Muhammad Liaquat

- Expertise in software / web application development, E-Commerce and CMS Solutions and CM
- Digital Payment Integration (PayPal / Visa Card / Master Card)
- Performed data analysis and automation using SAS, SQL, Python, C#, VB.Net, PHP and Office Automation products.
- Utilized my technical expertise to ensure data is accurate and high-quality.
- Developed Voice Recognition & IVR Application for SCB Blind Staff.

Experience

Senior .Net Developer   22-Jul-2015 to 31-Oct-2023
Standard Chartered Bank, Pakistan

- Credit Card / Personal Loans / Mortgage Loan / Auto Loan Data Analysis.
- Monitoring traditional channel vs digital / online banking channels.
- Led projects requirements / development & implementation of digitization.
- Developed and supported reusable ETL processes to save time upto 70%.
- Developed RPA to save 80% of branch staff for provide customer support.
- Migrated more than 5 data sources.
- Supported team of >6 persons for fixing and diagnosing challenging bugs.
- Developed one window web based solution, integrated with more than 5 systems for more than 5 departments.
  - Tax Regulatory Compliance
  - Salary Tax Slab / Subsidy Loan Calculation
  - Contact Centre
  - Utility for HR to incorporate staff subsided loans with monthly payroll.
  - Front-line Sales
  - Compliance Team to comply regulatory asks.
  - Fraud Risk Management Team

Senior Software Engineer   25-Jun-2009 to 20-Jul-2015
Digital Dividend

- Developed documentation for assigned day-to-day assigned projects throughout the software development life cycle (SDLC).
- Developed web applications using ReactJS, bootstrap, CSS, HTML.
- Magento (PHP) / NopCommerce / Umbraco / Kentico Customization.
- Serve as an expert to provide technical support to team of >5.
- Developed more than 9 E-Commerce and CMS Solutions.
- Online Payment Integration (PayPal, Credit, Visa Cards, Master Cards).
- Customization of open source applications mainly NopCommerce / KentiCo.
- Involved in 5 database projects and development of different databases.
- Developed and designed front-end more than 3 applications.
- Developed reusable user controls.
- Applied fixes and enhancements to more than 5 complexed SQL scripts.
- Day-to-day trouble-shot (challenging bugs) and fixed problems.
- Integrated more than 3 Cloud Spaces and Social Media
  - Twitter / Facebook / YouTube
  - OneDrive / Google Drive / BOX API / FilesAnyWhere

Karachi Pakistan

+923339996889 (Mobile/W.App)

muhammad.liaquat@gmail.com

Languages

- English   Fluent
- Urdu   Native

Skills

- C# / .Net / .Net Core
- Visual Studio / E-Commerce
- Customization CRM / CMS
  - Umbraco CMS
  - Kentico CMS
  - Magento / NopCommerce
- ASP.NET / MVC / EntityFramework
- Python / PHP / Java (SE)
- ETL Processes
- Web / Selenium Automation
- LINQ / LINQ-To-SQL
- HTML / CSS / Bootstrap
- JavaScript / jQuery / AJAX
- JSON / JSONP / XML
- MS SQL / SSRS / SSIS / MySQL
- React / Angular / Node JS
- VBA Macros / MS-Access
- TFS / SVN / GIT
- Rest / SOAP API / Web Services / WCF / Web API
- Power BI / Tableau
- Crystal Reports Visualization
- Debugging
- Cloud Integration
- Log Monitoring
- Positive Attitude

Projects

SBIM Portal (Standard Chartered Bank)   **Currently in Used**

This is web based redistributable application developed in MVC.Net framework that is used by over 3000 SCB staff and all branches across the Pakistan. This is one window solution provided that is integrated with different systems and databases. This application allows user to install customized plugins to enhance the features. Over 20 modules / plugins are installed and some are listed below.

- Lead Management
- Service to Sales
- Tax Regulator Compliance Management
- Automated Tax & Branch Certificates
- Digital Migration Monitoring Dashboard

Dynamic ETL Process (Standard Chartered Bank)   **Currently in Used**

Developed ETL Process Generator in C#.Net for database types of sources, that read sources from XML file and generate / executed DTSX Package for SQL Server.

SBIM Agent (Standard Chartered Bank)   **Holded**

Windows application developed in C#.Net (Win Forms) that is used by visually impaired team to help them to sale banking products i.e. Personal Loans, Credit Cards, Auto Loans and Home Loans and interested customer automatically forwarded to operation team to process further.

Education

Master in Computer Science   **University of Sindh, Pakistan**

During my Master's degree at the University of Sindh, Jamshoro, my studies were primarily focused on building a strong foundation in computer science principles and programming languages. I also concentrated on gaining practical skills in software development and database management, preparing me for a career as a versatile and competent IT professional.

Bachelor of Commerce (B.Com)   **University of Sindh, Pakistan**

During my Bachelor degree at the University of Sindh, Jamshoro, my studies were primarily focused on building a strong foundation in managerial skills, while building competence in a particular area of business.

Certification

- MCTS (Microsoft Certified) - NET Framework, Web Applications

Accomplishments

I have been nominated in different category of awards in Standard Chartered Bank.

- "Going by Extra Mile" by AME Head of Retail Banking (CPBB)   2023
- "Best Services" by Head of Retail Banking (CPBB)   2020
- "Best Support Staff" by Group Head of Contact Centre   2017

Skills

- Flexibility
- Team Player
- Verbal and Written Communication
- Patience
- Research
- Good Listener