12/18/2015 Chat Window

A product expert will be with you soon. Position in

Queue is 1. Thank you for your patience.

You are now chatting with 'Luke'

you: Hi Luke

Luke: Hello there! Thanks for contacting Sales Chat.

May I please begin with your first name?

vou: Matt

Luke: Hey Matt:) How may I assist you today? you: I am looking to add some hosting for

personsofinterestbklyn.com you: i noticed the deals

you: looks good

you: i already have a domain name though, is it possible to waive the fee on it or extend it if I get a

hosting plan now?

Luke: Let me check for you. May I please have your

customer number and four digit pin?

you: and, is it possible to FTP and view the site before I turn off the forwarding to the other hosting provider?

you: #39005328 you: i forget the pin

Luke: Click here to find the four digit pin where it says

Call-in PIN in the GoDaddy account

**you:** 5253

you: are you looking up my account?

Luke: Yes... you: thank you

Luke: You can ftp and view the site before changing the

DNS for your domain vou: excellent!

Luke: How many years did you want to go with the hosting plan to take advantage of the sale pricing? Luke: 10 years is the max and most do 5 years you: If i get 2 it comes with the autorenewal at the

cheap rate, right?

Luke: The Economy hosting plan renews at

C\$95.88/year

Luke: 2 years is C\$119.76, 3 years is C\$179.64 and 5

years is C\$299.40 with the sale today

you: ok

you: and can you extend my domain since I wouldn't be

buying a new one?

you: i thought about it and i just don't need it

you: \*but if i wanted to put another static site on this

host, would i be able to?

Luke: The Economy hosting plan is for 1 website only. We have a Deluxe hosting plan which allows multiple separate websites on one hosting plan

you: can you extend the domain?

Luke: Unfortunately not. The domains come from a Registry that we pay to register the domains for you. I can add the hosting for multiple websites for C\$119.76 for 2 years, 3 years at C\$179.64 and 5 years at

C\$299.40 with a new free domain you: ok, let's do the two years you: same card that the site is on

Luke: Did you want a new free domain for a second

website in the future? you: no thank you

Luke: Do you have a new expiration date for the Visa

ending with 1082?

you: 06/18 you: oh wait

you: steve gave me his other card

you: sorry

you: 4563 3100 2047 2431

you: 06/18

Luke: Okay, click here to add the credit card to your GoDaddy profile. Click "Add Payment Method"

you: ok, 2431 should be there

Luke: Thank you. Do you agree to the Universal Terms

of Service, Privacy Policy and Hosting Service

Agreements to process the order for you for 2 years at

C\$119.76?

you: yes please

Luke: I sent a confirmation email to wsmarks@msn.com

you: thank you

Luke: To set up the hosting, go here

gateway.godaddy.com and click "Set Up". The cPanel username and password you create will also be your ftp info

vou: ok

Luke: I also emailed you instructions for previewing

your website

vou: thanks for that **Luke:** You're welcome:)

you: can you email the instructions to

mattlucas@gmail.com

you: ?

Luke: Yes, sent to mattlucas@gmail.com you: This has been a real pleasure...

you: um...

you: Is GoDaddy still pro-SOPA?

Luke: No

you: that's good

you: Thanks for everything again, I guess I'll be back if

there's a problem

you: :)

Luke: You're welcome:) Also, the IP address for ftp is

107.180.51.42 you: ah, gratz

you: username and pass you: is same as cpanel?

Luke: Correct you: can i use git/

you:?

vou: and ssh into it?

Luke: Here are instructions to Enable SSH

Luke: Git tutorial and basics

Luke: Are there any other questions I can assist you

with today?

you: i am looking for the settings w/r/t ssh

you: oh cool you: i see it

you: i can always reset that or use FTP later?

Luke: Yes

you: ok thank you again Luke: Have a wonderful day!

Luke: Thank you for chatting with us. We value your feedback. Please click the "Close" button at top right to answer a few questions about your experience with us today.