# Algorithmic Competition, with Humans

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<sup>&</sup>lt;sup>1</sup>Federal Trade Commission. This work represents my views alone and not those of the Commission, its Commissioners, or the United States Government.

# Algorithmic (automated) pricing

For many (most?) firms, pricing partially automated

Does this increase markups above competitive levels?

► Yes, no, maybe, depending on model

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#### Algorithms may:

- ▶ Provide *commitment* to irrational pricing off-path
- ▶ Improve *prediction* so pricing on-path is ex post rational

### This paper

#### Study algorithmic competition with managerial override

- 1. Firms design algorithms, mapping rivals' price to own
- 2. (or 2+) Algorithms run or firms choose prices manually

Choosing manually is costly but useful if algorithms are "failing"

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- 1. Firms design algorithms, mapping rivals' price to own
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I show this is:

(Tractable): analytic solution exists

(Instructive): highlights roles of prediction and commitment

(Falsifiable): significantly refines equilibrium predictions

(Sufficient): explains patterns in real pricing data...

(Necessary\*): ...in ways existing models cannot



### The game, in general

Two-stages, symmetric differentiated duopoly, demand  $q(p_i, p_{-i})$ 

**Stage 1:** Firms simultaneously set algorithms  $\sigma_i$ 

Stage 2: Firms simultaneously defer to algorithm or choose price

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**Stage 2:** Firms simultaneously defer to algorithm *or* choose price

- Action set is  $\{\underbrace{\mathbb{R}^+}_{\text{Override, Defer to set a price algorithm}}, \underbrace{\sigma}_{\text{algorithm}}\}$
- One-shot pricing
- Overriding may come at cost c; no marginal costs

### Pricing stage details

Algorithms in place,  $\sigma=(\sigma_1,\sigma_2)$  define subgame.

If rival chooses a price  $p_{-i}$ :

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If rival chooses its algorithm  $\sigma_{-i}$ :

$$a_i = \operatorname{arg\ max}_{a \in \{\mathbb{R}^+, \sigma\}} p_i q_i(p_i, \mathbf{x}_{-i} + \mathbf{z}_{-i}p_i) - c * 1[a_i \in \mathbb{R}^+]$$

In Pictures Pricing Stage Lemma

### Informal summary of theoretical results

If  $c = \infty$ , any price between Bertrand and collusive is possible.

Details

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If c = 0,  $\exists$  equilibrium in which:

- ► Algorithms *match* changes in rival price but *undercut* levels
- ▶ Only one firm, chosen at random, overrides
- ► Undercutting designed so:

$$\sigma_i(p^{BR}(\sigma_i)) = p^{BR}(p^{BR}(\sigma_i))$$

Prices far from competitive in general

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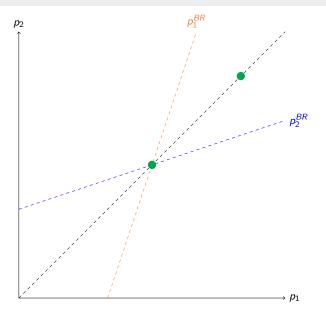
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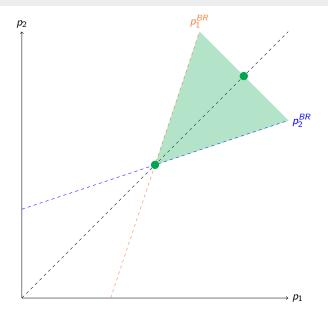
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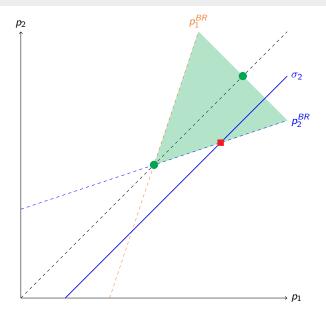
Prices far from competitive in general

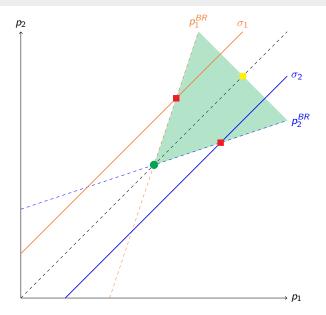
"Collusion by algorithm" sometimes also an equilibrium











#### Commitment vs. Prediction

Suppose state of nature  $\theta$  drawn between algorithm-setting and pricing stages:

$$q_i = q(p_i, p_{-i}, \theta)$$

or

$$\pi_i = q(p_i, p_{-i})(p - \theta)$$

If c=0 and algorithms cannot condition on  $\theta$ , then prices generically Bertrand.

### Prediction vs. commitment, a synthesis

	Full Commitment No Commitm	
Full Prediction	"Anything goes"	One-sided override
	7 my thing goes	or collusion
No Prediction	"Anything goes"	Generically
		Bertrand

In sustaining supracompetitive prices, prediction and commitment are *substitutes*: one or the other is good enough

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t: take draw of marginal cost  $\theta_t$ . Then:

▶ If both play algorithm,  $p_{it} = p_{-i,t-1} - x_i$ 

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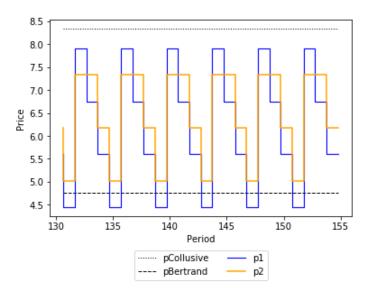
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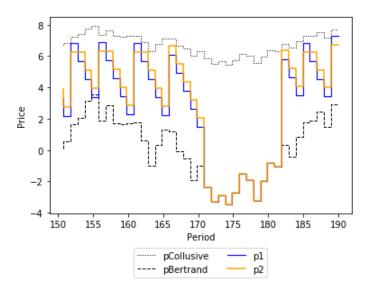
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Simulation Details

# Edgeworth Cycles



### Bertrand Reversion



### From theory to data

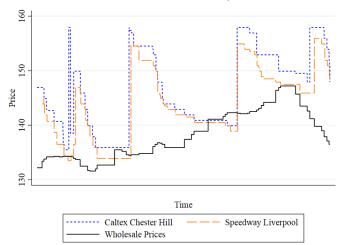
#### Key model predictions:

- ► Existence of Edgeworth cycles (Here
- Price decreases should seem automated
  - Decreases should be uniform in size
  - ► Price "matching" should happen quickly Here
- Price increases should resemble override
  - Prices should better reflect marginal costs after increases
  - ► Increases should be timed for when opportunity cost of undercutting low Here
- Cost volatility may lead to "freefall" pricing
  - Unusually large price decreases only when marginal costs volatile
  - ► Less so for increases (Here

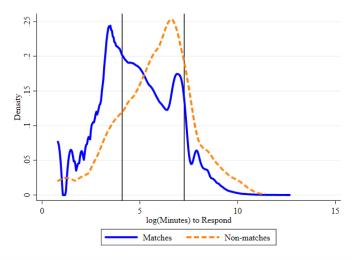


# Edgeworth cycles in real life

FuelWatch: timestamped price changes for every gas station in New South Wales, 2018-present



# Speed of responses



Note: vertical lines at 1 hour and 1 day

# Only resets are strategic

What predicts  $p_{it}$ ?

#### Define jump as

- 1.  $p_{it} > p_{i,t-dt}$ , i.e., i increases price
- 2.  $p_{i,t-dt} \leq p_{i,t-2dt} \ \forall i$ , i.e., not a match of a rival's increase

	Partial Corr	Partial Correlation		
Variable	Non-Jumps	Jumps		
Rival Price	0.73	0.41		
Wholesale Price	0.18	0.36		
Traffic Volume	0.02	0.04		

Back

### Resets timed strategically

### Probit regressions to predict 1[Jump occurs at t]:

	(1)	(2)	(3)
Variable	Coef	Coef	Coef
variable	(Std. Err)	(Std. Err)	(Std. Err)
Wholesale Cost	0.280***	0.281***	0.301***
	(0.017)	(0.017)	(0.016)
Rival Price	0.023**	0.023**	0.009
	(0.010)	(0.010)	(0.011)
Lagged Own Price	-0.235***	-0.236***	-0.238***
	(0.012)	(0.012)	(0.01)
Traffic Volume	-	_	-0.056***
	-	-	(0.005)
N	728,032	728,032	475,190
Pr[Y=1]	0.071	0.071	0.072

### Freefall pricing

# Construct volatility measures using (1) historical rack price volatility and (2) OVX index

Variable	(1) Coef (Std. Err)	(2) Coef (Std. Err)	(3) Coef (Std. Err)	(4) Coef (Std. Err)	(5) Coef (Std. Err)
ΔWholesale	-	-0.030*** (0.010)	-0.043*** (0.010)	-0.008 (0.010)	-0.016 (0.011)
Volatility	0.078*** (0.013)	0.071***	-	0.073***	- -
OVX	-	-	0.054*** (0.013)	-	0.069*** (0.022)
N Fixed Effects	412,622	412,538 -	412,538 -	412,538 Monthly	412,538 Monthly



#### Conclusions

Algorithmic competition with managerial override is:

(Tractable): analytic solution exists

(Instructive): highlights roles of prediction and commitment

(Falsifiable): significantly refines equilibrium predictions

(Sufficient): explains patterns in real pricing data...

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#### Implications:

- 1. Algorithms can do damage! But must consider (1) extent and ease of human involvement, (2) predictive abilities of algorithms
- 2. Instead of puzzling over Edgeworth cycles, back out an algorithm/human combo that generates it

# Thank you!

Questions or comments? mattleisten@gmail.com https://mleisten.github.io

#### Related Literature

**Algorithms as commitment**: Brown and Mackay (2021), Salcedo (2015)

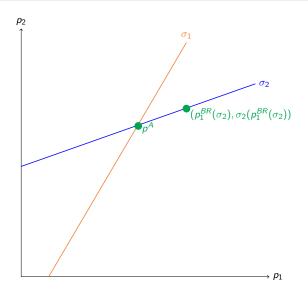
**Algorithms as prediction**: Miklos-Thal and Tucker (2019), O'Connor and Wilson (2019)

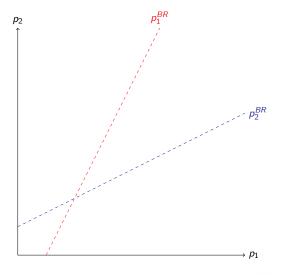
Algorithms as learning: Asker et al. (2021), Assad et al. (2020), Johnson et al. (2020), Calvano et al. (2020), Klein (2019)

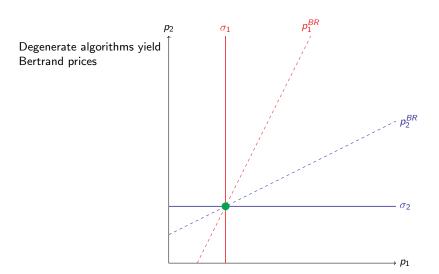
Forebears in conduct: Klemperer and Meyer (1989), Rubinstein and Abreu (1988), Maskin and Tirole (1988), Salop (1986)

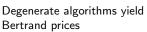
**Gasoline**: Assad et al. (2020), Byrne and DeRoos (2019), Clark and Houde (2013), Wang (2009), Hosken et al. (2008), Noel (2007)

# Pricing, Illustrated

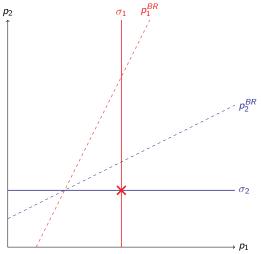








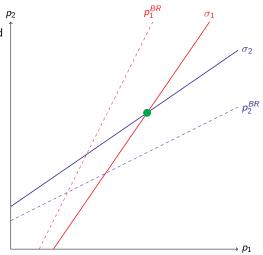
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Degenerate algorithms yield Bertrand prices

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Upward sloping algorithms soften competition, sustain supracompetitive prices

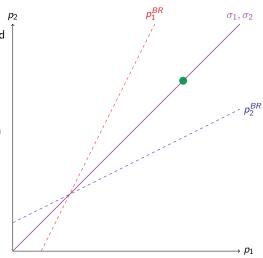


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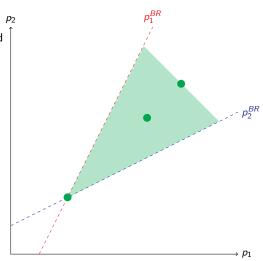
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Really, "anything goes"



### Pricing stage game

#### **Proposition:** One of these must be true:

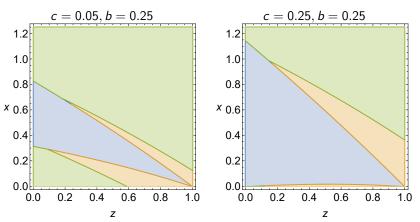
- 1. Algorithms are sustained in an equilibrium. Prices are  $p^A$ .
- 2. One firm overrides its algorithm in an equilibrium. Prices are  $(p^*(\sigma_{-i}), \sigma_{-i}(p_i^*(\sigma_{-i})))$ .
- 3. The unique equilibrium is Bertrand pricing.

Note: Bertrand may still exist if (1) or (2) is true.



### Pricing stage: example

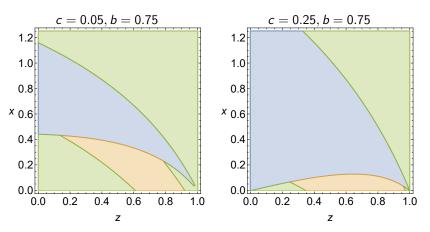
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#### Public randomization

Four types of equilibrium: "Algorithmic", "Only Firm 1 Overrides", "Only Firm 2 Overrides", "Bertrand"

Existence profile  $r(\sigma) \in \{0,1\}^4$ , with entry  $r_j = 1$  if equilibrium of type j exists when algorithms are  $\sigma$ 

#### Assumptions:

- ▶ Probability of equilibrium type j is measurable w.r.t.  $r(\sigma)$ .
- ▶ If  $\exists$  a non-Bertrand equilibrium, Bertrand is never played.
- ► All non-Bertrand equilibria are played with positive probability.

What if c > 0?

Generally difficult to characterize. Less ambitious question: is collusion by algorithm possible?

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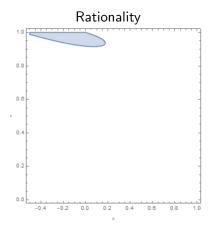
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**Rule of thumb / conjecture:** Scope for collusion by algorithm decreasing, then increasing, in *c*.

Example: 
$$q_i = 1 - p_i + .5p_{-i}$$

Feasibility



c sufficiently small so -i overrides c sufficiently large so i does not override

Example:  $q_i = 1 - p_i + .5p_{-i}$ 

# Searching for "equilibrium"

#### Simulate to find equilibrium in algorithms $\{x_i\}$ :

- 1. Start with  $x_{-i} = 0$ , set grid X
- 2. For each gridpoint  $x \in X$ :
  - ▶ Simulate *i* average payoffs over time, setting  $x_i = x$ .
  - ightharpoonup Set  $x_{-i}$  equal to i's best gridpoint
  - ► Iterate to convergence



### Speed of responses

*i* changes price at t, previous rival price change at t - dt.

Compute distance between *i*'s latest price change and last rival's price change:

$$M_{it} = |(p_{it} - p_{i,t-dt}) - (p_{-i,t-dt} - p_{-i,t-2dt})|$$

Plot distribution of dt when  $M_{it} = 0$  versus not

Placebo test: "freerise"

Variable	(1) Coef (Std. Err)	(2) Coef (Std. Err)	(3) Coef (Std. Err)	(4) Coef (Std. Err)	(5) Coef (Std. Err)
	(310. E11)	, ,	,		, ,
$\Delta$ Wholesale	-	0.049** (0.024)	0.046* (0.025)	0.045** (0.021)	0.045** (0.022)
Volatility	-0.022	-0.013	-	0.032	-
OVX	(0.021)	(0.021)	-0.046**	(0.025) -	0.049
	-	-	(0.022)	-	(0.040)
N	412,622	412,538	412,538	412,538	412,538
Fixed Effects	-	-	-	Monthly	Monthly