

Please refer to this process when calling Virginia Health Hospice for all communication needs about residents on their caseload.

- 1. Call the office (757) 223-1396. After Hours calls will roll over to the answering service. Please leave the "red" phone number or the phone number of the facility and unit you are calling from.
- 2. If you don't receive a call back in a reasonable amount of time for the situation, please follow the call chain below. Be sure to leave the proper call back information.
 - Melodie Doggett, RN, DON 757-879-5588
 - ➤ Ariane Minette Director of Operations 757-663-6276
 - ➤ Donna Marchant-Roof, VP of Home and Community Based Services - 757-500-1402