



**2012 ANNUAL REPORT**  
OCTOBER 1, 2011–SEPTEMBER 30, 2012



CRS PRESIDENT CAROLYN WOO VISITS A CATHOLIC SCHOOL IN MYANMAR.

The **guarantee** of one's prayer is very **easy to know**:  
How do I **treat the poor**?—because **that is WHERE GOD IS**.  
What you **do to them**, you **do to God**.  
The way you **look at them** is the way you **look at God**.

Archbishop Oscar Romero (1917–1980)

*Front Cover: Children in rural Bolivia learn the importance of hand-washing.*

Wherever people reach out with love to help one another, that is where God is. And through your faith, compassion and generosity, that is where you will find Catholic Relief Services.

Where God is, you find expectant mothers receiving care for their unborn babies. Where God is, there are children receiving a lunch that takes them through their day and an education that fuels them for a lifetime. Where God is, there are women saving money for the first time, starting small businesses that will help their families and communities thrive.

Where God is, you find farmers using irrigation and improved agricultural methods to feed their families, even when the rains are not falling. Where God is, there are meals and shelter and water provided to those who lost their homes. Where God is, you find children learning from CRS Rice Bowl, understanding what it means to be part of a family that stretches around the world.

In a challenging fiscal year, your faith provided a total of \$196 million in private contributions, which helped us leverage an additional \$501 million from the U.S. government and other sources. This allowed CRS to serve more than 100 million people in 91 countries. In serving the common good, we also strive for uncommon excellence in our work, knowing that is what God expects of us. In fiscal year 2012, 93 percent of our expenditures went to programs that benefit poor people overseas.

What you will see in these pages is that CRS has met the challenges of a tight fiscal environment and increased needs with inventiveness. You will see the commitment of colleagues with significant talents and even bigger hearts. You will see an organization for which the presence of God is real every day.

May blessings overflow,

A handwritten signature in black ink, appearing to read "Carolyn Y. Woo".

Dr. Carolyn Y. Woo  
President & CEO

**ASIA • Afghanistan • Bangladesh • Cambodia • China • E**

**Mongolia • Myanmar • Nepal • North Korea • Oceania • P**

**Vietnam • AFRICA • Angola • Benin • Botswana • Burkina Faso**

**Democratic Republic of the Congo • Djibouti • Eritrea • E**

**Kenya • Lesotho • Liberia • Madagascar • Malawi • Mali •**

**Republic of the Congo • Rwanda • Senegal • Sierra Leone • S**

**Tanzania • Togo • Uganda • Zambia • Zimbabwe • EUROPE**

**Egypt • Iraq • Jerusalem, West Bank and Gaza • Jord**

**LATIN AMERICA AND THE CARIBBEAN • Bolivia • Brazil • Ch**

**Ecuador • El Salvador • Grenada • Guatemala • Guyana • Haiti •**

• East Timor • India • Indonesia • Japan • Kyrgyzstan • Laos

• Pakistan • Philippines • Sri Lanka • Tajikistan • Thailand

• Mali • Burundi • Cameroon • Central African Republic • Chad

• Ethiopia • The Gambia • Ghana • Guinea • Guinea-Bissau

• Malawi • Mauritania • Mozambique • Namibia • Niger • Nigeria

• Somalia • South Africa • South Sudan • Sudan • Swaziland

• OPE AND THE MIDDLE EAST • Bosnia and Herzegovina

• Jordan • Lebanon • Moldova • Serbia • Syria • Turkey

• Chile • Colombia • Costa Rica • Cuba • Dominican Republic

• El Salvador • Guatemala • Honduras • Jamaica • Mexico • Nicaragua • Peru • St. Lucia



SIERRA LEONE



## WHERE GOD IS, WE FIND PURPOSE

As the official international humanitarian agency of the Catholic community in the United States, Catholic Relief Services eases suffering and provides vital assistance to the poorest and most vulnerable people around the world.

Through your generosity, we have the resources to bring innovative solutions to the toughest humanitarian problems—poverty, hunger, drought, disease and emergencies. In every effort we undertake, CRS works with local Church partners and grassroots agencies to enable communities to meet their own needs. We uphold the sacredness of human life and foster peaceful and just communities.

In 2012, **93%** of our expenditures benefited more than **100 million** of  
**our poor brothers and sisters overseas.**



130 PROJECTS

## WHERE GOD IS, WE FIND PROMISE

Families in the developing world prize education because they know what research shows us time and again: Education helps children learn their way out of poverty.

For Catholic Relief Services, increasing access to education for the world's poorest people means many things. That's why our approach to education involves integration with other programming, including livelihoods, water and sanitation, and peacebuilding.

Getting an education helps children learn their way to **brighter futures**. Education also benefits health, leads to economic growth and reduces chronic poverty.

**IN LESOTHO**, a CRS-supported program called Whose Child Is This? helps young children get a strong start.

Each day, 3-year-old Malifomo Rametsi and her brother Molefe, 4, attend the comprehensive preschool run by CRS local partner the Good Shepherd Sisters.

"This program is going to be the foundation for their education," says their grandmother, Rosa Maria Rametsi, who has been raising the preschoolers and their six siblings since their father died and their mother left to find work.

"We want to say thank you. Now the children can go to school."

**IN VIETNAM**, we have offered inclusive education for children with disabilities for more than a decade.

Using grants from the U.S. Agency for International Development, Caritas Australia and private donors, CRS has piloted projects ranging from early childhood education to vocational training.

In the provinces where we work, at least 70 percent of children with disabilities are in school. More than 80 percent of graduates from our youth training program have found positions with government and in 150 companies.

## WHERE GOD IS, WE FIND CARE

Catholic Relief Services brings health programs to impoverished communities with limited access to quality care, focusing on those at greatest risk—mothers, infants and very young children.

In fiscal year 2012, we worked with local public, private and Church institutions on 172 health projects in 41 countries.

**IN RURAL NICARAGUA**, many women give birth at home without a doctor, prenatal checkups, postnatal care or health education. The CRS-supported Child Survival project, which focuses on reducing mother and newborn deaths in 125 rural communities, reached 113,560 women and children by using a network of trained community volunteers. Key to the project's success was teaching fathers how to take part in planning for the birth and care of their babies.

**IN SOUTHERN HAITI**, our Maternal and Child Health Nutrition program reduced the child malnutrition rate in targeted communities from 14 percent to 8 percent. The program strengthens the region's 22 health centers through community volunteers who organize mothers' clubs and health information centers in remote areas.



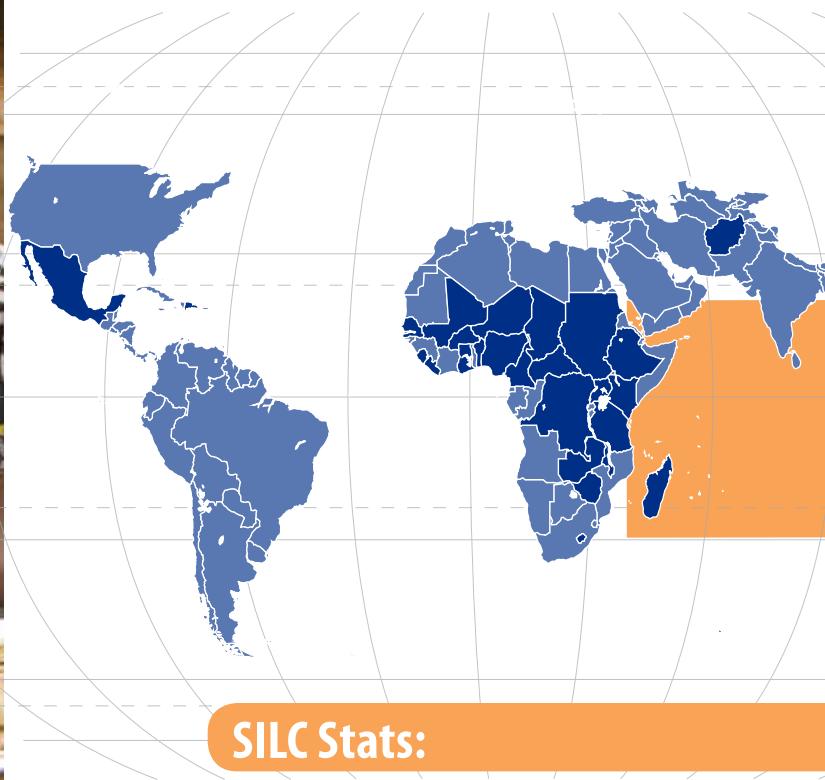
172 PROJECTS / 41 COUNTRIES / \$88 MILLION

HEALTH





SIERRA LEONE



### SILC Stats:

1 million group members

49,907 groups

35 countries

\$10.7 million in total savings

\$558,594 in savings for emergencies

## WHERE GOD IS, WE FIND DETERMINATION

For the world's poorest people, financial institutions are often too far away, and bank fees, loan interest and savings minimums are too high.

Catholic Relief Services Savings and Internal Lending Communities, or SILCs, provide extremely poor people with a way to save their own money—often penny by penny—and provide opportunities to invest, borrow and meet emergency needs. For vulnerable women, poor farmers, orphans and young people, SILC offers a safe, flexible financial solution.

In 2012, SILC reached a major milestone: **1 million members in 35 countries** since the project began in 2006.

That means that 1 million of the world's poorest people have learned to rely on their own resources — to start small businesses, pay their children's school fees, see a doctor or repair a leaky roof.

**IN MALAWI**, the Miyombe group was formed by men and women who couldn't afford to invest in their farms. Together, the group learned farming techniques from CRS field agents and invested in their own small enterprises. After 18 months, they had enough food to meet their families' needs, savings to divide among members and a social fund to help sick people at two nearby health facilities.

44 PROJECTS / 27 COUNTRIES / \$7 MILLION  
SMALL ENTERPRISE

## Active Emergencies

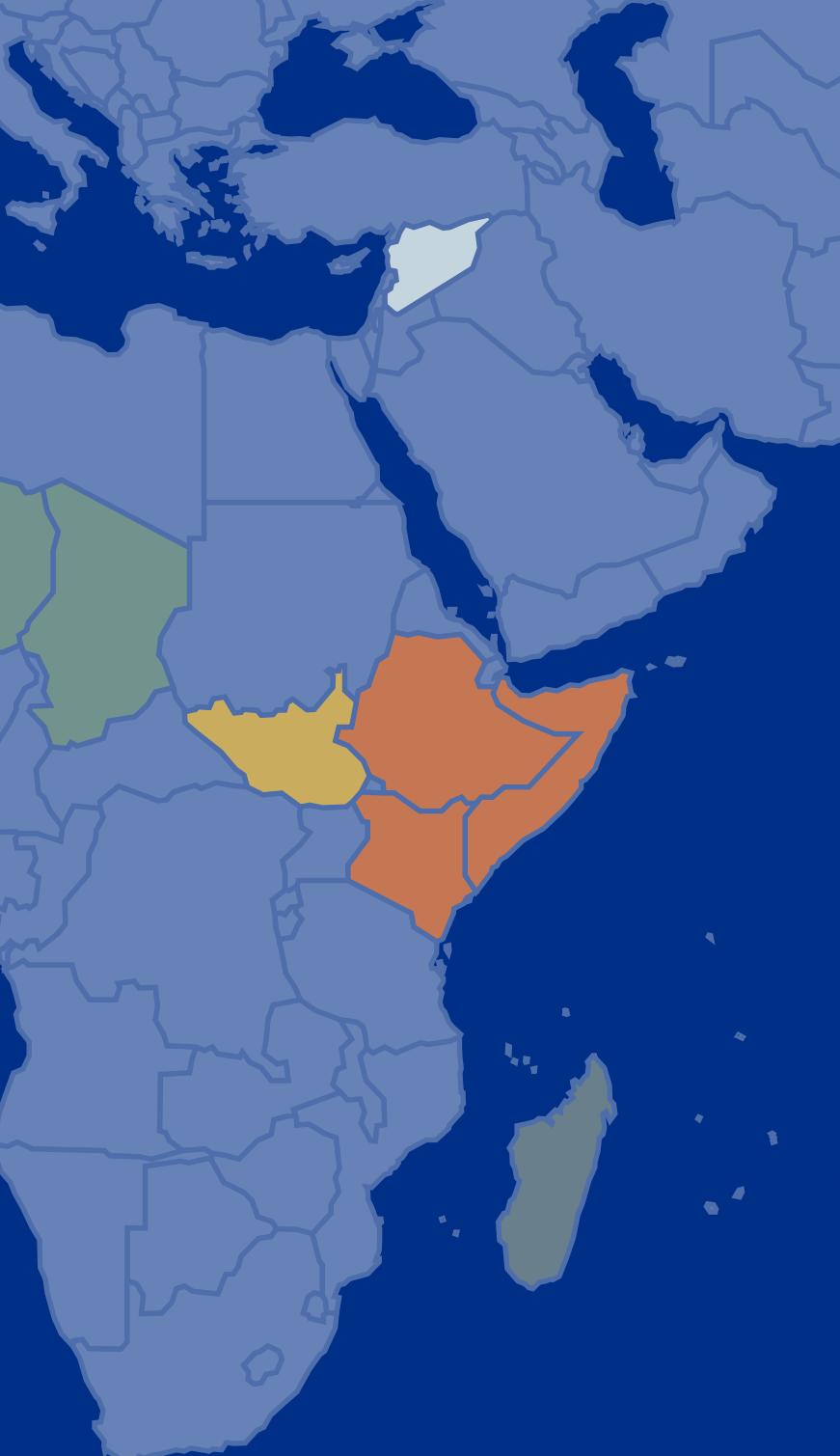
### WHERE GOD IS, WE FIND NEW BEGINNINGS

Thanks to the support of our donors, Catholic Relief Services helped save millions of lives in 2012 by responding to a range of emergencies in 18 countries, from Sierra Leone to the Philippines.

Thirty-one percent of CRS' programming in fiscal year 2012 went toward emergency response, which is at the heart and history of our mission.

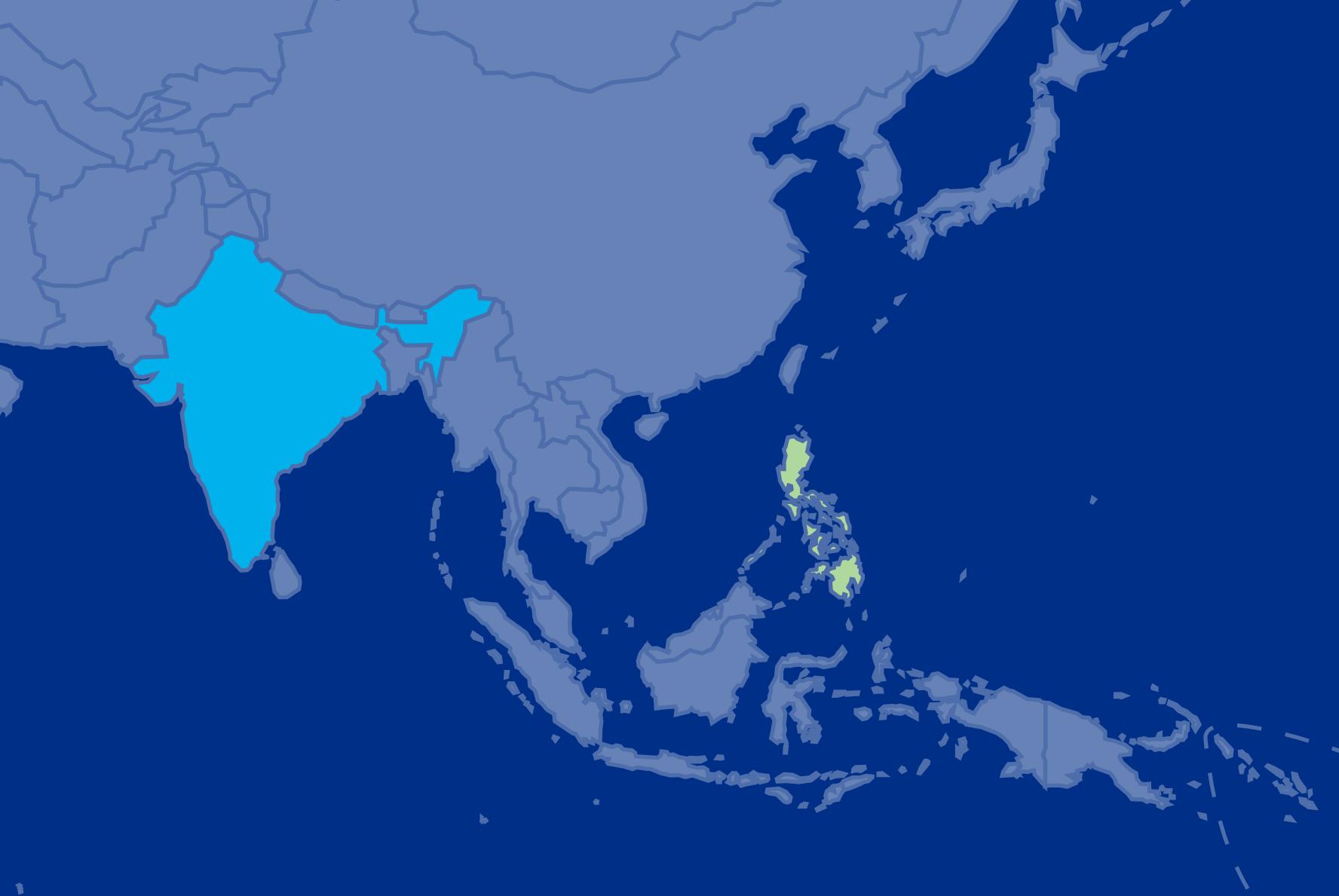
We address major crises covered extensively by the press and "silent emergencies" that never make headlines.

Once we meet immediate needs for food, water and shelter, we transition to rebuilding and reconstruction, supporting the survivors of natural disasters, chronic emergencies and conflict in reclaiming their lives.



363 PROJECTS / 59 COUNTRIES / \$232 MILLION

EMERGENCY



**IN 2010, HAITI WAS DEVASTATED** by an earthquake that took 230,000 lives and left more than a million people homeless. Today, work continues on our 5-year program of relief and recovery.

In partnership with the Catholic Health Association of the United States, CRS is supporting reconstruction of the destroyed St. François de Sales Hospital into a state-of-the-art teaching facility.

We also supported the Haitian Episcopal Commission for Catholic Education and partnered with the University of Notre Dame to assess and create a GPS map of Haiti's Catholic schools. The result: A map of all 2,315 schools that will help determine priorities for Catholic education over the next 5 years.





## WHERE GOD IS, WE FIND SUSTENANCE

Each day, 884 million people live without access to clean water. For far too many women and children, that means hours spent walking to and from rivers and ponds carrying heavy jugs. And more often than not, the water they labor so hard to bring home is not safe to drink.

Catholic Relief Services partners with groups such as local water associations and international organizations to increase and improve water supplies. Integrated with sanitation, education, agriculture and livelihoods, clean water changes lives.

**IN TANZANIA,** the Qaru Lambo Primary School was one of many in East Africa that lacked a water supply and effective sanitation. With the Catholic Diocese of Mbulu, CRS connected the Qaru village water supply system to the school, painted murals about hygiene, constructed hand-washing stations and made improvements to the school's latrines. In a healthier environment, students stay in school longer and share their knowledge about hygiene with families and neighbors.



**IN BOLIVIA,** CRS eco-latrines improve sanitation and health in every environment. From desert highlands to lowland jungles, the waterless system prevents disease, conserves resources and protects underground water reserves.

**Water and sanitation programs** in schools significantly reduce disease, increase student attendance and academic achievement, and allow girls to continue **going to school** after reaching puberty.

"Before, my whole family had to work in the fields to grow enough food," says Haji Mohammad Ali. "Now we grow bigger potatoes and they do not spoil over the winter. My children have time to go to school, and we will still have enough to eat."





## WHERE GOD IS, WE FIND RESILIENCE

Catholic Relief Services and our partners bring agricultural programs to the poorest farm families and communities. And while we are at the forefront of putting new technologies to use in agricultural programming, innovation sometimes comes in low-tech packages.

**IN RURAL AFGHANISTAN**, potato farmers traditionally store their harvests in dug-out pits over the long, harsh winters. The pits keep the potatoes from freezing but don't protect them from rot, leaving food and seed scarce by spring planting season.

In response, some aid groups built storage facilities that were too costly to replicate and too difficult to reach by wheelbarrow or donkey.

Haji Mohammad Ali, a **farmer in Dahan Takagh**, lost none of his potatoes last winter in the storage pit CRS helped him modify. Combined with new planting techniques taught by local CRS agriculture experts, the amount of food he is able to store for his family has nearly doubled.

CRS took a different approach. With just \$10 in local materials and some training, a farmer can now successfully store potatoes in his own traditional pit, fitted with a CRS-designed ventilation system. In Dahan Takagh, a 7-hour drive from the nearest paved road, farmers using this system report a loss of only 5 percent of their harvest, compared to 30 percent in years past. Less rot means more food for their children in winter months and seed potatoes come spring.

“Sometimes our children do not quite understand when we tell them about people in other countries who don’t have anything to eat. Whenever our children say they don’t like or want the food we serve, we say, ‘Other children would like to eat what you have, but they can’t because they don’t have it.’”

Félix González of Baltimore, Maryland

## WHERE GOD IS, WE FIND SOLIDARITY

Catholic Relief Services works in the United States to offer Catholics tangible ways to “contribute to the progress of the world,” as Pope Benedict XVI urged and our faith compels us.

In 2012, we engaged with nearly 8.6 million Catholics in 15,000 parishes, dioceses and schools through programs such as CRS Rice Bowl, CRS Fair Trade, Catholics Confront Global Poverty advocacy initiatives and programs for university students and young people.

**CRS RICE BOWL** is a program that parishes, schools, religious education programs and families use during Lent to learn about hunger and poverty in the world. Seventy-five percent of CRS Rice Bowl donations go to support CRS programming overseas and 25 percent stay in U.S. dioceses to support local hunger projects. In 2012, we raised \$6.5 million to support CRS programming in the world’s poorest countries, including Madagascar, Zambia, India, Vietnam and El Salvador.

**CATHOLICS CONFRONT GLOBAL POVERTY** is an initiative of the United States Conference of Catholic Bishops, CRS and Catholics in the United States to defend the lives and dignity of people living in poverty throughout the world, and to urge the U.S. government to respond through advocacy and action.

In 2012, the number of supporters who responded to our action alerts grew by 50 percent. We influenced 15 federal policy issues that address global poverty, and we worked to secure increased U.S. government funding for humanitarian assistance.





## U.S. Operations Stats:

8.6 million Catholics engaged

14,962 parishes, dioceses  
and schools

\$6.5 million raised by  
CRS Rice Bowl

20,012 times CRS  
supporters  
contacted  
elected officials



## WHERE GOD IS, WE FIND FORGIVENESS

Peace is a process, not a single act or event. That's why our peacebuilding projects are rooted in our relationship with a vast network of local partners and a focus on strengthening their ability to resolve conflicts.

Catholic Relief Services takes a holistic approach that improves social unity, promotes justice for poor and marginalized people, and increases Church interfaith engagement.

**IN THE PHILIPPINES**, a 3-year project called Peace Governance in Mindanao promotes sustainable peace by strengthening the capacity and authority of local communities to resolve conflicts, includes training in the "culture of peace," as well as identifies issues, solutions and opportunities for ongoing dialogue.

**IN EAST TIMOR**, the Church Action for Peaceful and Democratic Elections project successfully mobilized Church leaders—bishops, parish priests, catechists, teachers, religious congregations and youth leaders—to inspire peaceful and democratic presidential and parliamentary elections in 2012.

Ghassan and Ophir, a **Palestinian** student and an **Israeli** student, enact a moment of genuine connection.

**IN THE HOLY LAND**, the GEMINI project establishes groups of Jewish and Palestinian young people to engage in discussions and activities on 10 college campuses in several cities. GEMINI promotes common spaces for civic, political and social conversation about ongoing conflict and encourages participants to become engaged and to take responsibility for their social and political environment.



Students and teachers gather around the "peace table" they built to help students resolve conflicts through dialogue.



"Before [this project began], I would ask [a pregnant woman] whether she had her tetanus injections and whether she was taking her iron and folic acid," says a community health care worker in the north Indian state of Uttar Pradesh. "Now I also talk to her about the importance of good nutrition and about danger signs."

### Mobile Technology Stats:

\$2.3 million investment

72 projects

24 countries

5 program areas

agriculture, emergency response,  
food security, health and microfinance

\$66 million in program value  
to the people we serve

## WHERE GOD IS, WE FIND INSPIRATION

More than 6 billion people have access to cell phones—nearly 5 billion of them in the developing world. Catholic Relief Services is a leader in using mobile technology for projects in health, education, agriculture and emergencies.

**IN NIGER**, as part of an adult literacy program serving 6,700 farmers in 134 villages, CRS piloted the use of mobile phones to teach basic language and math skills. Participants increased agricultural production as they learned to read and write via text messaging, and accessed market information using their mobile phones.

Those who used mobile phones **learned faster, scored higher** on writing and math tests, and **retained their literacy** skills better—months after the end of classes.

**IN INDIA**, CRS partnered with a technology innovator to improve mother and newborn survival in rural Uttar Pradesh, the most populous state. The project uses basic mobile phones and a pregnancy checklist to help community health workers collect data and handle cases more efficiently.

**IN THE CENTRAL AFRICAN REPUBLIC**, CRS is using technology at seed fairs, putting farm families, local seed producers and sellers on the path to recovery following natural disasters and conflict. Using iPods, along with solar-powered barcode readers and printers, we've streamlined the cumbersome registration process and can now collect, store and analyze data in real time. This helps us rapidly address challenges and make program changes that will benefit more people—and the lessons we've learned can be applied to larger, multiservice programs.

# CRS at a Glance



It has been an honor to travel with Catholic Relief Services to several countries in Africa, South Asia and Latin America. What makes CRS so special is that they create many wonderful projects to help strengthen communities and transform lives. And I've seen them for myself.

**Art Wigchers**, CRS donor,  
with Dr. Carolyn Y. Woo

## PROJECTS

### EDUCATION



130 Projects

### HEALTH



172 Projects

### SMALL ENTERPRISE

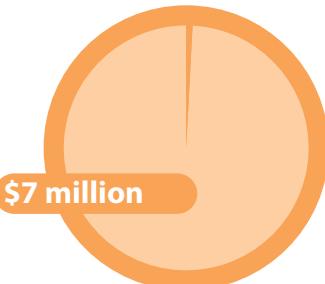
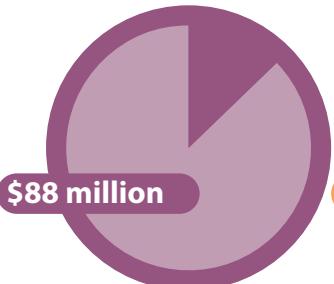
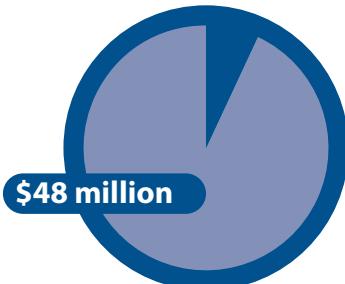


44 Projects

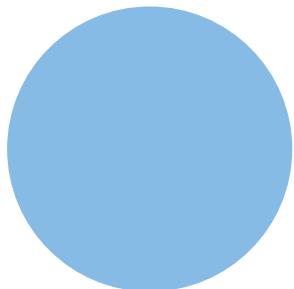
## COUNTRIES



## EXPENDITURES

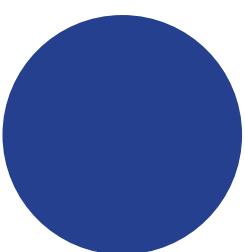


## EMERGENCY



363 Projects

## AGRICULTURE



305 Projects

## PEACE AND JUSTICE



180 Projects

## HIV AND AIDS

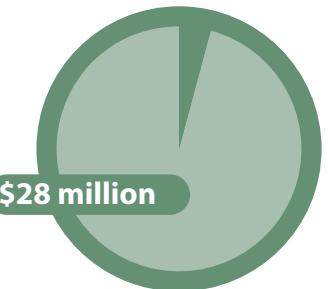
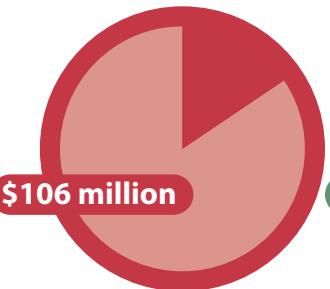
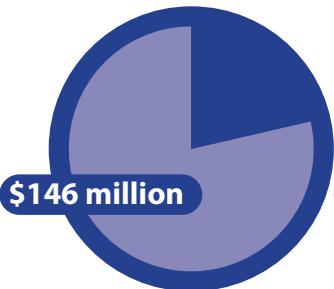
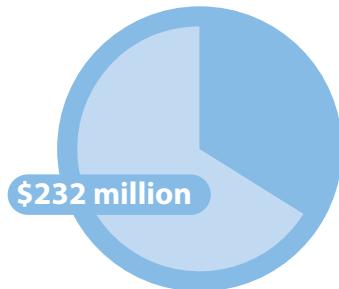


184 Projects

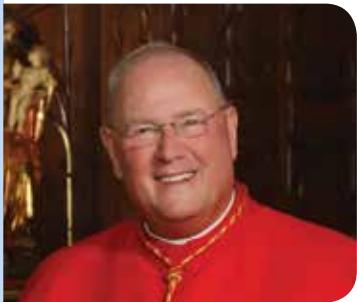
## WELFARE



74 Projects



Numbers in "Expenditures" row do not total due to rounding.



As Pope Benedict XVI reminded us in "Deus Caritas Est," love of the poor ranks up there with preaching and the sacraments in the Church's priorities. This is a fundamental mission mandated by the Gospel. And this is the work that Catholic Relief Services does every day.

CRS provides a way we can obey the command of Jesus to serve "the least among us," a way we can live our faith in solidarity with the most vulnerable members of His family, which is our family. As Archbishop Oscar Romero said so beautifully: "The way you look at them is the way you look at God."

Gratefully in Christ,

A handwritten signature in black ink. It starts with a large, stylized 'T' or 'D', followed by 'im' and 'ichael', then 'm.', and finally 'Dolan'.

Timothy Michael Cardinal Dolan  
Archbishop of New York  
President, United States Conference of Catholic Bishops  
Former Chair, CRS Board of Directors



Every day, your generous gifts make amazing things happen around the world through Catholic Relief Services. CRS supports the human family in need, upholding human dignity and giving struggling people hope for the future.

What a blessing Carolyn Woo has been since becoming CRS' president just over a year ago. Her deep faith and abiding commitment to excellence has enhanced our work and the impact CRS has had on countless people in 91 countries. She has provided the leadership and formed a team that is making a difference in addressing the world's needs. CRS is now positioned to face the challenges of the present and those that lie ahead.

You make all of this possible by your prayers, gifts, involvement and encouragement. Only with your help can CRS, grounded in Catholic social teaching, realize its work for the poor and vulnerable around the world. Our faith comes alive in the service CRS renders in your name and the name of the Church.

*+ Gerald Kicanas*

Bishop Gerald F. Kicanas  
Diocese of Tucson  
Chair, CRS Board of Directors

## DONOR ACKNOWLEDGMENTS

We gratefully acknowledge those of you who supported the work of Catholic Relief Services in fiscal year 2012 with gifts totaling \$10,000 or more.

We also extend our deepest thanks to the thousands of other individuals, families and organizations—including the many Catholic dioceses, parishes, colleges, universities, schools, hospitals and religious orders in the United States—for your steadfast and continuous support. Each year, you have demonstrated your concern for others who are less fortunate by giving to the CRS Collection and to CRS Rice Bowl, and by continuously supporting our other programs.

Your generosity helps make it possible for us to ease human suffering and provide assistance to poor and vulnerable people in the world.

Catholic Relief Services recognizes the following donors for their gifts during fiscal year 2012 (October 1, 2011, to September 30, 2012).

*Although we have made every effort to ensure names are listed correctly, if you discover an incorrect name or an omission, please accept our apologies and bring the error to the attention of:*

Director of Stewardship  
Catholic Relief Services  
228 West Lexington Street  
Baltimore, MD 21201-3443

### Individuals

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CONNOR FAMILY FOUNDATION • THE G. L. CONNOLLY FOUNDATION • CORNELIUS FAMILY FOUNDATION INC. • CORNELL UNIVERSITY • COS OF LOUISIANA INC. • THE COTTRELL FOUNDATION • JOHN C. COUGHLIN FAMILY CHARITABLE LEAD ANNUITY TRUST • CUSTOM EVENT GROUP • DANELLIE FOUNDATION • DAUGHTERS OF CHARITY HEALTH SYSTEM • DAYTON FOUNDATION • DELACO STEEL CORPORATION • DELL EMPLOYEE DIRECT GIVING CAMPAIGN • DIAGEO • DIAMANTINE FAMILY FOUNDATION • DIGNITY HEALTH • THE DOKKEN FAMILY FOUNDATION • THE MARY J. DONNELLY FOUNDATION • DUGAS FAMILY FOUNDATION • ECF OF BOEING CALIFORNIA • ELMA FOUNDATION • EMPLOYEES CHARITY ORGANIZATION (ECHO) OF NORTHROP GRUMMAN • EQUAL EXCHANGE • FALIRON PROPERTIES, LLC • THE FATHER'S TABLE FOUNDATION • FELICIAN SISTERS OF NORTH AMERICA • FINNEGAN FAMILY FOUNDATION • FOODS RESOURCE BANK • FORD FOUNDATION • FRANCISCAN SISTERS OF CHRISTIAN CHARITY • FRANCISCAN SISTERS OF CHRISTIAN CHARITY SPONSORED MINISTRIES, INC. • FUND FOR THE POOR, INC. • GABRIEL BROS., INC. • THE ROBERT AND MARY LOUISE GAMERO REVOCABLE TRUST • BILL & MELINDA GATES FOUNDATION • GHR FOUNDATION • GLOBAL IMPACT (ISA) FINANCE • RAYMOND A. AND MARIE S. GOLDBACH 1990 TRUST • THE GREATER CINCINNATI FOUNDATION • GREATER KANSAS CITY COMMUNITY FOUNDATION • GREEN MOUNTAIN COFFEE ROASTERS • THE GRIFFIN FOUNDATION, INC. • JEROME J. GROSS AND DOROTHY J. GROSS FUND • CHUCK AND ELLEN HAAS FOUNDATION • HAEMONETICS CORPORATION • QUENTIN AND SALLY HEIMERMAN FAMILY CHARITABLE FUND OF THE CATHOLIC COMMUNITY FOUNDATION • THE HILDEBRAND FOUNDATION • CONRAD N. HILTON FOUNDATION • THE TERRI AND VERNE HOLOUBEK FAMILY FOUNDATION, INC. • ALICE J. AND GENEVIEVE HUISENFELDT TRUST • IBM EMPLOYEE SERVICES CENTER • KAAGBAY FOUNDATION • LILA M. KEOGH REVOCABLE LIVING TRUST • KEITH V. KIERNAN FOUNDATION • THE KOPP FAMILY FOUNDATION • THE THOMAS AND DOROTHY LEAVEY FOUNDATION • L. M. SALES ASSOCIATES • THE LOVE OF CHRIST FOUNDATION • MASTERCARD FOUNDATION • MCCURDY FAMILY TRUST • THE MCDONALD FAMILY FOUNDATION • MONSANTO COMPANY • MORGAN STANLEY SMITH BARNEY • MOUNT ST. MARY'S COLLEGE • THE NATIONAL CHRISTIAN FOUNDATION INC. • NATIONAL COUNCIL OF CATHOLIC WOMEN • NETHOPE INC. • NEW HAMPSHIRE CHARITABLE FOUNDATION • THE NEW YORK COMMUNITY TRUST • THE NINER FOUNDATION • NORTH AMERICAN PROVINCE OF CENACLE INC. • NORTHERN TRUST • NORTHROP GRUMMAN CORPORATION • OAK TREE PHILANTHROPIC FOUNDATION • O'CONNOR FAMILY FOUNDATION • W. O'NEIL FOUNDATION • OPEN SOCIETY INITIATIVE FOR WEST AFRICA • OPEN SOCIETY INSTITUTE • OPUS FOUNDATION • THE ORiska FOUNDATION • OSHKOSH AREA COMMUNITY FOUNDATION • PAIS FOUNDATION, INC. • ANTHONY G. AND PATRICIA G. PALAZZOLO TRUST • PARISHIONERS OF IMMACULATE CONCEPTION, IRVINGTON • PAWLowski FAMILY FOUNDATION • PEACEHEALTH • THE PETUNIA FOUNDATION • PFIZER FOUNDATION • THE PITTSBURGH FOUNDATION • P. K. TOOL AND MANUFACTURING COMPANY • PRESENCE HEALTH • PROVIDENCE HEALTH AND SERVICES • RASKOB FOUNDATION FOR CATHOLIC ACTIVITIES • MARK AND KAREN RAUENHORST FAMILY FOUNDATION • RELIGIOUS OF THE SACRED HEART OF MARY, WESTERN AMERICAN PROVINCE • RENAISSANCE CHARITABLE FOUNDATION INC. • RESURRECTION HEALTH CARE • THE THOMAS A. RODGERS, JR. FAMILY FOUNDATION • ROVIARO FOUNDATION • RYAN MEMORIAL FOUNDATION • ST. CATHERINE UNIVERSITY • ST. JOSEPH HEALTH SYSTEM FOUNDATION • ST. PAUL AND MINNEAPOLIS ARCHDIOCESAN COUNCIL OF CATHOLIC WOMEN • ST. VICTOR CHURCH, WEST HOLLYWOOD • LAWRENCE A. SANDERS FOUNDATION • SARGENTO FOODS, INC. • SAVE THE CHILDREN FEDERATION, INC. • SCHALLER CORPORATION • SCHEIDEL FOUNDATION • SCHMIDT FAMILY FOUNDATION • THE HAROLD C. SCHOTT FOUNDATION • SC MINISTRY FOUNDATION • THE SEATTLE FOUNDATION • SECOURS CATHOLIQUE • THOMAS E. SEQUIN, JR. 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**Ambassadors of Hope** Catholic Relief Services established the Ambassadors of Hope Circle to recognize our most generous patrons. The extraordinary philanthropy of Ambassadors of Hope Circle members is a testament to the power of sharing God's bounty of love with people in greatest need around the globe.

ANONYMOUS (36) • ARGIDIUS FOUNDATION • BETTER WAY FOUNDATION • MR. AND MRS. WILLIAM BROWN • HOWARD G. BUFFETT FOUNDATION • MARY CATHERINE BUNTING • MARYLANE T. BURRY • ROBERT L. CAHILL • CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS • THE COPPELL FAMILY • THE COTTRELL FOUNDATION • MR. AND MRS. GLENN CREAMER • CARL W. DOTY • THE FATHER'S TABLE FOUNDATION • WILLIAM R. FRY • GHR FOUNDATION • ALBERT J. AND DIANE E. KANE FAMILY • ESTATE OF JOHN J. KOPPE • MR. AND MRS. VINCENT KYLE • MR. AND MRS. JOHN J. LEAHY • ESTATE OF MICHAEL LEAHY • ESTATE OF DOROTHY J. MARRON • ESTATE OF ELLEN M. MCNEIL • NATIONAL COUNCIL OF CATHOLIC WOMEN • ROB AND BERNI NEAL • W. O'NEIL FOUNDATION • MOLLY AND JAMES PERRY, JR. • PRESENTATION MINISTRIES, INC. • MR. AND MRS. CHRISTOPHER C. QUICK • RASKOB FOUNDATION FOR CATHOLIC ACTIVITIES • ESTATE OF JOSEPH E. AND MARGARET M. RAU • MARK AND KAREN RAUENHORST • ROBERT T. ROLFS FOUNDATION • ERVIN A. SAUER • THE HAROLD C. SCHOTT FOUNDATION • L. S. SKAGGS, JR. • ESTATE OF MARY ALICE SMITH • CHARLIE TIPPMANN FOUNDATION • MR. AND MRS. DENNIS TIPPMANN, SR. • VISTA HERMOSA FOUNDATION • MSGR. RAYMOND J. WAHL • MARY ANN AND ART WIGCHERS • AGNES N. WILLIAMS

# CATHOLIC RELIEF SERVICES—USCCB

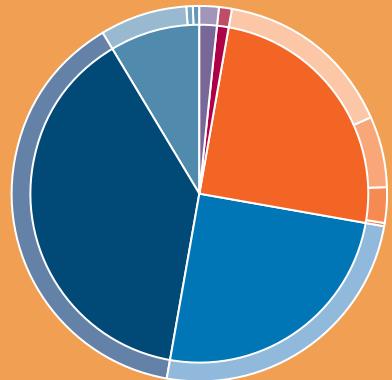
## Statement of Activities

For the Years Ended September 30, 2012, and September 30, 2011

	Unrestricted	FY2012 Restricted	Total all funds	FY2011 Total all funds
<b>OPERATING REVENUE (in thousands)</b>				
CRS Collection	\$13,292	—	\$13,292	\$10,756
CRS Rice Bowl	—	6,554	6,554	5,740
Other private support and revenue	142,277	33,972	176,249	207,550
Public support and revenue	500,621	697	501,318	592,765
Investment and other income	1,855	1,856	3,711	6,133
Net assets released from restrictions	68,031	(68,031)	—	—
<b>TOTAL OPERATING REVENUE</b>	<b>\$726,076</b>	<b>(\$24,952)</b>	<b>\$701,124</b>	<b>\$822,944</b>
<b>OPERATING EXPENSES (in thousands)</b>				
PROGRAM SERVICES				
Agriculture	\$146,175	—	\$146,175	\$133,913
Education	48,026	—	48,026	52,095
Emergency	232,830	—	232,830	287,088
Small enterprise	7,361	—	7,361	8,743
Health	88,038	—	88,038	83,740
HIV and AIDS	106,953	—	106,953	151,562
Peace and justice	25,407	—	25,407	27,361
Welfare	28,581	—	28,581	28,091
<b>Total Program Services</b>	<b>\$683,371</b>	<b>—</b>	<b>\$683,371</b>	<b>\$772,593</b>
SUPPORTING SERVICES				
Management and general	\$20,449	—	\$20,449	\$20,229
Public awareness	6,851	—	6,851	6,662
Fundraising	21,747	—	21,747	20,583
<b>Total Supporting Services</b>	<b>\$49,047</b>	<b>—</b>	<b>\$49,047</b>	<b>\$47,474</b>
<b>TOTAL OPERATING EXPENSES</b>	<b>\$732,418</b>	<b>—</b>	<b>\$732,418</b>	<b>\$820,067</b>
Change in net assets from operations	(\$6,342)	(\$24,952)	(\$31,294)	\$2,877
<b>NON-OPERATING REVENUE AND (EXPENSES) (in thousands)</b>				
<b>Total non-operating revenues and expenses, net</b>	<b>\$12,572</b>	<b>\$2,758</b>	<b>\$15,330</b>	<b>(\$9,022)</b>
<b>Change in net assets</b>	<b>\$6,230</b>	<b>(\$22,194)</b>	<b>(\$15,964)</b>	<b>(\$6,145)</b>
Net assets, beginning of period	\$36,114	143,522	179,636	185,781
Net assets, end of period	\$42,344	\$121,328	\$163,672	\$179,636

# FINANCIAL SUMMARY

Year ended September 30, 2012



Source	Percentage
1.90% CRS Collection	
0.93% CRS Rice Bowl	
25.14% Other Private Support and Revenue	
25.08% Commodities and Freight	
38.60% U.S. Government Grants	
8.35% Other Public Support, Revenue and Investment Income	

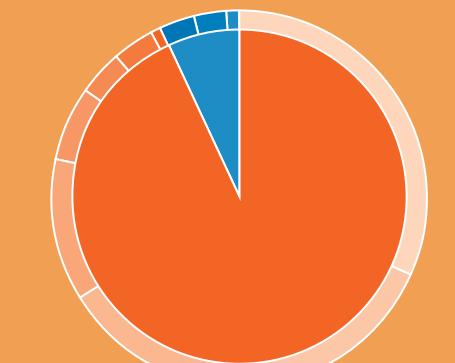
Catholic Relief Services ensures the funds you have so generously entrusted to us go where they are needed most. In the interest of stewardship, only summary financial information is provided in this annual report. For complete financial statements, including auditor's notes, please visit: [crs.org/about/finance/pdf/2012-financials.pdf](http://crs.org/about/finance/pdf/2012-financials.pdf) or call 1-888-277-7575.

## OPERATING REVENUES (in thousands)

PRIVATE SUPPORT AND REVENUE		
CRS Collection	\$13,292	1.90%
CRS Rice Bowl	6,554	0.93%
Other private contributions	109,616	15.63%
Foundation and other private grants	42,633	6.08%
Bequests	22,066	3.15%
Private in-kind gifts	1,934	0.28%
<b>Total Private Support and Revenue</b>	<b>\$196,095</b>	<b>27.97%</b>
PUBLIC SUPPORT AND REVENUE		
Commodities and freight	\$175,858	25.08%
U.S. government grants	270,642	38.60%
Other public grants and contributions	52,350	7.47%
Public in-kind gifts	2,468	0.35%
<b>Total Public Support and Revenue</b>	<b>\$501,318</b>	<b>71.50%</b>
OTHER		
Investment and other	\$3,711	0.53%
<b>TOTAL OPERATING REVENUES</b>	<b>\$701,124</b>	<b>100.00%</b>

## OPERATING EXPENSES (in thousands)

PROGRAM SERVICES		
Emergency	\$232,830	31.78%
Agriculture	146,175	19.96%
HIV and AIDS	106,953	14.60%
Health	88,038	12.02%
Education	48,026	6.56%
Welfare	28,581	3.90%
Peace and justice	25,407	3.47%
Small enterprise	7,361	1.01%
<b>Total Program Services</b>	<b>\$683,371</b>	<b>93.30%</b>
SUPPORTING SERVICES		
Fundraising	\$21,747	2.97%
Management and general	20,449	2.79%
Public awareness	6,851	0.94%
<b>Total Supporting Services</b>	<b>\$49,047</b>	<b>6.70%</b>
<b>TOTAL OPERATING EXPENSES</b>	<b>\$732,418</b>	<b>100.00%</b>



Service Type	Percentage
Program Services	93.30%
Supporting Services	6.70%

## COUNTRY AND REGIONAL LEADERSHIP



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#### KEY

ACM, Acting Country Manager  
ACR, Acting Country Representative  
CM, Country Manager  
CR, Country Representative

CTL, Country Team Leader  
DRD, Deputy Regional Director  
HOO, Head of Office  
OM, Outreach Manager

RD, Regional Director  
ROM, Regional Outreach Manager  
SAZR, South America Zonal Representative  
SR, Subregional Representative

## U.S. OPERATIONS REGIONAL OFFICES

The role of the five domestic regional offices is to inform and engage Catholics in the United States about the work of global solidarity. Regional staff members are the primary points of contact with Catholic Relief Services for diocesan and parish structures, Catholic schools, universities, faith-based groups, religious communities and others.

The regional offices support Catholics in the United States as they live their faith in solidarity with their brothers and sisters around the world through involvement in CRS programs and advocacy. The regional offices work collaboratively with the CRS Charitable Giving and Overseas Operations divisions to provide resources and opportunities to pray, learn, act and give.



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A large, semi-transparent background photograph of a person sitting on a rocky ledge, looking out over a vast, arid, and hilly landscape under a clear sky.

## DIOCESAN DIRECTORS

Catholic Relief Services extends our deepest thanks to our Diocesan Directors for helping Catholics in the United States live out their faith in solidarity with our brothers and sisters around the world. Through your efforts, CRS is able to advance the Church's global mission and vision: to advocate on international issues and provide updates on the agency's activities to U.S. archdioceses and dioceses.

Diocesan Directors help the agency ease human suffering and foster charity around the world by educating Catholics about Catholic social teaching, social justice and CRS efforts overseas on behalf of the Church in the United States. The Diocesan Directors' knowledge of our work helps to engage the faithful in international concerns through programs such as CRS Rice Bowl, CRS Food Fast, CRS Fair Trade, and through global partnerships and outreach to young people, including students on college campuses around the country.

CRS appreciates the efforts of Diocesan Directors in coordinating the diocesan response to international emergencies and collaborating with other diocesan offices to advance global solidarity.

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Catholic Relief Services carries out the commitment of the Bishops of the United States to assist the poor and vulnerable overseas. We are motivated by the Gospel of Jesus Christ to cherish, preserve and uphold the sacredness and dignity of all human life, foster charity and justice, and embody Catholic social and moral teaching as we act to:

- Promote human development by responding to major emergencies, fighting disease and poverty, and nurturing peaceful and just societies; and
- Serve Catholics in the United States as they live their faith in solidarity with their brothers and sisters around the world.

As part of the universal mission of the Catholic Church, we work with local, national and international Catholic institutions and structures, as well as other organizations, to assist people on the basis of need, not creed, race or nationality.

*Approved by the Catholic Relief Services Board of Directors on September 11, 2008.*

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