

## **Product Engineering Charter**



1 One Thing at a Time

We stay focused on our top priority and drive it to completion. We use our creativity to break hard problems into simpler ones.

**2** Leave it Better

Everything we do should add clarity and reduce complexity for our users and for each other. We continuously measure to ensure we always improve.

**Collaborate Constantly** 

We work better together through clear and open communication. Seek the help that you need, and give all the help that you can.

Empathy is Essential

We deliver our vision for our users, and we build our company for each other. Both must remain available and accessible to everyone. **5** Secure by Default

Security is the foundation on which users trust Schoology. Trust is easy to lose and so we must work hard every day to earn it.

6 Be Inclusive

Inclusive teams build inclusive products and this works best when we celebrate our diversity.

**(7)** Patience is a Virtue

Patience enhances understanding and builds trust. The right solution can take time to achieve, but it is worth the wait.

8 Own it!

We add value for our users by using passion to deliver our vision. We must be accountable for our efforts, proud of our accomplishments, and humble in our approach.

