

## Factura

Fecha de emisión: 23 oct 2018

Número de factura: 799332241693

### Facturar a:

Javiera Mena Trujillo

Mexicali 64 2B

Cuauhtémoc 06170

México

Tax ID: ALMT54328901

### Detalle del pago

Resumen de 15 nov 2018 - 15 oct 2018

Plan Empresas	\$2,400
Sub Total:	\$2,400
16% IVA	\$ 384

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Total	<b>\$2,784</b>
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## Licencia y Soporte

Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support> For support requests related to third party software please contact the third party vendor.

Usage of Atlassian software and hosted services is subject to the Atlassian Customer Agreement

Usage of third party add-ons purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace Terms of Use

Technical Account Management (TAM) services are subject to the Atlassian Professional Services Agreement

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html> Next steps for JIRA, Confluence, and Marketplace add-on legacy license holders are available in the Atlassian licensing FAQ

Software maintenance covers access to any support\* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

\* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums