

Innovation Report

Technology has made its way into almost every facet of our lives which has changed how we access and consume information. Libraries specialize in providing and assisting with access to information. Much of this information today is digital with integrated library systems (ILS) to manage library collections, digital library materials, and online databases. Online materials and virtual services are more important now than ever, as recently illustrated by the Covid-19 pandemic. Libraries relied solely on their online and virtual services for months during the pandemic. Consumers are seeking increased information and services online and a well-designed, comprehensive website is critical to providing great customer service. It is crucial; therefore, that library staff are comfortable working with various technologies.

Knowledge of HTML, CSS, JS, Github and other technologies, are relevant in the field of Library and Information Services. A working knowledge of these technologies can be helpful in maintaining webpages and troubleshooting minor issues. For example, if library staff wishes to add a new library program or service, a webpage can be used to promote the program. In addition, libraries are regularly evaluating customers' needs and interests. Interactive forms or surveys can be used to gather this information. Finally, these basic skills can be used to develop an interesting professional newsletter, one for staff and one for customers. In today's digital world, it is in everyone's best interest to become comfortable with various technologies, and libraries are no exception.