Project Moonshot System Design For Electronic Restaurant Order and Delivery System



Vinuk Ranaweera Minh Le Khanh Huang Yauheni Patapau Tea Nurcellari

grade: 95

comments: the col diags are not in the right formats. one petri is not right (the other 2 are fine), E/R is good. The detailed designs are way too low-level with codes, some discussions on normal and exceptional cases will be more informative. overall a nice design report.

Project Name: Moonshot	Version 0.94
System Design	Date: April 28, 2022
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Revision History

Date	Version	Description	Author
4/20/2022	0.91	initial draft version	Minh Le, Tea Nurcellari, Khanh Huang
4/28/2022	0.94	updated version	Khanh Huang, Yauheni Patapau, Vinuk Ranaweera

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Software Design Specification

1. Introduction

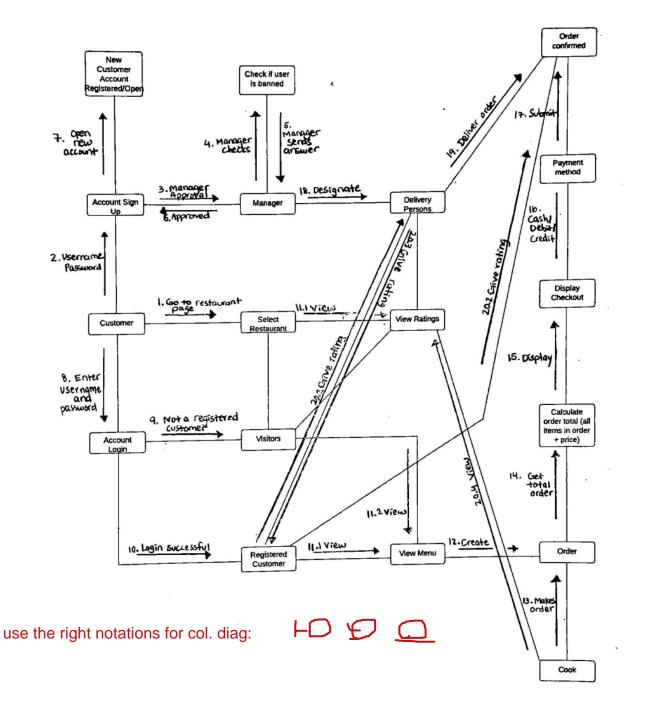
This report is our phase 2 project report in which we provide the data structure and logic to carry out the functionalities dictated by the specification.

In this report we have included several diagrams which include the collaboration class diagram, sequence class diagram, Petri-nets, and E-R diagram. In the introduction portion we use the collaboration class diagram, also known as a communication diagram, which depicts the links and interactions among software components (UML). These diagrams can be used to depict the dynamic behavior of a certain use case and define each object's purpose. In section 2 of the report (all use cases) we introduce the sequence class diagram which depicts interactions between classes as a series of messages exchanged over time. A sequence diagram is an effective tool for visualizing and validating different runtime scenarios. Petri-nets are also introduced in section 2 of the report and it is a graph model for controlling the behavior of systems that operate concurrently. The last diagram we used in our report is the E-R diagram mentioned in section 3. We have also included pseudocode as well as demonstrated major GUI screens of the system and a sample prototype of one functionality of our own choice. Our pseudocode is a detailed design for every method which delineates the input/output and main functionalities of our food delivery service.

To conclude our report we have included detailed meeting memos from our various group meetings held over zoom as well the address of our github repository.

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1.1 - Collaboration Class Diagram (an overall picture of the system):



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2. Use Case

1. Overview

This section provides the collaboration diagrams and the petri-nets for the interactions between the system and the users.

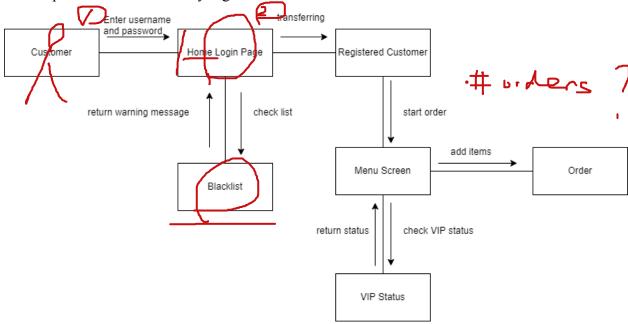
2. All use cases

- Browse/Search Items

Normal Scenario: Registered customers along with visitors are greeted with a screen that allows them to select from a variety of food options along with the quantity of each order.

Exceptional Scenarios: VIPs are able to view special items not accessible to visitors or registered customers.

For registered customers/VIPs, they will have a unique top 3 listing dishes based on the history of their prior choices when they login.

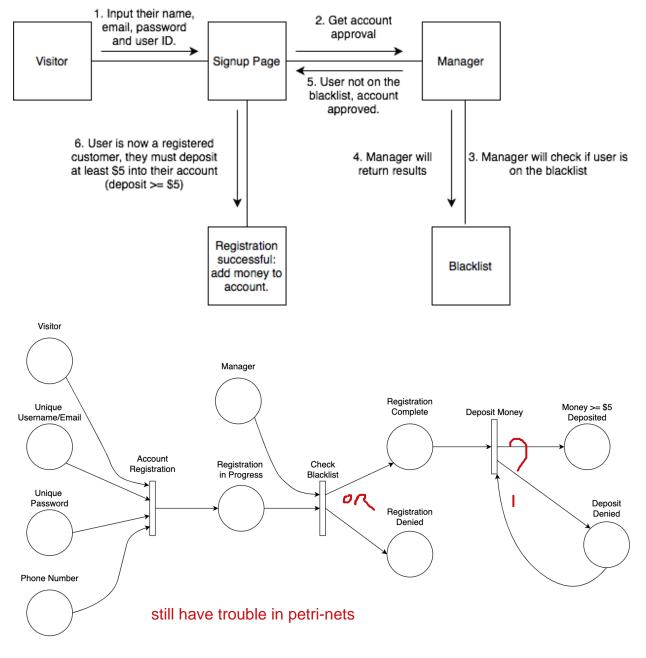


- User Registration

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Normal Scenario: Visitors can sign up to be a registered customer with a unique username/email, password, and phone number. Upon registration, users must deposit money into account (at least \$5).

Exceptional Scenarios: The customer's background is checked and if the customer is listed in their blacklist, their account registration will be denied.



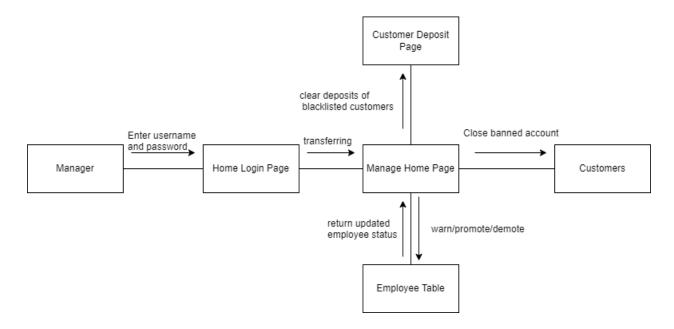
- Manage Accounts

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Normal Scenario: The manager handles all system management pertaining to warnings and promotions/demotions.

Exceptional Scenarios: For every registered customer/VIP who is banned from the system or chooses to quit the system, the manager must clear the deposit and close the account.

Any banned customer is on the blacklist of the restaurant (not visible to customers) and cannot register any more.

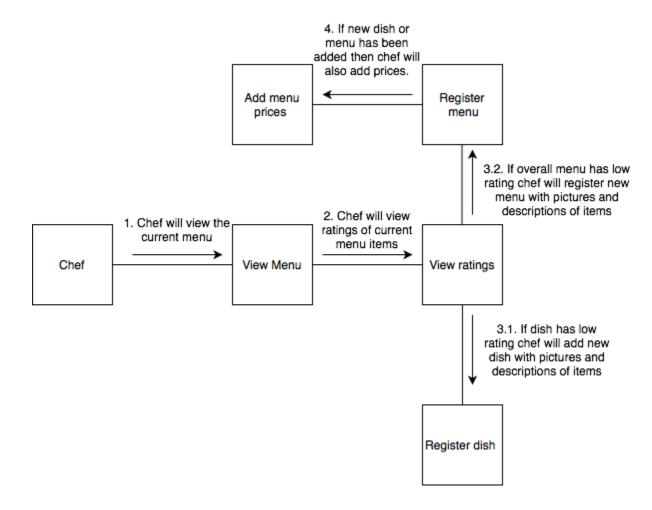


- Item Registration

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Normal Scenario: Chefs can register their dish/menu into the system along with applicable pictures and descriptions.

Exceptional Scenarios: The item prices are decided by the chef.



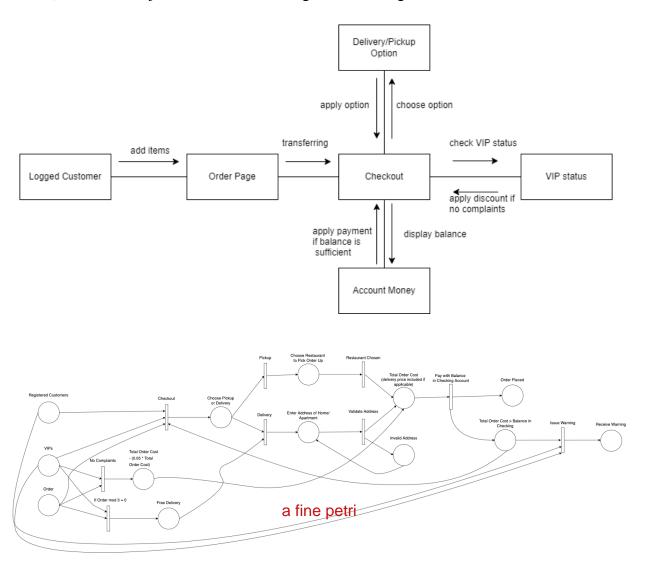
- Purchase Items

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Normal Scenario: After the customer is content with their order, they will be able to checkout their order. They then proceed to the checkout page where they will pay with the money in their account. After the user chooses if the items are to be picked up at store or by restaurant delivery, the order will be submitted.

Exceptional Scenarios: If VIP has no complaints, they receive 5% discount on ordinary orders and 1 free delivery for every 3 orders.

For registered customers/VIPs, if the price of the order is greater than deposited money in the account, the order is rejected and the user will get one warning.



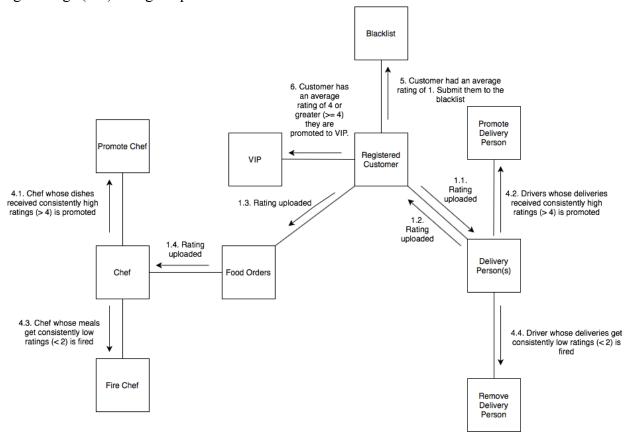
- Rating Users

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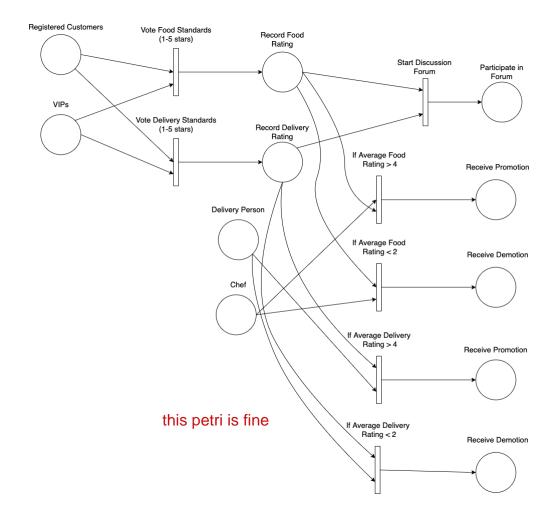
Normal Scenario: Registered customers/VIPs can vote on food and delivery standards individually (1 star being the worst and 5 stars being the best) and start/participate in discussion forums.

Exceptional Scenarios: A chef whose dishes received consistently low ratings (< 2) or delivery person with consistently low ratings (< 2) will get a demotion.

A chef whose dishes received consistently high ratings (> 4) or delivery person with consistently high ratings (> 4) will get a promotion.



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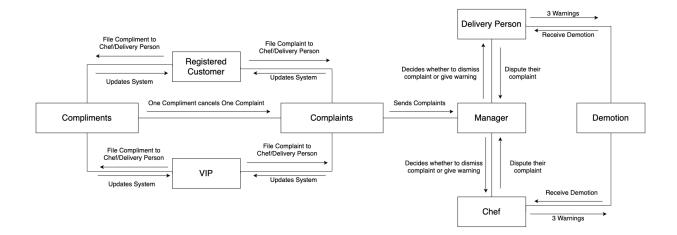
- File Complaints/Compliments

Normal Scenario: Registered customers/VIPs can file compliments/complaints to chefs, delivery people, or other customers that do not behave in discussion forums. All complaints/compliments are to be handled by the manager.

Exceptional Scenarios: Accused chefs and delivery people can dispute their complaint and the manager ultimately decides whether to dismiss the complaint or let the warning stay.

For chefs and delivery people, one compliment can be used to cancel one complaint.

Chefs and delivery people with 3 complaints will receive a demotion.



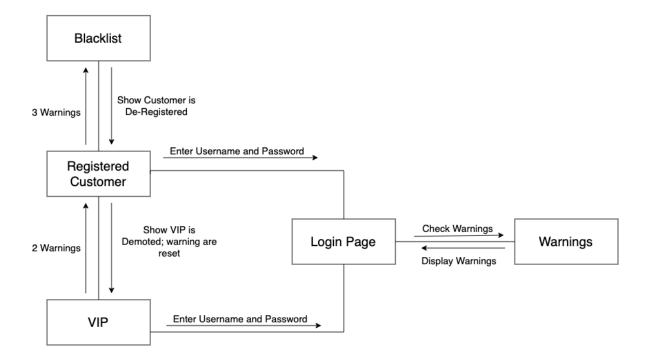
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- Issue Warnings

Normal Scenario: Warnings display on the page when the registered customer/VIP logs in.

Exceptional Scenarios: VIPs having 2 warnings are demoted to registered customers, but warnings are then cleared.

Registered customers having 3 warnings are de-registered.



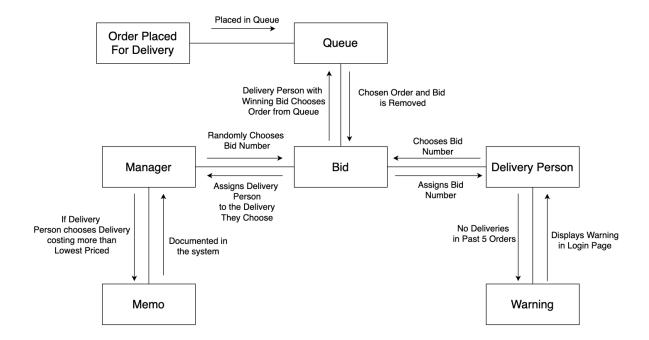
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- Bidding System

Normal Scenario: When there are multiple deliveries to be made, each delivery person will bid to choose an order to deliver (the first person to win will choose whichever order to deliver and the last person delivers the remaining order). The manager assigns the order from bidding results.

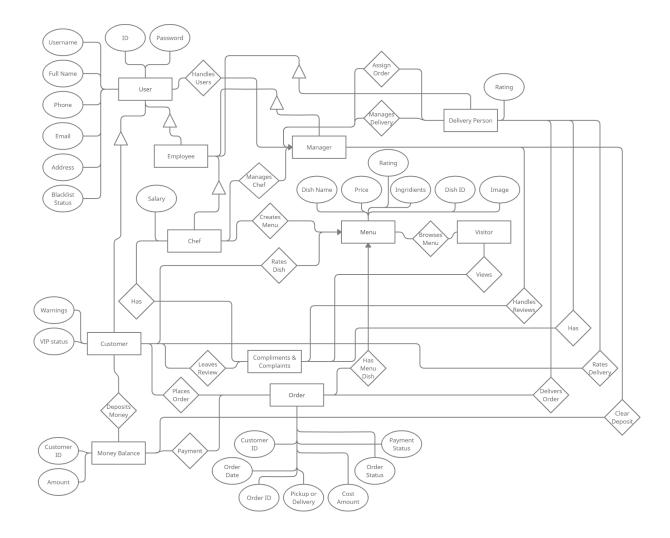
Exceptional Scenarios: Generally, the first person is expected to deliver the lowest priced order; however if he/she chooses to deliver an order higher than the lowest priced, the manager must write a memo in the system.

A delivery person who didn't deliver any in the past 5 orders will automatically receive one warning.



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3. Entity-Relationship diagram



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4. Design

```
// pseudocode
// data structures
struct Customer {
 int customer id; // unique identifier
 char name[80];
 float balance;
                   // money available to order food
 char phone[20];
 char email[200];
 char street[200];
 char address2[200];
  char city[200];
 char state[2];
      zip[5];
 int.
 int
        status_VIP; // spending exceeds $100 or more than 5 orders
        warnings; // exceeding 3, account will be terminated
                    // compliments or complaints status (VIP status elevates this field)
        feedback;
  float total money; // total amount from purchase history
        number of orders; // total number of orders
                         // percent discount on food orders VIP status
// toggle this field to indicate free delivery on every 3 orders
  int
        discount;
       free delivery;
 struct Food Purchase Orders *history; // linked-list of previous orders
};
struct Delivery Person {
        delivery person id; // unique identifier
 int
 char name[80];
 char phone[20];
 int
        salary;
        demotions; // after demoted twice, chef will be fired
 int.
        ratings; // food dish ratings total count
 int.
        compliments;
 int.
 int.
        complaints;
 struct Food Purchase Orders *history; // linked-list of previous orders
};
struct Chef {
 int
        chef id;
                  // unique identifier
 char name[80];
 int
        demotions; // after demoted twice, chef will be fired
 int
 int terminated; // chef is fired after twice demotions
                  // food dish ratings total count
 int ratings;
 int compliments;
 int
        complaints;
                   // high ratings or more compliments
 int
        bonus;
 struct Food_Dish_Record *dish; // linked-list of previous orders
};
```

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```
struct Food Purchase Orders {
  int customer id; // unique identifier
         transaction id; // unique identifier
  int
                  // total order cost
  float amount;
         quantity; // items count in this transaction
         delivery pickup; // 0: pickup
  int
                           // 1: home delivery
  float delivery price;
  struct Food Dish Record *food items; // list of items purchased
                        // order status (0: in progress / 1: completed)
  Date datetime;
                        // timestamp of food order
struct Food_Dish_Record {
  int dish_id; // unique identifier
  int
         chef id;
                     // chef made this dish
        sold_quantity; // items count in one transaction
  struct Dish Ratings *ratings;
struct Dish Ratings {
  int quality; // 1: very bad
                  // 5: excellent
       customer id; // ratings from this customer
  int
        compliments;
  int
         complaints;
  char *feedback; // comments from customer
}
/* create new account */
/* minimum amount to open is $5
 ^{\star} input parameter: pointer to data structure containing customer info
 * return value: integer representing customer ID
                 zero indicates failure to add new account to system
*/
int Account Create(Customer *x, float amount) {
    if (Validate info(x) == false)
       return 0; // account is on block list, cannot create
    // minimum funding to create new account is $5
    if (amount < 5)
       return 0; // cannot proceed
   Account Add(x);
   return x->customer id;
}
```

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```
/* customer choose to close account */
 * input parameter: pointer to data structure containing customer info
* return value: true/false
                 true indicates account is now closed; otherwise, return false
boolean Account Close(Customer *x) {
   if (Validate info(x) == false)
       return false; // cannot close non-existent account
   authorization code = Managers Authorize Accnt Closing(x); // managers provides
authorization code to allow account closing
   Account Removed(x, authorization code);
   return true;
}
/* customer account is terminated by manager */
 * input parameter: pointer to data structure containing customer info
* return value: true/false
                 true indicates account is now closed; otherwise, return false
boolean Account Terminate (Customer *x) {
   if (Validate info(x) == false)
       return false; // cannot close non-existent account
    authorization code = Managers Authorize Accnt Closing(x); // managers provides
authorization code to block account
   Account Block List(x); // add customer to blacklist (cannot re-register)
   Account Removed(x);
                        // remove customer info from system
   return true;
}
int Managers Authorize Accnt Closing(Customer *x) {
   number = Request Code(x);  // authorization code to close customer account
   Verify Authorization Code (number);
    Refund Customer Money(x); // issue refund check to customer mailing address
   x->balance = 0; // set balance to zero
   return number;
/* login prompt
Login Prompt (username, password) {
 if login = entered username & password correctly then
       Login success
        Login failed (show front page again)
  switch (username):
   case 1 /* employees */
```

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```
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```

```
Display Login Screen(1)
    case 2 /* customer */
       Display Login Screen(2)
             /* visitor */
   case 3
        Display Login Screen(3)
Display Login Screen (username) {
 switch (username):
   case 1 /* employees */
        Display_Welcome_Page(username)
   case 2
             /* customer */
        // populate customer data fields
        Get Customer Data(x)
        Display Customer Welcome Page()
}
Display_Customer_Welcome_Page(username) {
 if (x->history == 0) // no purchase history
     new customer = true
 if (new customer) {
     Show Popular Dishes (3)
                                  // display top-3 dishes popularity
     Show High Rating Dishes (3)
                                  // display top-3 dishes having high rating
 }
 else {
     Show High Rating Dishes(3)
                                  // display top-3 dishes having high rating
/* customer account info */
/* input parameter: pointer to data structure containing customer info
* return value: customer current balance
float Get Balance(Customer *x) {
   // populate customer data fields
   Get_Customer_Data(x);
   return x->balance;
/* increase funds in customer account */
/* input parameters: pointer to data structure containing customer info
* amount: new money funding this account
 * return value: customer new balance
float Add Money(Customer *x, float amount) {
   // populate customer data fields
   Get Customer Data(x);
   new balance = amount + x->balance;
    x->balance = new balance;
```

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```
return x->balance;
}
/* customer account balance update */
 * input parameters: pointer to data structure containing customer info
* amount: this amount represents food purchase from order transaction
* return value: customer current balance
float Update Balance(Customer *x, float amount) {
    // populate customer data fields
    Get Customer Data(x);
   new balance = x->balance - amount;
   x->balance = new balance;
   return x->balance;
/* food order
 * input parameters: pointer to data structure containing customer info
 * total: this total amount represents food purchase from current order transaction
* transaction id: record identification of order transaction
* return value: customer new balance after purchase
float Food Order(Customer *x, float total, int transaction id) {
    // populate customer data fields
   Get Customer Data(x);
    // if order total exceeds account balance, send warning to customer now
    if (total > x->balance) {
                           // update warnings count
       x->warnings += 1
       Cancel_Order(x, transaction_id); // cancel food order immediately
       if (x->warnings >= 3)
           Account Terminate(x) // close account immediately
       if (x->warnings >= 2)
           x->status VIP = 0
                                  // remove VIP status
       Generate_Warning(x);
       return;
    // proceed when account is in good standing
    new balance = Update Balance(x, total);
    x->number of orders += 1;
    // more than $100 purchase history or more than 5 orders
    if (x->total money > 100)
       (x->number_of_orders > 5)) {
       x->status_VIP = 1; // customer upgrade to VIP status
       x->discount = 5; // 5% on total order purchase
```

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```
// every 3 orders is free delivery
        // number of orders divisible by three
        if ((x->number of orders % 3) == 0)
             x\rightarrow free delivery = 1; // free delivery for this order
    /* tabulate new cost total ***/
    if (x->discount > 0)
        new total = total - (percent discount * total);
    if (not free delivery)
        new total += 5; // delivery charge
    // complete order processing
    Food Order Checkout(x, new total, transaction id);
    // append new purchase transaction to customer history
    Food Order History(x->history, transaction id);
    return new balance;
/* reset customer VIP status
^{\star} input parameter: pointer to data structure containing customer info
int Generate Warning(Customer *x) {
    // populate customer data fields
    Get Customer Data(x);
    x->warnings += 1; // update warning data field
    if (x->warnings > 1) {
       x->status VIP = 0;
                             // customer lost VIP status
       x->discount = 0;
        x\rightarrowfree delivery = 0; // free delivery is not allowed
    }
   Display (warning message); // insufficient balance to order food
}
/* customer rate dish food items
 * input parameters: pointer to data structure containing customer info
* return value: zero indicates cannot add rating
* /
int Rate Food Item(Customer *x, Food Dish Record *item) {
    // populate customer data fields
    Get Customer Data(x);
    // only registered customers that have purchased this item can rate it
    verify = Verify Item Purchased(x->history, item);
    if (verify == 0)
       return 0; // cannot rate food not purchased
   Add Ratings(x, item);
    return 1;
```

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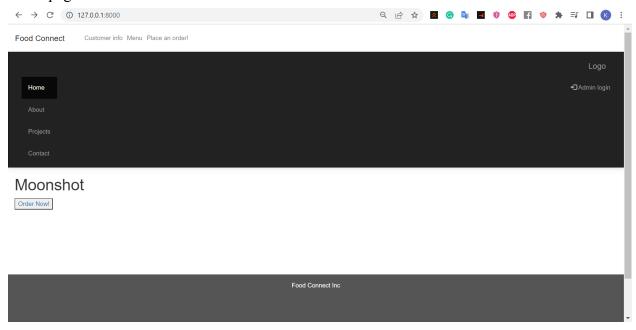
```
/* Delivery Bidding
* input parameters:
  bid amount: amount bidding from delivery person for the order transaction id
  return value: delivery person ID winning the bid (lowest amount)
int Delivery Bidding(float bid amount, int delivery person id) {
    compare current bid amount to list of bidding amount from other drivers (array)
   Manager approved winning bid()
    driver = struct Delivery Person->delivery person id
    return driver;
int Dispute Complaints(Customer *x) {
   Manager review complaints x->feedback
    switch (complaints category);
      case compliments
           x->compliments += 1
       case complaints
           x->complaints += 1
int Chef Bonus(Chef *ch, int amount) {
    // populate customer data fields
    Get Chef Data(ch);
    ch->bonus = amount;
                        // assign bonus amount to data field
    ch->compliments = 0; // reset value to zero
    return;
void Demote(Chef *ch, int salary) {
  // populate customer data fields
  Get_Chef_Data(ch);
  ch->salary = salary; // update salary reduction
  ch->demotions += 1; \hspace{0.1in} // update demotions count (more than 2, chef will be fired
  ch->complaints = 0;
                      // reset value to zero
  if (ch->demotions >= 2)
      Terminate Chef(ch);
  return;
void Terminate_Chef(Chef *ch) {
  // populate customer data fields
  Get Chef Data(ch);
  ch->terminated = 1;  // marker indicates this chef is fired
```

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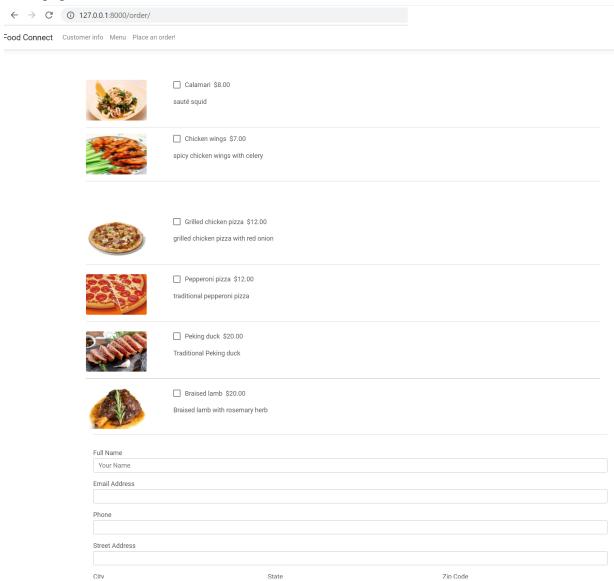
5. Displays (GUI)

Front page



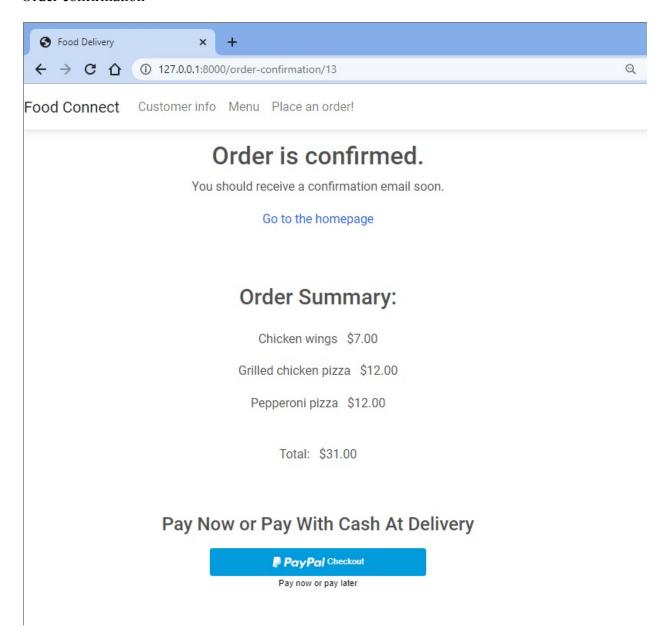
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Order page

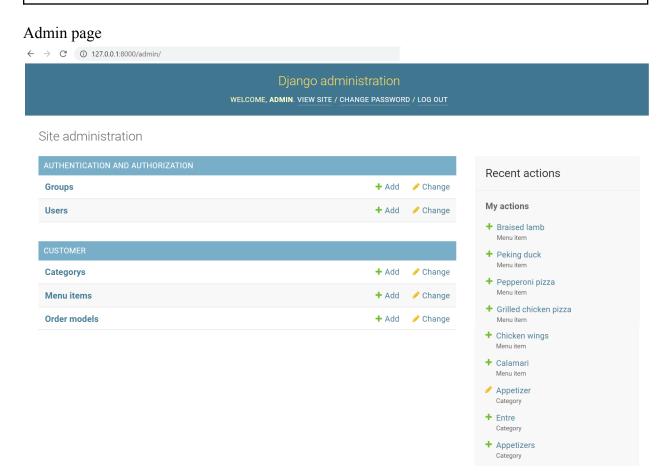


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Order confirmation



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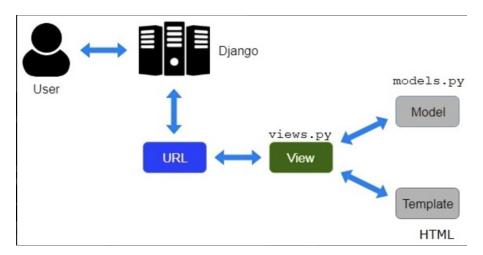


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6. Memorandum

Group meeting memo (April 17th)

- created GitHub repository for Moonshot project
- added team members to GitHub repository
- This memo is included in our github repository.



Group meeting memo (April 26th)

- Confirm django framework run correctly on localhost
- Expand food menu, add more categories
- Add quantity option to food menu item
- order page should have 2 lines for address

Ex: Address 1: 123 Program Street

Address 2: Apt 4

- Right now the webpage looks primitive we can work on fixing it to make it look nicer
- Fix the email issue (email confirmation when you order food)
- Work on software design report (due Thursday April 28th 11:59pm)
- Next meeting set for weekend
- This memo is included in our github repository.

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7. GitHub

Project GitHub repository:

https://github.com/mle95/moonshot

Team members GitHub repositories:

Khanh Huang https://github.com/141newyork

Yauheni Patapau https://github.com/eugenepotapov2

Tea Nurcellari https://github.com/Teanur

Vinuk Ranaweera https://github.com/vinukranaweera

Minh Le https://github.com/mle95

eventually have one repo for the entire system