
WILFREID KILIOPA MPUNIA



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[HTTPS://MKWILFREID.COM/](https://mkwilfreid.com/)

OBJECTIVE

Seeking my next career path as
either a DevOps, Cloud Architect,
Solution Architect, Penetration
Tester or Full Stack Developer

SKILLS

Mobile & Web Development, Cloud
Architecting, Communication,
Creative & Critical Thinking, Team
Player, Adaptable

EXPERIENCE

CLOUD SUPPORT ENGINEER I / AMAZON WEB SERVICES

May, 2019 – Current

- Apply advanced troubleshooting techniques to provide unique solutions to AWS customers' individual needs
- Write tutorials, how-to videos, and other technical articles for the AWS community
- Work on critical, highly complex customer problems that may span multiple AWS services

CLOUD SUPPORT ASSOCIATE / AMAZON WEB SERVICES

Jul, 2017 – Apr, 2019

- Drive customer communication during critical events
- Interact with leading technologists around the world and resolve customer issues
- Apply advanced troubleshooting techniques to provide unique solutions to our customers' individual needs
- Learn and use groundbreaking technologies

SOFTWARE DEVELOPER / THISISME

May, 2016 – Mar, 2017

- Develop, test and debug products and proof of concept products for iPhone using Swift, Objective-C
- Maintain the existing ThisIsMe iOS application
- Fix bugs in backend using Python-Django
- Learn unfamiliar technologies such as Android, Cordova, Elixir, Phoenix, RethinkDB, Docker, Php, Phalcons

SOFTWARE DEVELOPER INTERN/ BYTEORBIT

Feb, 2015 – Mar, 2016

- Modify existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance
- Learn about new technologies iOS and backend application development using Python & Django
- Maintain test and debug existing iOS applications



EDUCATION

**DEGREE BACCALAUREUS TECHNOLOGIAE
ENGINEERING: ELECTRICAL / DECEMBER 2018**

Cape Peninsula University of Technology

**NATIONAL DIPLOMA ENGINEERING: COMPUTER
SYSTEMS / DECEMBER 2015**

Cape Peninsula University of Technology

**CISCO CERTIFIED NETWORK ASSOCIATE / DECEMBER
2011**

College of Cape Town

VOLUNTEER EXPERIENCE OR LEADERSHIP

I have volunteered as a French speaker guest guide in the ICASA
conference(Largest AIDS conference) in South Africa in 2012

