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| **Home** | This page is the home page.  The button “Press to Track Ticket” navigates to the next page. |
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| **List Ticket Page** | This page lists the existing tickets. In this page it is display with the database having no records.  An additional column/field is added to display “Ticket Updated On”, if updated else will display “Not Applicable”. |
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| **Create Ticket** | New Ticket / Create Ticket Page.  On input of ticket information and “Submit” it saves to the ticket database and automatically returns to listing. |
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| **List Ticket** | This is the list ticket page.  In this page the displayed ticket can be viewed in detail, edited, and deleted. |
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| **List Ticket** | List ticket page with multiple tickets and scroll facility.  In this page the displayed ticket can be viewed in detail, edited, and deleted. |
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| **Search Ticket** | Search ticket will search words in Title or Short Description.  The screen shows that it will be searched for the term “**Error**”. |
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| **Search Ticket** | Search resultant for the searched term “**Error**”.  The searched terms are annotated using red boxes. |
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| **View Ticket** | View Ticket Page.  This page only displays the field values. The display is set to read only. On Press2Continue returns to “List Page”. |
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| **Edit Ticket** | Edit Ticket Page.  This page allows edit of ticket. Once saves the edited text as well as the time of update is updated. |
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| **Edited Ticket** | Edited Ticket in List Page.  Annotated (red box) for the edits. The created date time (Blue Box) kept as is. The edited date time (purple) updated. |
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| **Delete Ticket** | Deleting Ticket in List Page.  Annotated (red box) for the record that will be deleted. |
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| **Delete Ticket** | After Deletion Display Ticket in List Page.  Annotated (red box) shows that the record 13# is deleted and total records reduced from 15# to 14#. |
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| **Project Explorer** | Screen of project explorer and successful start of the Tom Cat server |
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| **MySQL** | Screen of ‘ticketing’ schema with ‘ticket’ table structure. |
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| **MySQL** | Screen of ‘ticketing’ schema with ‘ticket’ table with the present 14# records. |
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