



Huntington National Bank Voice Credit Card Activation

Challenges:

Motivate new credit card customers who were inactive in the first 60 days to begin using their card

Test two offers – bonus rewards points vs. 0% APR – with creative that had to work within predetermined production specifications

Solutions:

MKP used existing Voice design elements to leverage brand familiarity

Our creative concept, "Start using your Voice," was more effective than other tested concepts, and was rolled out

Multi-channel campaign included direct mail, online landing page and banners, and an email test

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