

MICHELE AMBROSE



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1831 APT 5 GRAYLAND ST, BLACKSBURG, VA, 24060

OBJECTIVE

To find an internship in the cybersecurity field to help further my knowledge of networks and computer systems.

EDUCATION

Virginia Tech, Blacksburg, Va

Anticipated Graduation May 2021

Bachelor of Science in Computer Science

Minors: Mathematics, Cybersecurity

In-Major GPA: 3.37/4.0

Blue Ridge Community College, Weyers Cave, Va

Graduated May 2018

Associates of Science, Specialization: Computer Science

GPA: 3.67/4.0 Magna Cum Laude

Triplett Business and Tech School, Mt Jackson, Va

Graduated May 2007

Diploma in Cisco Networking

GPA: 3.25/4.0

PROGRAMMING PROFICIENCY

Intermediate/Advanced Level:

Java with JUnit Testing : 4.5 years' experience

Arduino : 4 years' experience

Beginner/Intermediate Level:

Android Development : 2.5 years' experience

C++ : 2 years' experience

Beginner Level:

C/UNIX : 9 months experience

SKILLS

- Adept with Microsoft Office Suite
- Swift and able learner
- Adaptable
- Team player
- Able to accept constructive criticism with ease
- Leadership experience
 - 10+ years upper management experience
 - Student Government Association (SGA)
President Fall 2017 - Spring 2018
 - STEM Club President Fall 2016 - Spring 2018

EMPLOYMENT HISTORY

Student Assistant Manager

Virginia Tech Dining Services | August 2018 - December 2018

- Enforced food safety regulations
- Managed food quality
- Delegated tasks to crew members
- Scheduled breaks

Trailblazer

Blue Ridge Community College | July 2017 - June 2018

- Counselling undecided students to a decided major/career path
- Evaluated resumes/cover letters
- Performed mock interviews for students/community members
- Mentored "At-Risk" students
- Developed a First-Generation mentorship program that is self-sustainable

Shift Runner

Dominos | December 2015 - August 2018

- Supervised shifts of 5-9 people
- Maintained service times within store and company goals
- Enforced food safety and quality with every order
- Handled the food prep for the whole day
- Improved overall store cleanliness
- Oversaw proper food delivery rotation

General Manager

McDonalds | September 2007 - December 2015

- Developed and implemented new training techniques for management and crew in other stores
- Supervised crews of 35-40 people
- Trained and promoted department managers for the store
- Implemented a stable training program
- Improved Store operations in the following ways:
 - Lowered turnover from 75% to 35% in 6 months
 - Increased store sales by 62% in 3 months
 - Improved store operations by 67% in 8 months

ACTIVITIES

- Virginia Tech Cyber Security Club Fall 2018 - Present
- BRCC SGA Fall 2016-Spring 2018
 - President Fall 2017 - Spring 2018
 - Secretary Spring 2017
 - Core Team Member Fall 2016
- STEM Club Fall 2015 - Spring 2018
 - President Fall 2016 - Spring 2018
 - Vice-President Fall 2015 - Spring 2016