Mukesh Kumar Roy

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# Professional Summary

Experienced Operation and DevOps Engineer with 13+ years in production support, application deployment, system engineering, and automation. Adept at handling critical financial applications, troubleshooting complex issues, scripting for automation, and leading deployment activities. Proficient in UNIX/Linux systems, Shell/Python scripting, SQL, and monitoring tools.

# Skills

• Programming/Scripting: Java (Basics), Python(Past), Shell, Perl(Past)  
• Databases: MSQL, Oracle, Sybase  
• Tools: GitHub, GitLab, Splunk, ServiceNow, Jira, Autosys, Jenkins  
• Servers/OS: Tomcat, WebLogic, Apache, Unix/Linux, Windows  
• Monitoring: Splunk, Procmon, Grafana, OEM  
• DevOps: CI/CD, Jenkins, Udeploy, Docker (trained)

# Professional Experience

**Senior Consultant – Capgemini (Goldman Sachs)**  
01st Aug 2022 – 20th June 2024 | Bangalore

* L3 Support, deployment, troubleshooting production issues, ensuring system stability and writing SQL queries.

**Senior Consultant – Capgemini (ANZ)**30th July 2022 – Present | Bangalore

* L2/L3 Support, deployment, troubleshooting production issues, ensuring system stability, writing SQL queries , GIT, Jenkins & writing Jenkins Pipeline to deploy the new releases, allowing user to run the Job through Jenkins Pipeline etc.

Technologies: Java, SQL, Sybase, Shell, Autosys, IntelliJ, Aqua Studio, Tomcat, Splunk, GIT, JENKINS, GITLAB

**Service Reliability Operator – Oracle Solutions Service Ltd (Taleo (SaaS))**  
Feb 2019 – Jun 2022 | Bangalore

* Automated tasks using Shell/Python, handled deployments and client issues.

Technologies: Java, Python, MySQL, SQL, Splunk, Grafana, Tomcat

**Cloud Control Resolver (L3) – Dimension Data (Managed Cloud Platform)**  
Mar 2018 – Feb 2019 | Bangalore

* Handled escalation issues, log analysis, DB troubleshooting, and patching .

Technologies: Shell, MySQL, GIT, Postman, Splunk

**DevOps Engineer – Infosys (Fidelity)**  
Apr 2015 – Feb 2018 | Bangalore

* CI/CD automation using Jenkins, Udeploy, monitored applications, worked on TimesTen DB.

Technologies: Python, Shell, Java, SQL, Jenkins, Autosys, Splunk,GIT

**Operations Engineer – OnMobile Global Ltd (Telecom Sector)**  
Aug 2013 – Feb 2015 | Bangalore

* Resolved production issues, automated data validation, and managed web tools.

Technologies: Python, Shell, MySQL, Apache, Tomcat

**Jr. Software Engineer – WIFI Networks India Pvt Ltd (Hutch Sri Lanka)**  
Apr 2012 – Aug 2013 | Bangalore

* Perl scripting, automation, and troubleshooting production issues.

Technologies: Perl, Shell, MySQL, Splunk

# Education

• MCA – RGPV, Bhopal (2011)  
• BCA – BIT Mesra, Ranchi (2008)  
• 12th – SL Arya College, Bokaro (2005)  
• 10th – DAV Public School, Giridih (2002)

# Certifications & Training

• Oracle Cloud Infrastructure Foundation Associates  
• Trained on DevOps in OCI, Docker, and Kubernetes

• Completed MERN Full Stack training from Guvi Academy