

R Notebook

0. loading package

```
library(tidyverse)
```

```
## Warning: package 'ggplot2' was built  
## under R version 4.3.3
```

```
## Warning: package 'tidyr' was built  
## under R version 4.3.3
```

```
## Warning: package 'readr' was built  
## under R version 4.3.3
```

```
## -- Attaching core tidyverse packages ---  
## v dplyr      1.1.4      v readr      2.1.5  
## v forcats    1.0.0      v stringr    1.5.1  
## v ggplot2    3.5.0      v tibble     3.2.1  
## v lubridate  1.9.3      v tidyr      1.3.1  
## v purrr      1.0.2
```

```
## -- Conflicts -- tidyverse_conflicts() --  
## x dplyr::filter() masks stats::filter()  
## x dplyr::lag()     masks stats::lag()
```

```
## i Use the conflicted package (<http://conflicted.r-lib.org/>) to force all conflicts to become errors
```

```
library(PMCMRplus)
```

```
## Warning: package 'PMCMRplus' was built  
## under R version 4.3.3
```

```
library(stats)
```

1. Income level

```
data <- data.frame(  
  IncomeRange = factor(rep(c("$1 - $60,000 (Low)", "$60,000 - $100,000 (Low-mid)",  
    "$100,001 - $150,000 (Mid)", "$150,001+ (High)"), each = 5)),  
  GMVTier = factor(c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to  
    $99,999", ">$100,000"),  
    levels = c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to  
      $99,999", ">$100,000")  
  ),  
  Restaurants = c(197, 483, 178, 52, 4, 357, 782, 247, 59, 3, 122, 254, 60, 13, 1, 20,  
    23, 5, 2, 0)  
)
```

```
reshape_data <- xtabs(Restaurants ~ IncomeRange + GMVTier, data = data)
```

```
# step 3: Run the Chi-Square test
chi_results <- chisq.test(reshape_data, simulate.p.value = TRUE, B = 2000)

# Print the results
print(chi_results)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: reshape_data
## X-squared = 26.397, df = NA,
## p-value = 0.01899
```

2. Population Density

```
client_data <- matrix(c(
  91, 232, 84, 8, 2, # Rural
  189, 471, 159, 45, 1, # Rural/Suburban
  450, 900, 275, 91, 4, # Suburban
  93, 190, 66, 17, 1 # Urban
), nrow = 4, byrow = TRUE)

# Define row and column names for clarity
rownames(client_data) <- c("Rural", "Rural/Suburban", "Suburban", "Urban")
colnames(client_data) <- c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", ">
$50,000", ">$100,000")

# Conduct the Chi-squared test
chi_results <- chisq.test(client_data, simulate.p.value = TRUE, B = 5000)

# Print the results
print(chi_results)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 5000
## replicates)
##
## data: client_data
## X-squared = 21.211, df = NA,
## p-value = 0.04819
```

3. Region

```
regions <- c("Northeast", "Southeast", "Midwest", "Southwest", "West")
icp_sam <- c(15815, 14859, 8512, 6232, 15065)
avg_gmv <- c(20839, 20695, 17556, 13318, 12994)
num_clients <- c(1384, 1151, 609, 115, 120)

regions_numeric <- c(1, 2, 3, 4, 5) # From Northeast to West
```

```
lm_icp <- lm(icp_sam ~ regions_numeric)
lm_gmv <- lm(avg_gmv ~ regions_numeric)
lm_clients <- lm(num_clients ~ regions_numeric)
```

```
summary(lm_icp)
```

```
##
## Call:
## lm(formula = icp_sam ~ regions_numeric)
##
## Residuals:
##      1      2      3      4      5
## 1693 1750 -3585 -4852 4994
##
## Coefficients:
##              Estimate Std. Error
## (Intercept)    15135      4966
## regions_numeric    -1013      1497
##              t value Pr(>|t|)
## (Intercept)     3.048  0.0555 .
## regions_numeric  -0.676  0.5473
## ---
## Signif. codes:
##  0 '***' 0.001 '**' 0.01 '*' 0.05
##  '.' 0.1 ' ' 1
##
## Residual standard error: 4735 on 3 degrees of freedom
## Multiple R-squared:  0.1323, Adjusted R-squared:  -0.1569
## F-statistic: 0.4575 on 1 and 3 DF,  p-value: 0.5473
```

```
summary(lm_gmv)
```

```
##
## Call:
## lm(formula = avg_gmv ~ regions_numeric)
##
## Residuals:
##      1      2      3      4      5
## -854.8 1307.9  475.6 -1455.7  527.0
##
## Coefficients:
##              Estimate Std. Error
## (Intercept)    24000.5     1362.7
## regions_numeric  -2306.7      410.9
##              t value Pr(>|t|)
## (Intercept)     17.613 0.000399 ***
## regions_numeric  -5.614 0.011171 *
## ---
## Signif. codes:
##  0 '***' 0.001 '**' 0.01 '*' 0.05
##  '.' 0.1 ' ' 1
##
## Residual standard error: 1299 on 3 degrees of freedom
## Multiple R-squared:  0.9131, Adjusted R-squared:  0.8841
```

```
## F-statistic: 31.52 on 1 and 3 DF, p-value: 0.01117
```

```
summary(lm_clients)
```

```
##
## Call:
## lm(formula = num_clients ~ regions_numeric)
##
## Residuals:
##      1      2      3      4      5
##  -4.6  118.8  -66.8 -204.4  157.0
##
## Coefficients:
##              Estimate Std. Error
## (Intercept)    1745.00     176.57
## regions_numeric -356.40      53.24
##              t value Pr(>|t|)
## (Intercept)     9.883   0.0022 **
## regions_numeric  -6.695   0.0068 **
## ---
## Signif. codes:
##  0 '***' 0.001 '**' 0.01 '*' 0.05
##  '.' 0.1 ' ' 1
##
## Residual standard error: 168.4 on 3 degrees of freedom
## Multiple R-squared:  0.9373, Adjusted R-squared:  0.9163
## F-statistic: 44.82 on 1 and 3 DF, p-value: 0.006799
```

```
##4. School Zone Rating
```

```
data <- matrix(
  c(
    253, 497, 128, 35, 2,
    401, 890, 283, 75, 5,
    151, 363, 157, 42, 0,
    18, 41, 16, 8, 1
  ),
  nrow = 4, ncol = 5, byrow = TRUE
)

rownames(data) <- c("A (Excellent)", "B (Good)", "C (Average)", "D (Poor)")
colnames(data) <- c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999", ">$100,000")

chisq_result <- chisq.test(data, simulate.p.value = TRUE, B = 2000)

print(chisq_result)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: data
## X-squared = 36.74, df = NA, p-value
```

```
## = 0.0009995
```

5. Cuisine

```
GMV_data <- matrix(
  c(
    524, 1445, 521, 136, 8, # Chinese
    110, 63, 11, 3, 0, # Japanese
    6, 4, 3, 1, 0, # Cajun
    18, 22, 6, 3, 0, # American
    18, 20, 3, 1, 0, # Korean
    3, 3, 0, 0, 0, # Thai
    4, 6, 1, 1, 0 # Others
  ),
  byrow = TRUE, nrow = 5,
  dimnames = list(
    c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999",
      ">$100,000"),
    c("Chinese", "Japanese", "Cajun", "American", "Korean", "Thai", "Others")
  )
)

chi_result <- chisq.test(GMV_data, simulate.p.value = TRUE, B = 2000)

print(chi_result)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data:  GMV_data
## X-squared = 478.2, df = NA, p-value
## = 0.0004998
```

```
expected <- chi_result$expected # The expected frequencies
residuals <- (GMV_data - expected) / sqrt(expected) # Standardized residuals

print(residuals)
```

```
##              Chinese  Japanese
## < $10,000      -0.2248717  1.185311
## $10,000 to $29,999  2.4902951 -2.935241
## $30,000 to $49,999 -3.5539801 -2.668917
## $50,000 to $99,999  6.0317740 -3.093647
## >$100,000      -1.5040706 -2.446992
##              Cajun
## < $10,000      -0.06556244
## $10,000 to $29,999 -2.28297099
## $30,000 to $49,999  2.69815719
## $50,000 to $99,999 -1.93992643
## >$100,000      1.18182600
##              American  Korean
## < $10,000      -0.8940432 -2.376689
```

```
## $10,000 to $29,999  3.7474690  8.984546
## $30,000 to $49,999  1.3328592  3.904642
## $50,000 to $99,999 -1.2527144  6.377917
## >$100,000          6.7807350  3.315076
##
## Thai
## < $10,000          -0.1472610
## $10,000 to $29,999  1.7890455
## $30,000 to $49,999 -1.6317793
## $50,000 to $99,999  1.6555885
## >$100,000          0.7574749
##
## Others
## < $10,000          -1.7172357
## $10,000 to $29,999  0.2492414
## $30,000 to $49,999 11.8103316
## $50,000 to $99,999 -0.9141104
## >$100,000          -0.5781342
```

6. Price Range

```
# Input the data with all price ranges
GMV_data_all <- matrix(
  c(
    396, 1146, 427, 120, 7, # $ restaurants
    279, 396, 111, 23, 0, # $$ restaurants
    3, 4, 0, 0, 0, # $$$ restaurants
    1, 1, 0, 0, 0 # $$$$ restaurants
  ),
  nrow = 5, byrow = TRUE,
  dimnames = list(
    c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999",
      ">$100,000"),
    c("$", "$$", "$$$", "$$$$")
  )
)

# View the data
GMV_data_all
```

```
##           $    $$ $$$ $$$$
## < $10,000  396 1146 427  120
## $10,000 to $29,999  7  279 396  111
## $30,000 to $49,999 23   0   3   4
## $50,000 to $99,999 0   0   0   1
## >$100,000  1   0   0   0
```

```
# Perform the Chi-square test
chisq_result_all <- chisq.test(GMV_data_all)
```

```
## Warning in chisq.test(GMV_data_all):
## Chi-squared approximation may be
## incorrect
```

```
chisq_result_all
```

```
##
```

```
## Pearson's Chi-squared test
##
## data: GMV_data_all
## X-squared = 514.69, df = 12,
## p-value < 2.2e-16
```

```
chisq_result_all <- chisq.test(GMV_data_all, simulate.p.value = TRUE, B = 2000)
```

```
chisq_result_all
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: GMV_data_all
## X-squared = 514.69, df = NA,
## p-value = 0.0004998
```

7. year in business

```
# Load necessary library
library(MASS)
```

```
## Warning: package 'MASS' was built under
## R version 4.3.3
```

```
##
## Attaching package: 'MASS'

## The following object is masked from 'package:dplyr':
##
## select
```

```
# Your data
data <- data.frame(
  FirstSeen = factor(rep(c("Pre-2020", "2020", "2021", "2022", "2023", "Now"), each = 5),
    levels = c("Now", "2023", "2022", "2021", "2020", "Pre-2020")
  ),
  GMVTier = factor(rep(c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999",
    "$50,000 to $99,999", ">$100,000"), times = 6),
    levels = c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to
    $99,999", ">$100,000")
  ),
  NumClients = c(332, 1204, 472, 128, 7, 10, 17, 6, 1, 1, 19, 19, 7, 1, 0, 14, 19, 5, 1,
    0, 24, 28, 3, 0, 0, 3, 1, 0, 0, 0)
)
```

```
# Display the first few rows of the data
head(data)
```

```
## FirstSeen GMVTier
## 1 Pre-2020 < $10,000
## 2 Pre-2020 $10,000 to $29,999
## 3 Pre-2020 $30,000 to $49,999
## 4 Pre-2020 $50,000 to $99,999
```

```
## 5 Pre-2020          >$100,000
## 6      2020          < $10,000
##   NumClients
## 1         332
## 2        1204
## 3         472
## 4         128
## 5          7
## 6         10
```

```
# Create a contingency table
table_data <- xtabs(NumClients ~ FirstSeen + GMVTier, data = data)

# Conduct chi-square test
chisq_result_all <- chisq.test(table_data, simulate.p.value = TRUE, B = 2000)

# Display the result
chisq_result_all
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data:  table_data
## X-squared = 85.881, df = NA,
## p-value = 0.008496
```

8. review by month

```
set.seed(12356)
client_counts <- matrix(
  c(
    332, 1204, 472, 128, 7, # Pre-2020
    10, 17, 6, 1, 1, # 2020
    19, 19, 7, 1, 0, # 2021
    14, 19, 5, 1, 0, # 2022
    24, 28, 3, 0, 0, # 2023
    3, 1, 0, 0, 0 # Now (2025 onwards)
  ),
  byrow = TRUE, nrow = 6,
  dimnames = list(
    "FirstSeen" = c("Pre-2020", "2020", "2021", "2022", "2023", "Now"),
    "GMVTier" = c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999", ">$100,000")
  )
)

print(client_counts)
```

```
##           GMVTier
## FirstSeen < $10,000 $10,000 to $29,999
## Pre-2020      332      1204
## 2020          10          17
```



```
##      2021          19          19
##      2022          14          19
##      2023          24          28
##      Now           3           1
##           GMVTier
## FirstSeen  $30,000 to $49,999
##   Pre-2020          472
##   2020             6
##   2021             7
##   2022             5
##   2023             3
##   Now              0
##           GMVTier
## FirstSeen  $50,000 to $99,999 >$100,000
##   Pre-2020          128          7
##   2020             1           1
##   2021             1           0
##   2022             1           0
##   2023             0           0
##   Now              0           0
```

```
chi_test_result <- chisq.test(client_counts, simulate.p.value = TRUE, B = 2000)
```

```
# View the results
print(chi_test_result)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data:  client_counts
## X-squared = 85.881, df = NA,
## p-value = 0.01199
```

```
# Creating the contingency table
review_gmv <- matrix(
  c(
    271, 702, 291, 87, 4, # 1 - 49 reviews
    204, 427, 127, 31, 3, # 50 - 299 reviews
    50, 116, 29, 8, 0, # 300 - 999 reviews
    2, 8, 2, 0, 0 # 1000+ reviews
  ),
  byrow = TRUE, nrow = 4,
  dimnames = list(
    "MonthlyReviewVolume" = c("1 - 49", "50 - 299", "300 - 999", "1000+"),
    "GMVTier" = c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999", ">$100,000")
  )
)

# Viewing the contingency table
print(review_gmv)
```

```
##           GMVTier
```

```
## MonthlyReviewVolume < $10,000
##      1 - 49      271
##      50 - 299    204
##      300 - 999    50
##      1000+       2
##
##      GMVTier
## MonthlyReviewVolume $10,000 to $29,999
##      1 - 49      702
##      50 - 299    427
##      300 - 999    116
##      1000+       8
##
##      GMVTier
## MonthlyReviewVolume $30,000 to $49,999
##      1 - 49      291
##      50 - 299    127
##      300 - 999    29
##      1000+       2
##
##      GMVTier
## MonthlyReviewVolume $50,000 to $99,999
##      1 - 49      87
##      50 - 299    31
##      300 - 999    8
##      1000+       0
##
##      GMVTier
## MonthlyReviewVolume >$100,000
##      1 - 49      4
##      50 - 299    3
##      300 - 999    0
##      1000+       0
```

```
set.seed(12356)
# Perform the Chi-square test
chi_result <- chisq.test(review_gmv, simulate.p.value = TRUE, B = 2000)

# View the results
print(chi_result)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: review_gmv
## X-squared = 28.316, df = NA,
## p-value = 0.03898
```

```
# Assuming you have your 'review_gmv' contingency table already
chi_result <- chisq.test(review_gmv, simulate.p.value = TRUE, B = 2000)

# Now, extract standardized residuals
std_residuals <- chi_result$stdres # This gets the standardized residuals from your test
result

# View the standardized residuals
print(std_residuals)
```

```
## GMVTier
## MonthlyReviewVolume < $10,000
## 1 - 49 -3.1301429
## 50 - 299 2.8570737
## 300 - 999 0.8300571
## 1000+ -0.4708819
## GMVTier
## MonthlyReviewVolume $10,000 to $29,999
## 1 - 49 -1.4008973
## 50 - 299 0.5988908
## 300 - 999 1.2226748
## 1000+ 0.9476793
## GMVTier
## MonthlyReviewVolume $30,000 to $49,999
## 1 - 49 3.5441373
## 50 - 299 -2.6162977
## 300 - 999 -1.7940477
## 1000+ -0.2073494
## GMVTier
## MonthlyReviewVolume $50,000 to $99,999
## 1 - 49 2.7249851
## 50 - 299 -2.1817145
## 300 - 999 -0.9241680
## 1000+ -0.8244152
## GMVTier
## MonthlyReviewVolume >$100,000
## 1 - 49 -0.01198982
## 50 - 299 0.52344063
## 300 - 999 -0.81248473
## 1000+ -0.18934341
```

```
# Find and print significantly large residuals
significant_cells <- which(abs(std_residuals) > 2, arr.ind = TRUE)

for (idx in 1:nrow(significant_cells)) {
  cell <- significant_cells[idx, ]
  cat(sprintf(
    "Significant cell at Monthly Review Volume '%s' and GMV Tier '%s': Residual =
    %.2f\n",
    rownames(std_residuals)[cell[1]],
    colnames(std_residuals)[cell[2]],
    std_residuals[cell[1], cell[2]]
  ))
}
```

```
## Significant cell at Monthly Review Volume '1 - 49' and GMV Tier '< $10,000': Residual = -3.13
## Significant cell at Monthly Review Volume '50 - 299' and GMV Tier '< $10,000': Residual = 2.86
## Significant cell at Monthly Review Volume '1 - 49' and GMV Tier '$30,000 to $49,999': Residual = 3.54
## Significant cell at Monthly Review Volume '50 - 299' and GMV Tier '$30,000 to $49,999': Residual = -2.62
## Significant cell at Monthly Review Volume '1 - 49' and GMV Tier '$50,000 to $99,999': Residual = 2.72
## Significant cell at Monthly Review Volume '50 - 299' and GMV Tier '$50,000 to $99,999': Residual = -2.18
```

9. Review - starts

```
review_gmv <- matrix(
  c(
    20, 22, 7, 0, 0, # 5 Stars
    403, 919, 276, 65, 6, # 4.5 Stars
    210, 484, 207, 65, 2, # 4 Stars
    57, 143, 59, 15, 0 # <3 Stars
  ),
  byrow = TRUE, nrow = 4,
  dimnames = list(
    "AverageReviewScore" = c("5 Stars", "4.5 Stars", "4 Stars", "<3 Stars"),
    "GMVTier" = c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to $99,999", ">$100,000")
  )
)

print(review_gmv)
```

```
##                GMVTier
## AverageReviewScore < $10,000
##      5 Stars      20
##      4.5 Stars    403
##      4 Stars     210
##      <3 Stars     57
##                GMVTier
## AverageReviewScore $10,000 to $29,999
##      5 Stars      22
##      4.5 Stars    919
##      4 Stars     484
##      <3 Stars    143
##                GMVTier
## AverageReviewScore $30,000 to $49,999
##      5 Stars       7
##      4.5 Stars    276
##      4 Stars     207
##      <3 Stars     59
##                GMVTier
## AverageReviewScore $50,000 to $99,999
##      5 Stars       0
##      4.5 Stars    65
##      4 Stars     65
##      <3 Stars    15
##                GMVTier
## AverageReviewScore >$100,000
##      5 Stars       0
##      4.5 Stars     6
##      4 Stars      2
##      <3 Stars     0
```

```
set.seed(12356)
chi_result <- chisq.test(review_gmv)
```

```
## Warning in chisq.test(review_gmv):
```

```
## Chi-squared approximation may be
## incorrect
```

```
print(chi_result)
```

```
##
## Pearson's Chi-squared test
##
## data: review_gmv
## X-squared = 36.075, df = 12,
## p-value = 0.0003151
```

```
chi_result_simulated <- chisq.test(review_gmv, simulate.p.value = TRUE, B = 2000)
print(chi_result_simulated)
```

```
##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: review_gmv
## X-squared = 36.075, df = NA,
## p-value = 0.006497
```

10. Vatility score

```
set.seed(12356)
data <- data.frame(
  VitalityScore = factor(rep(c("0 - 25", "26 - 50", "51 - 75", "76 - 100"), each = 5),
    levels = c("0 - 25", "26 - 50", "51 - 75", "76 - 100")
  ),
  GMVTier = rep(c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to
    $99,999", ">$100,000"), times = 4),
  Clients = c(31, 58, 30, 3, 1, 298, 666, 205, 57, 2, 278, 660, 222, 54, 4, 83, 184, 92,
    31, 1)
)
```

```
data$GMVTier <- ordered(data$GMVTier, levels = c("< $10,000", "$10,000 to $29,999",
  "$30,000 to $49,999", "$50,000 to $99,999", ">$100,000"))
```

```
contingency_table <- xtabs(Clients ~ VitalityScore + GMVTier, data = data)
chi_result <- chisq.test(contingency_table)
```

```
## Warning in
## chisq.test(contingency_table):
## Chi-squared approximation may be
## incorrect
```

```
print(chi_result)
```

```
##
## Pearson's Chi-squared test
##
## data: contingency_table
## X-squared = 27.006, df = 12,
```

```
## p-value = 0.007711

chi_result_simulated <- chisq.test(contingency_table, simulate.p.value = TRUE, B = 2000)
print(chi_result_simulated)

##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: contingency_table
## X-squared = 27.006, df = NA,
## p-value = 0.01249

expected_counts <- chi_result$expected
print(expected_counts)

##
## GMVTier
## VitalityScore < $10,000
## 0 - 25 28.67230
## 26 - 50 286.25676
## 51 - 75 283.92568
## 76 - 100 91.14527
##
## GMVTier
## VitalityScore $10,000 to $29,999
## 0 - 25 65.15676
## 26 - 50 650.50811
## 51 - 75 645.21081
## 76 - 100 207.12432
##
## GMVTier
## VitalityScore $30,000 to $49,999
## 0 - 25 22.81318
## 26 - 50 227.76081
## 51 - 75 225.90608
## 76 - 100 72.51993
##
## GMVTier
## VitalityScore $50,000 to $99,999
## 0 - 25 6.025338
## 26 - 50 60.155405
## 51 - 75 59.665541
## 76 - 100 19.153716
##
## GMVTier
## VitalityScore >$100,000
## 0 - 25 0.3324324
## 26 - 50 3.3189189
## 51 - 75 3.2918919
## 76 - 100 1.0567568
```

11. reputation score

```
# Creating the data frame
data <- data.frame(
  ReputationScore = factor(rep(c("<70", "70 - 79", "80 - 90", "90 - 100"), each = 5)),
  GMVTier = rep(c("< $10,000", "$10,000 to $29,999", "$30,000 to $49,999", "$50,000 to
$99,999", ">$100,000"), times = 4),
```

```

NumberOfClients = c(23, 60, 17, 2, 0, 75, 168, 89, 25, 1, 357, 849, 297, 94, 4, 235,
491, 146, 24, 3)
)

# Creating the contingency table
contingency_table <- xtabs(NumberOfClients ~ ReputationScore + GMVTier, data = data)

set.seed(12356)
# Perform the Chi-square test
chi_result <- chisq.test(contingency_table, simulate.p.value = TRUE, B = 2000)

# View the results
print(chi_result)

```

```

##
## Pearson's Chi-squared test with
## simulated p-value (based on 2000
## replicates)
##
## data: contingency_table
## X-squared = 36.347, df = NA,
## p-value = 0.001499

```

```

# Assuming chi_result is your Chi-squared test result
std_residuals <- chi_result$residuals # Obtain the standardized residuals

# Identifying cells with significant contribution
sig_cells <- which(abs(std_residuals) > 1.96, arr.ind = TRUE) # Using 1.96 for
approximately a 95% confidence level

# Print out the significant cells and their residuals
if (length(sig_cells) > 0) {
  for (idx in 1:nrow(sig_cells)) {
    cell <- sig_cells[idx, ]
    cat(sprintf(
      "Significant cell: Reputation Score '%s' and GMV Tier '%s' with Residual = %.2f\n",
      rownames(std_residuals)[cell[1]],
      colnames(std_residuals)[cell[2]],
      std_residuals[cell[1], cell[2]]
    ))
  }
} else {
  cat("No cells significantly contribute to the chi-squared statistic beyond the 95%
confidence level.\n")
}

```

```

## Significant cell: Reputation Score '70 - 79' and GMV Tier '$30,000 to $49,999' with Residual = 2.77
## Significant cell: Reputation Score '90 - 100' and GMV Tier '$50,000 to $99,999' with Residual = -3.0

```