, reserves, and returns books.
- Manages personal account details and borrowing history.

## **Administrator**

- Oversees system operations and staff activities.
- Generates analytics and reports on library usage.
- Manages user accounts and permissions.



# 3. UI/UX Goals

## **Easy Navigation**

- Simple and intuitive menu structure with clear labels.
- Dedicated sections for book management, user management, and transactions.

## **Minimal Learning Curve**

- Accessible design for all users, including non-tech-savvy individuals.
- Step-by-step guidance for new users (e.g., tooltips and onboarding screens).

#### **Efficient Book Search**

- · Advanced search with autocomplete suggestions.
- Filtering options (by title, author, category, availability).

## **Real-Time Status Updates**

- Book availability displayed in real-time.
- Notifications for due dates and overdue books.

## **Mobile Responsiveness**

 Adaptable design across different screen sizes (desktop, tablet, mobile).

### 4. User Flow

#### For Librarians:

 Login/Register → 2. Dashboard → 3. Manage Books (Add/Edit/Delete) → 4. Issue/Return Books → 5. View Reports

#### For Students/Members:

- 1. Login/Register → 2. Search Books → 3. View Book Details →
  - 4. Reserve/Borrow → 5. Track Borrowed Books & Due Dates

## 5. UI Design Components

#### **Dashboard**

- Clean layout with widgets displaying total books, borrowed books, pending returns.
- Quick access buttons for frequently used features.

#### Search & Filters

- · Prominent search bar with predictive text.
- Filters for narrowing down search results based on book category, availability, author, etc.

## **Book Details Page**

- Displays book cover, author details, summary, and availability.
- Clear "Borrow" or "Reserve" button for action.

#### **User Profile & Notifications**

- Displays borrowed books, due dates, and fines.
- Notifications for upcoming due dates, overdue books, and library announcements.

#### **Book Issuing & Returning UI**

- Barcode scanning for quick book issuing and returning.
- Confirmation messages for successful transactions.

#### **6. UX Best Practices**

#### Consistency

Uniform design patterns across pages for a familiar experience.

## **Visual Hierarchy**

• Important elements (e.g., borrow/return buttons) highlighted for clarity.

## **Error Handling**

 Clear messages for invalid searches, overdue books, and system errors.

## **Dark Mode & Accessibility Features**

 High contrast and screen reader compatibility for visually impaired user.

# **SWOT** Analysis



#### Strength

- Wide range of new books.
- Personalized recommendations.
- Audio books.
- Flexibility of library centers.
- Memberships & Subscriptions.



#### Weakness

Delay in deliveries.



#### Opportunity

- Flexibility for users.
- Home library.
- Buying online is common.



#### Threat

- Strong competition in market.
- Lack of experience in the book market.



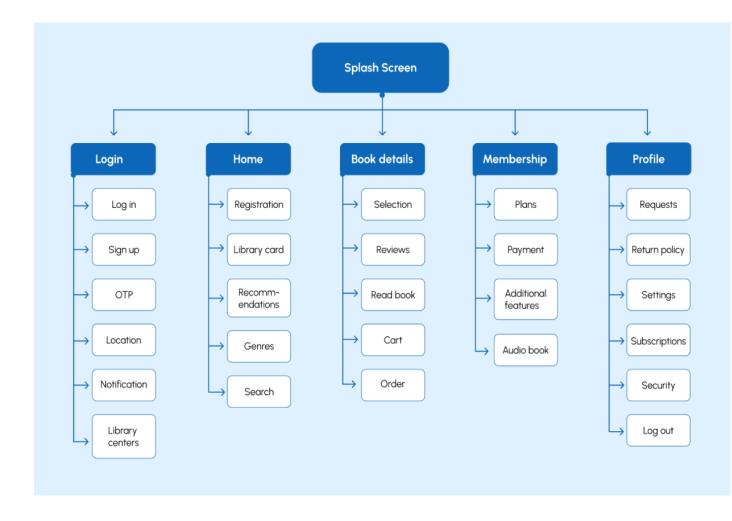








# **Information Architecture**



# **Mapping**

## Says

- She needs a library card facility.
- There should be minimal visitations to the library.
- She needs a free application for the users.

### **Thinks**

- Membership or subscription option can be added if it's neccessary.
- Exploring variety of genres or categories.

#### Does

- Often asks for new and personalized recommendations.
- Tries to receive books through door step delivery.

#### **Feels**

- She is comfortable while tracking the orders.
- She loves paper books rather than digital books but doesn't mind if the feature is available.

# 7. Conclusion

A well-structured UI/UX in a Library Management System significantly improves user satisfaction, streamlines operations, and enhances the overall library experience. By focusing on simplicity, clarity, and accessibility, the system ensures that all users—whether librarians, students, or administrators—can navigate and use the platform efficiently.