

# Matt Whitcomb

Web Designer

### Contact



(408) 836-6097



Tek8367@gmail.com



Linkedin.com/in/mattk whitcomb



Greater Seattle Area



mkwtek.github.io/portfolio

### Skills

**Analytical Reasoning** 

**Problem Solving** 

Team Management

**Project Scheduling** 

Strategic Planning

# Technical Knowledge

Web Design & Development
HTML / CSS / JavaScript
SQL / PHP / jQuery / SEO
Zapier / Graphic Design
WordPress / Joomla! / LGL
Wix Editor X / Webflow
Trello / Jira / Kanban / Miro
Google Workspaces / Canva
AWS / Cloud Computing
Scrum / Agile Frameworks

### Profile

Hardworking resilient individual with strong analytical and critical thinking skills seeking career opportunities as a Web Designer, Front-end Developer, or Scrum Master leveraging knowledge and experience from a managerial and technical background.

### Education

### **Computer Information Systems Degrees & Certificates**

Web Application & Cloud Developer Associate of Technical Arts Degree Web Development Certificate of Completion Web Application Developer Certificate of Completion Systems Development Certificate of Completion Database Certificate of Completion

Edmonds College / 2021-2022 / Academic Honors 3.83 GPA

### **Automotive Technology**

De Anza College / 2012-2013

### **Multimedia Digital Arts**

Multimedia Digital Arts Associate in Science Degree Certificates of Competency, Achievement, & Specialization San Jose City College / 2002-2007

### Experience

### Web & Tech Manager (Fellow)

Seaside Sustainability / Jan 2023-Present / Remote from Seattle, WA to Gloucester, MA

- Completely overhauled and restructured the Web & Tech department while managing the daily operations by utilizing Scrum and Agile frameworks along with kanban style boards (Trello) in order to establish an efficient workflow.
- Served in the roles of a Department Manager, Scrum Master, Front-end Web
  Developer, Project Manager, and a liaison between different departments in order
  to facilitate and support the needs of a diverse, globally remote team for a large
  non-profit organization. The team and departments are currently running
  smoothly and the organization is back on track with new programs and projects in
  place after a sixth month backlog of issues that existed prior to my arrival.
- Utilized a variety of software and tools such as Atlassian's Trello Kanban style board for virtual team organization, Wix Editor X for managing the company's website, Zapier for software integrations, Google Workspaces for team collaboration, Miro, Little Green Light, MailerLite, Airtable, Canva, and Figma, among others.

### Certifications

Microsoft MTA: Introduction to Programming Using HTML and CSS 2022

Atlassian University Coursera: Agile with Atlassian Jira

ASE Certifications: C1 G1 A1 A4 A5 A6 A7 A8

Certificates for automotive courses, seminars, and technical institutes available upon request

## Software Competencies

Microsoft Word / Access
Excel / PowerPoint / Teams
Visual Studio Code
Notepad++ / Sublime Text
Adobe Photoshop
Illustrator / InDesign
Premier Pro Video Editing

Final Cut Pro / Zoom / Figma

### **City-Approved Vehicle Safety Inspector**

KNA Solutions / Feb 2020-Sept 2020 / Seattle, WA

ASE certified lead inspector, licensed by the City of Seattle. Performed inspections
at a Lyft facility to ensure protocols and guidelines were followed. Utilized
proprietary customer relationship software (CRM) to post results via Google Cloud
directly to the City of Seattle Database.

### **Automotive Technician / Service Writer**

Wilson Brothers / Feb 2018-Jan 2020 / Seattle, WA

 As lead technician, diagnosed on-board computer systems, interpreted electrical schematics, performed a wide array of vehicle repairs, along with service writing, and ordering parts. When required ran entire operation independently while increasing revenue growth.

#### **Automotive Technician**

Matt's Greenwood / Feb 2017-Jan 2018 / Seattle, WA

 Performed maintenance, diagnosis, and repair of vehicles ensuring customer satisfaction and retention, while communicating effectively with the service writing team to accurately estimate time frames and workloads maximizing profitability.

#### **Automotive Technician**

InFront Automotive / Nov 2016-Jan 2017 / Auburn, WA

 Upgraded, diagnosed, and modified performance vehicles with custom and aftermarket parts for them to be run on a dynamometer for software tuning optimization. This required unique and creative approaches to resolve complex technical issues.

#### **Automotive Technician**

Tom's Automotive / Aug 2016-Nov 2016 / Seattle, WA

• Worked with a team of mechanics and service writers keeping the shop operating efficiently to serve customers and their vehicles.

### **Automotive Technician / Service Writer / Parts Manager**

Liberti's Auto Electric / Sept 2012-Jun 2016 / Milpitas, CA

Key holder responsible for all shop duties keeping the business running smoothly
as lead mechanic, service writer, parts manager, and cashier, while also mentoring
novice technicians. Performed electrical troubleshooting, oscilloscope waveform
analysis, vehicle computer module programming, drivability diagnostics, as well as
worked on custom projects, classic, and performance vehicles.

#### **Automotive Technician**

Sturken Auto Body & RV / Oct 2011-Feb 2012 / San Jose, CA

• Supported the mechanical repair side of the business performing duties such as maintenance, alignments, tires, diagnostics, A/C, electrical, and specialty RV work.

### **Inventory Team Lead / Manager**

Centric Parts / Oct 2007-Mar 2011 / Carson, CA

 Managed a new department with a diverse, bi-lingual team for a leading automotive brake manufacturer. Implemented new strategies with improved inventory tracking procedures and created annual projection schedules which resulted in increased supply chain efficiency and profitability. This satisfied auditors which helped to ensure financial loans would be approved by credit lenders.

<sup>\*</sup>Additional job history, education, and certificates available upon request or via Linkedin.