

Michael Luongo

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Professional Summary

Motivated, self-starter proficient in high customer service and communication skills. Passionate and responsible, with a drive for excellence. Seeking a career change into the ever changing IT world.

Education

CCI TRAINING CENTER, DALLAS, TEXAS

Computer and Networking Administrator, Jan 2018-Present

- Microsoft Technology Associate (MTA) Windows Operating Systems and Fundamentals
- Microsoft Technology Associate (MTA) Networking Fundamentals

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+ (N10-007)

ONLINE CLASSES AND LECTURES

A Cloud Guru

- Amazon Web Services (AWS) Certified Solutions Architect-Associate 2018
- Amazon Web Services (AWS) Lambda
- Development with AWS, Reactjs, GitHub, Python, Atom, Jest, Babel, NPM, and Webpack
 - Serverless Portfolio: <http://portfolio.michaelrluongo.info>

Linux Academy

- Amazon Web Services (AWS) Certified Solutions Architect-Associate
- LPI Linux Essentials
- Amazon Web Services (AWS) Essentials

VIRGINIA TECH, BLACKSBURG, VIRGINIA

Bachelor of Science Education, May 1999

- Virginia Tech Football

Work Experience

BENNETT TRANSPORTATION, MCDONOUGH, GEORGIA

Independent Contractor/Transporter, Aug 2010 – Jan 2018

- Entrusted with equipment valued at \$150,000.00.
- Check vehicles to ensure that mechanical, safety, and emergency equipment is in good working order.
- Maintain logs of working hours or of vehicle service or repair status, following applicable state and federal regulations.
- Collaborate with other drivers as part of a driving team on some trips.
- Problem solving under various conditions.
- Time management to meet schedule deadlines.

TOMS RIVER SCHOOL DISTRICT, TOMS RIVER, NEW JERSEY

Substitute Teacher, Sep 2007 – Jun 2009

- Instruct students individually and in groups, using various teaching methods such as lectures, discussions, and demonstrations.
- Establish clear objectives for all lessons, units, and projects and communicate those objectives to students.
- Observe and evaluate students' performance, behavior, social development, and physical health.
- Enforce administration policies and rules governing students.

ENTERPRISE RENT-A-CAR, CHARLOTTE, NORTH CAROLINA

Assistant Branch Manager, Jun 2005 – Sep 2007

- Establish and maintain relationships with individual or business customers or provide assistance with problems these customers may encounter.
- Network within communities to find and attract new business.
- Greet customers and discuss the type, quality and quantity of merchandise sought for rental.
- Oversee the flow of cash or financial instruments.
- Network within communities to find and attract new business.
- Explain rental fees, policies and procedures.

Additional Skills

- Responsible
- Active Listener
- Will to Learn
- Team Player/Leader
- Trustworthy
- Proactive
- Dependable
- Analytical and Troubleshooting Skills
- Honest
- Professional Judgment and Decision Making
- Empathetic
- Delivery of Superior Customer and Personal Service
- Multi-Tasker
- Proficient Oral and Written Communication
- Humble
- Management of Personnel Resources
- Phone Communication Skills