WILFREID MPUNIA

Cape Town, Western Cape

A Driven Developer and Cloud Engineer, with experience in both Application and Cloud Computing, I am an analytical and results-driven individual offering a dynamic skills and passion for achieving high client satisfaction. I do possess professional experience as a Software Developer with writing codes and delivering applications to customers and Cloud Computing with the AWS Cloud Fleet

WORK EXPERIENCE

AMAZON WEB SERVICES.

Cloud Support Engineer | May, 2019 – Current

- Apply advanced troubleshooting techniques to provide unique solutions to AWS customers' individual needs
- Write tutorials, how-to videos, and other technical articles for the AWS community
- Work on critical, highly complex customer problems that may span multiple AWS services

AMAZON WEB SERVICES

Cloud Support Associate | Jul, 2017 – Apr, 2019

- Drive customer communication during critical events
- Interact with leading technologists around the world and resolve customer issues
- Apply advanced troubleshooting techniques to provide unique solutions to our customers' individual needs
- Learn and use groundbreaking technologies

THISISME

Software Developer | May, 2016 – Mar, 2017

- Develop, test and debug products and proof of concept products for iPhone using Swift, Objective-C
- Maintain the existing ThisIsMe iOS application
- Fix bugs in backend using Python-Django
- Learn unfamiliar technologies such as Android, Cordova, Elixir, Phoenix,, RethinkDB, Docker, Php, Phalcon

BYTE ORBIT

Feb, 2015 – Mar, 2016

- Modify existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance.

- Learn about new technologies iOS and backend application development using Python & Django
- Maintain test and debug existing iOS applications

EDUCATION

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY,

Baccalaureus Technologiae - Computer Systems | Feb, 2016 – Dec, 2018

CAPE PENINSULA UNIVERSITY OF TECHNOLOGY,

National Diploma - Computer Systems | Feb, 2012 – Dec, 2015

COLLEGE OF CAPE TOWN

Certification - Cisco Certified Network Associate | Feb, 2011 – Dec, 2011

SKILLS

Mobile & Web Development	Cloud Architecting	Communication
Team Work	Creative Thinking	Critical Thinking	Adaptable

CONTACT INFORMATION

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