Curriculum Vitae.

ALAA MOHAMAD ABEID

Date of birth:	26 October 1974
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Gender:	Male
Status:	Married

Profile:

 I am a self-motivated, experienced professional, comfortable working both in a team role and on long-term individual projects. I desire a role in which I can use, develop and add to my core skills.

I am looking for an opportunity to advance my career as far as possible.

KeySkills:

- Good technical and non-technical communication skills.
- Able to rapidly adapt to new situations and environments.
- Capable of working both as an individual and as part of a team.
- Experience in a wide variety of computing environments and hardware.

Employment:

TechOil Services   01/2015 – Present

Position: System Support Engineer

Duties: >Function as primary "Unix&Linux" administrator and systems engineer
             to maintain system services and performance – Plan and execute Linux
             system changes and upgrades.
           > Provide full support to our customers, installation and configuration of all
             the Unix & Linux servers in the network per specifications of clients.
           >Monitor the servers regularly and perform troubleshooting steps –
             Test and install the latest software on server for end-users.
           >Responsible for customer queries and complaints, and offer solutions.
           >Perform routine checks on the Linux servers of the firm.
           >Maintain necessary back-up of the important files and document
             Linux scripts for future reference.
           > Working closely with major IT vendors (HP, Dell, Oracle, EMC, and
             NetApp) to identify the right solution for our customers.

<u>Schlumberger Information Solutions SIS</u>   01/2013 – 12/2014

Position: Quality Operations Support Manager

Duties: > Ensuring safe operations, promoting a culture of technical integrity
             and highest levels of service quality.
             > Reviewing all service quality issues; participating in client service quality
             (KPI)
             reviews as needed.
             > Developing a service quality plan and implementing processes for
             continual improvement with SDMS (Service Delivery Minimum
             Standards) as Bottom Line.
             > Identifying and developing new business opportunities within client
             organizations
             > ChangePoint application Implementation, Training, and
             Administration for Libya Geomarket. ChangePoint is a project
             management tool used to manage Projects, resources, and productive
             time reporting.

<u>Schlumberger Information Solutions SIS</u>   10/2011 – 12/2012

Position: Senior System Engineer /Service Delivery Manager "In Charge"

Duties: > Eclipse Linux Cluster Installation & Configuration (Including LSF & EF)
             "Check the list of projects in page 5".
             > GeoFrame system administration support (adding users, projects
             access rights, assigning disk space,,,,,etc).
             > Installation, configuration and support Linux (RedHat) /UNIX (Solaris8
             & Solaris9) Systems.
             > Provide technical computing support for the geoscience communities of
             our client to support O&G applications.
             > Working closely with major IT vendors (HP, Dell, Oracle, EMC, and
             NetApp) to identify the right solution for our customers.
             > Secure and increase Client satisfaction and Revenue growth for all
             Services led activities
             > Managing the technical support team, including Reservoir & Production
             team, Geology & Geophysics team, Data Management team, and
             Information technology team.
             > Main task is to focus on the following:
                 - Increase revenue by understanding and acting on customer demand.
                 - Increase customer satisfaction through service management
                 capabilities.
                 - Increase efficiency through improved service resource management.
             > Ensure that revenue target is met by the end of financial year.
             > Identifying opportunities for SIS through proactive visits to our clients,
                and deliver the technical proposals.
             > Heavily participated in the Sales pipeline (current & future opportunities).
             >Track HW shipments to make sure it'll be delivered to client on time.

Schlumberger Information Solutions SIS   05/2005 – 09/2011

Position: Senior System Support Engineer (Team Leader)
Duties:

> Design & Implement full IT solutions for clients "G&G department"
Hardware installations, configurations, upgrades and maintenance of
SPARC based / PC- based platform servers and workstations.
> Provide technical computing support for the geoscience communities of
our client to support O&G applications.> GeoFrame system
administration support (adding users, projects access rights, assigning
disk space,,,,,etc).
> Installation, configuration and support Linux (RedHat) /UNIX
(Solaris8 & Solaris9) Systems.
> Red Hat Certified (RHCT) RHCT No. 604005266593809.
> Zeh plotting software installation & configuration.
> OpenSpirit installation & configuration.
> Oracle system Administration.
> Install, configure, and support of all SIS software products
   (GeoFrame, Eclipse, Petrel, GigaViz, Finder ……etc).
> Flexlm License Installation & configuration.
> Manage the backup procedure for most of our clients, and ensure
the backup done smoothly.
> Eclipse Linux Cluster Installation & Configuration (Including LSF & EF).
> Manage system engineers team activities, costs, service quality, and
provide full and efficient system support for all of nationals and
international Oil & Gas companies.
> Manage the full HW business cycle, from the prospect phase till the
after sales phase.
> Offering pre-sales technical consultancy both on-site and on client's site.
> Moderate experience of NetApp storage
> Moderate experience of EMC Networker backup software

GeoQuest-Schlumberger Overseas   11/2001 – 04/2005

Position: Systems Engineer
Duties:

> Installation, configuration and support of in-house & out-house UNIX systems
> Perform HW installations and configurations for servers, workstations
and system peripherals. (Sun workstations, External storage, tapes, HP
plotters… etc)
> Providing IT support "Help Disk".
> Samba Installations & Configurations.
> Support and implementation of network solutions, racks and cables
management, systems installation and configuration.
> Instructor of many UNIX (Solaris 8) training sessions for clients.
> Implement & Design reports using Seagate Crystal Reports version 8.5.

Coast Information Company   12/1999 - 10/2001

Position: I.T Engineer

Duties: > As an I.T engineer, Network installation & configuration.
              > Professional experience in designing reports using Seagate Crystal
                 Reports Software.

<u>Ofoq Computer Center</u>   03/1998 – 11/1999

Position: Programmer

Duties: > As a programmer, using visual basic 5.0, for database
              applications to run under MS Windows.
              > Worked as a general maintenance engineer, assembling & maintaining
              the PC's, and installing LANs (local area network).

Major Projects:

>**GeoFrame to Petrel Migration for Waha Oil Company**: (Started end of 2013)
This project includes three sub-projects : 1- Infrastructure Deployment for two locations based on EMC Network storage Solution, HP Advanced Z Series workstations and Backup library with CISCO switches .
2- GeoFrame to Petrel & Techlog transition.
3- Petrel Studio, that is the information management part getting the whole exploration database migrated to Schlumberger's Studio Platform.

My participation in this project is project management part & system engineering support.

>**GeoFrame to Petrel Migration for SunCor Energy**: (Year of 2012)
This project was a migration of all GeoFrame projects to Petrel after doing a data quality check using "InnerLogix E&P Data Quality Management" application.
My part in this project is managing the G&G team and help on system support issues.

> **Infrastructure Solution for Repsol Oil Operations**: (Year of 2010)
This project was to provide IT department with NetApp SAN storage, HP Z800 workstations, SL500 tape library, and EMC networker backup application.
I've done the design of the solution with a help of IT vendors (NetApp & Oracle).
Led the system engineering team to install & configure this solution

> **Eclipse Cluster (HPC) for AGOCO Company**: (Year of 2010)
This project was to provide engineering department with Eclipse cluster solution (HPC) to be able to run a big Eclipse modules.
This HPC contains 16 IBM nodes (Linux based), and we provided a NetApp storage with this solution.
My part in this project was the installation & configuration of the HW, and the Eclipse parallel solution including LSF utility for Eclipse jobs scheduling.

> **Eclipse Cluster (HPC) for Harouge Oil Operations**: (Year of 2009)
This project was to install & configure Eclipse cluster solution (HPC) for Engineering department.
My part in this project was the installation & configuration of the operating system, and the Eclipse cluster solution including LSF utility for Eclipse jobs scheduling.

>**Complete Infrastructure Solution for Zueitina Oil Company**: (Year of 2008)
This project was a complete infrastructure solution for exploration department.
The solution was (Oracle Server "Linux based", NetApp storage, backup system, and EMC networker backup solution)
I'm the person who has done the architecture of this solution, and Led the team to install & configure this solution.
I got a promotion after finalizing this project.

And many other projects including HW provision, HW installation & configuration, system support, and Oil&gas application system support.

TrainingCourses:

Oracle Enterprise DBA Part 1a Architecture & Administration, London, UK, 2002
Oracle Enterprise DBA Part 1B backup & Recovery Workshop, London, UK, 2002
Oracle Performance Tuning, London, UK, 2003
Oracle Enterprise Manager, London, UK, 2003
Solaris8 System Administration I, London, UK, 2002
Solaris8 System Administration II, London, UK, 2002
Solaris System Performance Management, London, UK, 2002
Red Hat Linux Systems Administration, KualaLumpur, MY, 2005
Red Hat Linux Networking & Security, KualaLumpur, MY, 2005
Red Hat Certified (RHCT), KualaLumpur, MY, 2005
OFS-1 (Introduction to SLB and E&P Industry), KualaLumpur, Malaysia, 2002
OFS-3 (People Skills Seminar), AbuDhabi, UAE, 2007
Eclipse Linux Cluster, Abingdon, UK, 2009
First Line Management School (FLM), London, UK, 2012
Quality of Services workshop, London, UK 2013
ChangePoint Application Deployment workshop, Algiers, Algeria 2013

Education: Tripoli University, Faculty of Engineering, Tripoli – Libya   1992 - 1997
              BSc Electronic and Computer Engineering

OtherSkills: Bilingual in Arabic and English