

# JACK MKIMBO

**Location:**

Nairobi, Kenya

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**Email:**

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## Summary

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Full Stack Developer with hands-on experience designing, developing, and implementing applications and solutions using a range of technologies and programming languages. Experienced with all stages of modern software development cycles. Additionally, I also have valuable experience as an IT Support Technician in a demanding work environment. Seeking to leverage my broad development experience and technical expertise in contributing to organizational success, solving real-world problems and progressing my career.

## Skills

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- JavaScript / NodeJs / ReactJs / GatsbyJs
- PHP
- Mongo DB / MySQL / Firebase
- HTML / CSS
- Material UI / Bootstrap
- Rest APIs
- GraphQL
- Git / GitHub / GitLab
- Docker
- Terminal
- Google Cloud Platform
- Test Driven Development

## Work Experience

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### Full Stack JavaScript Developer

#### BitNorm

May 2021 – Present

- Implemented 20+ system and application designs for the Bitnorm ecosystem on both the frontend and backend.
- Analyzed 50+ user requirements to derive technical software designs and performance requirements.
- Wrote 200+ unit and integration tests to verify the functionality of user interfaces, backend processing and database interactions.
- Provided technical guidance to colleagues during CoPs for shared knowledge.
- Developed, maintained and enhanced 10+ APIs critical to the Bitnorm platform.
- Prepared and reported project status updates to senior managers.
- Participated in weekly code reviews to ensure code quality and system efficiency.

## **IT Support Technician**

### **Kenya Ports Authority**

May 2019 – August 2019

- Together with a team of 4 colleagues we undertook a project to design and install Digital Email Signatures to all the employees to enhance authenticity of communication within the company.
- Lead a team of support technicians in performing OS upgrades from windows 7 to 10 on more than 150 PCs and also provided basic training to employees on the usage of the new Office 365 suite resulting to an increase in overall productivity of employees.
- Worked with senior support staff to respond and service SAP related issues to ensure smooth running of day-to-day operations.
- Responded to calls from employees at the IT Support Help desk on different support issues and diligently serviced their requests either remotely or with the help of other support staff in the field.

## **Education**

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Bachelor's Degree in Computer Technology

**MultiMedia University of Kenya**

2015 - 2021

## **Languages**

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- English
- Swahili

## **Key Competencies & Personal Skills**

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- Ability to grasp technical concepts quickly and easily.
- Prioritizing in a fast-moving environment.
- Proactively working as a member of a team.
- Open to learning different ideas, working practices and cultures.
- Ability to work under pressure.
- Good Communicator at all levels.

## Referees

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**1. Mr Levin Masis**

ICT Officer

Kenya Ports Authority

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**2. Dr Moses Odeo**

Faculty of Computing & IT Dean

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**3. Mr Bernard Okuku**

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