

ESTIMACION DE LA CALIDAD DE AUDIO EN LLAMADAS TELEFÓNICAS (VoIP)



## Llamada VOIP (Voice over IP)





### **PROBLEMAS**

- 1. Paket Loss
- 2. Latency
- 3. Jitter

#### Calidad de la llamada

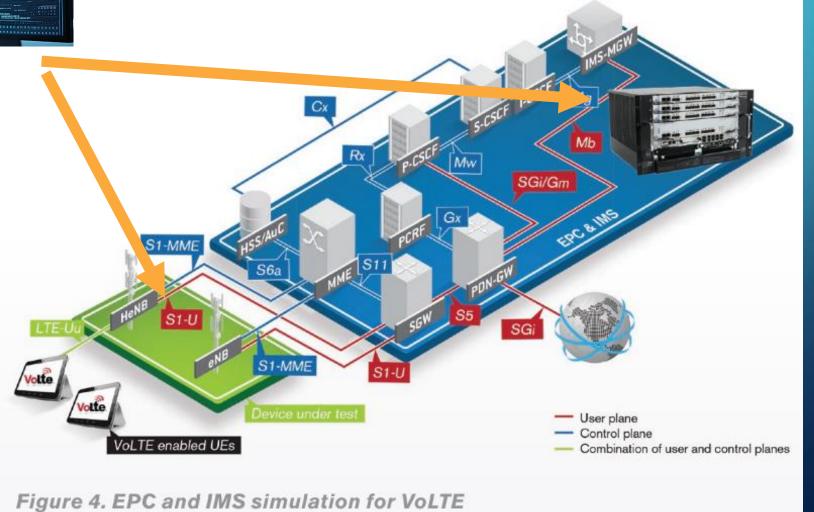
MOS (Mean Opinion Score) ITU-T

## call quality analysis ITU-T G.107



# **OBJETIVO**

Al Anomaly
Detections
Voice Quality



# Pasos de la implementación

- 1. Entrenar un modelo. (predecir MOS)
- 2. Evaluar modelo.
- 3. Cargar modelo en la base ElasticSearch.
- 4. Monitorear con Grafana el MOS en real time.
- 5. Alertar ante desvíos.

#### Viavi csv

#### Entradas

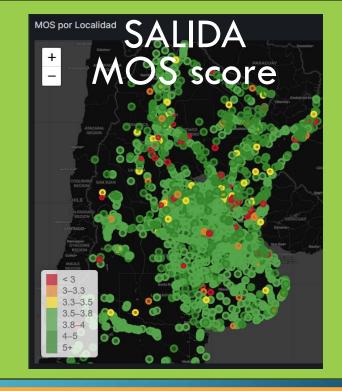
Average\_Jitter\_Uplink\_S1U

Average\_Latency\_Uplink\_S1U

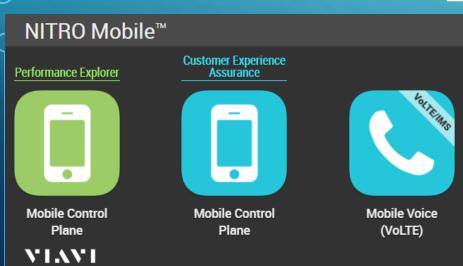
Average\_One\_Way\_Audio\_Uplink\_S1U

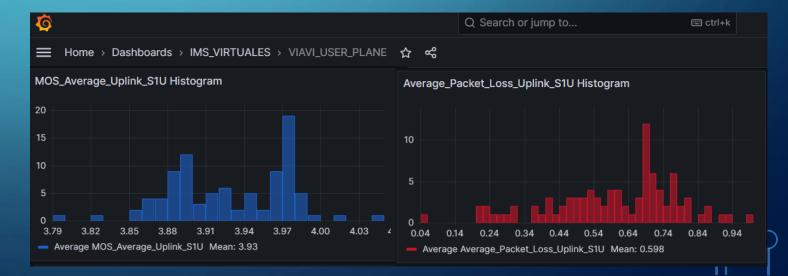
Average\_Packet\_Loss\_Uplink\_S1U





#### **ENTRENAMIENTO**





# DATASET (csv by Viavi)

#### **ENTRADA**

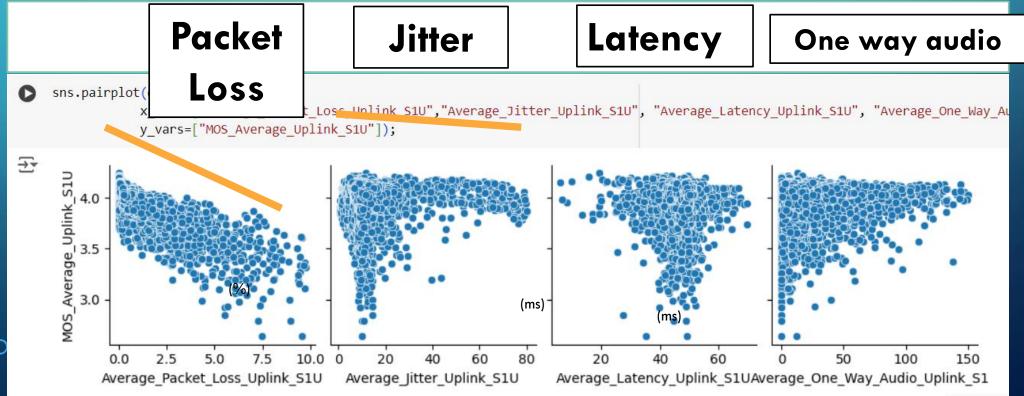
C	D	df.describe()						
4	<del>`</del>		(ms) Average_Jitter_Uplink_S1U	(ms) Average_Latency_Uplink_S1U	Average_One_Way_Audio_Uplink_S1U	(%) Average_Packet_Loss_Uplink_S1U	MOS_Average_Uplink_S1U	Ħ
		coun	55096.000000	55096.000000	55096.000000	55096.000000	55096.000000	11.
		mean	10.720333	49.468343	16.120190	0.657283	4.010397	
		std	9.792482	5.166832	25.142074	1.674674	0.181058	
		min	0.460000	6.120000	0.000000	0.000000	1.140000	
		25%	7.590000	50.000000	0.000000	0.040000	3.960000	
		50%	9.090000	50.000000	4.000000	0.160000	4.050000	
		75%	10.800000	50.000000	23.000000	0.540000	4.110000	
		max	Jitter	Latency	One way au	<sub>idio</sub> Packet	4.240000	
			Jiller	Laiency		Loss		9

MOS. UL S1U Valor a predecir







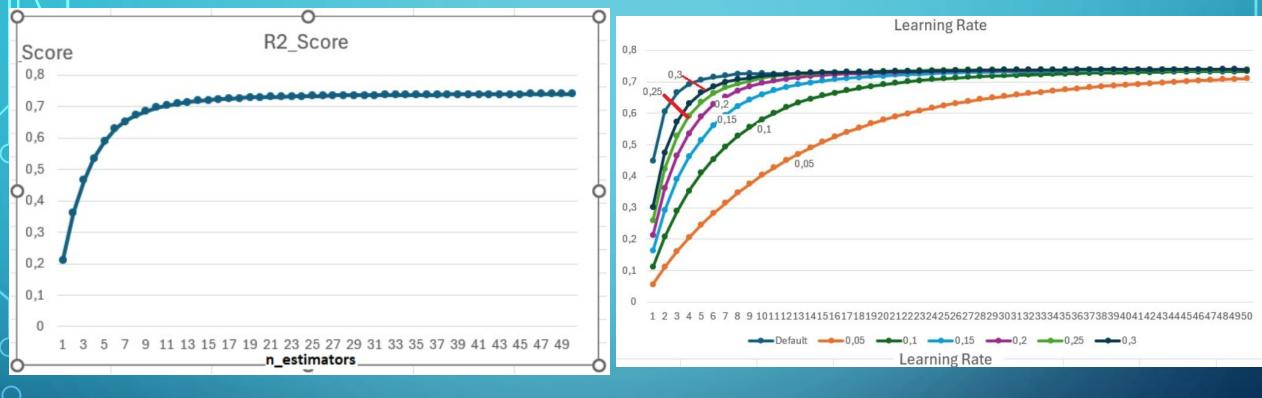


### Sentido DOWNLINK ( ) One way audio **Jitter Packet** Latency MOS\_Average\_Downlink\_S1U Loss 3.8 -100 50 20 25 Average\_Latency\_Downlink\_SAWerage\_One\_Way\_Audio\_Downlink\_S Average\_Packet\_Loss\_Downlink\_S1U Average\_Jitter\_Downlink\_S1U

## Modelos testeados

- 1. Regresión Lineal (Score 0,65)
- 2. DecisionTreeRegressor (Score 0,68)
- 3. BaggingRegressor (Score 0,68)
- 4. RandomForestRegressor (Score 0,73)
- 5. ExtraTreesRegressor (Score 0,729)
- 6. Xgboost (Score 0,69)
- 7. Lightgbm (Score 0,727)
- 8. Catboost (Score 0,74) << selecionado

# Hiper parámetros tunnig



MODELO GANADOR CATBOOST Hiperparámetros (Learning Rate = 0,2 & n\_estimators = 50)

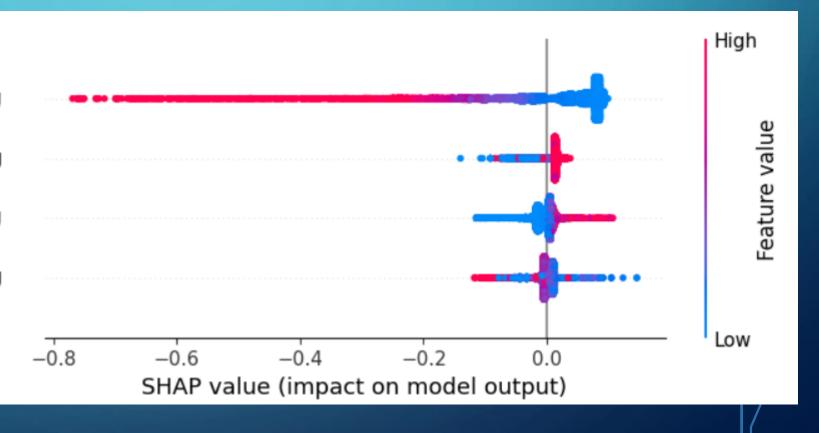
## Explicabilidad del modelo

Average\_Packet\_Loss\_Uplink\_S1U

Average\_Latency\_Uplink\_S1U

Average\_One\_Way\_Audio\_Uplink\_S1U

Average\_Jitter\_Uplink\_S1U



# Gráfico final de la predicción

