

## Solutions

People do not want to wait long

Should not be forceful  
(reduce not encourage stress)

## Design Ideas

Unique ID System

Should be simple/easy to use

24/7 Booking

Enjoyable to look at

Returning users and select their previous "product"

After the reservation, the user is given a collection time. It's like a student making an appointment for an advisor on uofr's website.

## Troubleshooting

Help-Call Line

Search Bar

## Software

Each user is a separate thread

Servers won't be overloaded

High server capacity

Use data queue to reasonably handle access peak requests. Avoid unnecessary economic waste.

French/English Options