Configuring the IBM SAN Volume Controller data collector

Cloud Insights

Tony Lavoie April 24, 2020

This PDF was generated from https://docs.netapp.com/us-en/cloudinsights/task_dc_ibm_svc.html on May 22, 2020. Always check docs.netapp.com for the latest.



Table of Contents

20	onfiguring the IBM SAN Volume Controller data collector	1
	Terminology	1
	Configuration	2
	Advanced configuration	2
	Troubleshooting	2

Configuring the IBM SAN Volume Controller data collector

The IBM SAN Volume Controller (SVC) data collector collects inventory and performance data using SSH, supporting a variety of devices that run the SVC operating system.

The list of supported devices includes models such as the SVC, the v7000, the v5000, and the v3700. Refer to the Cloud Insights support matrix for supported models and firmware versions.

Terminology

Cloud Insights acquires the following inventory information from the IBM SVC data collector. For each asset type acquired by Cloud Insights, the most common terminology used for this asset is shown. When viewing or troubleshooting this data collector, keep the following terminology in mind:

Vendor/Model Term	Cloud Insights Term
Drive	Disk
Cluster	Storage
Node	Storage Node
Mdisk Group	Storage Pool
Vdisk	Volume
Mdisk	Backend LUNs and paths

Note: These are common terminology mappings only and might not represent every case for this data collector.

Inventory Requirements

- IP address of each SVC cluster
- Port 22 available
- Read-only user name and password

Performance Requirements

- SVC Console, which is mandatory for any SVC cluster and required for the SVC discovery foundation package.
- Credentials will require administrative access level only for copying performance files from cluster nodes to the config node.

• Enable data collection by connecting to the SVC cluster by SSH and running: svctask startstats -interval 1

Note: Alternatively, enable data collection using the SVC management user interface.

Configuration

Field	Description
Cluster IP Addresses	IP addresses or fully-qualified domain names of the SVC storage
Inventory User Name	User name for the SVC CLI
Inventory Password	Password for the SVC CLI

Advanced configuration

Field	Description
Inventory Poll Interval (min)	Interval between inventory polls. The default is 40 minutes.
Performance Poll Interval (sec)	Interval between performance polls. The default is 300 seconds.
To clean up dumped stats files	Select this checkbox to clean up dumped stats files

Troubleshooting

Some things to try if you encounter problems with this data collector:

Problem:	Try this:
Error: "The command cannot be initiated because	The command must be executed on the
it was not run on the configuration node."	configuration node.

Some things to try if you encounter problems with this data collector:

Problem:	Try this:
Error: "The command cannot be initiated because	The command must be executed on the
it was not run on the configuration node."	configuration node.

Additional information on this Data Collector may be found from the Support page or in the Data Collector Support Matrix.

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval systemwithout prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.