FAQs
USER GUIDE

Documentation

- Installation guide:
  https://www.mageplaza.com/install-magento-2-extension/#solution-1-ready-to-paste
- User Guide: https://docs.mageplaza.com/faqs-m2/index.html
- Product page: https://www.mageplaza.com/magento-2-faq-extension/
- FAQs: https://www.mageplaza.com/faqs/
- Get Support: https://mageplaza.freshdesk.com/ or support@mageplaza.com
- Changelog: https://www.mageplaza.com/changelog/m2-faqs.txt
- License agreement: https://www.mageplaza.com/LICENSE.txt

How to install

Install ready-to-paste package (Recommended)

- Installation guide: https://www.mageplaza.com/install-magento-2-extension/

How to upgrade

Step 1: Backup

Backup your Magento code, database before upgrading.

Step 2: Remove FAQs folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/Faqs folder. In this step, you can copy override Faqs folder but this may cause of compilation issue. That why you should remove it.

Step 3: Upload new version

Upload this package to Magento root directory

Run command line:

```
php bin/magento setup:upgrade
```

```
php bin/magento setup:static-content:deploy
```

FAQs

Q: I got error: Mageplaza_Core has been already defined

A: Read solution: https://github.com/mageplaza/module-core/issues/3

Q: My site is down

A: Please follow this guide: https://www.mageplaza.com/blog/magento-site-down.html

Support

- FAQs: https://www.mageplaza.com/faqs/
- Helpdesk: https://mageplaza.freshdesk.com/
- Email: support@mageplaza.com