

# **Service Manual**

**ViewSonic PJ1158-1**

**Model No. VS11459**

**XGA LCD Projector**

**(PJ1158-1\_SM Rev. 1b Oct. 2006)**

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## **Revision History**

Revision	SM Editing Date	Documents Number		Description of Changes	Editor
		DCN Number	ECR Number		
1a	9/1/06	VS-D060107		Initial Release	BonnieT.
1b	10/31/06		VS-E060384 VS-E060385	Update Disassembly diagram (P.49) Correct Service parts Adjust foot assy. (P. 58, 59)	Sophia Kao

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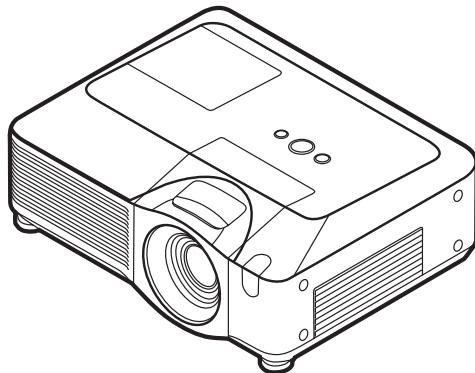
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# 1. Precautions and Safety Notices

## ⚠ Warning

The technical information and parts shown in this manual are not to be used for: the development, design, production, storage or use of nuclear, chemical, biological or missile weapons or other weapons of mass destruction; or military purposes; or purposes that endanger global safety and peace. Moreover, do not sell, give, or export these items, or grant permission for use to parties with such objectives. Forward all inquiries to the SUPPLIER.



## Caution

Be sure to read this manual before servicing. To assure safety from fire, electric shock, injury, harmful radiation and materials, various measures are provided in this Multimedia LCD Projector. Be sure to read cautionary items described in the manual to maintain safety before servicing.

## Service Warning

1. When replace the lamp, to avoid burns to your fingers. The lamp becomes too hot.
2. Never touch the lamp bulb with a finger or anything else. Never drop it or give it a shock. They may cause bursting of the bulb.
3. This projector is provided with a high voltage circuit for the lamp. Do not touch the electric parts of power unit (circuit) and power unit (ballast), after turn on the projector.
4. Do not touch the exhaust fan, during operation.
5. The LCD module assembly is likely to be damaged. If replacing to the LCD LENS/PRISM assembly, do not hold the FPC of the LCD module assembly.
6. Use the cables which are included with the projector or specified.

## Features

- High Brightness
- Low Noise
- Remote Control Via Your Web Browser
- Rich Connectivity

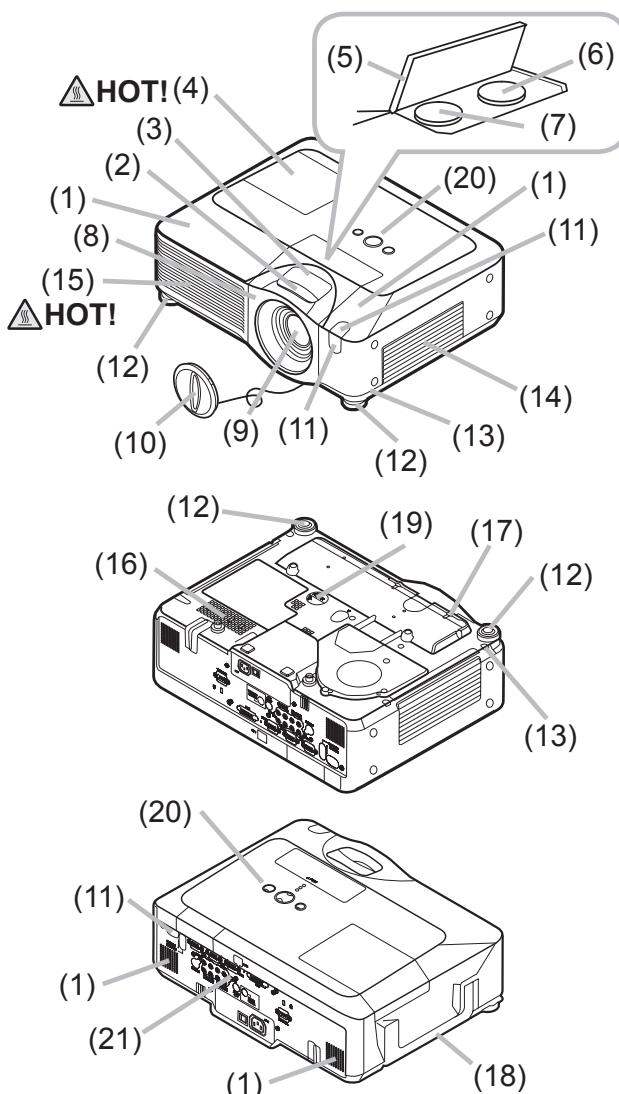
## 2. Specifications

Liquid crystal panel	Drive system	TFT active matrix
	Panel size	2.0cm(0.79 type)
	Number of pixels	1024 (H) x 768 (V)
Lamp	285W UHB	
Digital signal	M1-D	Type:T.M.D.S Amplitude differential signal : DC : 150~1200mV AC : 1.56Vp-p
RGB signal	RGB IN	1 Video : Analog 0.7Vp-p(75Ω termination) H/V. sync. : TTL level (positive/negative) Composite sync. : TTL level
		2 Video:Analog 0.7Vp-p, 75Ω output impedance (positive) H/V. sync.: TTL level (positive/negative) Composite sync.: TTL level
VIDEO signal	VIDEO IN	
	S-VIDEO IN	
	COMPONENT VIDEO	Y 1.0±0.1Vp-p, 75Ω termination (positive)
		C <sub>B</sub> /P <sub>B</sub> 0.7±0.1Vp-p, 75Ω termination (positive)
		C <sub>R</sub> /P <sub>R</sub> 0.7±0.1Vp-p, 75Ω termination (positive)
AUDIO signal	AUDIO IN 1	
	AUDIO IN 2	
	AUDIO IN 3/4 L/R	
	AUDIO OUT	
Speaker output		4W x 4
Power supply		AC100~120V/5.0A, AC220~240V/2.1A
Power consumption		460W
Dimensions		418 (W) x 139 (H) x 319 (D) mm (Not including protruding parts)
Weight		7.1kg
Temperature range		Operation : 5~35°C Storage : -20~60°C
Accessories		Remote control x1 RGB cable x 1 Power cords x 3 Audio/Video cable x 1
		Batteries x 2 User's manuals x 1set LENS CAP x 1

### 3. Names of each part

#### ● Projector

- (1) Speakers (x 4)
- (2) Focus ring
- (3) Zoom ring
- (4) Lamp cover  
The lamp unit is inside.
- (5) Lens shift cover
- (6) Horizontal lens shift dial
- (7) Vertical lens shift dial
- (8) Front cover
- (9) Lens
- (10) Lens cover
- (11) Remote sensors (x 3)
- (12) Elevator feet (x 2)
- (13) Elevator knobs (x 2)
- (14) Filter cover  
The air filter and intake vent are inside.
- (15) Exhaust vents
- (16) Intake vents
- (17) Rivet hole
- (18) Handle
- (19) Battery cover
- (20) Control panel
- (21) Rear panel



**⚠WARNING ▶ HOT!** : Do not touch around the lamp cover and the exhaust vents during use or just after use, since it is too hot.

▶ Do not look into the lens or vents while the lamp is on, since the strong light is not good for your eyes.

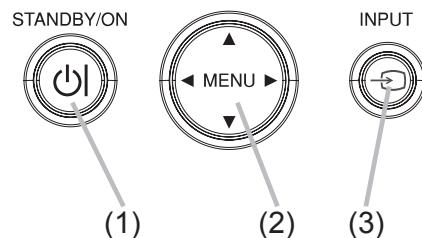
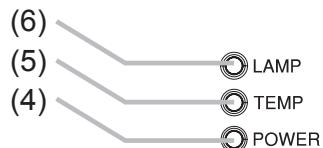
▶ Do not grab the front cover to hold the projector up, since the projector may drop down.

▶ Do not handle the elevator knobs without holding the projector, since the projector may drop down.

**⚠CAUTION ▶** Maintain normal ventilation to prevent the projector from heating up. Do not cover, block or plug up the vents. Do not place anything that can stick or be sucked to the vents, around the intake vents. Clean the air filter periodically.

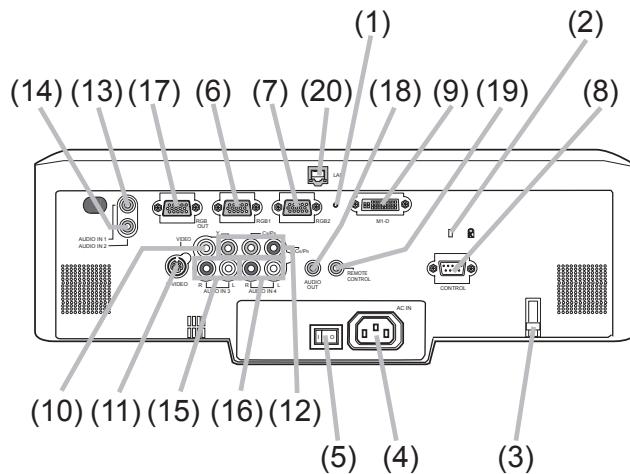
## Control panel

- (1) STANDBY/ON button
- (2) MENU button  
It consists of four cursor buttons.
- (3) INPUT button
- (4) POWER indicator
- (5) TEMP indicator
- (6) LAMP indicator



## Rear panel

- (1) Shutdown switch
- (2) Security slot
- (3) Security bar
- (4) AC inlet
- (5) Power switch
  
- (6) RGB1 port
- (7) RGB2 port
- (8) CONTROL port
- (9) M1-D port
- (10) VIDEO port
- (11) S-VIDEO port
- (12) COMPONENT (Y, C<sub>B</sub>/P<sub>B</sub>, C<sub>R</sub>/P<sub>R</sub>) ports
- (13) AUDIO IN1 port
- (14) AUDIO IN2 port
- (15) AUDIO IN3 (R/L) ports
- (16) AUDIO IN4 (R/L) ports
- (17) RGB OUT port
- (18) AUDIO OUT port
- (19) REMOTE CONTROL port
- (20) LAN port



**⚠ CAUTION** ►Do not use the security bar and the security slot to prevent the projector from falling down, since it is not designed for it.

►Use the shutdown switch only when the projector is not turned off by normal procedure, since pushing this switch stops operation of the projector without cooling it down.

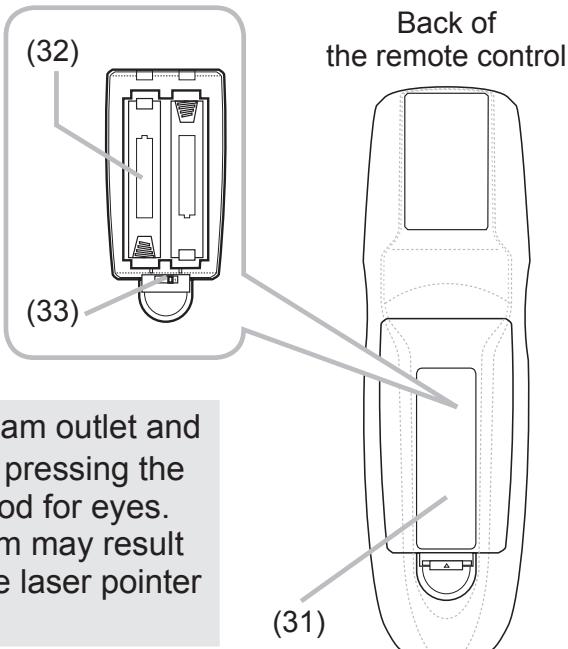
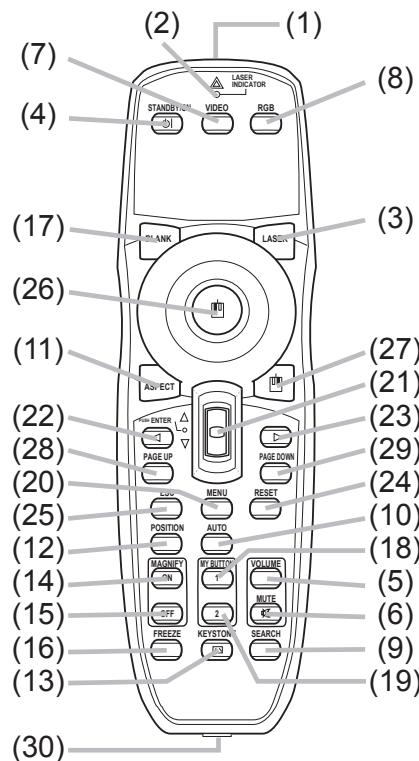
## Remote control

- (1) Laser pointer  
It is a beam outlet.
- (2) LASER INDICATOR
- (3) LASER button
- (4) STANDBY/ON button
- (5) VOLUME button
- (6) MUTE button
- (7) VIDEO button
- (8) RGB button
- (9) SEARCH button
- (10) AUTO button
- (11) ASPECT button
- (12) POSITION button
- (13) KEYSTONE button
- (14) MAGNIFY - ON button
- (15) MAGNIFY - OFF button
- (16) FREEZE button
- (17) BLANK button
- (18) MY BUTTON - 1 button
- (19) MY BUTTON - 2 button
- (20) MENU button

(21) Lever switch : acting 3 functions as below.  
 Cursor button  $\blacktriangle$  : to slide toward the side marked  $\blacktriangle$ .  
 Cursor button  $\blacktriangledown$  : to slide toward the side marked  $\blacktriangledown$ .  
 ENTER button : to push down the center point.

- (22) Cursor button  $\blacktriangleleft$
- (23) Cursor button  $\blacktriangleright$
- (24) RESET button
- (25) ESC button
- (26) Mouse left button
- (27) Mouse right button
- (28) PAGE UP button
- (29) PAGE DOWN button
- (30) Wired remote control port
- (31) Battery cover
- (32) Battery holder
- (33) Frequency switch

**⚠WARNING** ► Do not look into the beam outlet and point the beam at people and pets while pressing the LASER button, since the beam is not good for eyes.  
**⚠CAUTION** ► Note that the laser beam may result in hazardous radiation exposure. Use the laser pointer only for pointing on the screen.



## 4. Adjustment

### 4-1 Before adjusting

#### 4-1-1 Selection of adjustment

When any parts in the table 4-1 are changed, choose the proper adjusting items with the chart.

Table 4-1: Relation between the replaced part and adjustment

Replaced part	Adjustment					
	Flicker (Chap.4-2)	Ghost (Chap.4-3)	DC OFF (Chap.4-4)	E-POS (Chap.4-5)	White balance (Chap.4-6)	Color uniformity (Chap.4-7)
Dichroic optics unit	○	○	△	△	△	△
LCD/LENS prism assembly	○	○	○	○	○	○
PWB assembly Main	○	○	○	○	○	○
Lamp unit assembly	△	△	×	×	△	△

○ : means need for adjustment. × : means not need for adjustment.

△ : means recommended.

#### 4-1-2 Setting of condition before adjustments

1. Before starting adjustments, warm up projector for about 10 minutes.

Turn off the automatic keystone function in OPTION Menu.

If you changed [AUTO KEYSTONE] from [TURN ON] to [TURN OFF], set to the [TURN ON] after adjustment.

2. Set Zoom Wide to Max. And project an image with more than 1m (40 inches) in diagonal size.

3. Set the lens position to the center, using horizontal and vertical lens shift dials.

4. Normalizing the video adjustments

Press the [MENU] button to display the EASY menu. If Advanced menu comes up, move to the Easy menu.

Select the RESET in the EASY menu and press the [▶] or [ENTER] button to open the RESET dialog. Choose the EXECUTE with the [▲] button.

Note that the projector will not allow you to reset its adjustment values with no signal input.

5. Perform all adjustments from the FACTORY MENU. Operate as follows to display the FACTORY MENU.

**When you use the remote control...**

- a. Press the [MENU] button of the remote control to display the Easy menu. (If the Advanced menu appears, move to the Easy menu.)

- b. Select the RESET in the Easy menu, and then press the [▶] or [ENTER] button.

- c. Next, press the [RESET] button one time. And hold the [RESET] button for 3 seconds or longer (the FACTORY MENU will appear).

**When you use the keypad of the projector...**

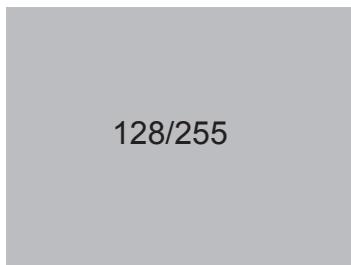
- a. Press the [▲], [▼], [◀] or [▶] button of the projector to display the Easy menu. (If the Advanced menu appears, move to the Easy menu.)

- b. Select the RESET in the Easy menu, and then press the [▶] or [ENTER] button.

- c. Next, press the [▼] button one time. And repress and hold the [▼] button together with the [INPUT] button for 3 seconds or more (the FACTORY MENU will appear).

## 4-2 Flicker adjustment (V.COM adjustment)

### Test pattern for the adjustment



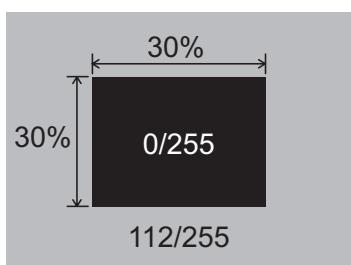
### Adjustment procedure

1. Use DAC-P - V.COM - R: in the FACTORY MENU to adjust so that the flicker at the center of the screen is less than the flicker at the periphery. (When the flicker is about the same across the whole screen, adjust so that the flicker at the center of the screen is somewhat less than elsewhere.)
2. In the same way, use DAC-P - V.COM-G: in the FACTORY MENU to adjust the G color flicker.
3. In the same way, use DAC-P - V.COM-B: in the FACTORY MENU to adjust the B color flicker.

NOTE: The test pattern shown on the left sometimes has a horizontal line across the screen.

## 4-3 Ghost adjustment

### Test pattern for the adjustment

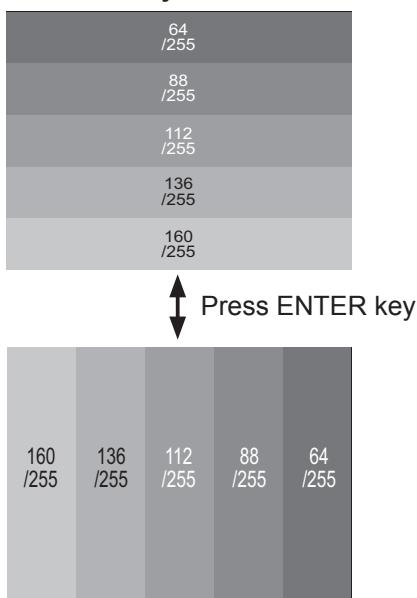


### Adjustment procedure

1. Make this adjustment after completing the adjustment in the section 4-2.  
Set 0 to the GHOST R, G, B in OPTION-SERVICE-GHOST Menu.
2. Use DAC-P - GHOST - R: in the FACTORY MENU to adjust so that R color ghost is at a minimum. (Set the adjustment value to default, and then raise the value. When a ghost appears to the left of a vertical line, reduce the value by 6 steps.)
3. In the same way, use DAC-P - GHOST-G: in the FACTORY MENU to adjust so that G color ghost is at a minimum.
4. In the same way, use DAC-P - GHOST-B: in the FACTORY MENU to adjust so that B color

## 4-4 DC OFF adjustment (vertical bars adjustment 1)

### Test pattern for the adjustment

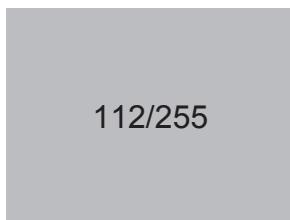


### Adjustment procedure

1. Make this adjustment after completing the adjustment in the section 4-3.
2. Use STRIPE - DCOFF - No. 0 - R : in the FACTORY MENU and use it so that vertical bars are minimized.
3. In the same way, use STRIPE - DCOFF - No. 0 - G : in the FACTORY MENU and use it so that vertical bars are minimized.
4. In the same way, use STRIPE - DCOFF - No. 0 - B : in the FACTORY MENU and use it so that vertical bars are minimized.

## 4-5 E-POS adjustment (vertical bars adjustment 2)

### Test pattern for the adjustment



### Adjustment procedure

1. Make this adjustment after completing the adjustment in the section 4-4.
2. Use DAC -P - E-POS - R in the FACTORY MENU and use it so that vertical bars are minimized.
3. In the same way, select DAC-P - E-POS - G and use it so that vertical bars are minimized.
4. In the same way, select DAC-P - E-POS - B and use it so that vertical bars are minimized.

## 4-6 White balance adjustment (visual inspection)

### Preparations

1. Perform these adjustments after the adjustments described in Section 4-5.

### Adjustment procedure

1. First, adjust the G color.
2. Select GAMMA, SUB-CNT, and G: in the FACTORY MENU. If the background is white solid, press the [ENTER] key on the Remote control transmitter to change to [G] monochrome in the 33-tone grayscale.
3. Adjust GAMMA, SUB-CNT, and G: in the FACTORY MENU so that brightness of 33 steps is best.
4. Don't adjust GAMMA, SUB-BRT, and G: in the FACTORY MENU because we want to keep the best contrast ratio.
5. Then adjust colors R and B.

2. Reset gamma correction before adjustment.
  - Place the cursor on [GAMMA] in the FACTORY MENU, press the [RESET] key and select RESET.
6. Select GAMMA, SUB-CNT, and G: in the FACTORY MENU. If the background is white solid, press the [ENTER] key on the remote control to change to [W] monochrome in the 33-tone grayscale.
7. Adjust GAMMA, SUB-BRT, R: and B: in the FACTORY MENU so that low-brightness white balance is best.
8. Adjust GAMMA, SUB-CNT, R: and B: in the FACTORY MENU so that middle-brightness white balance is best.
9. Repeat steps 7 to 8 above, and adjust so that brightness white balance of 33 steps is best.

## 4-7 Color uniformity adjustments

### Preparations

1. Perform these adjustments after the adjustments described in the section 4-6.

2. Make a color uniformity adjustments for the following tones.

- MIN tone (approx. 7% input signal)
- MID-1 tone (approx. 14% input signal)
- MID-2 tone (approx. 21% input signal)
- MID-3 tone (approx. 29% input signal)
- MID-4 tone (approx. 36% input signal)
- MID-5 tone (approx. 50% input signal)
- MID-6 tone (approx. 61% input signal)
- MAX tone (approx. 75% input signal)

NOTE: The brightness level of the test patterns in MID-4 and MID-6 is selectable.

3. Select the [C.UNIF.] in the FACTORY MENU and press the [▶] key. This operation displays the Adjust Tone menu (shown below) on the bottom of the screen.

To choose the tone to be adjusted, press the [▶] key and then use the [▲] or [▼] key.

Select the major adjustment lattice point No. and color, and then adjust them.

4. The major adjustment lattice point numbers (a total of 17 points) corresponds to the major adjustment lattice point positions in the diagram on the right. The color uniformity of the entire screen can be adjusted by adjusting the white balance for each of the points starting in order from the low numbers.

### FACTORY MENU

VID-AD
C. UNIF.
DAC-P
GAMMA
STRIPE
OPTION

### Adjust tone menu

C.UNIF	MIN	No. 1	R ± 0	G ± 0	B ± 0
	MID-1				
	MID-2 ... 6				
	MAX				
ON/OFF	ON				
	OFF				

5. Adjustment point No.1 should not be adjusted, because it controls the brightness of the entire screen.

6. To temporarily turn correction off, place the cursor on [C.UNIF.] in the Adjust Tone menu and press the [▼] key. The ON/OFF menu appears. Place the cursor on [ON] with the [▶] key and press the [▼] key. To turn it on again, place the cursor on [OFF] and press the [▲] key.

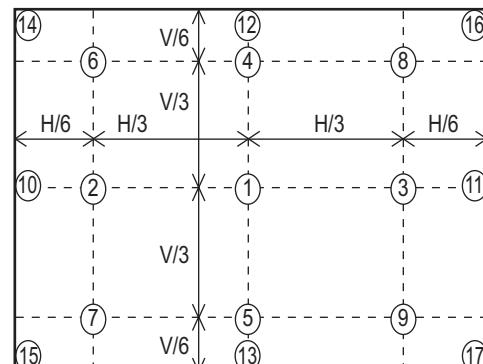
7. Although this adjustment can also be made using internal signals, we will here use the [ENTER] key on the remote control to select the following two signals.

- Solid monochrome adjustment color (use G color adjustment when a color differential meter is used).
- Solid white (use for adjustment other than above).

8. Reset color-shading correction before adjustment.

- When resetting all values of 8 tones and all colors, place the cursor on [C.UNIF.] in the FACTORY MENU, press the [RESET] key and select RESET in the dialog.
- When resetting only 1 tone, place the cursor on the tone such as MID-1 to be reset, press the [RESET] key and select RESET in the dialog.
- Single tone and monochrome resets cannot be performed.

### Major adjustment lattice point position



## Adjustment procedure 1

(When a color differential meter is used)

1. First adjust the [MID-1] tone [G:].
2. Select adjustment point [No.2][G:].

When the background is not [G] monochrome, press the [ENTER] key on the remote control to switch to solid [G] monochrome.

3. Measure the illumination at adjustment points No. 2, No.3, No.10 and No.11.

The values should be:

$$\text{No.2} = Y_2 \text{ [lx]} \quad \text{No.10} = Y_{10} \text{ [lx]}$$

$$\text{No.3} = Y_3 \text{ [lx]} \quad \text{No.11} = Y_{11} \text{ [lx]}$$

4. No.2 and No.3 adjustment points have the average of Y2 and Y3.

$$Y_2 = ( Y_2 + Y_3 ) / 2 \pm 2 \%$$

$$Y_3 = ( Y_2 + Y_3 ) / 2 \pm 2 \%$$

5. No.10 and No.11 adjustment points have the average of Y10 and Y11.

$$Y_{10} = ( Y_{10} + Y_{11} ) / 2 \pm 2 \%$$

$$Y_{11} = ( Y_{10} + Y_{11} ) / 2 \pm 2 \%$$

6. Then adjust the [MID-1] tone [R] and [B].

When the background is [G] monochrome, press the [ENTER] key on the remote control to switch to solid white.

7. Measure the color coordinates of adjustment point [No.1] and make a note of them.

Assume that they are  $x = x_1$ ,  $y = y_1$ .

**Note:** When the CL-100 color and color difference meter is used, the  $[\Delta]$ (delta) mode is convenient. When adjustment point [No.1] color coordinate has been selected, set the slide switch on the side to  $[\Delta]$ (delta) while holding down the [F] button on the front panel. The measurement shown after this displays the deviation from measurement point 1.

8. Measure the color coordinates of measurement point [No.2] and adjust [No.2][R:] and [B:] so that the coordinates are as follows.

$$x = x_1 \pm 0.005, y = y_1 \pm 0.010$$

9. Similarly, measure adjustment points [No.3] to [No.17] and adjust their color coordinates starting in order from the small number points.

This completes adjustments required for [MID-1].

**Note:** Since excessive correction may lead to a correction data overview during internal calculations, use the following values for reference.

[No.2] to [No.5]  $\pm 40$  or less

[No.6] to [No.9]  $\pm 50$  or less

[No.10] to [No.13]  $\pm 70$  or less

[No.14] to [No.17]  $\pm 120$  or less

10. Then adjust the [MIN] tone [G] so that the adjustment values are two times as much as MID-1 tone [G] values.

This completes [G] color adjustments.

11. Then adjust [MIN] tone [R] and [B].

Select [No.2] [B:] and press the [ENTER] key on the Remote control transmitter to change to solid white.

12. Measure the color coordinates of adjustment point [No.1] and make a note of them.

Assume that they are  $x = x_1$ ,  $y = y_1$ .

13. Now measure the color coordinates of measurement point [No.2] and adjust [No.2][R:] and [B:] so that the coordinates are as follows.

$$x = x_1 \pm 0.005, y = y_1 \pm 0.010 \text{ (Target)}$$

$$x = x_1 \pm 0.020, y = y_1 \pm 0.040$$

14. Similarly, measure adjustment points [No.3] to [No.17] and adjust their color coordinates starting in order from the small number points.

This completes [MIN] tone adjustments.

15. Now make similar adjustments for [MID-2] tone.  
(Adjust [MID-2] tone [G] so that the adjustment data set half as many as [MID-1] tone [G].)

16. Now make similar adjustments for [MID-3], [MID-5], [MAX] tones. (It is not necessary to adjust the [G] data in these tones.)

17. After completing the step 16, set the value of the [MID-4] tone [R]: [No.2] to the mean of the values of the [R]: [No.2] in the [MID-3] and [MID-4] tones.

18. Set all the values for the [No.2] to [No.17] of the [MID-4] tone [R] and [B] in the same way as the step 17.

19. Finally, set the data of the [MID-6] tone [R] and [B] using the values of the [MID-5] and [MAX] tones in the same way as the [MID-4] tone [R] and [B] adjustments in the step 17 and 18.

## Adjustment procedure 2

### (visual inspection)

1. First adjust [MIN] tone [G:].
2. Select [No.2] [G:].
 

If the background is [G] monochrome, press the [ENTER] key on the remote control to switch to solid white.
3. View measurement point [No.2] and [No.3].  
Lower the [G] color intensity only of the color point whose [G] color is more intense than measurement point [No.1].
4. View measurement point [No.10] and [No.11].  
Lower the [G] color intensity only of the color point whose [G] color is more intense than measurement point [No.1], and raise the intensity of the point whose color intensity is lower than measurement point [No.1].
5. Now adjust the [MIN] tone for colors [R] and [B].
6. View measurement points [No.2], [No.3], [No.10] and [No.11]. Adjust the [R] and [B] of each measurement point so that they have the same color as measurement point [No.1].

### Adjustment technique:

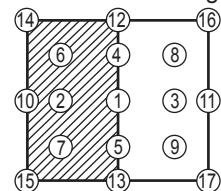
First, adjust [B:] of the point whose color is to be adjusted so that it approximates that of [No.1]. If [R:] is low at this time, the image will have cyan cast, in which case [R:] is increased.

On the other hand, if [R:] is excessive, the image will have a magenta cast, in which case [R:] is decreased.

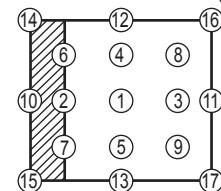
Overall, a cyan cast makes it easy to see color shading.

7. Next, view measurement points [No.4], [No.5], [No.12], [No.13] and make similar adjustments.
8. Then adjust measurement points [No.6], [No.7], [No.8], [No.9], [No.14], [No.15], [No.16] and [No.17]. This completes the [MIN] tone adjustments.
9. Make similar adjustments for other tones, except the [MID-4] and [MID-6] tones, as described in steps 1 to 8 above.

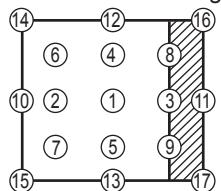
No. 2 deviation range



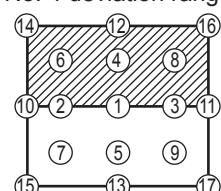
No. 10 deviation range



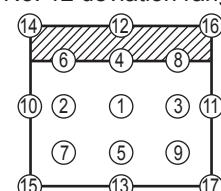
No. 11 deviation range



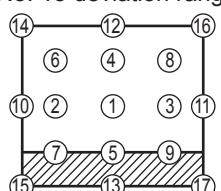
No. 4 deviation range



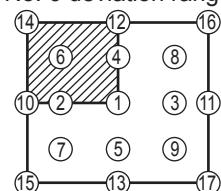
No. 12 deviation range



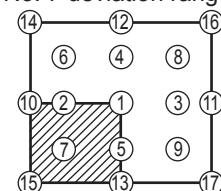
No. 13 deviation range



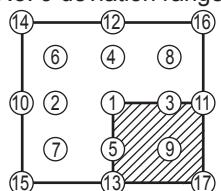
No. 6 deviation range



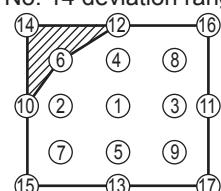
No. 7 deviation range



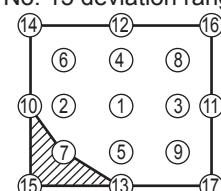
No. 8 deviation range



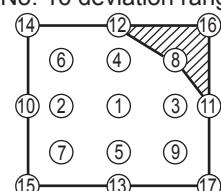
No. 14 deviation range



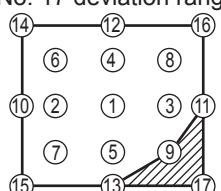
No. 15 deviation range



No. 16 deviation range

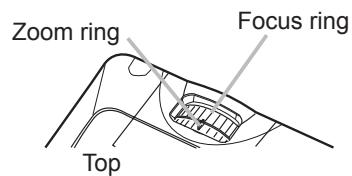


No. 17 deviation range



## 4-8 Adjusting the zoom and focus

1. Use the zoom ring to adjust the screen size.
2. Use the focus ring to focus the picture.

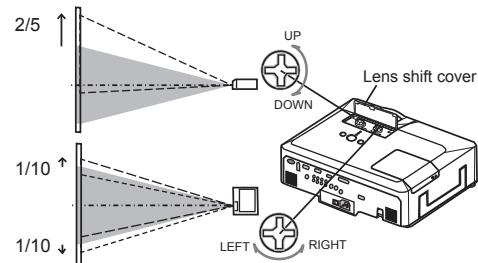


## 4-9 Adjusting the lens shift

1. Use the vertical lens shift knob to shift the picture upward or downward.
2. Use the horizontal lens shift knob to shift the picture left or right.

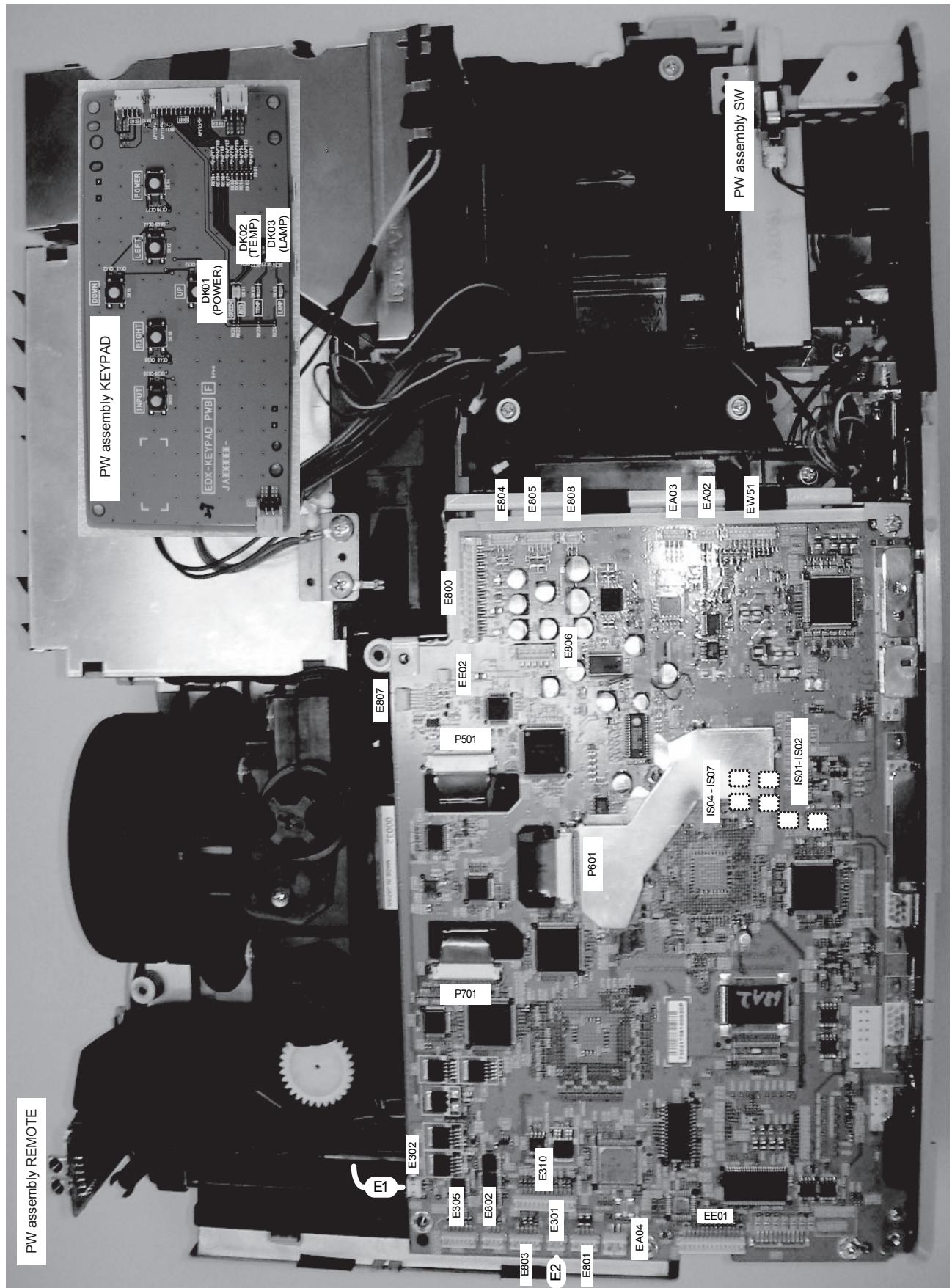
### NOTE

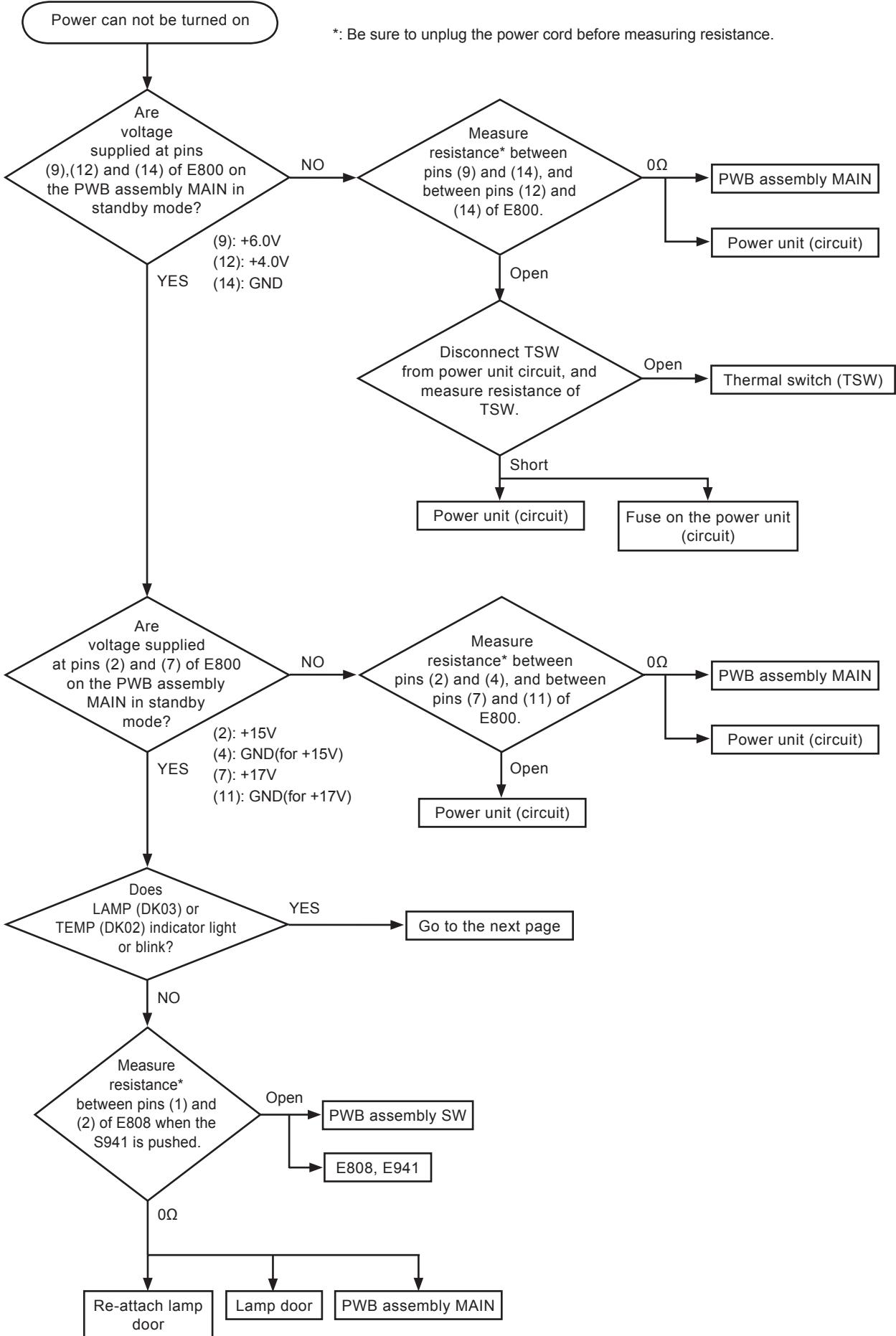
When the vertical lens shift is adjusted, it is recommended to shift the picture upward for fine adjustment

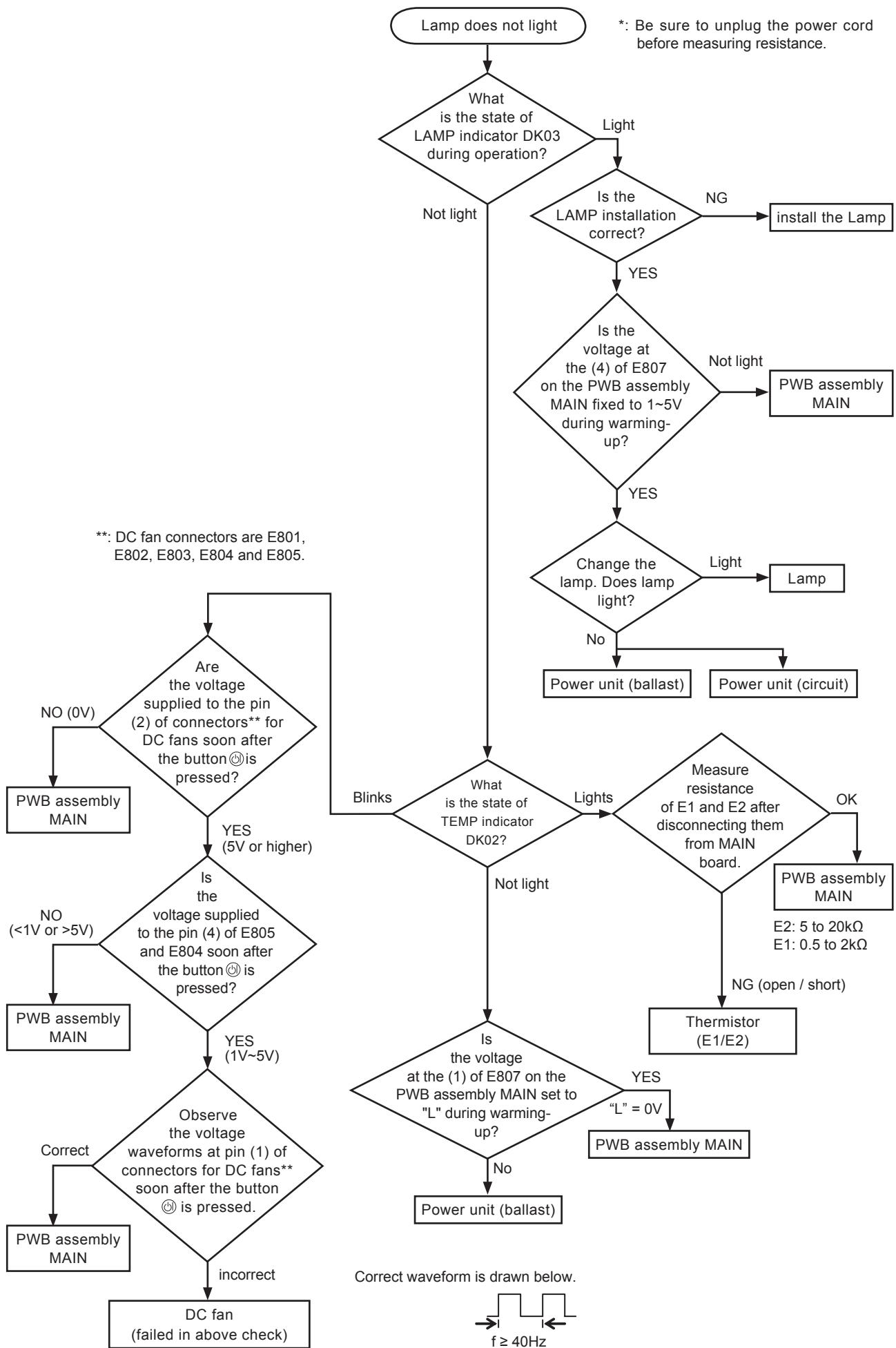


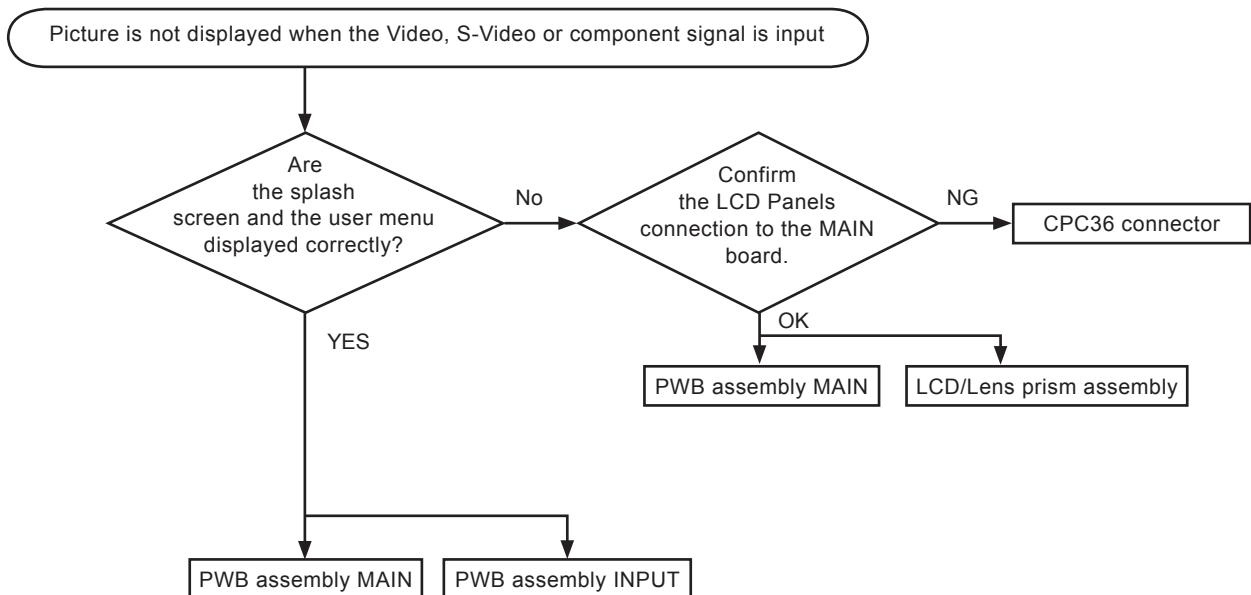
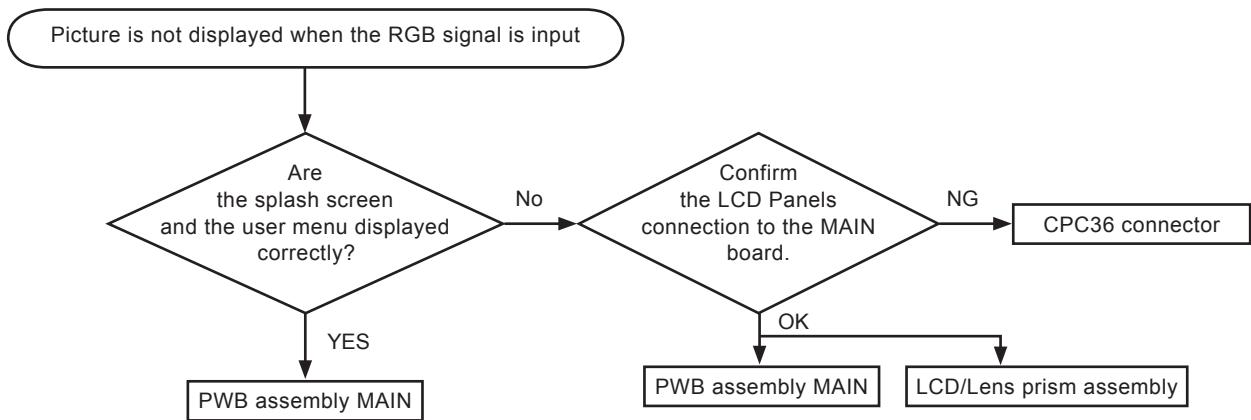
## 5. Troubleshooting

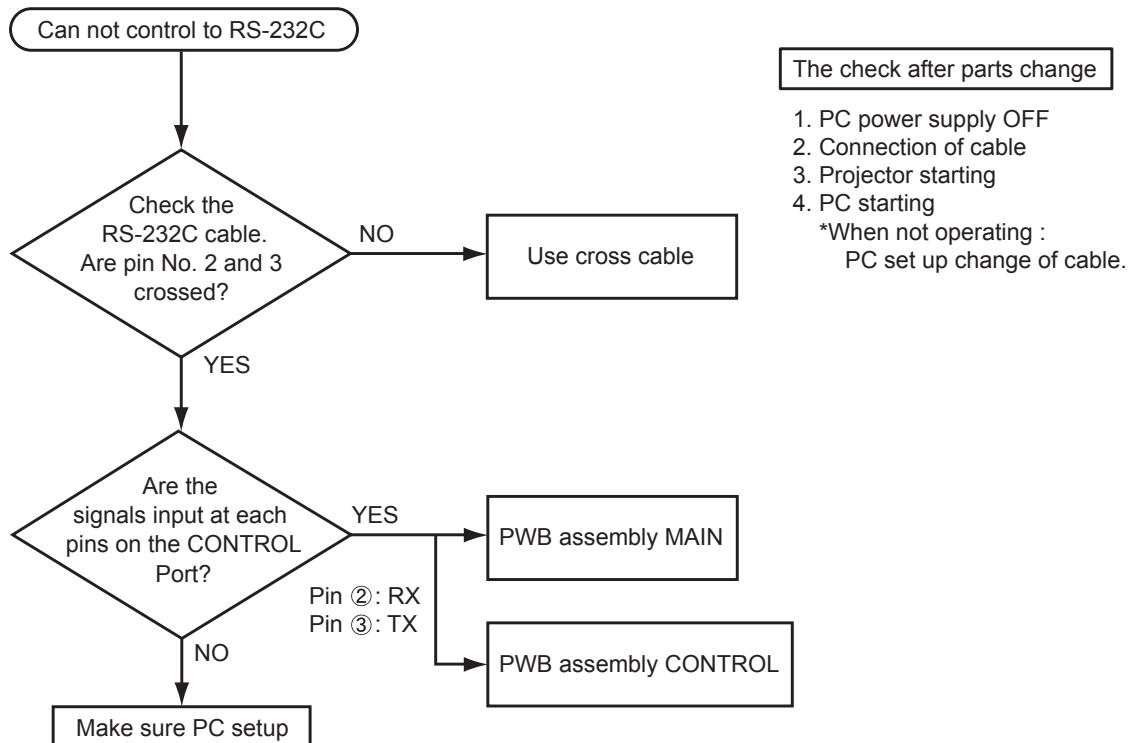
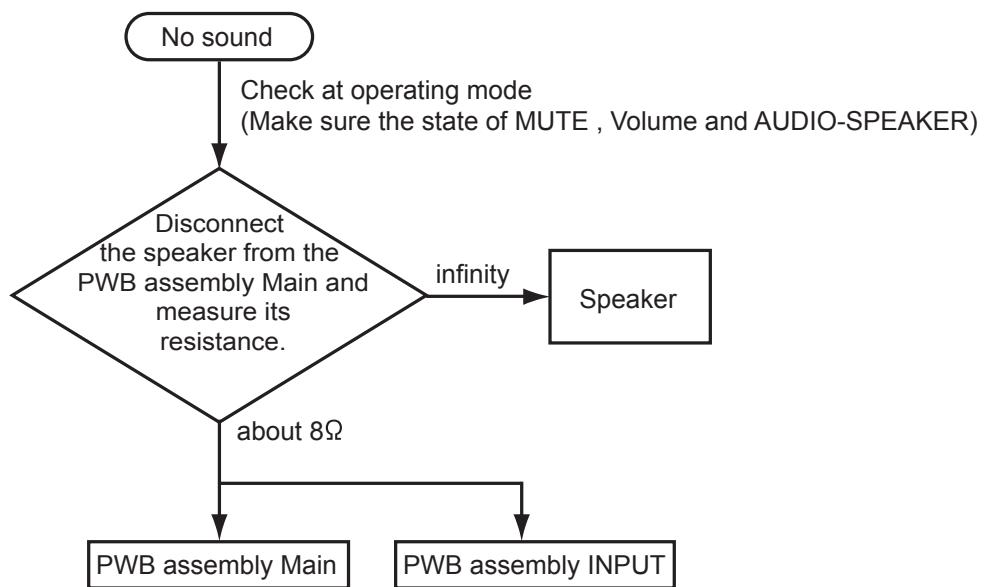
### Check points

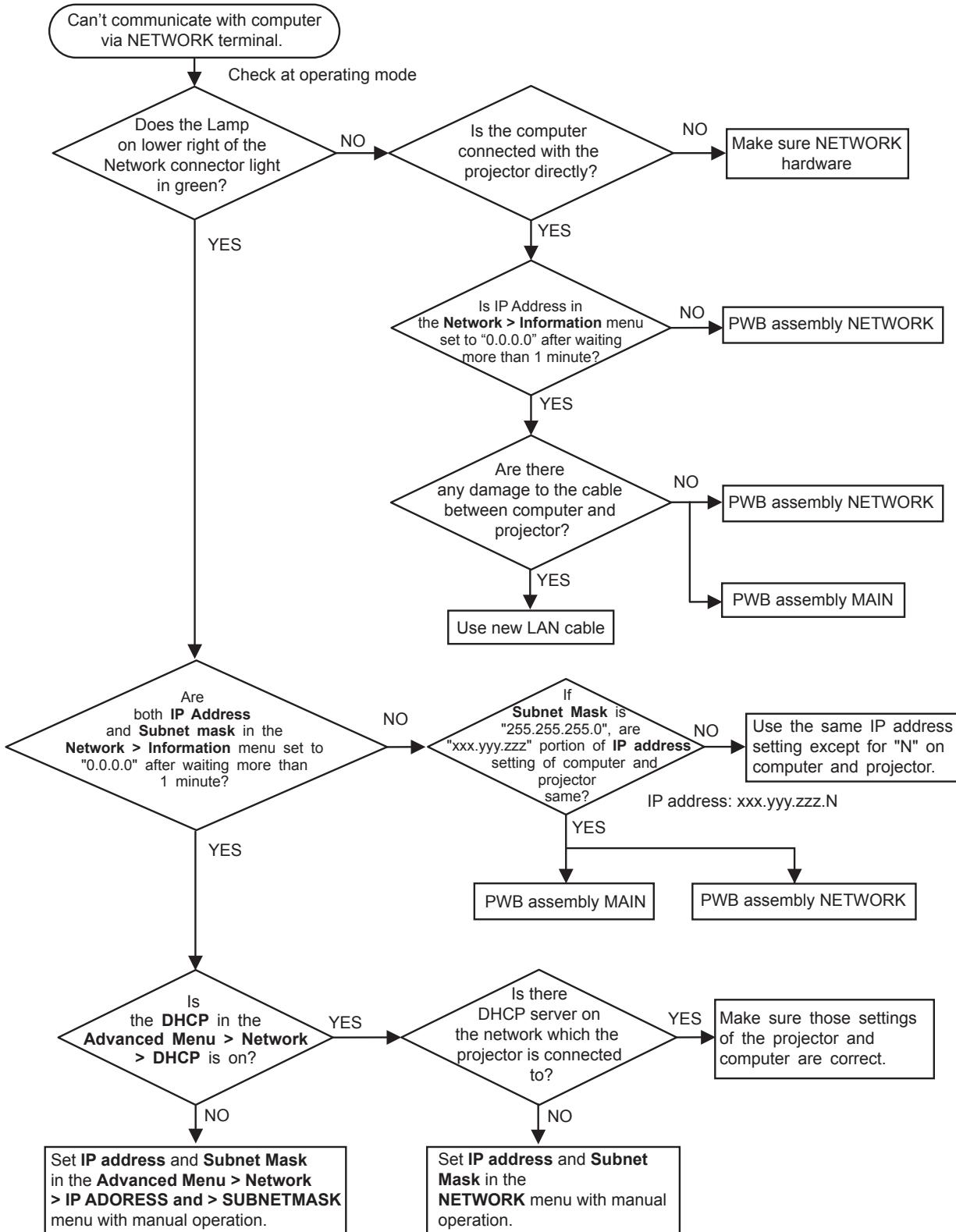


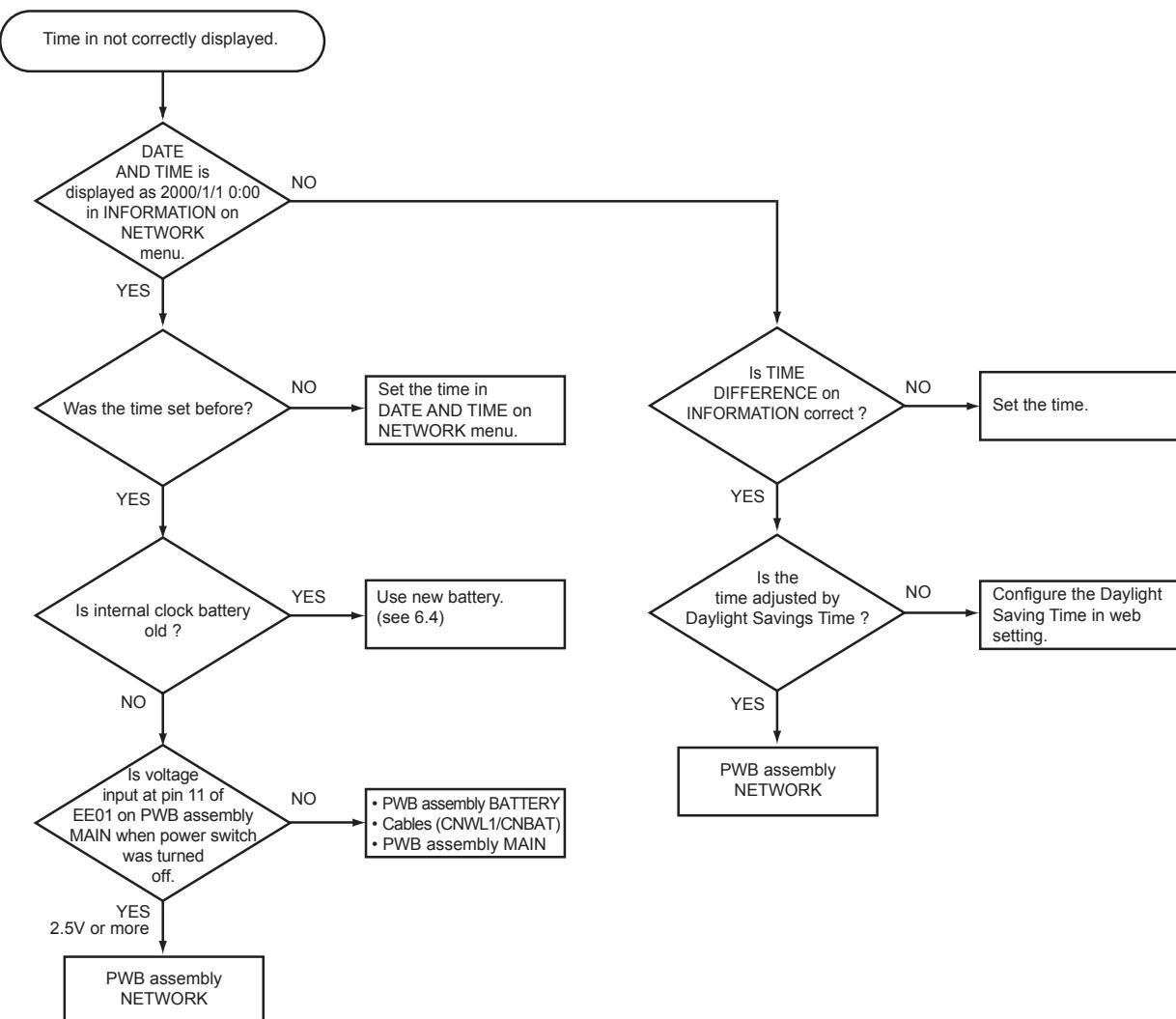












## 6. Service points

### 6-1 Lead free solder [CAUTION]

This product uses lead free solder (unleaded) to help preserve the environment. Please read these instructions before attempting any soldering work.

#### CAUTION

Always wear safety glasses to prevent fumes or molten solder from getting into the eyes. Lead free solder can splatter at high temperatures (600°C).

#### ■ Lead free solder indicator

Printed circuit boards using lead free solder are engraved with an "F" or "LF".

#### ■ Properties of lead free solder

The melting point of lead free solder is 40-50°C higher than leaded solder.

#### ■ Servicing solder

Solder with an alloy composition of Sn-3.0Ag-0.5Cu or Sn-0.7Cu is recommended.

Although servicing with leaded solder is possible, there are a few precautions that have to be taken. (Not taking these precautions may cause the solder to not harden properly, and lead to consequent malfunctions.)

#### Precautions when using leaded solder

- Remove all lead free solder from soldered joints when replacing components.
- If leaded solder should be added to existing lead free joints, mix in the leaded solder thoroughly after the lead free solder has been completely melted (do not apply the soldering iron without solder).

#### ■ Servicing soldering iron

A soldering iron with a temperature setting capability (temperature control function) is recommended.

The melting point of lead free solder is higher than leaded solder. Use a soldering iron that maintains a high stable temperature (large heat capacity), and that allows temperature adjustment according to the part being serviced, to avoid poor servicing performance.

#### Recommended soldering iron:

- Soldering iron with temperature control function (temperature range: 320-450°C)

Recommended temperature range per part:

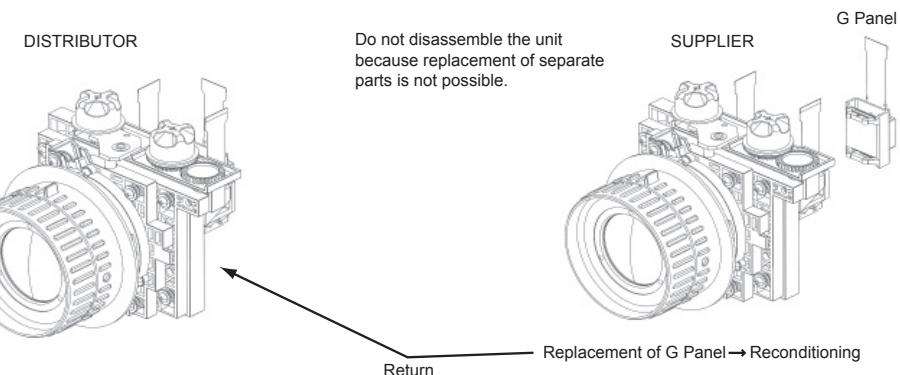
Part	Soldering iron temperature
Mounting (chips) on mounted PCB	320°C±30°C
Mounting (chips) on empty PCB	380°C±30°C
Chassis, metallic shield, etc.	420°C±30°C

#### The PWB assembly which has used lead free solder

PWB assembly MAIN	PWB assembly INPUT
PWB assembly REMOTE	PWB assembly SW
PWB assembly CONTROL	PWB NETWORK
PWB assembly KEYPAD	POWER UNIT (BALLAST)
PWB assembly BATTERY	POWER UNIT (CIRCUIT)

## 6-2 Before Replacing The LCD/Lens Prism

You should not replace separately the parts of the liquid crystal LCD/Lens prism because it works properly only when used together. Therefore, regarding these parts, you can either replace part, LCD/Lens prism assembly, or send the whole unit LCD/Lens prism assembly back to SUPPLIER, where we will replace the malfunctioning part, recondition the device and send it back to you.



## 6-3 Cleaning up dust from panels and optical filters

### **! WARNING**

Wear sunglasses to protect your eyes when you maintain the projector with its lamp on.

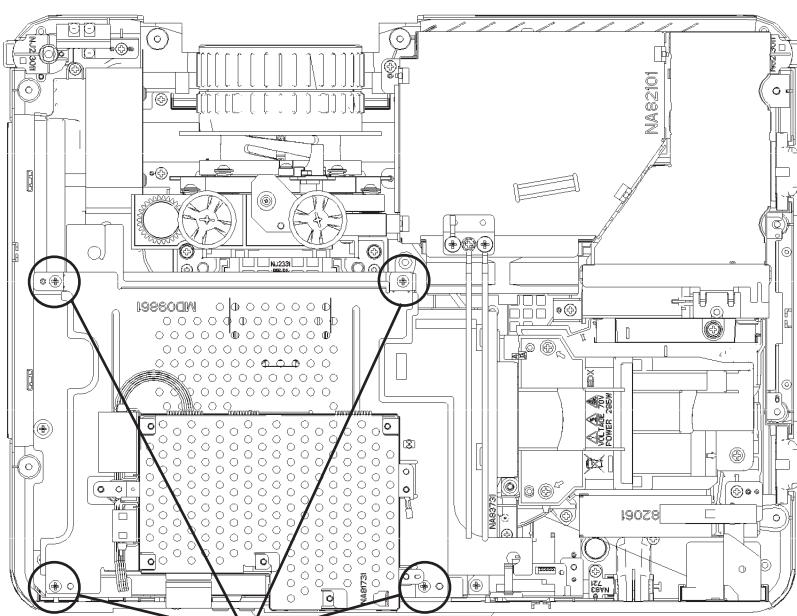
#### 1. Preparation

Please prepare cleaning tools and materials as follows. And prepare relatively clean room not to work in additional dust, while removing operation.

- (1) Swab for cleaning : P#: NX05742, "Cotton stick L70"
- (2) Air duster (Dust blower, spray can)
- (3) Vacuum cleaner

#### 2. Disassemble and setting up.

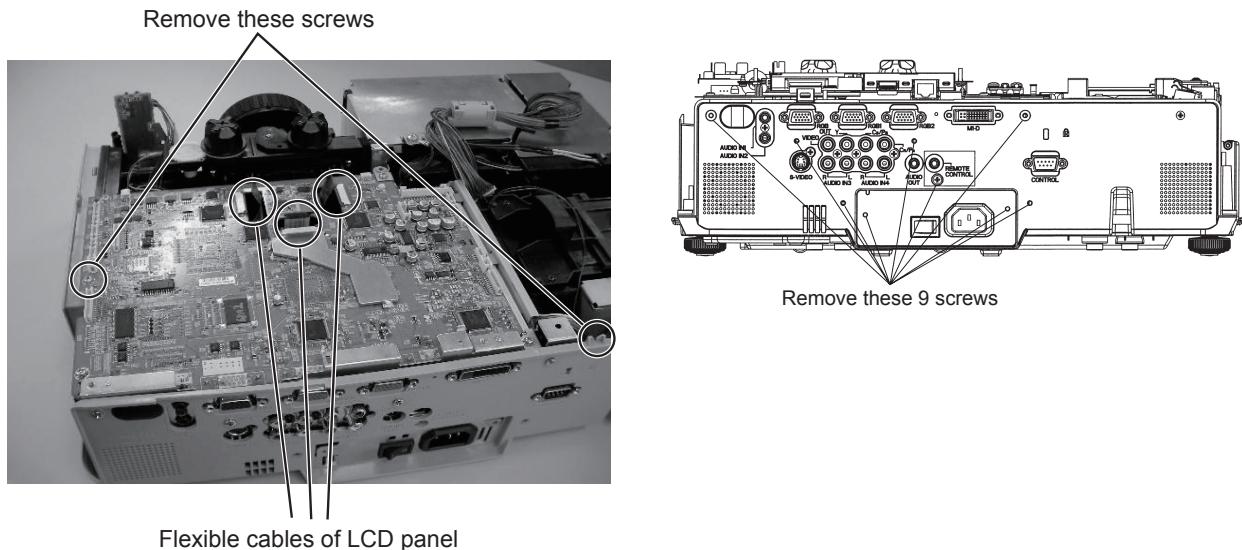
- (1) Turn off the projector, and unplug the power cord.
- (2) Remove the lamp cover and upper case, according to the disassembling diagram of chapter 8.
- (3) Unscrew the shield bracket of PWB assembly MAIN to make it free.



### **! CAUTION**

Make sure to remove the shield bracket before removing the PWB assembly MAIN. Otherwise, flexible cables will be damaged.

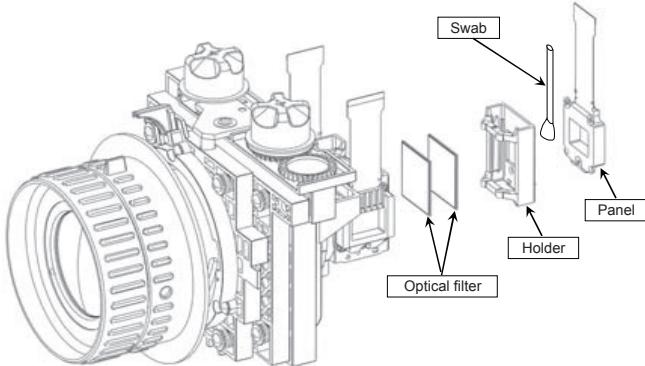
(4) Unscrew PWB assembly MAIN to make it free and disconnect the LCD panel flexible cables.



(5) Press and hold the switch S941 using an insulator during maintenance.

(6) Keep the unscrewed wires away from all of electric parts.

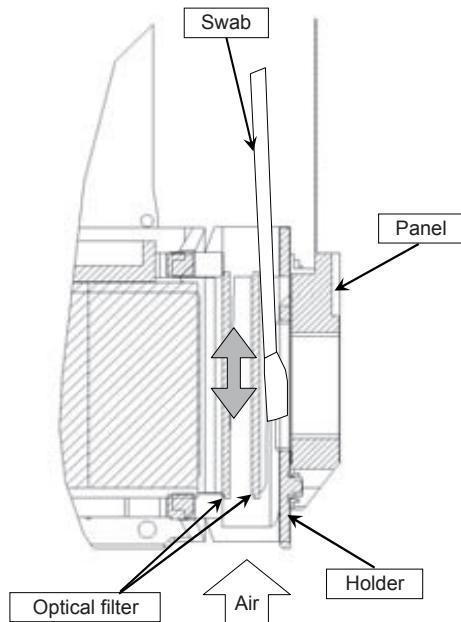
### 3. Maintenance point



Each color part has same construction.  
By using swab and air duster, you can easily remove dust from panel and optical filter.

### 4. Cleaning the panels and optical filters

- (1) Turn on the set and lit on the lamp.
- (2) By using swab and air duster, remove the dust. Focusing dust makes you check the dust on screen.



- While removing the dust, separated dust will be blown off by air cooling system.
- Please pay attention not to damage panels and optical filters.

### 5. Re-assembly

- (1) Turn off the set and unplug the power cord.
- (2) Remove an insulator from S941.
- (3) Screw down the PWB assembly MAIN and connect the LCD panel flexible cables to the PWB assembly MAIN.
- (4) Re-assemble the set.
- (5) While re-assembling, please clean the intake filter by using a vacuum cleaner.

## 6-4 Battery

### 6-4-1 Replacing Internal Clock Battery

Consumption of the battery makes the clock not to work correctly. When the clock is wrong or it has stopped, please replace the battery according to the following procedures.

#### **WARNING**

Always handle the batteries with care and use them only as directed. Battery may explode if mistreated. Do not recharge, disassemble or dispose of in fire.

And also improper use may result in cracking or leakage, which could result in fire, injury and/or pollution of the surrounding environment.

- Be sure to use only the batteries specified. Do not use batteries of different types at the same time. Do not mix a new battery with used one.
- Make sure the plus and minus terminals are correctly aligned when loading a battery.  
If the battery is placed in the battery holder upside-down, it may be hard to remove.
- Keep a battery away from children and pets. If swallowed consult a physician immediately for emergency treatment.
- Do not short circuit or solder a battery.
- Do not allow a battery in a fire or water. Keep batteries in a dark, cool and dry place.
- If you observe a leakage of a battery, wipe out the power and then replace a battery. If the liquid adheres to your body or clothes, rinse well with water immediately.
- Obey the local laws on disposing the battery.

1. Turn the projector off, and unplug the power cord. Allow the projector to cool sufficiently.

2. After making sure that the projector has cooled adequately, slowly turn over the projector, so that the bottom is facing.

3. Remove the battery cover.

Turn the battery cover in the direction indicated "OPEN" using such as coins. Then the battery cover will come up. While removing the battery cover, pick its knob.

4. Take the old battery out.

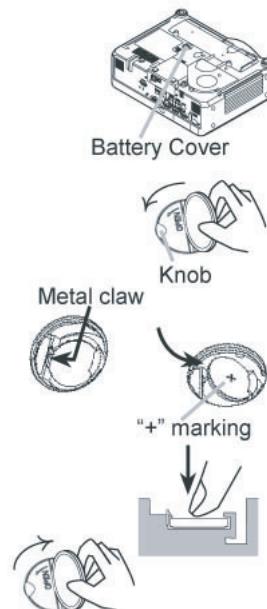
Press the metal claw of the battery holder. Then the battery will come up. Remove the battery.

5. Put a new battery in.

Replace battery with HITACHI MAXELL, Part No.CR2032 only. Use of another battery may present a risk of fire or explosion.

Insert a new battery in the battery holder according to its minus terminal  $\ominus$  as indicated in the battery holder, so that the side marked by + is facing. And push the battery into the battery holder fully to fix.

6. Close the battery cover. Replace the battery cover in place, then turn it in the direction indicated "CLOSE" using such as coins, to fix.



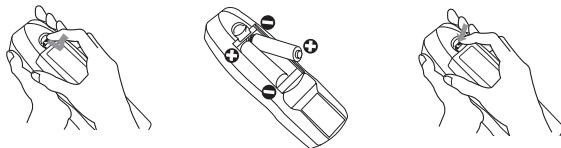
If the battery is placed in the battery holder upside-down, follow the procedure below to remove and reload it properly.

1. Remove the battery cover as described in steps 1 through 3 above.
2. Turn the projector over again, so that the top of the projector is facing up.
3. While lifting the side of the projector closest to the lens, press the metal claw of the battery holder. The battery will fall out of the holder, so be careful not to lose it.
4. Turn the projector over once more, so that the bottom faces up, and reload the battery correctly.

#### **NOTE**

- The internal clock's time will be reset when the battery is removed. Please reconfigure the time via the menu or a web browser after replacing the battery.

## 6-4-2 Potting batteries into the remote control



1. Remove the battery cover.

Slide back and remove the battery cover in the direction of the arrow.

2. Insert the batteries.

Align and insert the two AA batteries according to their plus and minus terminals as indicated in the remote control.

3. Close the battery cover.

Replace the battery cover in the direction of the arrow and snap it back into place.

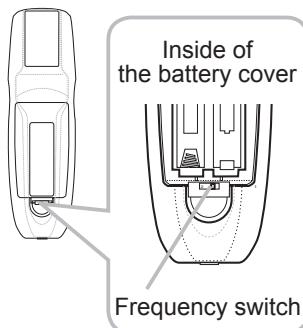
### Changing the frequency of remote control signal

The accessory remote control has the choice of the mode 1 or the mode 2, in the frequency of its signal.

If the remote control does not function properly, attempt to change the signal frequency. Please remember that the "REMOTE FREQ." in SERVICE item of OPTION menu of the projector to be controlled should be set to the same mode as the remote control.

To set the mode of the remote control, slide the knob of the frequency switch inside the battery cover into the position indicated by the mode number to choose.

Back of the remote control



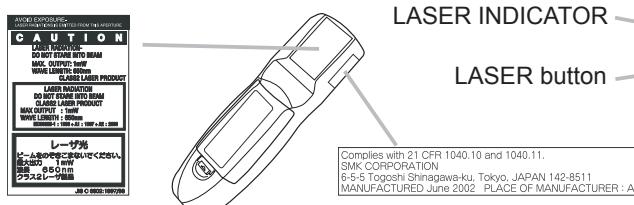
## ● About the Laser pointer

### **WARNING**

- The laser pointer of the remote control is used in place of a finger or rod. Never look directly into the laser beam outlet or point the laser beam at other people. The laser beam can cause vision problems.

### **CAUTION**

- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



LASER INDICATOR

LASER button

This remote control has a laser pointer in place of a finger or rod. The laser beam works and the LASER INDICATOR lights while the LASER button is pressed.

## 6-5 Air filter

### **WARNING**

- Before caring, make sure the power switch is off and the power cable is not plugged in, then allow the projector to cool sufficiently. The care in a high temperature state of the projector could cause an electric shock, a burn and/or malfunction to the projector.
- Use only the air filter of the specified type. Do not use the projector with the air filter and the filter cover removed. It could result in a fire and/or malfunction to the projector.
- The air filter should be cleaned periodically. If the air filter becomes clogged by dust or the like, internal temperatures rise and could cause a fire, a burn and/or malfunction to the projector.

#### **NOTE**

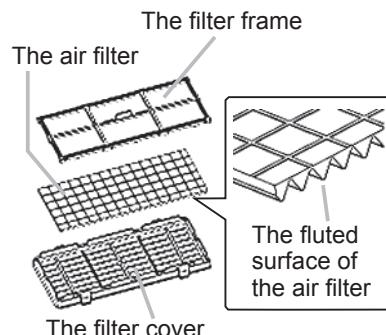
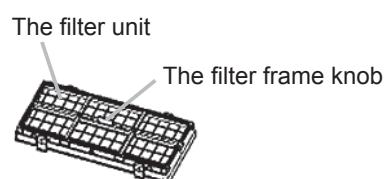
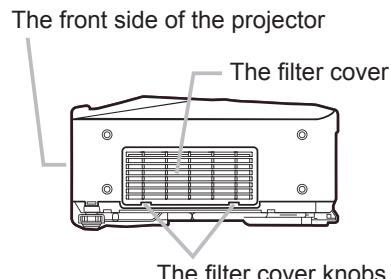
- Please replace the air filter when it is damaged or too soiled, and also when you replace the lamp.
- Please reset the filter time only when you have cleaned or replaced the air filter, for a suitable indication about the air filter.
- The projector may display the message such as "CHECK THE AIR FLOW" or turn itself off, to prevent the internal heat level rising.

If the air filter becomes clogged by dust or the like, internal temperatures rise and could cause a fire, a burn and/or malfunction to the projector. When the indicators or a message prompts to clean the air filter, clean the air filter as soon as possible.

Please check and clean the air filter periodically, even if there is no message. Please replace the air filter when it is damaged or too soiled.

And also when you replace the lamp, please replace the air filter. An air filter of specified type will come together with a replacement lamp for this projector.

1. Turn the projector off, and unplug the power cord. Allow the lamp to cool for at least 45 minutes.
2. When the projector is suspended from the ceiling, apply the vacuum cleaner to and around the filter cover first, to prevent penetration of dust or the like.
3. Hold the filter cover knobs while lifting it. The filter unit made up the filter cover and others will come off.
4. Use a vacuum cleaner for the filter vent of the projector and the filter frame side of the filter unit.  
If the air filter is damaged or too soiled, replace it according to the following procedure number 5 to 7. Otherwise, please jump to the procedure number 8.
5. To remove the filter frame, hold the filter cover while holding and pulling the filter frame's knob by another hand.
6. Replace the air filter with new one. It is recommended that the fluted surface of the air filter faces the filter cover.
7. Put the filter frame back.
8. Put the filter unit back into the projector.
9. Turn the projector on and reset the filter time using the FILTER TIME function.  
(1) Press the MENU button to display a menu. When the EASY MENU has appeared, please skip the next step (2).  
(2) Point at the "OPTION" in the left column of the menu using ▼/▲ button, then press the ► button.  
(3) Point at the "FILTER TIME" using ▼/▲ button, then press the ► button. A dialog will appear.  
(4) Press the ▲ button to select "RESET" on the dialog. It performs resetting the filter time.



## 6-6 Lamp

### ⚠ WARNING



HIGH VOLTAGE



HIGH TEMPERATURE



HIGH PRESSURE

• The projector uses a high-pressure mercury glass lamp. The lamp can break with a loud bang, or burn out, if jolted or scratched, handled while hot, or worn over time. Note that each lamp has a different lifetime, and some may burst or burn out soon after you start using them. In addition, when the bulb bursts, it is possible for shards of glass to fly into the lamp housing, and for gas containing mercury to escape from the projector's vent holes.

• **About disposal of a lamp** • This product contains a mercury lamp; do not put it in the trash. Dispose of in accord with environmental laws.

For lamp recycling, go to [www.lamprecycle.org](http://www.lamprecycle.org). (in the US) For product disposal, contact your local government agency or [www.eiae.org](http://www.eiae.org) (in the US) or [www.epsc.ca](http://www.epsc.ca) (in Canada).



- If the lamp should break (it will make a loud bang when it does), unplug the power cord from the outlet. Note that shards of glass could damage the projector's internals, or cause injury during handling.
- Disconnect the plug from the power outlet
  - If the lamp should break (it will make a loud bang when it does), ventilate the room well, and make sure not to breathe the gas that comes out of the projector vents, or get it in your eyes or mouth.
  - Before replacing the lamp, turn the projector off and unplug the power cord, then wait at least 45 minutes for the lamp to cool sufficiently. Handling the lamp while hot can cause burns, as well as damaging the lamp.



- Never unscrew except the appointed (marked by an arrow) screws.
- Do not open the lamp cover while the projector is suspended from above. This is dangerous, since if the lamp's bulb has broken, the shards will fall out when the cover is opened.
- Do not use the projector with the lamp cover removed. At the lamp replacing, make sure that the screws are screwed in firmly. Loose screws could result in damage or injury.

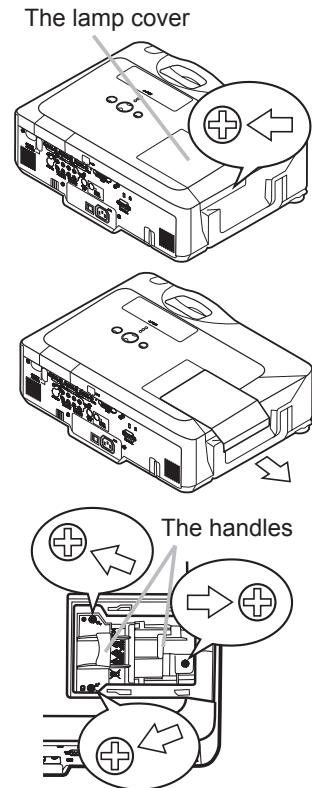


- Use only the lamp of the specified type.
- If the lamp breaks soon after the first time it is used, it is possible that there are electrical problems elsewhere besides the lamp. If this happens, contact your local dealer or a service representative.
- Handle with care: jolting or scratching could cause the lamp bulb to burst during use.
- Using the lamp for long periods of time could cause it dark, not to light up or to burst. When the pictures appear dark, or when the color tone is poor, please replace the lamp as soon as possible. Do not use old (used) lamps; this is a cause of breakage.

## ● Replacing the Lamp

A lamp has a finite product life. Using the lamp for long periods of time could cause the pictures darker or the color tone poor. Note that each lamp has a different lifetime, and some may burst or burn out soon after being started using.

1. Turn the projector off, and unplug the power cord. Allow the projector to cool for at least 45 minutes.
2. Prepare a new lamp.
3. Loosen the screw (marked by arrow) of the lamp cover and then slide the lamp cover to the side to remove it.
4. Loosen the 3 screws (marked by arrow) of the lamp, and slowly pick up the lamp by the handles.
5. Insert the new lamp, and retighten firmly the 3 screws of the lamp that are loosened in the previous process to lock it in place.
6. Slide the lamp cover back in place and firmly fasten the screw of the lamp cover.
7. Turn the projector on and reset the lamp time using the LAMP TIME function in the OPTION menu.
  - (1) Press the MENU button to display a menu. Only when the EASY MENU has appeared, please perform the next step (2).
  - (2) Point at the “Go to Advanced Menu ...” in the menu using ▼/▲ button, then press the ► button.
  - (3) Point at the “OPTION” in the left column of the menu using ▼/▲ button, then press the ► button.
  - (4) Point at the “LAMP TIME” using ▼/▲ button, then press the ► button. A dialog will appear.
  - (5) Press the ▲ button to select “RESET” on the dialog. It performs resetting the lamp time.



### NOTE

- Please reset the lamp time only when you have replaced the lamp, for a suitable indication about the lamp.

## 6-7 Lens

### **⚠ WARNING**

- Before replacing the projector lens, be sure to read this manual, the "User's Manual-Safety Guide" and the "Optional Lens User's Manual" of the LCD projector for use with this lens.
- Do not place the lens in a location subject to direct sunlight or other strong lighting or near heat-radiating equipment.
- Do not subject the lens to shocks.
- Be sure to unplug the LCD projector before replacing the lens.
- Do not touch the fan of the LCD projector during operation.
- Before replacing the lens, be sure to turn off and unplug the LCD projector, and allow at least 45 minutes for the projector to fully cool.
- When attaching, take care so that dust not enter inside.

### **⚠ CAUTION**

- When replacing the lens, do not touch the LCD panels or polarizing plates of the LCD projector or subject them to shocks.
- When replacing the lens, be careful not to damage the connectors or wires inside the LCD projector.
- After replacing the lens, part of the lens may stick out from the LCD projector.

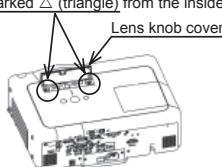
### **⚠ ATTENTION**

- Do not touch the lens directly with your hands or fingers.  
This can dirty the lens and cause deterioration in image quality.
- The lens is a precision optical device. Carefully handle the lens without subjecting it to shocks or vibrations.
- When resting the lens on a surface, place the lens face down on a soft cloth.
- Select Lens type in OPTION-SERVICE-LENS TYPE Menu after changing the Lens.

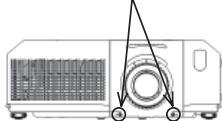
#### Replacing the Lens

##### 1. Remove the front cover.

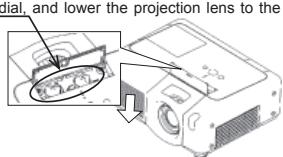
(1) Remove the 2 screws marked  $\Delta$  (triangle) from the inside of the lens knob cover.



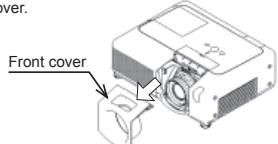
(2) Remove the 2 screws marked  $\Delta$  (triangle) from the front of the projector.



(3) Turn the lens shift dial, and lower the projection lens to the lowest position.

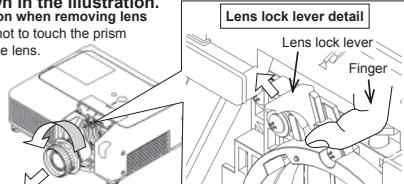


(4) Remove the front cover.



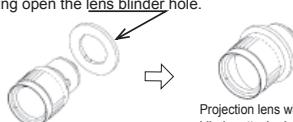
2. Insert your finger from the side, turn the lens to the left and remove while pulling up on the lens lock lever, as shown in the illustration.

\* Caution when removing lens  
Be sure not to touch the prism behind the lens.

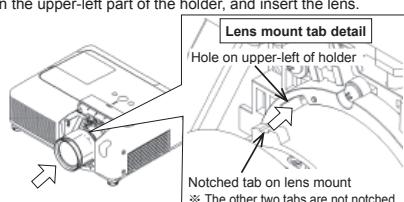


3. Attach the replacement projection lens.

(1) Attach the lens blinder to the rear of the projection lens while holding open the lens blinder hole.



(2) Line up the notched tab on the lens mount with the hole on the upper-left part of the holder, and insert the lens.



(3) Turn the lens to the right until it "clicks" into place to ensure that the lens is locked in place.



4. Reattach the front cover to complete lens replacement.

- (1) Reattach the included front cover.
- (2) Re-fasten the 2 screws marked  $\Delta$  (triangle) that were removed in step 1.(2).
- (3) Re-fasten the 2 screws marked  $\Delta$  (triangle) that were removed in step 1.(1).

## 6-8 Other care

### **WARNING**

Before caring, make sure the power switch is off and the power cable is not plugged in, and then allow the projector to cool sufficiently. The care in a high temperature state of the projector could cause a burn and/or malfunction to the projector.

Avoid wetting the projector or inserting liquids in the projector. It could result in a fire, an electric shock, and and/or malfunction to the projector.

- Don't put a container containing water , cleaner or chemicals near the projector.
- Don't use aerosols or sprays.

### **CAUTION**

Please take right care of the projector according to the following. Incorrect care could cause not only an injury but adverse influence such as discoloration, peeling paint, etc.

- Do not use cleaner or chemicals other than those listed below.
- Do not polish or wipe with hard objects.

#### ● Inside of the projector

In order to ensure the safe use of the projector, it needs to clean and inspect the projector about once a year.

#### ● Caring for the lens

If the lens is flawed, soiled or fogged, it could cause deterioration of display quality. Please take care of the lens, being cautious of the handling.

1. Turn the projector off, and unplug the power cord. Allow the projector to cool sufficiently.
2. After making sure that the projector is cool adequately, lightly wipe the lens with a commercially available lens-cleaning wipe. Do not touch the lens directly with your hand.

#### ● Caring for the cabinet and remote control

Incorrect care could have adverse influence such as discoloration, peeling paint, etc.

1. Turn the projector off, and unplug the power cord. Allow the projector to cool sufficiently.
2. After making sure that the projector is cool adequately, lightly wipe with gauze or a soft cloth.

If soiling is severe, dip soft cloth in water or a neutral cleaner dilute in water, and wipe lightly after wringing well. Then, wipe lightly with a soft, dry cloth.

## 6-9 Notice of AUTO adjustment

Use of AUTO adjustment with the image through RGB input optimizes V\_POSI, H\_POSI, H\_SIZE and H\_PHASE automatically.

In case that projected image has dark tone around its peripheral, AUTO operation sometimes makes artifacts in the image, shifts capture area and so on. Those failures are caused by period of image data is not exactly distinguished to period of blanking on signal processing.

To avoid such phenomena, AUTO function should be used with the full size picture that has bright tone on its peripheral.

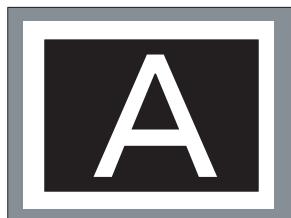


Image when AUTO operates correctly

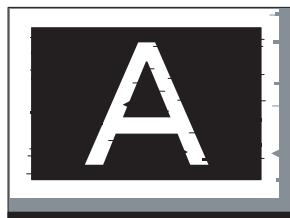


Image when AUTO fails.

- Noting image of top or bottom lines.
- Shift of the image to East or West.
- Artifacts on image. Etc.

### Note

- 1) The phenomenon at the failure of AUTO adjustment depends on resolution of input source, scene of picture etc.
- 2) There is no failure above in AUTO with video source through VIDEO, S-VIDEO or COMPONENT input. The reason is why recognition of input signal's standard does not need to search the capture range from input signal itself.

## 6-10 How to inactivate the security functions

This projector is equipped with security functions.

### (1) MyScreen PASSWORD

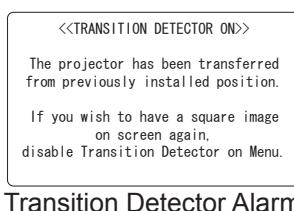
The MyScreen PASSWORD function can be used to prohibit access to the MyScreen function and prevent the currently registered MyScreen image from being overwritten.

### (2) PIN LOCK

PIN LOCK is a function which prevents the projector from being used unless a registered Code is input.

### (3) Transition detector

Transition detector is a function which prevents the projector from being used if vertical angle of the projector and mirror setting is not same with recorded.



Transition Detector Alarm

It is possible to inactivate all security functions temporarily with following procedures.

### (1) Go to "SECURITY" on OPTION Menu and press the ▶ button.

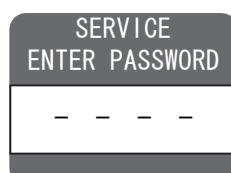
Then, ENTER PASSWORD box will be displayed.

(The BOX will be displayed by pressing the [MENU] button (remote) or [ $\blacktriangle/\nabla/\blacktriangleleft/\blacktriangleright$ ] button (keypad) when Transition Detector Alarm is displayed.)



ENTER PASSWORD box

### (2) Press the [Magnify off] button once, then press [Magnify off] button of remote for 3 second or more to display SERVICE PASSWORD box.



SERVICE PASSWORD box

### (3) Enter the Life Key (MENU, $\blacktriangledown$ , KEYSTONE, $\blacktriangle$ ). Then all security functions will be inactivated temporarily.

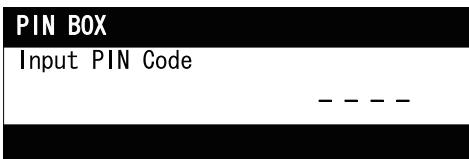
**Note:** • The Life key can be used up to 30 times. The key cannot be used thereafter. If the Life key cannot be used, see the paragraph of SECURITY in the User's Manual.

The frequency in which Life key is input will be set to 0 after the registered code is input.

- The SECURITY Menu can not be operated if the SECURITY PASSWORD was released by Life key.
- The Mirror, Keystone and Auto keystone are not memorized though they are possible to operate if Transition Detector was released by Life key.
- The MyScreen Lock on SCREEN Menu keeps "TURN ON" if MyScreen PASSWORD was set when SECURITY PASSWORD was released by Life key.

## 6-11 PIN LOCK System

If the following PIN BOX menu appears after power on the projector, the PIN LOCK system has been activated. Under such a condition, key operations and signal displaying are inhibited. To open the PIN LOCK system, we need to input the correct 4 digits PIN CODE. If correct PIN CODE is not input in 5 min., the lamp will be automatically turned off.



PIN BOX

### Returning repaired unit

Use the Master PIN code. See the paragraph of Releasing the PIN LOCK system inactivation.

### Swap unit/Returned unit

Release all security systems. See the paragraph of the PIN LOCK system inactivation.

### Releasing the PIN LOCK System

When the PIN BOX menu is displayed, sequentially enter the codes with remote controller as follows. In accordance with remote controller button entry, “\*” mark appears in the PIN BOX menu.

#### Master PIN codes

1st entry code: Press the “MENU” button.

2nd entry code: Press the “▼” button.

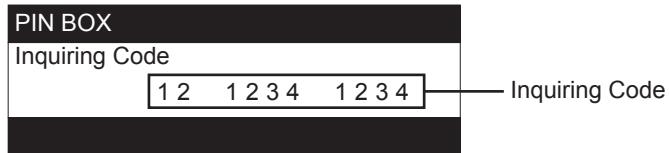
3rd entry code: Press the “KEYSTONE” button.

4th entry code: Press the “▲” button.

**Note:** The Master PIN codes can be used up to 30 times. The codes cannot be used thereafter. If the Master PIN codes cannot be used, see the paragraph of the PIN LOCK system inactivation.

### The PIN LOCK System inactivation

1. When the PIN BOX menu is displayed, press “RESET” for 3 seconds or more in order to get the ID Inquiring Code.



PIN BOX (ID Inquiring Code)

2. Send ViewSonic servicing provider the Inquiring code (10 digits) to inquire the correct PIN code.

3. With the PIN BOX menu displayed, input the correct PIN code.

Enter the correct PIN CODE that ViewSonic servicing provider informed.

4. Open menu and select “TURN OFF” from the PIN LOCK items in the SECURITY menu. Then the PIN BOX menu appears.

Password is required to display the Security Menu.

See the Security in OPTION menu: User's Manual - Operating Guide.

5. Input the correct PIN code in the PIN BOX menu.

6. And then, PIN LOCK will be set to “TURN OFF”.

7. Inactivate the MyScreen PASSWORD and Transition Detector too.

And reset the Security Password to the [5201].

See the Security in OPTION menu: User's Manual - Operating Guide.

## 6-12 Related Messages

When the unit's power is on, messages such as those shown below may be displayed. When any such message is displayed on the screen, please respond as described below.

Although these messages will be automatically disappeared around several minutes, it will be reappeared every time the power is turned on.

Message	Description
NO INPUT IS DETECTED ***	<b>There is no input signal.</b> Please confirm the signal input connection, and the status of the signal source.
SYNC IS OUT OF RANGE ***  *****kHz  *****Hz	<b>The horizontal or vertical frequency of the inputted signal is outside of the response parameters of this unit.</b> Please confirm the specs for this unit or the signal source specs.
CHECK THE AIR FLOW	<b>The internal portion temperature is rising.</b> Please turn the power OFF, and allow the unit to cool down at least 20 minutes. After having confirmed the following items, please turn the power ON again. <ul style="list-style-type: none"><li>• Is there blockage of the air passage aperture?</li><li>• Is the air filter dirty?</li><li>• Does the peripheral temperature exceed 35°C?</li></ul> If the same indication is displayed after the remedy, please set FAN SPEED of the SERVICE item in the OPTION menu to HIGH.
REMINDER ***HRS PASSED AFTER THE LAST FILTER CHECK. FILTER MAINTENANCE IS ESSENTIAL TO REMOVE WARNING MESSAGE, RESET FILTER TIMER.  SEE MANUAL FURTHER INFO.	<b>A note of precaution when cleaning the air filter.</b> Please immediately turn the power OFF, and clean or change the air filter by referring to the "Air Filter" section of this manual. After you have cleaned or changed the air filter, please be sure to reset the filter timer.

## 6-13 Regarding the indicator lamps

Lighting and flashing of the POWER indicator, the LAMP indicator, and the TEMP indicator have the meanings as described in the table below. Please respond in accordance with the instructions within the table.

POWER indicator	LAMP indicator	TEMP indicator	Description
Lighting In Orange	Turned off	Turned off	<b>The projector is in a standby state.</b>
Blinking In Green	Turned off	Turned off	<b>The projector is warming up.</b> Please wait.
Lighting In Green	Turned off	Turned off	<b>The projector is in an on state.</b> Ordinary operations may be performed.
Blinking In Orange	Turned off	Turned off	<b>The projector is cooling down.</b> Please wait.
Blinking In Red	(discretionary)	(discretionary)	<b>The projector is cooling down. A certain error has been detected.</b> Please wait until the POWER indicator finishes blinking, and then perform the proper measure using the item descriptions below.
Blinking In Red or Lighting In Red	Lighting In Red	Turned off	<b>The lamp does not light, and there is a possibility that interior portion has become heated.</b> Please turn the power off, and allow the projector to cool down at least 20 minutes. After the projector has sufficiently cooled down, please make confirmation of the following items, and then turn the power on again. <ul style="list-style-type: none"><li>• Is there blockage of the air passage aperture?</li><li>• Is the air filter dirty?</li><li>• Does the peripheral temperature exceed 35°C?</li></ul> If the same indication is displayed after the remedy, please change the lamp referring to the section "Lamp".
Blinking In Red or Lighting In Red	Blinking In Red	Turned off	<b>The lamp cover has not been properly fixed (attached).</b> Please turn the power off, and allow the unit to cool down at least 45 minutes. After the projector has sufficiently cooled down, please make confirmation of the attachment state of the lamp cover. After performing any needed maintenance, turn the power on again.
Blinking In Red or Lighting In Red	Turned off	Blinking In Red	<b>The cooling fan is not operating.</b> Please turn the power off, and allow the unit to cool down at least 20 minutes. After the projector has sufficiently cooled down, please make confirmation that no foreign matter has become caught in the fan, etc., and then turn the power on again. If the same indication is displayed after the remedy, please replace a fan.
Blinking In Red or Lighting In Red	Turned off	Lighting In Red	<b>There is a possibility that the interior portion has become heated.</b> Please turn the power off, and allow the unit to cool down at least 20 minutes. After the projector has sufficiently cooled down, please make confirmation of the following items, and then turn the power on again. <ul style="list-style-type: none"><li>• Is there blockage of the air passage aperture?</li><li>• Is the air filter dirty?</li><li>• Does the peripheral temperature exceed 35°C?</li></ul> If the same indication is displayed after the remedy, please set the FAN SPEED of the SERVICE item in the OPTION menu to HIGH.
Lighting In Green	Alternative blinking in Red		<b>There is a possibility that the interior portion has become overcooled.</b> Please use the unit within the usage temperature parameters (5°C to 35°C). After the treatment, reset the power to ON. If the same indication is displayed after the treatment, please make sure that the proper cables are connected to each of connectors E301, E302 and E304 on the PWB assembly MAIN.
Lighting In Green	Simultaneous blinking in Red		<b>It is time to clean the air filter.</b> Please immediately turn the power OFF, and clean or change the air filter referring to the section "Air Filter". After cleaning or change the air filter, please be sure to reset the filter timer. After the remedy, reset the power to ON.
Blinking in Green for approx. 3 seconds	Turned off	Turned off	<b>At least 1 "Power ON" schedule is saved to the projector.</b> (Please refer to the User's Manual Network Functions: Schedule Settings for more information)

**NOTE** • When the interior portion has become overheated, for safety purposes, the power source is automatically turned off, and the indicator lamps may also be turned off. In such a case, press the “○” (OFF) side of the power switch, and wait at least 45 minutes. After the projector has sufficiently cooled down, please make confirmation of the attachment state of the lamp and lamp cover, and then turn the power on again.

## 6-14 HIDDEN SERVICE MENU

To display the OSD for "HIDDEN SERVICE MENU" set up.

HIDDEN SERVICE	
AIR-SENSOR	EXECUTE
LAMP ALARM	NONE
M1 In EQ	8
M1 PLL Band	4M
M1 PLL Zone	Auto
M1 Out EQ	Short
PJLink	Turn off
STARTUP TYPE	1
SOFT RESET	

By the control panel	By the remote control transmitter
1. Display the Advanced menu by the "MENU" button.(If EASY MENU appears, choose "Go to Advanced menu" to display ADVANCED MENU.) 2. Select the "OPTION" on the menu. 3. Continue press the button [◀] first, then press the button [◀] together with "INPUT", and hold for 3 seconds.	1. Display the menu by the "MENU" button. (If EASY MENU appears, choose "Go to Advanced menu" to display ADVANCED MENU.) 2. Select the "OPTION" on the menu. 3. Press the "MAGNIFY OFF" button. Next hold the "MAGNIFY OFF" button for 3 seconds.

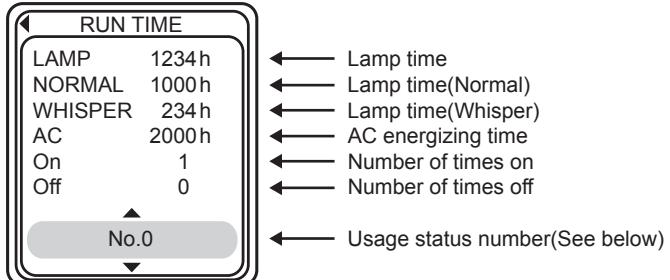
## ● SOFT RESET

If this is executed, all of the user data is initialized.Never use it when not required.

## 6-15 RUN TIME window

### ● Set operating time display method (accumulated lamp time display method)

1. Select "OPTION" from the Advanced menu, then place the cursor on the "LAMP TIME".
2. Press the [▶], [ENTER] or [RESET] button.
3. Press the [Reset] button once, then press [KEYSTONE] button of the remote control for 3 seconds or more to display the screen shown below. (The menu will close after 10 seconds if there are no further operations.)
4. Use [▲] or [▼] to select the usage status number. (The usage status is as shown below.)



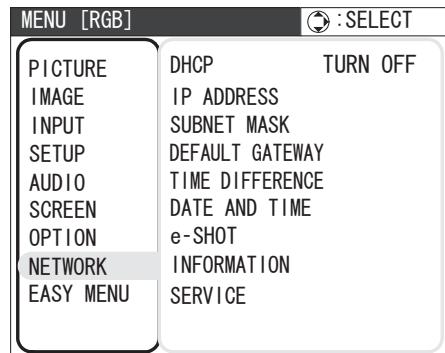
Usage status number

- 0 ..... Total usage status
- 1 ..... Current usage status
- 2 ..... Usage status before first reset
- 3 ..... Usage status before second reset
- ||
- 9 ..... Usage status before eighth reset

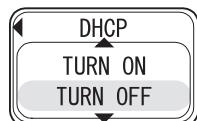
## 6-16 Reset of the Network Web password / User ID, Network Control password

ATTENTION : Performing this operation initializes the network settings. If the projector has the customized settings in the network, make a note of the network settings to restore them before this operation.

1. Display the NETWORK menu.



2. Select "TURN OFF" in the item of DHCP.



3. Enter "255.255.255.255" in the item of IP ADDRESS.



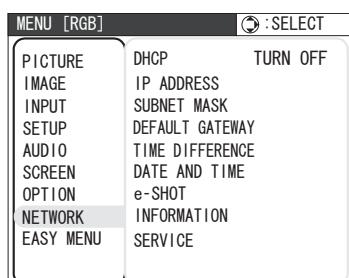
4. Enter "255.255.255.255" in the item of SUBNET MASK.



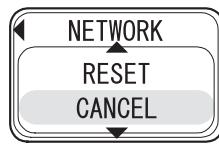
5. Enter "255.255.255.255" in the item of DEFAULT GATEWAY.



6. While NETWORK menu is displayed, press the RESET button of the remote control.



Press RESET button



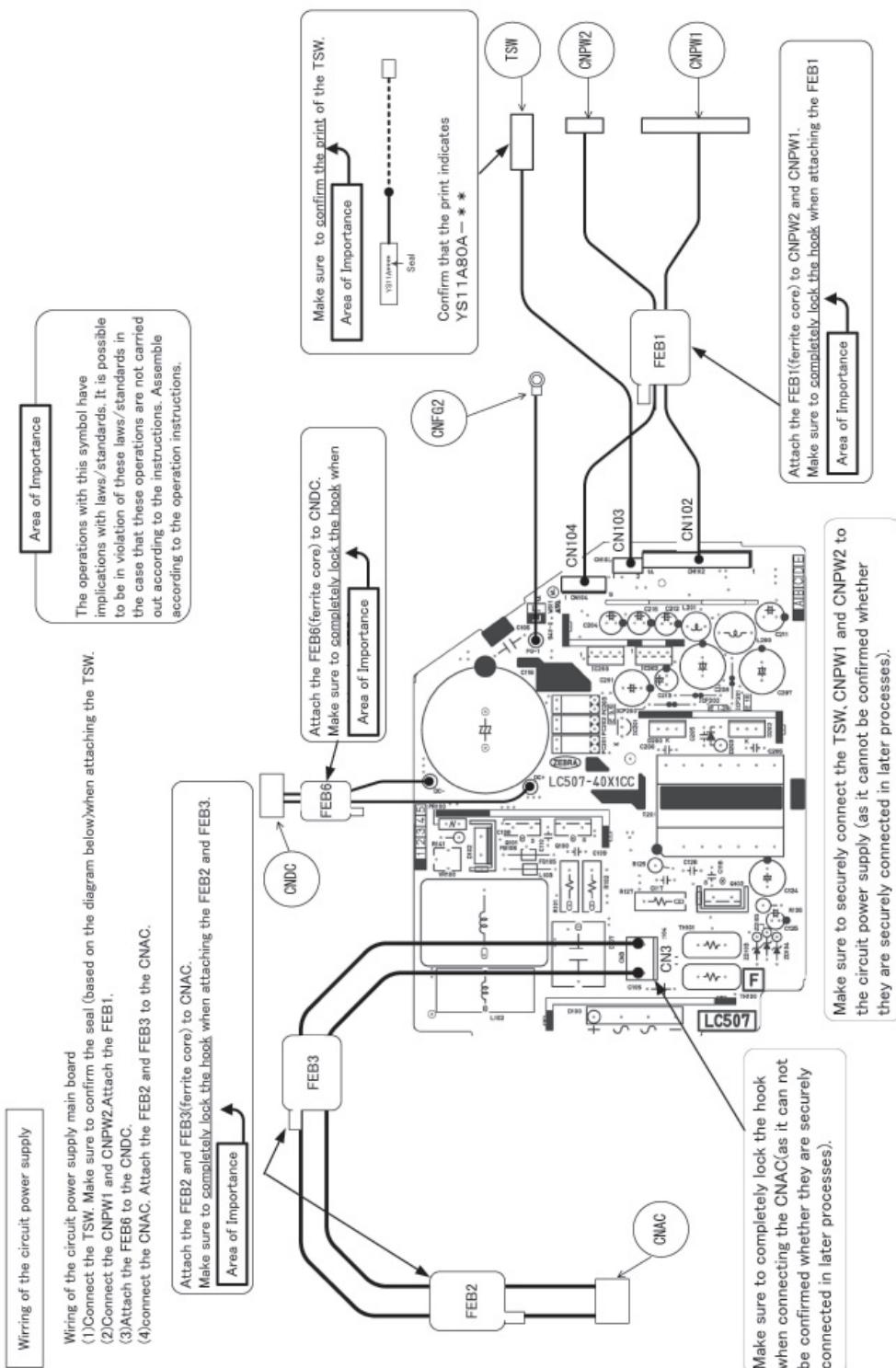
7. Press ▲ button to execute reset.

The operation described above resets not only Web password but also NETWORK settings.  
NOTE:

When you execute this reset operation with any other settings than above (described in the step 2 to 5), the WEB password, SNTP server address, DATE AND TIME and other schedule settings are not initialized, but the network settings (DHCP, IP ADDRESS, SUBNET MASK and DEFAULT GATEWAY) are initialized.

8. If the network settings had been customized, restore them by manual operation.

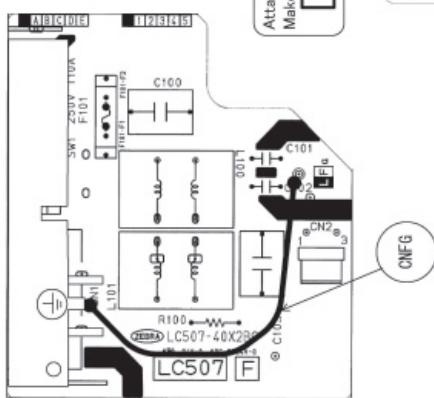
## 7. Wiring diagram



Wiring diagram 1

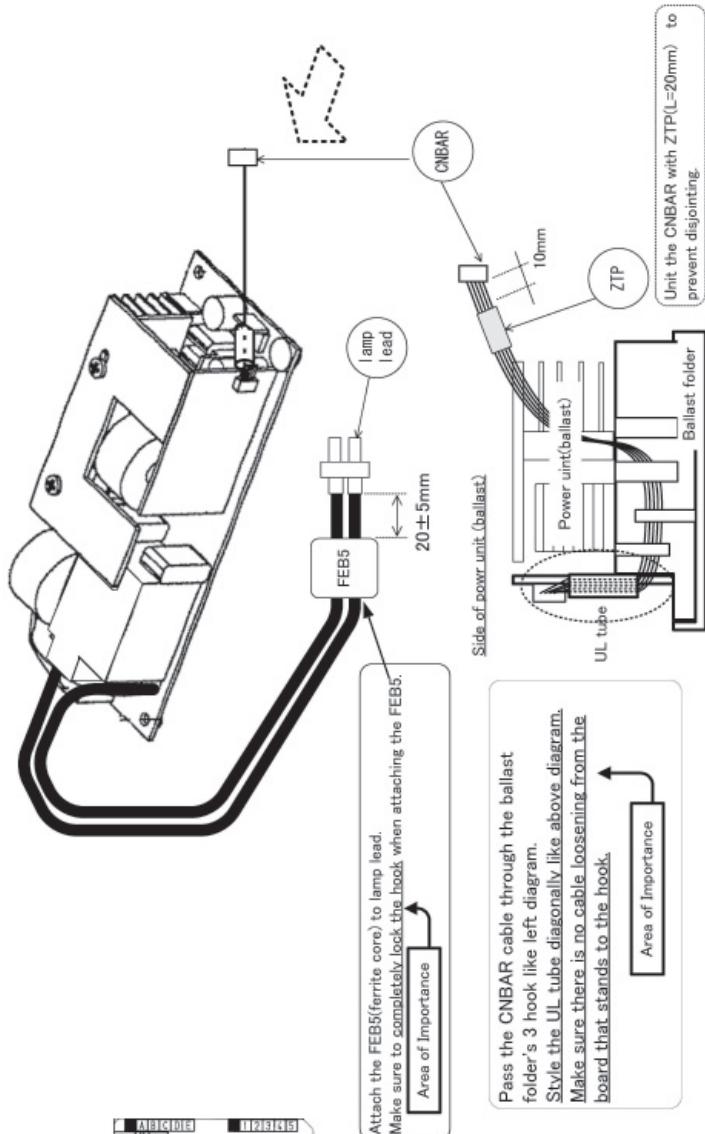
### Wiring of the noise filter board

### Wiring of the noise filter board



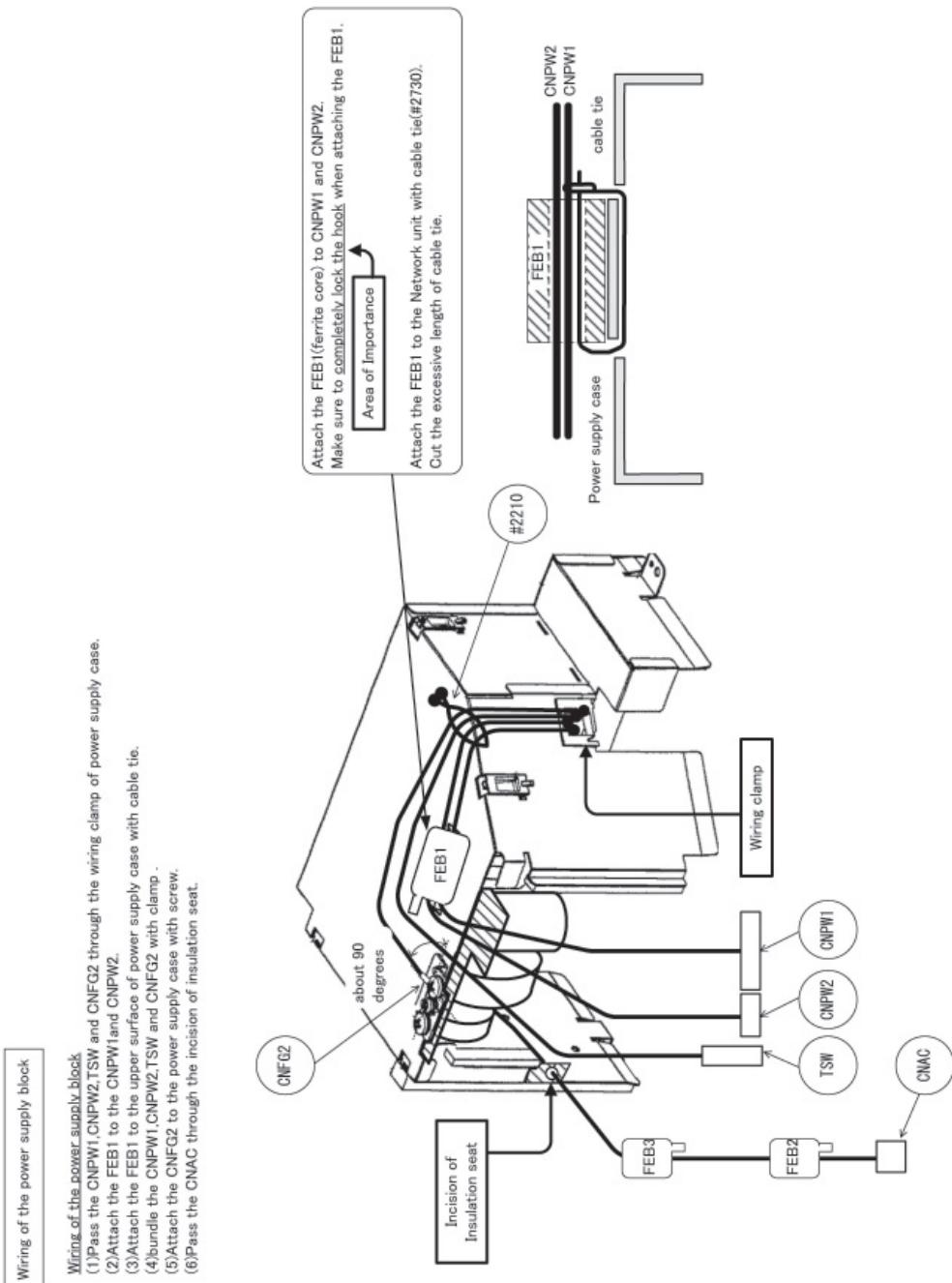
#### Wiring of the ballast power supply

Wiring of the ballast power supply

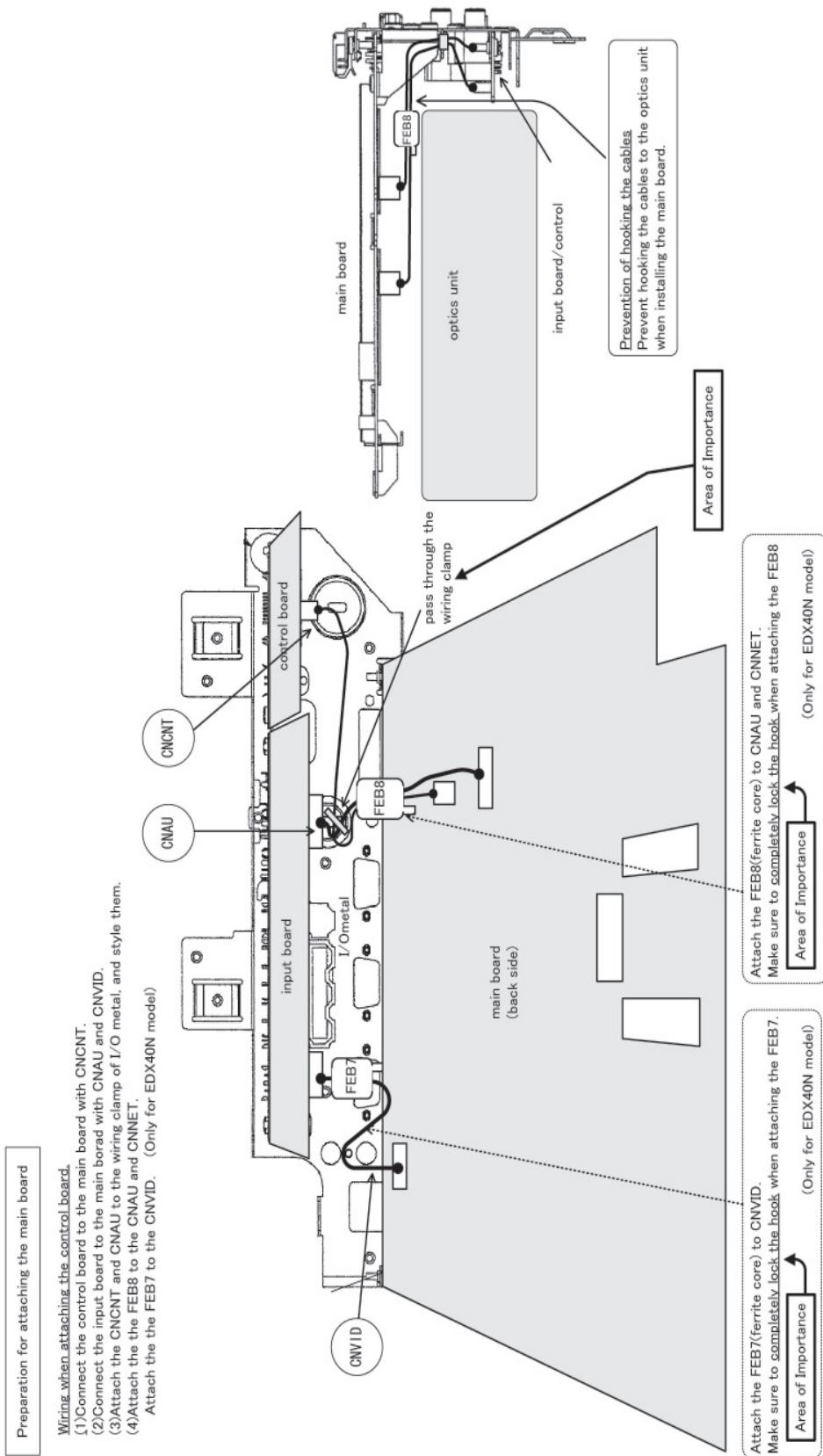


Wiring diagram 2

Wiring diagram 3



Wiring diagram 4



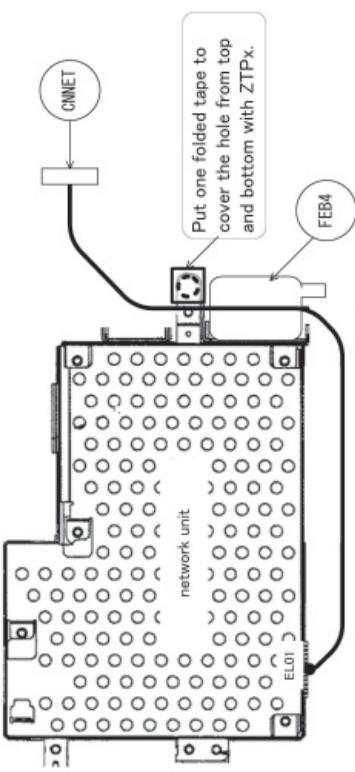
It is necessary to note the wiring on this page because assembly is different according to the installed unit.

Preparation for attaching the network board

Only for the model EDX40N

Preparation for attaching the network board

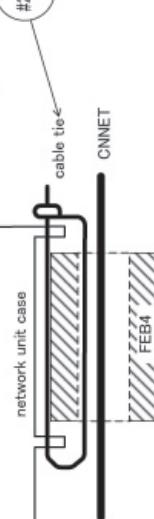
- (1) Connect the CNNET.
  - (2) Attach the FEB4 to the CNNET.
- Attach the CNNET to the network unit.



Attach the FEB4(ferrite core) to CNNET.  
Make sure to completely lock the hook when attaching the FEB4

**Area of Importance**

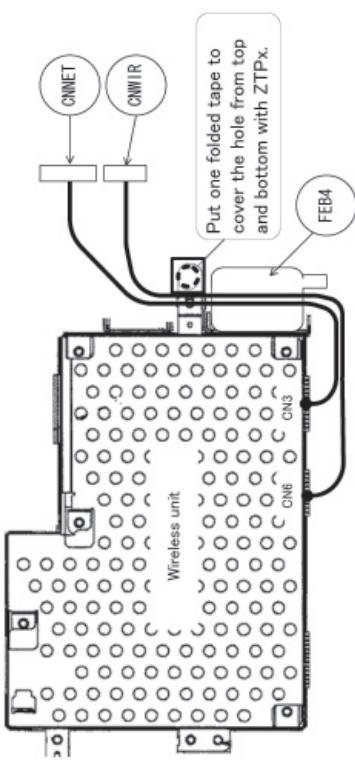
Attach the FEB4 to the network unit case with cable tie.  
Cut the excessive length of cable tie.



Only for the EDX40WL

Preparation for attaching the wireless board

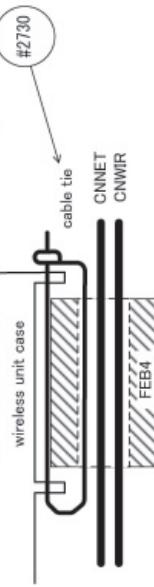
- (1) Connect the CNNET and CNWIR.
  - (2) Attach the FEB4 to the CNNET and CNWIR.
- Attach the CNNET and CNWIR to the wireless unit.



Attach the FEB4(ferrite core) to CNNET and CNWIR.  
Make sure to completely lock the hook when attaching the FEB4

**Area of Importance**

Attach the FEB4 to the wireless unit case with cable tie.  
Cut the excessive length of cable tie.

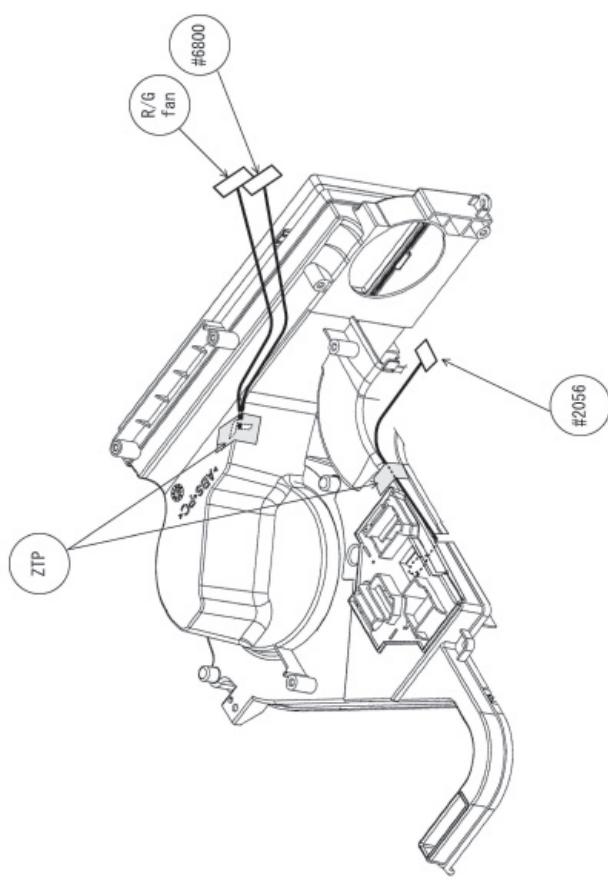


Wiring diagram 5

**Preparation for attaching the duct**

**Wiring when attaching the duct**

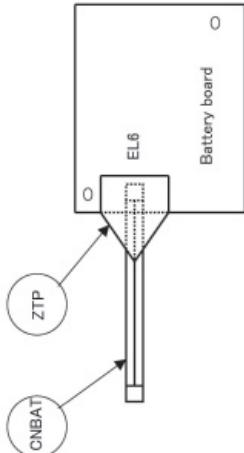
- (1)Pass the #2056 through the incision of duct, and attach it to the duct absorbing the excessive length with tape. #2056have to be along the side of duct.
  - (2)Pass the cable of #6800 and R/G fan through the duct hole, and attach them to the duct absorbing the excessive length with tape.
- ( Cable is fixed with tape, so it is impossible to draw out the cable even if the cable length becomes insufficient at the later procedure.)



**Preparation for attaching the battery board**

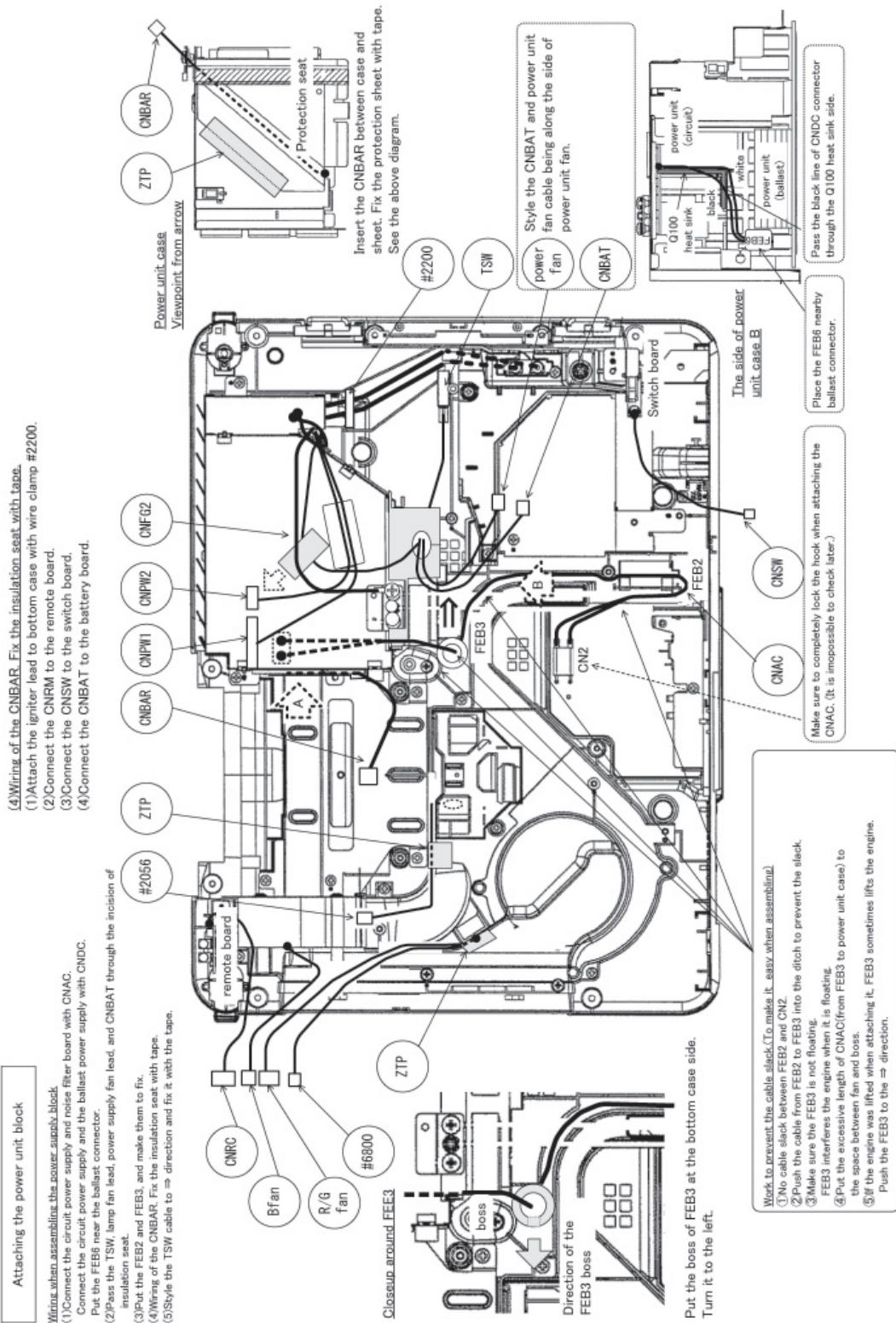
(This work is not necessary for K2 and K3 model.)

Connect the CNBAT to the battery board first.  
Unit the connector with tape (l=20mm) to prevent  
being come off. (Bends the corner of the tape)

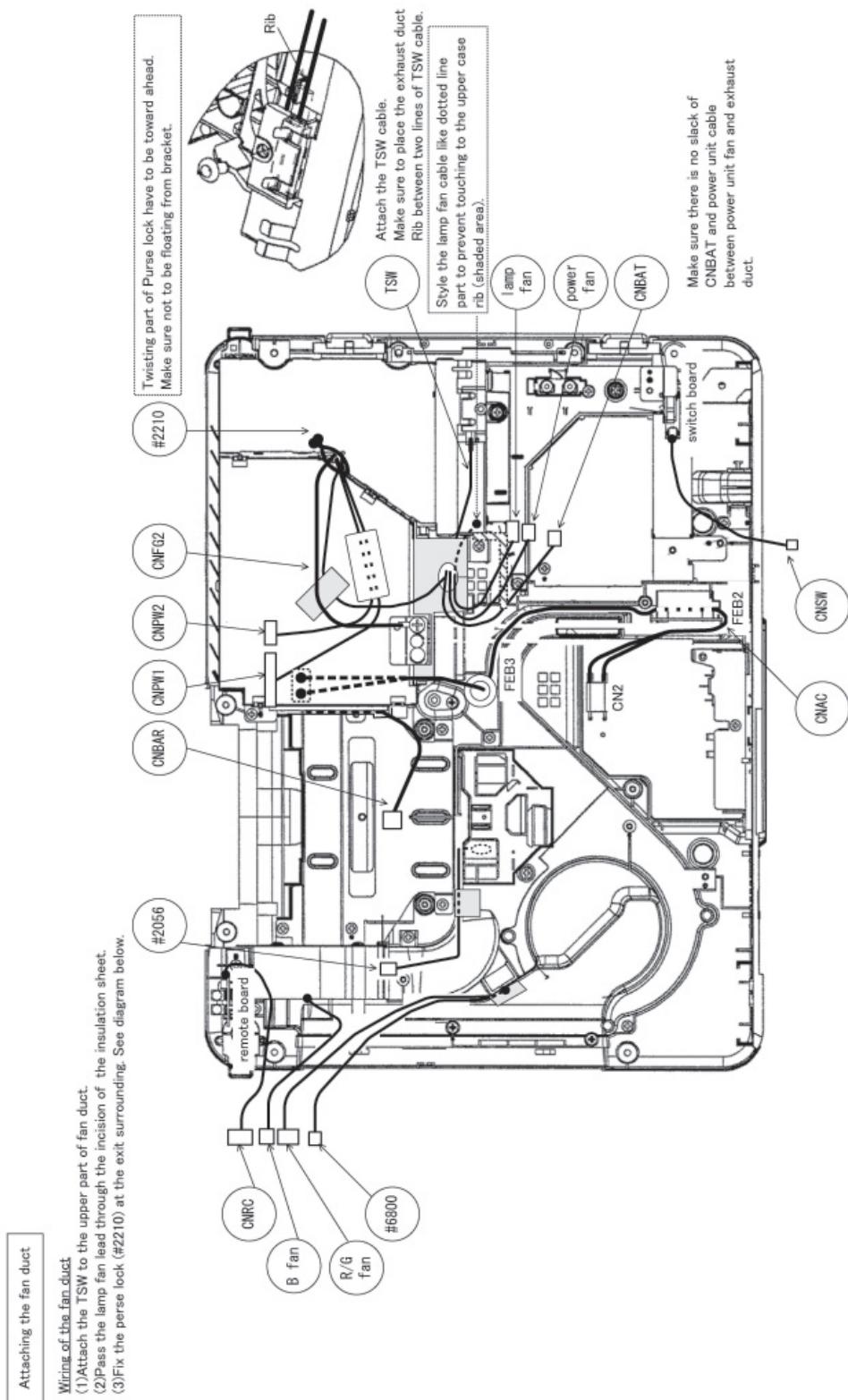


**Wiring diagram 6**

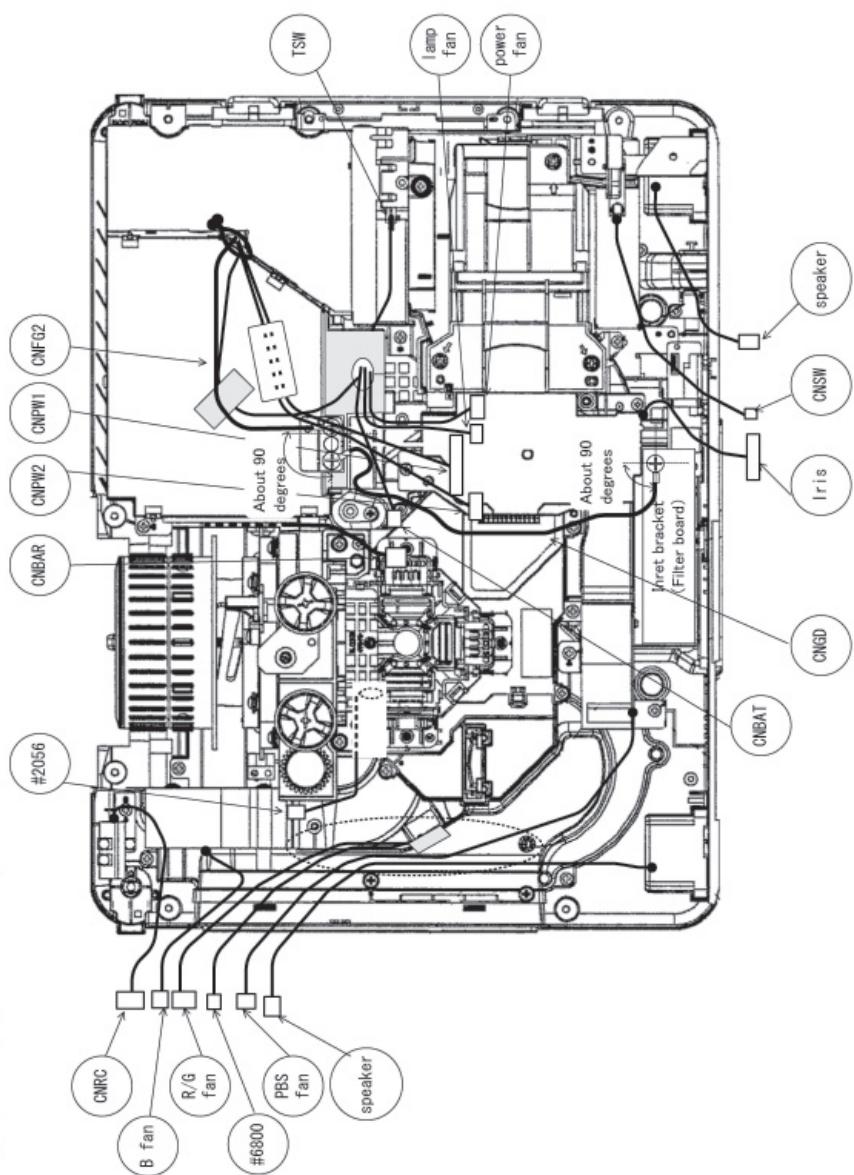
## Wiring diagram 7



Wiring diagram 8



Wiring diagram 9



Preparation for attaching the engine

**Wiring when attaching the engine**  
 (1) Connect the power unit case to the inlet bracket with CNID.  
 About attaching degree and styling the round terminal, see the diagram.

### Preparation for attaching main board and shield case

#### Wiring when attaching the shield case

- (1)Connect power unit, case and Network shield case with CNGD2.
  - (2)Connect the CNRG, B fan, R/G fan, 48000, PNSW fan and speaker card.
  - (3)Connect the iris speaker.
  - (4)Bundle the CNPWF, CNPND2 lamp fan and power unit Fan cable on to the main board.
  - (5)Connect the CNPNET and CNPND2 to the main board.

**Caution:** Before attaching the main board Assemble the main board putting the FEBB on the input board side. Otherwise, the main board is lefted by the FEBB.

(4) Bundle the CNPW1, CNPM2, lamp fan and power unit fan cable on the power with #2210.  
 (5) Connect the CNNET and CNMPD on the main board (CNMPD is only for ENYANAL).

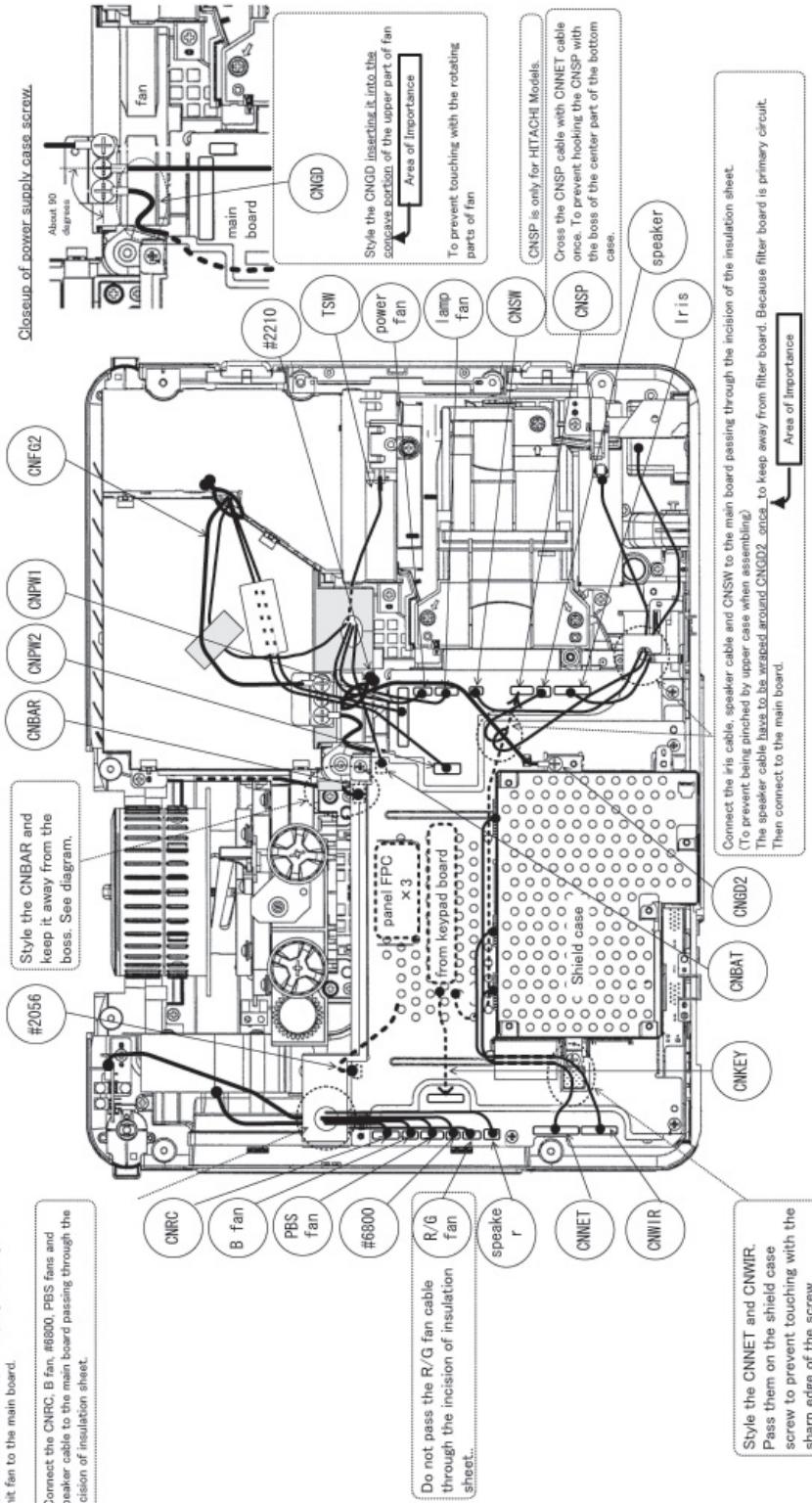
(1) Connect the flexible cable.

- (1)Three places under shield)
- (2)Connect the #206.CNBAT and CNBAR completely.
- (3)Connect the CNPW1,CNPW2,lamp fan and power unit fan to the main board.

Connect the CNRC, B fan, #6800, PBS fans and speaker cable to the main board passing through the incision of insulation sheet.

Style the CNBAR and keep it away from the boss. See diagram.

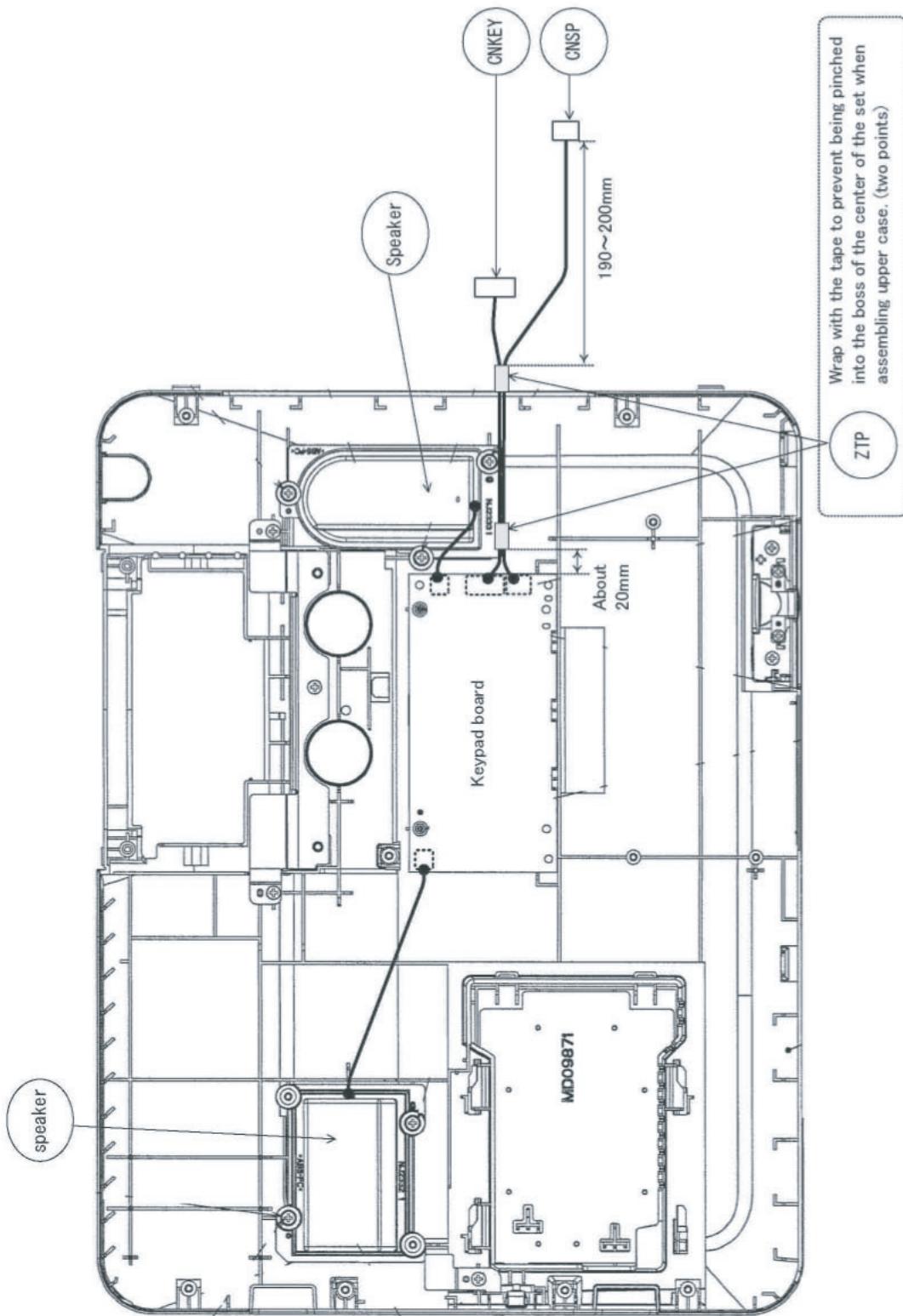
**Closeup of power supply case screw.**



Wiring diagram 10

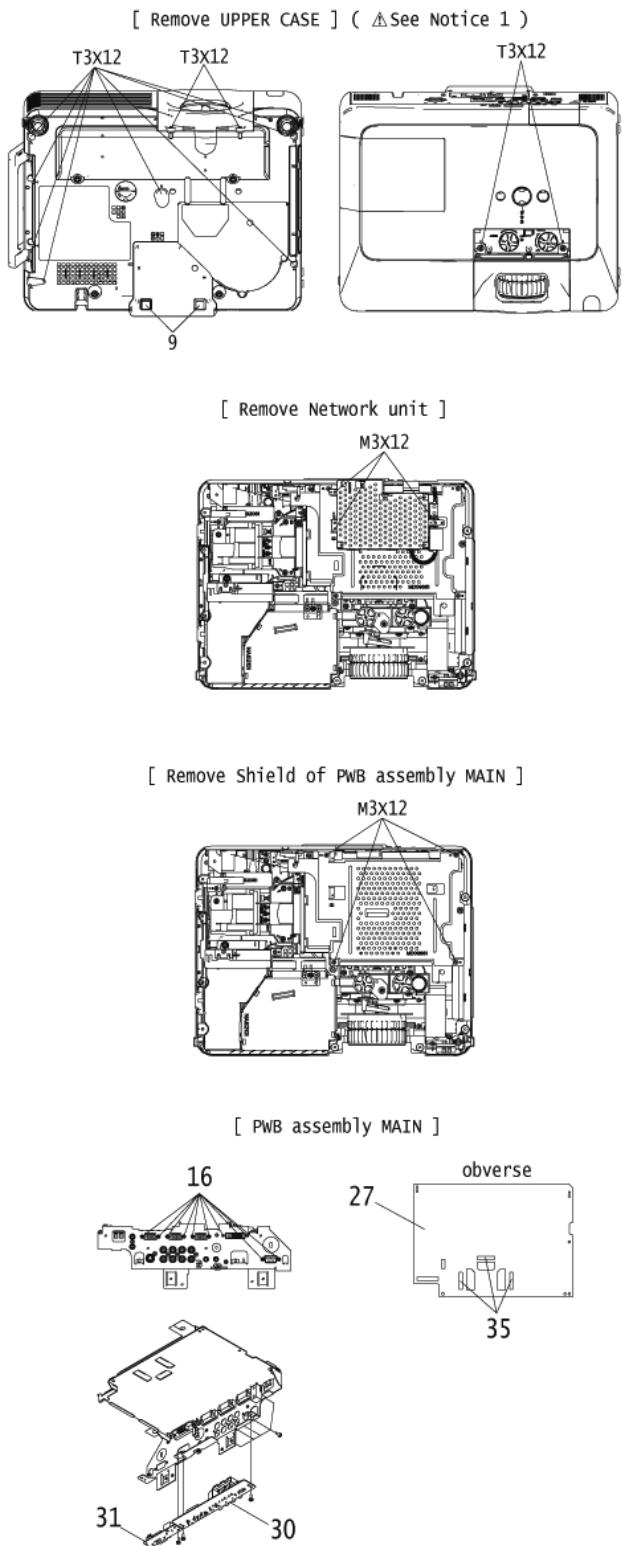
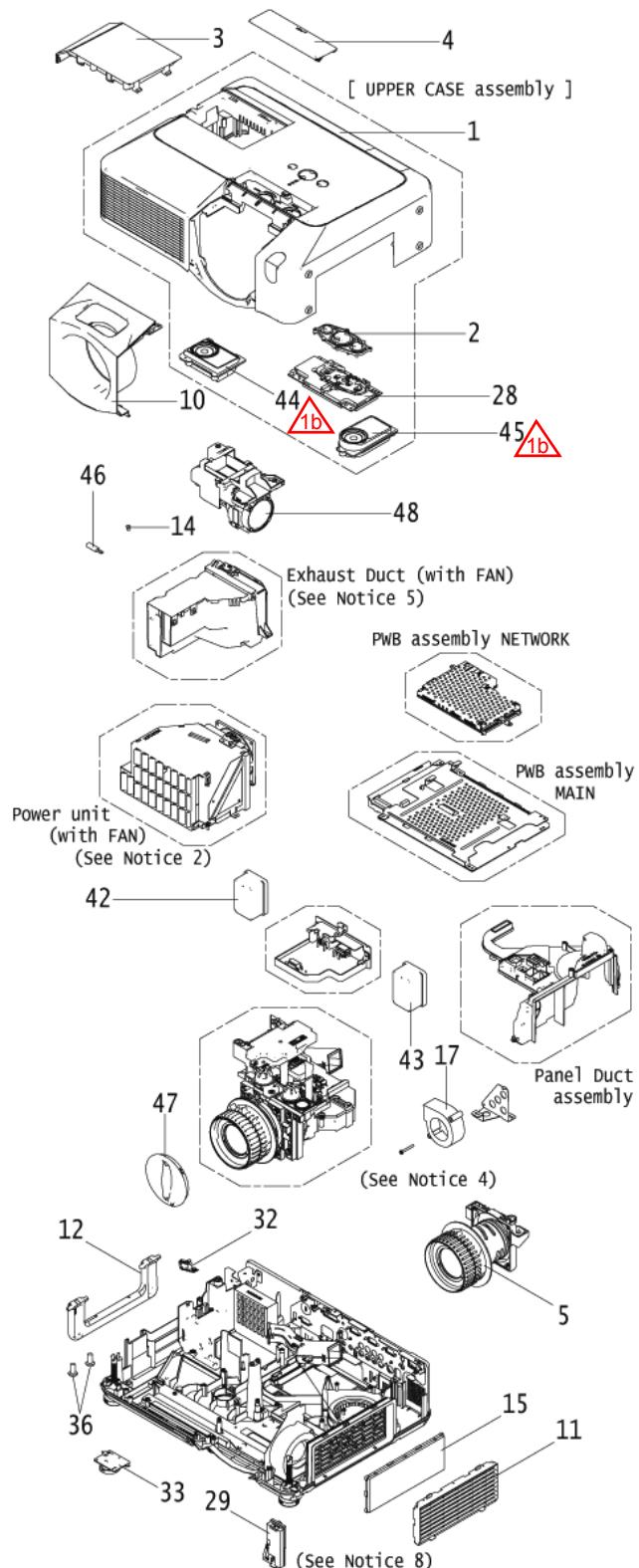
Preparation for attaching upper case

Wiring when attaching the keypad board  
(1)Connect speaker lead x2, CNKEY and CNSP to the keypad board.  
(2)Connect the CNKEY and CNSP to the main board.

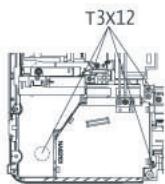


## 8. Disassembly diagram

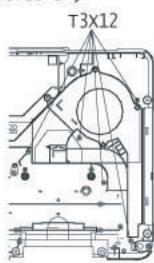
M : Meter Screw  
T : Tapping Screw



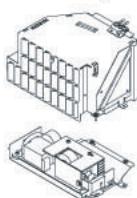
[ Remove Duct and Power unit ]



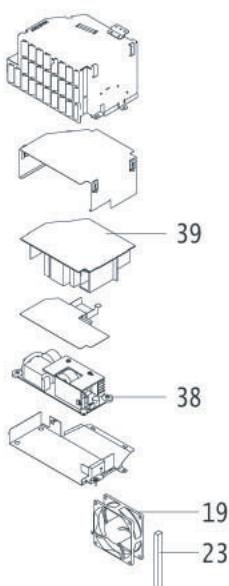
[ Remove Panel Duct assembly ]  
( See Notice 3 )



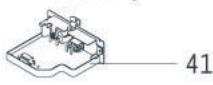
[ POWER UNIT ]  
- assembly -



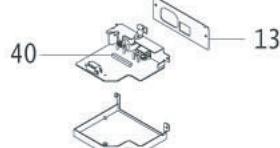
- Disassembly -  
( See Notice 7 )



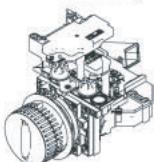
[ FILTER UNIT ]  
- assembly -



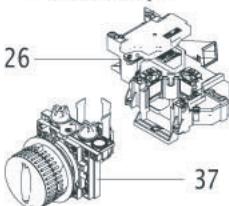
- Disassembly -



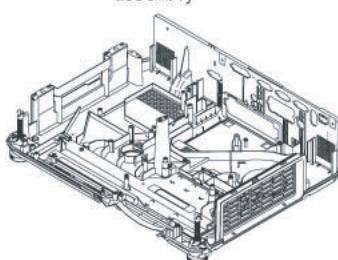
[ LCD/LENS/PRISM/  
DICHROIC OPTICS UNIT ]  
- assembly -



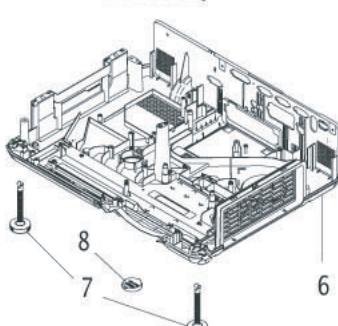
- Disassembly -



[ BOTTOM CASE ]  
- assembly -



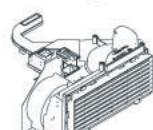
- Disassembly -



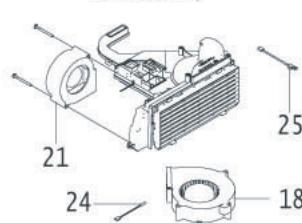
M : Meter Screw

T : Tapping Screw

[ PANEL DUCT ]  
- assembly -



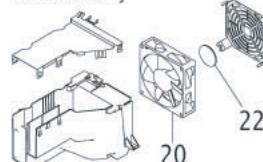
- Disassembly -



[ EXHAUST DUCT ]  
- assembly -



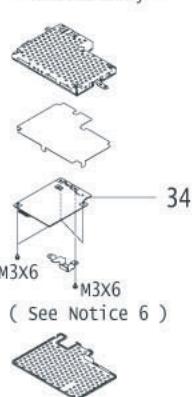
- Disassembly -



[ NETWORK UNIT ]  
- assembly -



- Disassembly -



## **Notice**

### **1. Detach and attach the upper case.**

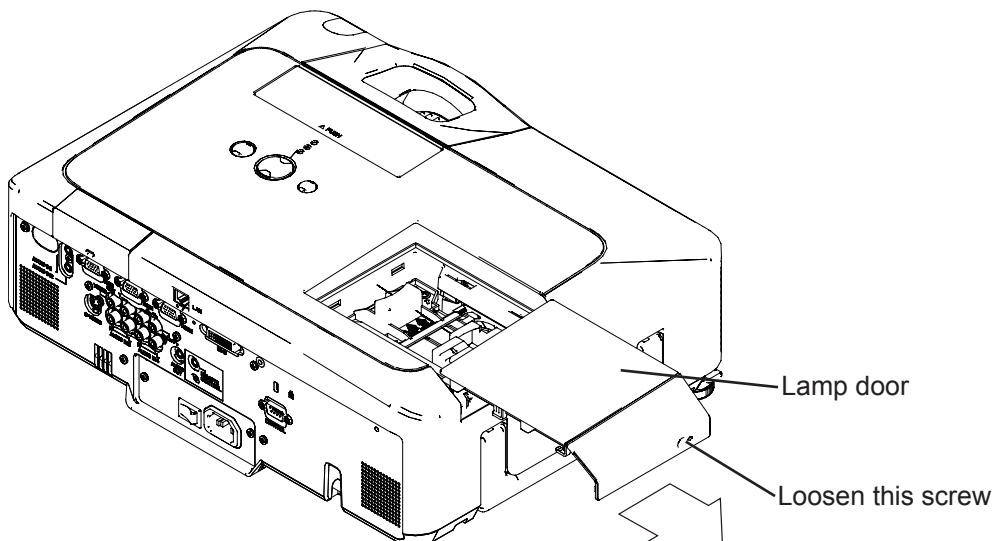
**Follow the procedure below to detach and attach the upper case.**

#### **When disassembling**

- Remove the Lamp door.

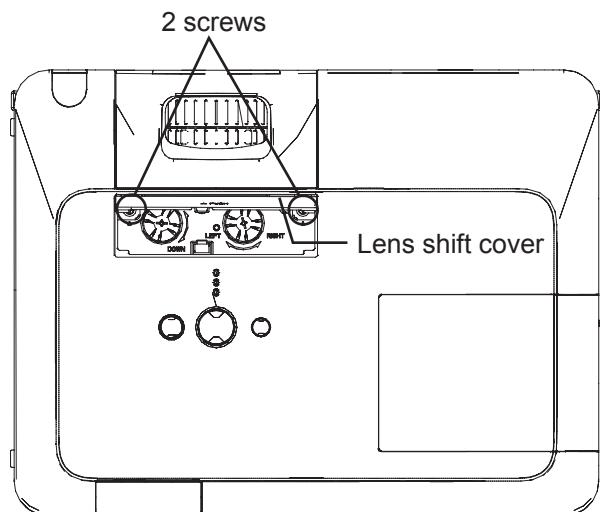
#### **CAUTION**

The lamp door must be removed before the upper case when disassembling the machine. If the upper case is detached with the lamp door installed, the MAIN board might be damaged.



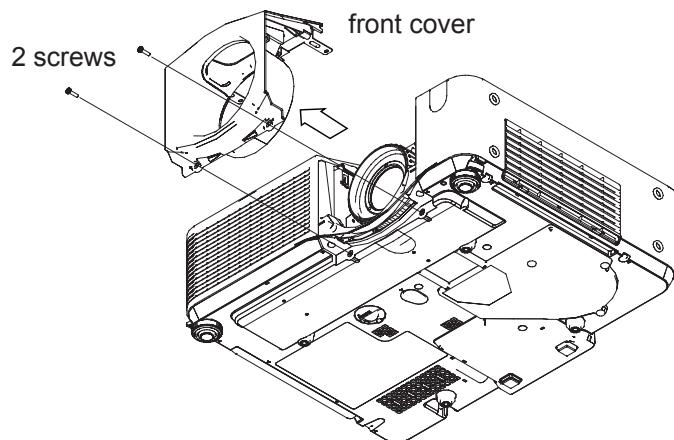
- Remove 2 screws on the front and 2 screws on the upper case.

(1) Before remove 2 screws on the upper case, open the Lens shift cover.

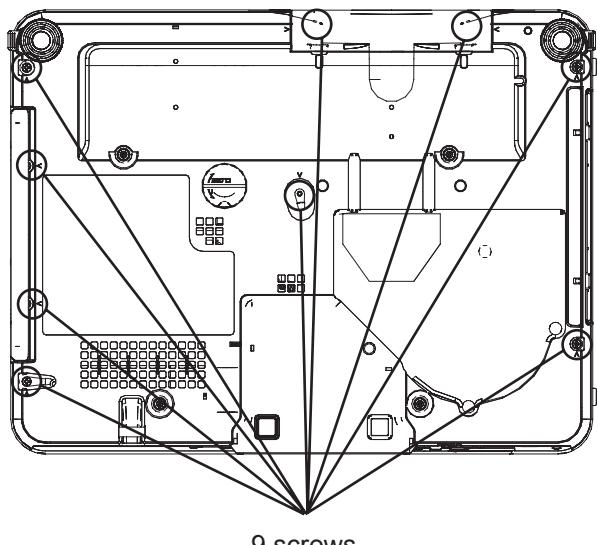
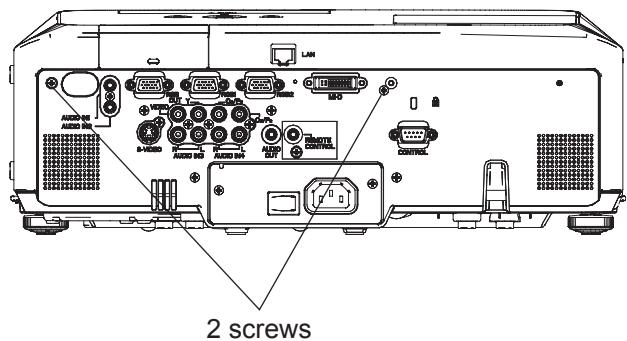


(2) Remove 2 screws on the front.

(3) Remove the front cover.



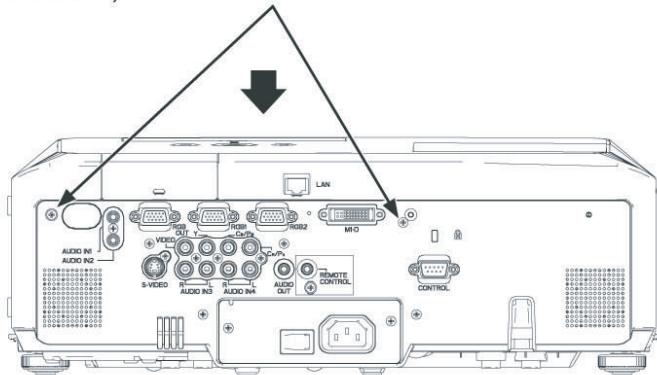
c. Remove 9 screws on the bottom and 2 screws on the rear to detach the upper case.



## When assembling

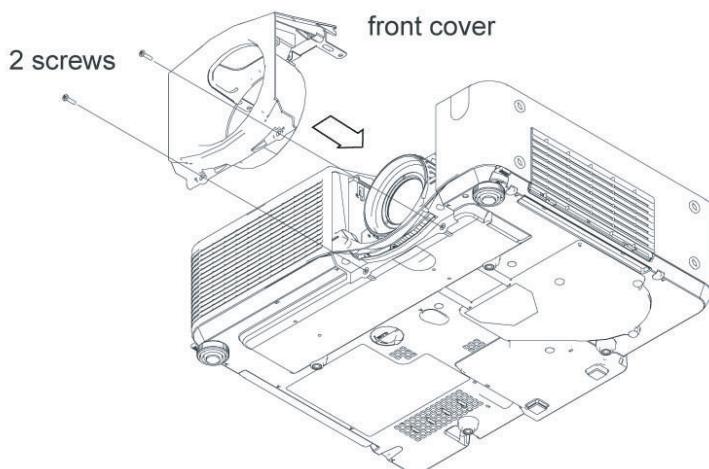
- Tighten 9 screws on the bottom and 2 screws on the rear after attaching the upper case with the lamp door separated.

In order not to make a gap between the upper and the bottom cases, tighten these screws while pressing down the upper case in the direction of the arrow. Be careful not to bend the outside casing.(Torque:0.39-0.59N·m)

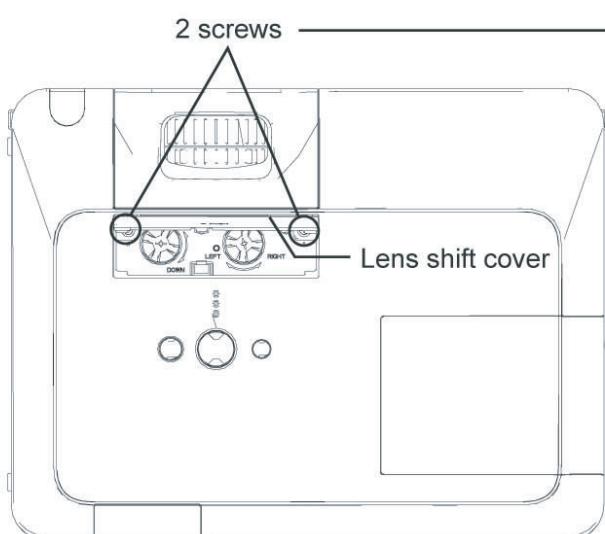


- Attach the Front cover.

- Attach the Front cover.
- Tighten 2 screws on the front.



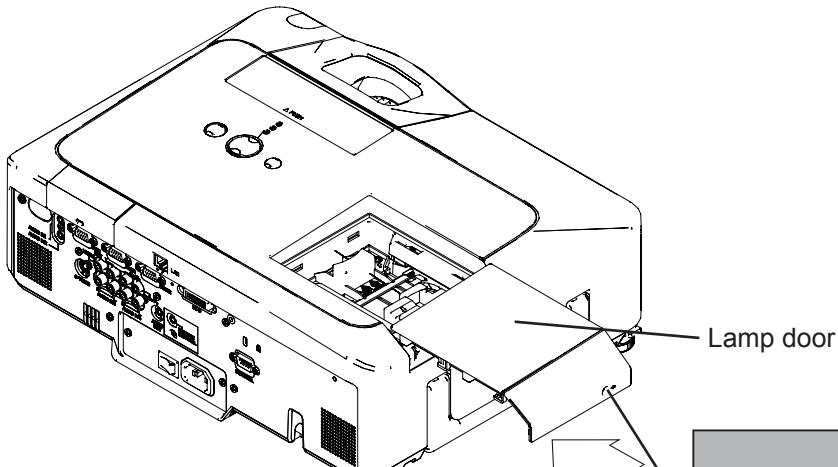
- Open the Lens shift cover.
- Tighten 2 screws on the upper case.



### CAUTION

When re-assembling, tighten these screw at the torque of  $0.49\pm0.1$  N·m so that the screw holes are not damaged.

c. Attach the Lamp door.

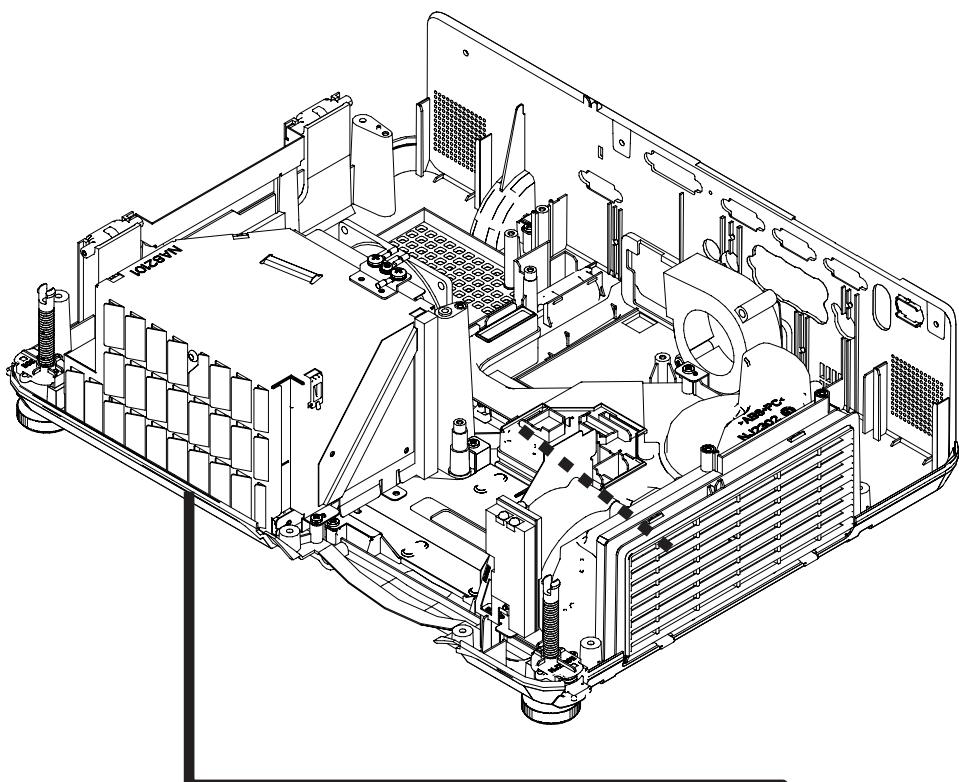


**CAUTION**

Tighten this screw using a manual screwdriver.

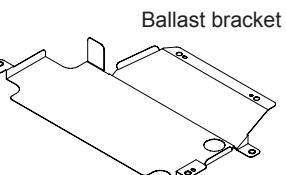
## 2. Replacing the power units.

Remove the screw to take off the duct.  
Remove the 3 screws to take off the power unit.  
**NOTE** : One of screws is behind the duct.



**CAUTION**

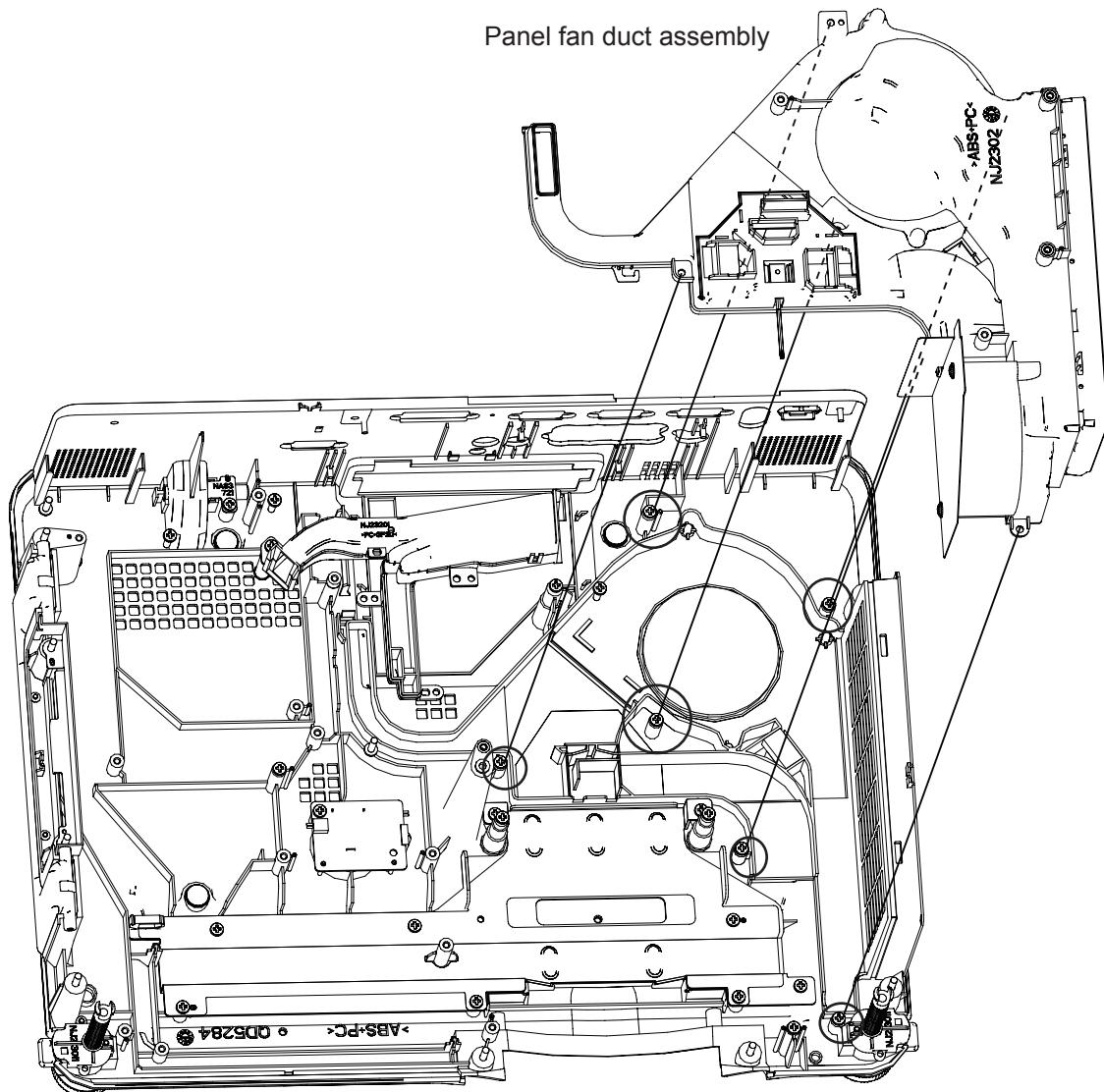
The ballast bracket holding the ballast power unit is installed underneath the power supply bracket. Be careful not to injure your fingers or hand by the edges of the ballast bracket during maintenance around the power units.



### 3. Detaching and attaching the Panel Fan Duct assembly

#### When disassembling

Remove 6 screws and unhook the panel fan duct assembly as shown in the diagram.

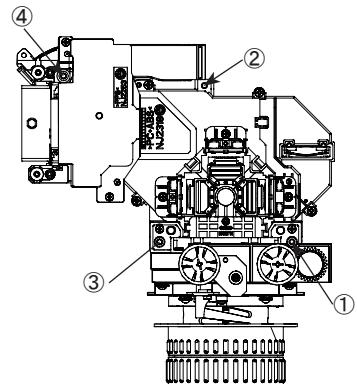


#### When assembling

Tighten 6 screws and hook the panel fan duct assembly.

#### 4. Attaching the dichroic optics unit

Put the dichroic optics unit on the bottom case, and tighten screws in order of 1, 2, 3 and 4 as shown in the diagram.

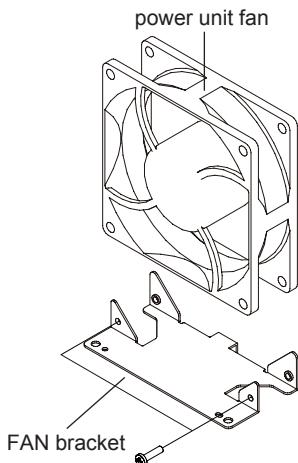


#### 5. Replacing the power unit fan

Be sure to do the following works before changing the power unit fan.

a. Assemble the power unit fan and fan cushion as described below.

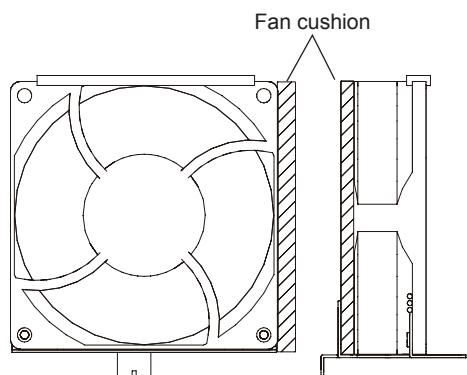
1) Attach the fan bracket to the new power unit fan using 2 screws.



2) Stick the Fan cushion along the right side of the fan as shown in the diagram.

Note:

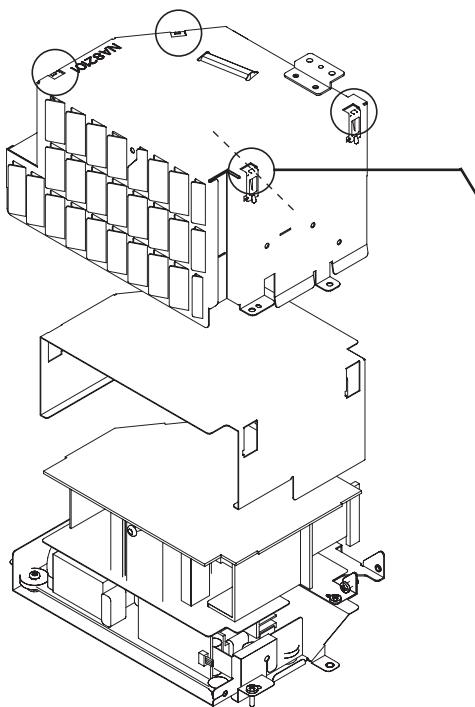
- If you install the new fan without the fan cushion, the fan vibration in operating might make noise.
- Be careful not to invert the fan when assembling the exhaust fan assembly.



#### 6. Replacing the PWB assembly NETWORK

Attach the bracket to the PWB assembly NETWORK covering the LAN Jack completely.

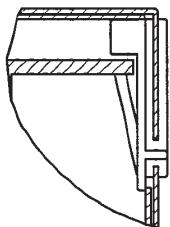
## 7. Assembling the power unit



### CAUTION

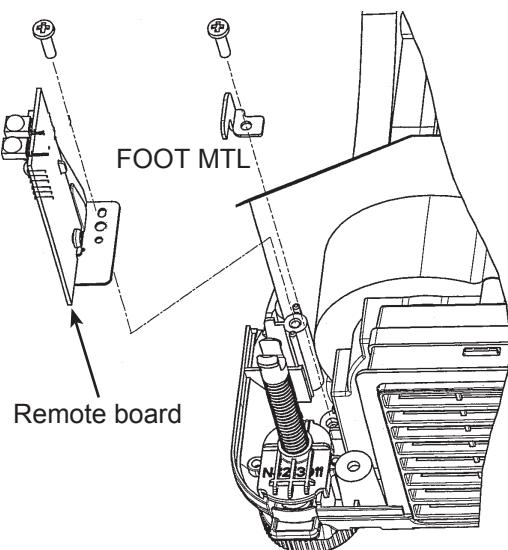
Make sure that power unit board was fixed by 4 hooks of PWB HOLDER.  
Make sure that it is hard to remove.

Cross Section



## 8. Assembling the FOOT MTL

Remove the remote board first when assembling the FOOT MTL.  
This is necessary when replacing the FAN and so on.



## 9. Replacement Parts list

**PRODUCT SAFETY NOTE :** Components marked with a have special characteristics important to safety. Before replacing any of these components, read carefully, the PRODUCT SAFETY NOTICE of this Service Manual. Don't degrade the safety of the projector through improper servicing.

### ● PJ1158

SYMBOL NO.	PARTS NO.	DESCRIPTION	SYMBOL NO.	PARTS NO.	DESCRIPTION
1	QD52919	UPPER CASE ASS'Y PJ1158	30	JP50854	EDX40 PWB ASS'Y INPUT
2	PC06763	CONT BUTTON ASSY EDX40 VS	31	JP50855	EDX40 PWB ASS'Y CONTROL
3	QD52935	LAMP DOOR ASS'Y EDX VS	32	JP50856	EDX40 PWB ASS'Y SW
4	QD53025	L SHIFT COV ASSY EDX VS	33	JP50857	EDX40 PWB ASS'Y BATTERY
5	KQ04951	EDX STD LENS SGL	34	JP51127	EDX40 PWB ASS'Y NETWORK
6	QD52837	BOTTOM CASE ASS'Y EDX40 BLK	35	EA02263R	CPC36 CONNECTOR
7	QJ02562	ADJUST FOOT ASSY	36	ML01521	PLASTIC RIVET FOR HANDLE
8	PE00242	BATTERY CAP	37	UX26261	EDX40 LCD/LENS PRISM ASS'Y(SERVICE or REPAIR)
9	PE00281	RUBBER FOOT	38	HA01762	EDX POWER UNIT(BALLAST)
10	QD52952	FRONT COVER ASS'Y EDX40 VS	39	HA01701	EDX POWER UNIT(CIRCUIT)
11	QD52853	FILTER COVER ASY EDX40	40	2722449	FUSE 8A
12	PV00472	HANDLE EDX40 BLK	41	HA01711	EDX FILTER UNIT
13	PM31262	AC PANEL	42	GK01551	SP 40M C-R PH301 ASY
14	ML00863	PLASTIC RIVET (FOR THERMAL SW ASY) EDX AIR	43	GK01552	SP 40M C-L PH301 ASY
15	MU03642	FILTER EFA S	44	GK01553	SP 40M C PH121 ASY
16	MJ02872	D-SUB SCREW	45	GK01554	SP 40M C PH700 ASY
17	GS01341	DC FANBM6025	46	FH00381	THERMAL SW ASSY EDX
18	GS01271	DC FAN BT1002	47	PH39011	LENS CAP
19	GS01282	DC FAN 3110KL	48	DT00772	LAMP UNIT RLC-021
20	GS01361	DC FAN 3610KL		EV01663	POWER SUPPLY CORD(US TYPE) W/CORE
21	GS01351	DC FANBG703		EV01673	POWER SUPPLY CORD(EUROPE TYPE) W/CORE
22	MU03731	FAN SHADE EDX40		EV01683	POWER SUPPLY CORD(UK TYPE) W/CORE
23	MU03764	P FAN CUSHION EDX40		QT49631	INSTRUCTION MANUAL
24	AZ00942	THERMISTOR 200		EW06661	RGB-D CABLE(15PIN MALE TO 15PIN MALE)
25	AZ00256	THERMISTOR 220		EW06031	3 CONDUCTOR VIDEO/AUDIO CABLE
26	UX26251	EDX40 DICHROIC OPTICS UNIT		HL02195	REMOTE CONTROL UNIT
27	JP51756	EDX40N PWB ASS'Y MAIN VS-S		NX05741	CLEANING TOOL FOR DUST
28	JP50852	EDX40 PWB ASS'Y KEYBOARD		NX05742	COTTON STICK L70
29	JP50853	EDX40 PWB ASS'Y REMOTE CONT.			



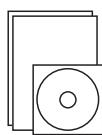
Power Cord



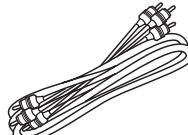
RGB Cable



Remote Control



Instruction manual



Audio/Video cable

# RECOMMENDED SPARE PARTS LIST (PJ1158-1)

ViewSonic Model Number: VS11459

Serial No. Prefix: QDC

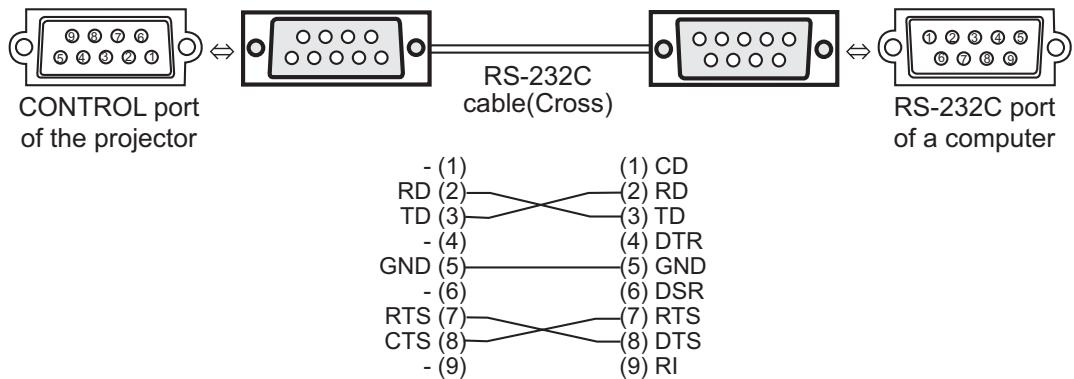
Rev: 1a

Item	Description	ECR/ECN	ViewSonic P/N	Ref. P/N	Location	Universal number#
1	Accessories: [Adapter, Remote Control]	Power Cord (Europe )	A-00004388	EV01673		
2		Power Cord (UK)	A-00004389	EV01683		
3		Power Cord (U.S)	A-00004390	EV01663		
4		Remote Control	A-00008022	HL02195		
5		Lamp Unit RLC-021	RLC-021	DT00771		
6		RGB-D Cable	A-VC-0101-0231	EW06661		
7	PC Board Assembly: [All PCBA]	Mian Board VS-S	B-00008040	JP51756		
8		Key Board	B-00008041	JP50852		
9		Remote Control Board (Sub Board)	B-00008042	JP50853		
10		Input Board (Sub Board)	B-00008043	JP50854		
11		Control Board	B-00008044	JP50855		
12		PWB Ass'y SW	B-00008045	JP50856		
13		PWB Ass'y Battery	B-00008046	JP50857		
14		PWB Ass'y Network	B-00008047	JP51127		
15	Cabinets: [Front Panel, Back Cover, Base]	Top Cover (Upper Case)	C-00008065	QD52919		
16		Cover (L Shift)	C-00008066	QD53025		
17		Bottom Cover	C-00008067	QD52837		
18		Battery Cap	C-00008068	PE00242		
19		Front Cover	C-00008069	QD52952		
20		Cover (Filter)	C-00008070	QD52853		
21	Documentation:	User's Guide	DC-00008063	QT49631		
22	Electronic	Fuse 8A	E-00001765	2722449		
23	Components: [CRT- EEPROM, Fly Back Transformer, Microprocessor] [LCD TV-Panel]	Thermistor 220	E-00004411	AZ00256		
24		Connector CPC36	E-00005979	EA02263R		
25		Thermistor 220	E-00008025	AZ00942		
26		Dichroic Optics Unit	E-00008026	UX26251		
27		Power Unit (Ballast)	E-00008027	HA01762		
28		Power Unit (Circuit)	E-00008028	HA01701		
29		Speaker-40M C-R PH301	E-00008029	GK01551		
30		Speaker-40M C-L PH301	E-00008030	GK01552		
31		Speaker-40M C PH121	E-00008031	GK01553		
32		Speaker-40M C PH700	E-00008032	GK01554		
33		Thermal SW	E-00008033	FH00381		
34		LCD Module (Service or Repair)	E-00008034	UX26261		
35	Miscellaneous:	Handle Black	M-00008015	PV00472		
36		Filter Unit	M-00008016	HA01711		
37		Air Filter	M-00008017	MU03642		
38		Fan BM6025	M-00008018	GS01341		
39		Fan BT1002	M-00008019	GS01271		
40		Fan BG0703	M-00008020	GS01351		
41		Fan 3110KL	M-00008021	GS01282		
42		DIFAN 3610KL	M-00008022	GS01361		
43		Fan Shade	M-00008023	MU03731		
44		Lens Cap	M-00008025	PH39011		
45		Cushion for Fan	M-00008026	MU03764		
46		Cleaning Tool For Dust	M-MS-0808-3937	NX05741		
47	Cables:	Audio Cable	M-MS-0808-7969	EW06031		
48	Hardware:	Screw D-Sub	M-SCW-0824-6780	MJ02872		
49	Packing Material: [Box, Foam]	Craft Box	P-00008047	SG43671		
50		Foam Bottom	P-00008048	SG42162		
51		Foam Left	P-00008049	SG42173		
52		Foam Right	P-00008050	SG42174		
53		Foam Upper	P-00008051	SG42151		
54		Accessory Box	P-00008052	SG42181		
55		Strap Band (Lens Support)	P-00008053	SU03921		
56	Plastics: [All Covers: Dust, Cable, Hinge covers]	Button (control)	PL-00008011	PC06763		
57		Lamp Door	PL-00008012	QD52935		
58		Panel Cover (AC Panel)	PL-00008013	PM31262		
59		EDX STD LENS SGL	PL-00008014	KQ04951		
60		Rubber Foot	updated VD # 10/30/06 ECR No. VS-E060385	PL-00008015	QJ02561	
61		Plastic Strip(Plastic Rivet)		PL-00008016	ML01521	
62		Plastic Strip(Plastic Rivet)		PL-00008017	ML00863	
63		Rubber Foot		PL-00008018	PE00281	

Remark 1: Above listed items are examples, supplier can expand the rows to add more necessary items.

Remark 2: All revised RSPLs with newly added items or any change made should be highlighted and correlated with the ECN/ECR approved by ViewSonic Corporation. This is to eliminate repeated cross checks of each item between this version and prior versions.

## 10. RS-232C communication



### ● Connecting the cable

- (1) Turn off the projector and the computer power supplies.
- (2) Connect the CONTROL port of the projector with a RS-232C port of the computer by a RS-232C cable(Cross). Use the cable that fulfills the specification shown in the previous page.
- (3) Turn on the computer power supply and after the computer has started up, turn on the projector power supply.

### ● Communications setting

19200 bps, 8N1

#### 1. Protocol

Consist of header (7 bytes) + Command data (6 bytes)

#### 2. Header

BE + EF + 03 + 06 + 00 + CRC\_low + CRC\_high

CRC\_low: Lower byte of CRC flag for command data

CRC\_high: Upper byte of CRC flag for command data

#### 3. Command Data

Command Data Chart

byte_0	byte_1	byte_2	byte_3	byte_4	byte_5
Action		Type		Setting code	
low	high	low	high	low	high

Action (byte\_0 - 1)

Action	Classification	Content
1	Set	Change setting to desired value.
2	Get	Read projector internal setup value.
4	Increment	Increment setup value by 1.
5	Decrement	Decrement setup value by 1.
6	Execute	Run a command.

### **Requesting projector status (Get command)**

- (1) Send the request code Header + Command data ('02H'+‘00H’+ type (2 bytes)+ ‘00H’+‘00H’) from the computer to the projector.
- (2) The projector returns the response code ‘1DH’+ data (2 bytes) to the computer.

### **Changing the projector settings (Set command)**

- (1) Send the setting code Header + Command data ('01H'+‘00H’+ type (2 bytes) + setting code (2 bytes)) from the computer to the projector.
- (2) The projector changes the setting based on the above setting code.
- (3) The projector returns the response code ‘06H’ to the computer.

### **Using the projector default settings (Reset Command)**

- (1) The computer sends the default setting code Header + Command data ('06H'+ ‘00H’+ type (2 bytes) + ‘00H’+‘00H’) to the projector.
- (2) The projector changes the specified setting to the default value.
- (3) The projector returns the response code ‘06H’ to the computer.

### **Increasing the projector setting value (Increment command)**

- (1) The computer sends the increment code Header + Command data ('04H'+ ‘00H’+ type (2 bytes) +‘00H’+ ‘00H’) to the projector.
- (2) The projector increases the setting value on the above setting code.
- (3) The projector returns the response code ‘06H’ to the computer.

### **Decreasing the projector setting value (Decrement command)**

- (1) The computer sends the decrement code Header + Command data ('05H'+ ‘00H’+ type (2 bytes) +‘00H’ + ‘00H’) to the projector.
- (2) The projector decreases the setting value on the above setting code.
- (3) The projector returns the response code ‘06H’ to the computer.

### **When the projector cannot understand the received command**

When the projector cannot understand the received command, the error code ‘15H’ is sent back to the computer.

Sometimes the projector cannot properly receive the command. In such a case, the command is not executed and the error code ‘15H’ is sent back to the computer. If this error code is returned, send the same command again.

### **When the projector cannot execute the received command.**

When the projector cannot execute the received command, the error code ‘1cH’ + ‘xxxxH’ is sent back to the computer. When the data length is greater than indicated by the data length code, the projector ignore the excess data code.

Conversely when the data length is shorter than indicated by the data length code, an error code will be returned to the computer.

**NOTE** • Operation cannot be guaranteed when the projector receives an undefined command or data.

- Provide an interval of at least 40ms between the response code and any other code.
- The projector outputs test data when the power supply is switched ON, and when the lamp is lit. Ignore this data.
- Commands are not accepted during warm-up.

## ● Command data chart

Names	Operation Type	Header				Command Data		
				CRC	Action	Type	Setting Code	
Power	Set	Turn off	BE EF	03	06 00	2A D3	01 00	00 60
		Turn on	BE EF	03	06 00	BA D2	01 00	00 60
	Get		BE EF	03	06 00	19 D3	02 00	00 60
			[Example return] 00 00 01 00 02 00 [Off] [On] [Cool down]					
Input Source	Set	RGB1	BE EF	03	06 00	FE D2	01 00	00 20
		RGB2	BE EF	03	06 00	3E D0	01 00	00 20
		M1-D	BE EF	03	06 00	0E D2	01 00	00 20
		VIDEO	BE EF	03	06 00	6E D3	01 00	00 20
		S-VIDEO	BE EF	03	06 00	9E D3	01 00	00 20
		COMPONENT	BE EF	03	06 00	AE D1	01 00	00 20
	Get		BE EF	03	06 00	CD D2	02 00	00 20
Error Status	Get		BE EF	03	06 00	D9 D8	02 00	20 60
			[Example return] 00 00 01 00 02 00 03 00 [Normal] [Cover error] [Fan error] [Lamp error] 04 00 05 00 06 00 07 00 [Temp error] [Air flow error] [Lamp time error] [Cool error] 08 00 [Filter error]					
BRIGHTNESS	Get		BE EF	03	06 00	89 D2	02 00	03 20
	Increment		BE EF	03	06 00	EF D2	04 00	03 20
	Decrement		BE EF	03	06 00	3E D3	05 00	03 20
BRIGHTNESS Reset	Execute		BE EF	03	06 00	58 D3	06 00	00 70
CONTRAST	Get		BE EF	03	06 00	FD D3	02 00	04 20
	Increment		BE EF	03	06 00	9B D3	04 00	04 20
	Decrement		BE EF	03	06 00	4A D2	05 00	04 20
CONTRAST Reset	Execute		BE EF	03	06 00	A4 D2	06 00	01 70
PICTURE MODE	Set	NORMAL	BE EF	03	06 00	23 F6	01 00	BA 30
		CINEMA	BE EF	03	06 00	B3 F7	01 00	BA 30
		DYNAMIC	BE EF	03	06 00	E3 F4	01 00	BA 30
		BOARD(BLACK)	BE EF	03	06 00	E3 EF	01 00	BA 30
		Daylight Mode	BE EF	03	06 00	23 E2	01 00	BA 30
		WHITEBOARD	BE EF	03	06 00	83 EE	01 00	BA 30
	Get		BE EF	03	06 00	10 F6	02 00	BA 30
			[Example return] 00 00 01 00 04 00 10 00 [Normal] [Cinema] [Dynamic] [Custom] 20 00 30 00 22 00 [BOARD(BLACK)] [Daylight Mode] [WHITEBOARD]					
GAMMA	Set	#1 DEFAULT	BE EF	03	06 00	07 E9	01 00	A1 30
		#1 CUSTOM	BE EF	03	06 00	07 FD	01 00	A1 30
		#2 DEFAULT	BE EF	03	06 00	97 E8	01 00	A1 30
		#2 CUSTOM	BE EF	03	06 00	97 FC	01 00	A1 30
		#3 DEFAULT	BE EF	03	06 00	67 E8	01 00	A1 30
		#3 CUSTOM	BE EF	03	06 00	67 FC	01 00	A1 30
		#4 DEFAULT	BE EF	03	06 00	F7 E9	01 00	A1 30
		#4 CUSTOM	BE EF	03	06 00	F7 FD	01 00	A1 30
		#5 DEFAULT	BE EF	03	06 00	C7 EB	01 00	A1 30
		#5 CUSTOM	BE EF	03	06 00	C7 FF	01 00	A1 30
	Get		BE EF	03	06 00	F4 F0	02 00	A1 30
	Get		BE EF	03	06 00	F4 F0	02 00	00 00

Names	Operation Type	Header					Command Data		
			CRC	Action	Type	Setting Code			
User Gamma Pattern	Set	Off	BE EF	03	06 00	FB FA	01 00	80 30	00 00
		9 step gray scale	BE EF	03	06 00	6B FB	01 00	80 30	01 00
		15 steps gray scale	BE EF	03	06 00	9B FB	01 00	80 30	02 00
		Ramp	BE EF	03	06 00	0B FA	01 00	80 30	03 00
	Get	BE EF	03	06 00	C8 FA	02 00	80 30	00 00	
User Gamma Point 1	Get	BE EF	03	06 00	08 FE	02 00	90 30	00 00	
	Increment	BE EF	03	06 00	6E FE	04 00	90 30	00 00	
	Decrement	BE EF	03	06 00	BF FF	05 00	90 30	00 00	
User Gamma Point 2	Get	BE EF	03	06 00	F4 FF	02 00	91 30	00 00	
	Increment	BE EF	03	06 00	92 FF	04 00	91 30	00 00	
	Decrement	BE EF	03	06 00	43 FE	05 00	91 30	00 00	
User Gamma Point 3	Get	BE EF	03	06 00	B0 FF	02 00	92 30	00 00	
	Increment	BE EF	03	06 00	D6 FF	04 00	92 30	00 00	
	Decrement	BE EF	03	06 00	07 FE	05 00	92 30	00 00	
User Gamma Point 4	Get	BE EF	03	06 00	4C FE	02 00	93 30	00 00	
	Increment	BE EF	03	06 00	2A FE	04 00	93 30	00 00	
	Decrement	BE EF	03	06 00	FB FF	05 00	93 30	00 00	
User Gamma Point 5	Get	BE EF	03	06 00	38 FF	02 00	94 30	00 00	
	Increment	BE EF	03	06 00	5E FF	04 00	94 30	00 00	
	Decrement	BE EF	03	06 00	8F FE	05 00	94 30	00 00	
User Gamma Point 6	Get	BE EF	03	06 00	C4 FE	02 00	95 30	00 00	
	Increment	BE EF	03	06 00	A2 FE	04 00	95 30	00 00	
	Decrement	BE EF	03	06 00	73 FF	05 00	95 30	00 00	
User Gamma Point 7	Get	BE EF	03	06 00	80 FE	02 00	96 30	00 00	
	Increment	BE EF	03	06 00	E6 FE	04 00	96 30	00 00	
	Decrement	BE EF	03	06 00	37 FF	05 00	96 30	00 00	
User Gamma Point 8	Get	BE EF	03	06 00	7C FF	02 00	97 30	00 00	
	Increment	BE EF	03	06 00	1A FF	04 00	97 30	00 00	
	Decrement	BE EF	03	06 00	CB FE	05 00	97 30	00 00	
COLOR TEMP	Set	LOW	BE EF	03	06 00	6B F4	01 00	B0 30	01 00
		MID	BE EF	03	06 00	9B F4	01 00	B0 30	02 00
		HIGH	BE EF	03	06 00	0B F5	01 00	B0 30	03 00
		Hi-BRIGHT-1	BE EF	03	06 00	3B F2	01 00	B0 30	08 00
		Hi-BRIGHT-2	BE EF	03	06 00	AB F3	01 00	B0 30	09 00
		CUSTOM-LOW	BE EF	03	06 00	AB F9	01 00	B0 30	11 00
		CUSTOM-MID	BE EF	03	06 00	5B F9	01 00	B0 30	12 00
		CUSTOM-HIGH	BE EF	03	06 00	CB F8	01 00	B0 30	13 00
		CUSTOM-Hi-BRIGHT-1	BE EF	03	06 00	FB FF	01 00	B0 30	18 00
		CUSTOM-Hi-BRIGHT-2	BE EF	03	06 00	6B FE	01 00	B0 30	19 00
	Get	BE EF	03	06 00	C8 F5	02 00	B0 30	00 00	
COLOR TEMP GAIN R	Get	BE EF	03	06 00	34 F4	02 00	B1 30	00 00	
	Increment	BE EF	03	06 00	52 F4	04 00	B1 30	00 00	
	Decrement	BE EF	03	06 00	83 F5	05 00	B1 30	00 00	
COLOR TEMP GAIN G	Get	BE EF	03	06 00	70 F4	02 00	B2 30	00 00	
	Increment	BE EF	03	06 00	16 F4	04 00	B2 30	00 00	
	Decrement	BE EF	03	06 00	C7 F5	05 00	B2 30	00 00	

Names	Operation Type	Header				Command Data			
		CRC	Action	Type	Setting Code				
COLOR TEMP GAIN B	Get	BE EF	03	06 00	8C F5	02 00	B3 30	00 00	
	Increment	BE EF	03	06 00	EA F5	04 00	B3 30	00 00	
	Decrement	BE EF	03	06 00	3B F4	05 00	B3 30	00 00	
COLOR TEMP OFFSET R	Get	BE EF	03	06 00	04 F5	02 00	B5 30	00 00	
	Increment	BE EF	03	06 00	62 F5	04 00	B5 30	00 00	
	Decrement	BE EF	03	06 00	B3 F4	05 00	B5 30	00 00	
COLOR TEMP OFFSET G	Get	BE EF	03	06 00	40 F5	02 00	B6 30	00 00	
	Increment	BE EF	03	06 00	26 F5	04 00	B6 30	00 00	
	Decrement	BE EF	03	06 00	F7 F4	05 00	B6 30	00 00	
COLOR TEMP OFFSET B	Get	BE EF	03	06 00	BC F4	02 00	B7 30	00 00	
	Increment	BE EF	03	06 00	DA F4	04 00	B7 30	00 00	
	Decrement	BE EF	03	06 00	0B F5	05 00	B7 30	00 00	
COLOR	Get	BE EF	03	06 00	B5 72	02 00	02 22	00 00	
	Increment	BE EF	03	06 00	D3 72	04 00	02 22	00 00	
	Decrement	BE EF	03	06 00	02 73	05 00	02 22	00 00	
COLOR Reset	Execute	BE EF	03	06 00	80 D0	06 00	0A 70	00 00	
TINT	Get	BE EF	03	06 00	49 73	02 00	03 22	00 00	
	Increment	BE EF	03	06 00	2F 73	04 00	03 22	00 00	
	Decrement	BE EF	03	06 00	FE 72	05 00	03 22	00 00	
TINT Reset	Execute	BE EF	03	06 00	7C D1	06 00	0B 70	00 00	
SHARPNESS	Get	BE EF	03	06 00	F1 72	02 00	01 22	00 00	
	Increment	BE EF	03	06 00	97 72	04 00	01 22	00 00	
	Decrement	BE EF	03	06 00	46 73	05 00	01 22	00 00	
SHARPNESS Reset	Execute	BE EF	03	06 00	C4 D0	06 00	09 70	00 00	
MY MEMORY Load	Set	1	BE EF	03	06 00	0E D7	01 00	14 20	00 00
		2	BE EF	03	06 00	9E D6	01 00	14 20	01 00
		3	BE EF	03	06 00	6E D6	01 00	14 20	02 00
		4	BE EF	03	06 00	FE D7	01 00	14 20	03 00
MY MEMORY Save	Set	1	BE EF	03	06 00	F2 D6	01 00	15 20	00 00
		2	BE EF	03	06 00	62 D7	01 00	15 20	01 00
		3	BE EF	03	06 00	92 D7	01 00	15 20	02 00
		4	BE EF	03	06 00	02 D6	01 00	15 20	03 00
PROGRESSIVE	Set	TURN OFF	BE EF	03	06 00	4A 72	01 00	07 22	00 00
		TV	BE EF	03	06 00	DA 73	01 00	07 22	01 00
		FILM	BE EF	03	06 00	2A 73	01 00	07 22	02 00
		Get	BE EF	03	06 00	79 72	02 00	07 22	00 00
3D-YCS	Set	TURN OFF	BE EF	03	06 00	E6 70	01 00	0A 22	00 00
		MOVIE	BE EF	03	06 00	76 71	01 00	0A 22	01 00
		STILL	BE EF	03	06 00	86 71	01 00	0A 22	02 00
		Get	BE EF	03	06 00	D5 70	02 00	0A 22	00 00
VIDEO NR	Set	LOW	BE EF	03	06 00	26 72	01 00	06 22	01 00
		MID	BE EF	03	06 00	D6 72	01 00	06 22	02 00
		HIGH	BE EF	03	06 00	46 73	01 00	06 22	03 00
		Get	BE EF	03	06 00	85 73	02 00	06 22	00 00

Names	Operation Type	Header					Command Data		
				CRC	Action	Type	Setting Code		
ASPECT	Set	4:3	BE EF	03 06 00	9E D0	01 00	08 20	00 00	
		16:9	BE EF	03 06 00	0E D1	01 00	08 20	01 00	
		14:9	BE EF	03 06 00	CED6	01 00	08 20	09 00	
		SMALL	BE EF	03 06 00	FED1	01 00	08 20	02 00	
		NORMAL	BE EF	03 06 00	5EDD	01 00	08 20	10 00	
	Get	BE EF	03 06 00	AD D0	02 00	08 20	00 00		
OVER SCAN	Get	BE EF	03 06 00	91 70	02 00	09 22	00 00		
	Increment	BE EF	03 06 00	F7 70	04 00	09 22	00 00		
	Decrement	BE EF	03 06 00	26 71	05 00	09 22	00 00		
OVER SCAN Reset	Execute	BE EF	03 06 00	EC D9	06 00	27 70	00 00		
V POSITION	Get	BE EF	03 06 00	0D 83	02 00	00 21	00 00		
	Increment	BE EF	03 06 00	6B 83	04 00	00 21	00 00		
	Decrement	BE EF	03 06 00	BA 82	05 00	00 21	00 00		
V POSITION Reset	Execute	BE EF	03 06 00	E0 D2	06 00	02 70	00 00		
H POSITION	Get	BE EF	03 06 00	F1 82	02 00	01 21	00 00		
	Increment	BE EF	03 06 00	97 82	04 00	01 21	00 00		
	Decrement	BE EF	03 06 00	46 83	05 00	01 21	00 00		
H POSITION Reset	Execute	BE EF	03 06 00	1C D3	06 00	03 70	00 00		
H PHASE	Get	BE EF	03 06 00	49 83	02 00	03 21	00 00		
	Increment	BE EF	03 06 00	2F 83	04 00	03 21	00 00		
	Decrement	BE EF	03 06 00	FE 82	05 00	03 21	00 00		
H SIZE	Get	BE EF	03 06 00	B5 82	02 00	02 21	00 00		
	Increment	BE EF	03 06 00	D3 82	04 00	02 21	00 00		
	Decrement	BE EF	03 06 00	02 83	05 00	02 21	00 00		
H SIZE Reset	Execute	BE EF	03 06 00	68 D2	06 00	04 70	00 00		
AUTO ADJUST	Execute	BE EF	03 06 00	91 D0	06 00	0A 20	00 00		
COLOR SPACE	Set	AUTO	BE EF	03 06 00	0E 72	01 00	04 22	00 00	
		RGB	BE EF	03 06 00	9E 73	01 00	04 22	01 00	
		SMPTE240	BE EF	03 06 00	6E 73	01 00	04 22	02 00	
		REC709	BE EF	03 06 00	FE 72	01 00	04 22	03 00	
		REC601	BE EF	03 06 00	CE 70	01 00	04 22	04 00	
	Get	BE EF	03 06 00	3D 72	02 00	04 22	00 00		
COMPONENT	Set	COMPONENT	BE EF	03 06 00	4A D7	01 00	17 20	00 00	
		SCART RGB	BE EF	03 06 00	DA D6	01 00	17 20	01 00	
	Get	BE EF	03 06 00	79 D7	02 00	17 20	00 00		
C-VIDEO FORMAT	Set	AUTO	BE EF	03 06 00	A2 70	01 00	11 22	0A 00	
		NTSC	BE EF	03 06 00	C2 74	01 00	11 22	04 00	
		PAL	BE EF	03 06 00	52 75	01 00	11 22	05 00	
		SECAM	BE EF	03 06 00	52 70	01 00	11 22	09 00	
		NTSC4.43	BE EF	03 06 00	62 77	01 00	11 22	02 00	
		M-PAL	BE EF	03 06 00	C2 71	01 00	11 22	08 00	
		N-PAL	BE EF	03 06 00	32 74	01 00	11 22	07 00	
	Get	BE EF	03 06 00	31 76	02 00	11 22	00 00		
S-VIDEO FORMAT	Set	AUTO	BE EF	03 06 00	E6 70	01 00	12 22	0A 00	
		NTSC	BE EF	03 06 00	86 74	01 00	12 22	04 00	
		PAL	BE EF	03 06 00	16 75	01 00	12 22	05 00	
		SECAM	BE EF	03 06 00	16 70	01 00	12 22	09 00	
		NTSC4.43	BE EF	03 06 00	26 77	01 00	12 22	02 00	
		M-PAL	BE EF	03 06 00	86 71	01 00	12 22	08 00	
		N-PAL	BE EF	03 06 00	76 74	01 00	12 22	07 00	
	Get	BE EF	03 06 00	75 76	02 00	12 22	00 00		

Names	Operation Type	Header						Command Data		
					CRC	Action	Type	Setting Code		
M1-D	Set	NORMAL	BE EF	03	06 00	3E D9	01 00	20 20	00 00	
		ENHANCED	BE EF	03	06 00	AE D8	01 00	20 20	01 00	
	Get	BE EF	03	06 00	0D D9	02 00	20 20	00 00		
RGB 1	Set	SYNC ON G OFF	BE EF	03	06 00	5E D7	01 00	10 20	02 00	
		SYNC ON G ON	BE EF	03	06 00	CE D6	01 00	10 20	03 00	
	Get	BE EF	03	06 00	0D D6	02 00	10 20	00 00		
RGB 2	Set	SYNC ON G OFF	BE EF	03	06 00	A2 D6	01 00	11 20	02 00	
		SYNC ON G ON	BE EF	03	06 00	32 D7	01 00	11 20	03 00	
	Get	BE EF	03	06 00	F1 D7	02 00	11 20	00 00		
FRAME LOCK	Set	TURN OFF	BE EF	03	06 00	CB D6	01 00	14 30	00 00	
		TURN ON	BE EF	03	06 00	5B D7	01 00	14 30	01 00	
	Get	BE EF	03	06 00	F8 D6	02 00	14 30	00 00		
KEYSTONE V	Get	BE EF	03	06 00	B9 D3	02 00	07 20	00 00		
	Increment	BE EF	03	06 00	DF D3	04 00	07 20	00 00		
	Decrement	BE EF	03	06 00	0E D2	05 00	07 20	00 00		
KEYSTONE V Reset	Execute	BE EF	03	06 00	08 D0	06 00	0C 70	00 00		
KEYSTONE H	Get	BE EF	03	06 00	E9 D0	02 00	0B 20	00 00		
	Increment	BE EF	03	06 00	8F D0	04 00	0B 20	00 00		
	Decrement	BE EF	03	06 00	5E D1	05 00	0B 20	00 00		
KEYSTONE H Reset	Execute	BE EF	03	06 00	98 D8	06 00	20 70	00 00		
ACTIVE IRIS	Set	TURN OFF	BE EF	03	06 00	0B 22	01 00	04 33	00 00	
		AUTO1	BE EF	03	06 00	9B 23	01 00	04 33	01 00	
		AUTO2	BE EF	03	06 00	6B 23	01 00	04 33	02 00	
		THEATER	BE EF	03	06 00	CB SF	01 00	04 33	10 00	
		PRESENTATION	BE EF	03	06 00	5B 2E	01 00	04 33	11 00	
WHISPER	Set	Get	BE EF	03	06 00	38 22	02 00	04 33	00 00	
		NORMAL	BE EF	03	06 00	3B 23	01 00	00 33	00 00	
		WHISPER	BE EF	03	06 00	AB 22	01 00	00 33	01 00	
MIRROR	Set	Get	BE EF	03	06 00	08 23	02 00	00 33	00 00	
		NORMAL	BE EF	03	06 00	C7 D2	01 00	01 30	00 00	
		H:INVERT	BE EF	03	06 00	57 D3	01 00	01 30	01 00	
		V:INVERT	BE EF	03	06 00	A7 D3	01 00	01 30	02 00	
		H&V:INVERT	BE EF	03	06 00	37 D2	01 00	01 30	03 00	
VOLUME-RGB1	Get	Get	BE EF	03	06 00	F4 D2	02 00	01 30	00 00	
		Increment	BE EF	03	06 00	CD CC	02 00	60 20	00 00	
		Decrement	BE EF	03	06 00	AB CC	04 00	60 20	00 00	
VOLUME-RGB2	Get	Get	BE EF	03	06 00	7A CD	05 00	60 20	00 00	
		Increment	BE EF	03	06 00	FD CD	02 00	64 20	00 00	
		Decrement	BE EF	03	06 00	9B CD	04 00	64 20	00 00	
VOLUME-M1-D	Get	Get	BE EF	03	06 00	4A CC	05 00	64 20	00 00	
		Increment	BE EF	03	06 00	89 CC	02 00	63 20	00 00	
		Decrement	BE EF	03	06 00	EF CC	04 00	63 20	00 00	
VOLUME-Video	Get	Get	BE EF	03	06 00	3E CD	05 00	63 20	00 00	
		Increment	BE EF	03	06 00	31 CD	02 00	61 20	00 00	
		Decrement	BE EF	03	06 00	57 CD	04 00	61 20	00 00	
VOLUME-S-Video	Get	Get	BE EF	03	06 00	86 CC	05 00	61 20	00 00	
		Increment	BE EF	03	06 00	75 CD	02 00	62 20	00 00	
		Decrement	BE EF	03	06 00	13 CD	04 00	62 20	00 00	

Names	Operation Type	Header				Command Data			
				CRC	Action	Type	Setting Code		
VOLUME-Component	Get	BE EF	03	06 00	01 CC	02 00	65 20	00 00	
	Increment	BE EF	03	06 00	67 CC	04 00	65 20	00 00	
	Decrement	BE EF	03	06 00	B6 CD	05 00	65 20	00 00	
TREBLE-RGB1	Get	BE EF	03	06 00	0D C8	02 00	70 20	00 00	
	Increment	BE EF	03	06 00	6B C8	04 00	70 20	00 00	
	Decrement	BE EF	03	06 00	BA C9	05 00	70 20	00 00	
TREBLE-RGB2	Get	BE EF	03	06 00	3D C9	02 00	74 20	00 00	
	Increment	BE EF	03	06 00	5B C9	04 00	74 20	00 00	
	Decrement	BE EF	03	06 00	8A C8	05 00	74 20	00 00	
TREBLE-M1-D	Get	BE EF	03	06 00	49 C8	02 00	73 20	00 00	
	Increment	BE EF	03	06 00	2F C8	04 00	73 20	00 00	
	Decrement	BE EF	03	06 00	FE C9	05 00	73 20	00 00	
TREBLE-Video	Get	BE EF	03	06 00	F1 C9	02 00	71 20	00 00	
	Increment	BE EF	03	06 00	97 C9	04 00	71 20	00 00	
	Decrement	BE EF	03	06 00	46 C8	05 00	71 20	00 00	
TREBLE-S-Video	Get	BE EF	03	06 00	B5 C9	02 00	72 20	00 00	
	Increment	BE EF	03	06 00	D3 C9	04 00	72 20	00 00	
	Decrement	BE EF	03	06 00	02 C8	05 00	72 20	00 00	
TREBLE-Component	Get	BE EF	03	06 00	C1 C8	02 00	75 20	00 00	
	Increment	BE EF	03	06 00	A7 C8	04 00	75 20	00 00	
	Decrement	BE EF	03	06 00	76 C9	05 00	75 20	00 00	
BASS-RGB1	Get	BE EF	03	06 00	0D FB	02 00	80 20	00 00	
	Increment	BE EF	03	06 00	6B FB	04 00	80 20	00 00	
	Decrement	BE EF	03	06 00	BA FA	05 00	80 20	00 00	
BASS-RGB2	Get	BE EF	03	06 00	3D FA	02 00	84 20	00 00	
	Increment	BE EF	03	06 00	5B FA	04 00	84 20	00 00	
	Decrement	BE EF	03	06 00	8A FA	05 00	84 20	00 00	
BASS-M1-D	Get	BE EF	03	06 00	49 FB	02 00	83 20	00 00	
	Increment	BE EF	03	06 00	2F FB	04 00	83 20	00 00	
	Decrement	BE EF	03	06 00	FE FA	05 00	83 20	00 00	
BASS-Video	Get	BE EF	03	06 00	F1 FA	02 00	81 20	00 00	
	Increment	BE EF	03	06 00	97 FA	04 00	81 20	00 00	
	Decrement	BE EF	03	06 00	46 FB	05 00	81 20	00 00	
BASS-S-Video	Get	BE EF	03	06 00	B5 FA	02 00	82 20	00 00	
	Increment	BE EF	03	06 00	D3 FA	04 00	82 20	00 00	
	Decrement	BE EF	03	06 00	02 FB	05 00	82 20	00 00	
BASS-Component	Get	BE EF	03	06 00	C1 FB	02 00	85 20	00 00	
	Increment	BE EF	03	06 00	A7 FB	04 00	85 20	00 00	
	Decrement	BE EF	03	06 00	76 FA	05 00	85 20	00 00	
SRS WOW /SURROND-RGB1	Set	TURN OFF	BE EF	03	06 00	FE FF	01 00	90 20	00 00
		LOW	BE EF	03	06 00	6E FE	01 00	90 20	01 00
		MID	BE EF	03	06 00	9E FE	01 00	90 20	02 00
		HIGH	BE EF	03	06 00	0E FF	01 00	90 20	03 00
	Get	BE EF	03	06 00	CD FF	02 00	90 20	00 00	

Names	Operation Type	Header						Command Data		
		CRC	Action	Type	Setting Code					
SRS WOW /SURROUND-RGB2	Set	TURN OFF	BE EF	03	06 00	CE FE	01 00	94 20	00 00	
		LOW	BE EF	03	06 00	5E FF	01 00	94 20	01 00	
		MID	BE EF	03	06 00	AE FF	01 00	94 20	02 00	
		HIGH	BE EF	03	06 00	3E FF	01 00	94 20	03 00	
	Get	BE EF	03	06 00	FD FE	02 00	94 20	00 00		
SRS WOW /SURROUND-M1-D	Set	TURN OFF	BE EF	03	06 00	BA FF	01 00	93 20	00 00	
		LOW	BE EF	03	06 00	2A FE	01 00	93 20	01 00	
		MID	BE EF	03	06 00	DA FE	01 00	93 20	02 00	
		HIGH	BE EF	03	06 00	4A FF	01 00	93 20	03 00	
	Get	BE EF	03	06 00	89 FF	02 00	93 20	00 00		
SRS WOW /SURROUND-Video	Set	TURN OFF	BE EF	03	06 00	02 FE	01 00	91 20	00 00	
		LOW	BE EF	03	06 00	92 FF	01 00	91 20	01 00	
		MID	BE EF	03	06 00	62 FF	01 00	91 20	02 00	
		HIGH	BE EF	03	06 00	F2 FE	01 00	91 20	03 00	
	Get	BE EF	03	06 00	31 FE	02 00	91 20	00 00		
SRS WOW /SURROUND-S-Video	Set	TURN OFF	BE EF	03	06 00	46 FE	01 00	92 20	00 00	
		LOW	BE EF	03	06 00	D6 FF	01 00	92 20	01 00	
		MID	BE EF	03	06 00	26 FF	01 00	92 20	02 00	
		HIGH	BE EF	03	06 00	B6 FE	01 00	92 20	03 00	
	Get	BE EF	03	06 00	75 FE	02 00	92 20	00 00		
SRS WOW /SURROUND-Component	Set	TURN OFF	BE EF	03	06 00	32 FF	01 00	95 20	00 00	
		LOW	BE EF	03	06 00	A2 FE	01 00	95 20	01 00	
		MID	BE EF	03	06 00	52 FE	01 00	95 20	02 00	
		HIGH	BE EF	03	06 00	C2 FF	01 00	95 20	03 00	
	Get	BE EF	03	06 00	01 FF	02 00	95 20	00 00		
MUTE	Set	TURN OFF	BE EF	03	06 00	46 D3	01 00	02 20	00 00	
		TURN ON	BE EF	03	06 00	D6 D2	01 00	02 20	01 00	
	Get	BE EF	03	06 00	75 D3	02 00	02 20	00 00		
SPEAKER	Set	TURN OFF	BE EF	03	06 00	6E D5	01 00	1C 20	00 00	
		TURN ON	BE EF	03	06 00	FE D4	01 00	1C 20	01 00	
	Get	BE EF	03	06 00	5D D5	02 00	1C 20	00 00		
AUDIO - RGB1	Set	TURN OFF	BE EF	03	06 00	FE DD	01 00	30 20	00 00	
		Audio1	BE EF	03	06 00	6E DC	01 00	30 20	01 00	
		Audio2	BE EF	03	06 00	9E DC	01 00	30 20	02 00	
		Audio3	BE EF	03	06 00	0E DD	01 00	30 20	03 00	
		Audio4	BE EF	03	06 00	3E DF	01 00	30 20	04 00	
	Get	BE EF	03	06 00	CD DD	02 00	30 20	00 00		
AUDIO - RGB2	Set	TURN OFF	BE EF	03	06 00	CE DC	01 00	34 20	00 00	
		Audio1	BE EF	03	06 00	5E DD	01 00	34 20	01 00	
		Audio2	BE EF	03	06 00	AE DD	01 00	34 20	02 00	
		Audio3	BE EF	03	06 00	3E DC	01 00	34 20	03 00	
		Audio4	BE EF	03	06 00	0E DE	01 00	34 20	04 00	
	Get	BE EF	03	06 00	FD DC	02 00	34 20	00 00		

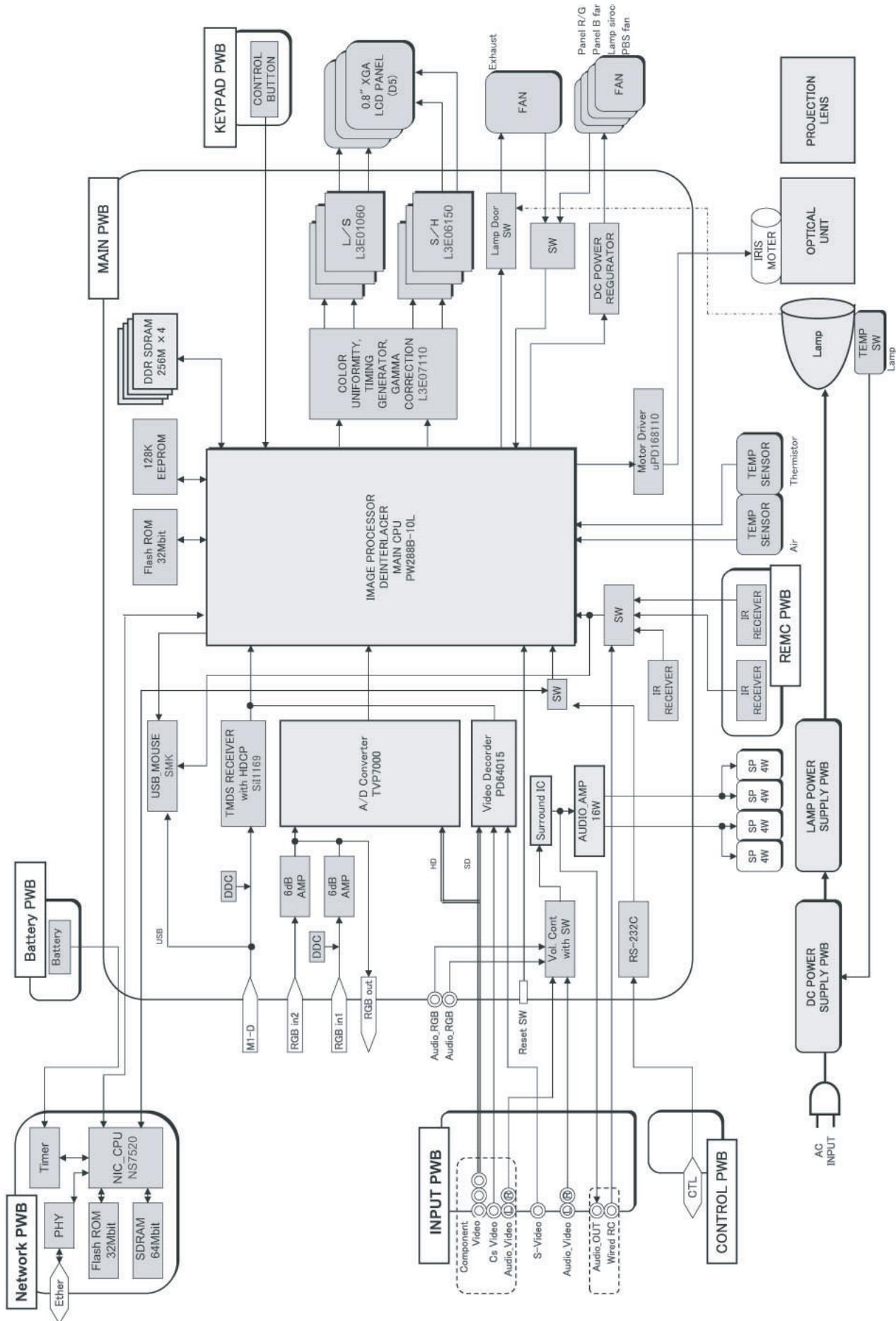
Names	Operation Type	Header						Command Data		
		Header			CRC	Action	Type	Setting Code		
AUDIO - M1-D	Set	TURN OFF	BE EF	03	06 00	BA DD	01 00	33 20	00 00	
		Audio1	BE EF	03	06 00	2A DC	01 00	33 20	01 00	
		Audio2	BE EF	03	06 00	DA DC	01 00	33 20	02 00	
		Audio3	BE EF	03	06 00	4A DD	01 00	33 20	03 00	
		Audio4	BE EF	03	06 00	7A DF	01 00	33 20	04 00	
		Get	BE EF	03	06 00	89 DD	02 00	33 20	00 00	
AUDIO - Video	Set	TURN OFF	BE EF	03	06 00	02 DC	01 00	31 20	00 00	
		Audio1	BE EF	03	06 00	92 DD	01 00	31 20	01 00	
		Audio2	BE EF	03	06 00	62 DD	01 00	31 20	02 00	
		Audio3	BE EF	03	06 00	F2 DC	01 00	31 20	03 00	
		Audio4	BE EF	03	06 00	C2 DE	01 00	31 20	04 00	
		Get	BE EF	03	06 00	31 DC	02 00	31 20	00 00	
AUDIO - S-Video	Set	TURN OFF	BE EF	03	06 00	46 DC	01 00	32 20	00 00	
		Audio1	BE EF	03	06 00	D6 DD	01 00	32 20	01 00	
		Audio2	BE EF	03	06 00	26 DD	01 00	32 20	02 00	
		Audio3	BE EF	03	06 00	B6 DC	01 00	32 20	03 00	
		Audio4	BE EF	03	06 00	86 DE	01 00	32 20	04 00	
		Get	BE EF	03	06 00	75 DC	02 00	32 20	00 00	
AUDIO - Component	Set	TURN OFF	BE EF	03	06 00	32 DD	01 00	35 20	00 00	
		Audio1	BE EF	03	06 00	A2 DC	01 00	35 20	01 00	
		Audio2	BE EF	03	06 00	52 DC	01 00	35 20	02 00	
		Audio3	BE EF	03	06 00	C2 DD	01 00	35 20	03 00	
		Audio4	BE EF	03	06 00	F2 DF	01 00	35 20	04 00	
		Get	BE EF	03	06 00	01 DD	02 00	35 20	00 00	
IR REMOTE Front	Set	Off	BE EF	03	06 00	FF 32	01 00	00 26	00 00	
		On	BE EF	03	06 00	6F 33	01 00	00 26	01 00	
		Get	BE EF	03	06 00	CC 32	02 00	00 26	00 00	
IR REMOTE Rear	Set	Off	BE EF	03	06 00	03 33	01 00	01 26	00 00	
		On	BE EF	03	06 00	93 32	01 00	01 26	01 00	
		Get	BE EF	03	06 00	30 33	02 00	01 26	00 00	
IR REMOTE Top	Set	Off	BE EF	03	06 00	47 33	01 00	02 26	00 00	
		On	BE EF	03	06 00	D7 32	01 00	02 26	01 00	
		Get	BE EF	03	06 00	74 33	02 00	02 26	00 00	
IR REMOTE FREQ. NORMAL	Set	Off	BE EF	03	06 00	FF 3D	01 00	30 26	00 00	
		On	BE EF	03	06 00	6F 3C	01 00	30 26	01 00	
		Get	BE EF	03	06 00	CC 3D	02 00	30 26	00 00	
IR REMOTE FREQ. HIGH	Set	Off	BE EF	03	06 00	03 3C	01 00	31 26	00 00	
		On	BE EF	03	06 00	93 3D	01 00	31 26	01 00	
		Get	BE EF	03	06 00	30 3C	02 00	31 26	00 00	

Names	Operation Type	Header				Command Data		
		CRC	Action	Type	Setting Code			
LANGUAGE	Set	ENGLISH	BE EF	03	06 00	F7 D3	01 00	05 30
		FRANÇAIS	BE EF	03	06 00	67 D2	01 00	05 30
		DEUTSCH	BE EF	03	06 00	97 D2	01 00	05 30
		ESPAÑOL	BE EF	03	06 00	07 D3	01 00	05 30
		ITALIANO	BE EF	03	06 00	37 D1	01 00	05 30
		NORSK	BE EF	03	06 00	A7 D0	01 00	05 30
		NEDERLANDS	BE EF	03	06 00	57 D0	01 00	05 30
		PORTUGUÊS	BE EF	03	06 00	C7 D1	01 00	05 30
		日本語	BE EF	03	06 00	37 D4	01 00	05 30
		简体中文	BE EF	03	06 00	A7 D5	01 00	05 30
		繁體中文	BE EF	03	06 00	37 DE	01 00	05 30
		한글	BE EF	03	06 00	57 D5	01 00	05 30
		SVENSKA	BE EF	03	06 00	C7 D4	01 00	05 30
		РУССКИЙ	BE EF	03	06 00	F7 D6	01 00	05 30
		SUOMI	BE EF	03	06 00	67 D7	01 00	05 30
MENU POSITION H	Get	BE EF	03	06 00	C4 D3	02 00	05 30	00 00
	Get	BE EF	03	06 00	04 D7	02 00	15 30	00 00
MENU POSITION H	Increment	BE EF	03	06 00	62 D7	04 00	15 30	00 00
	Decrement	BE EF	03	06 00	B3 D6	05 00	15 30	00 00
MENU POSITION H Reset	Execute	BE EF	03	06 00	DC C6	06 00	43 70	00 00
MENU POSITION V	Get	BE EF	03	06 00	40 D7	02 00	16 30	00 00
	Increment	BE EF	03	06 00	26 D7	04 00	16 30	00 00
	Decrement	BE EF	03	06 00	F7 D6	05 00	16 30	00 00
MENU POSITION V Reset	Execute	BE EF	03	06 00	A8 C7	06 00	44 70	00 00
BLANK	Set	My Screen	BE EF	03	06 00	FB CA	01 00	00 30
		ORIGINAL	BE EF	03	06 00	FB E2	01 00	00 30
		BLUE	BE EF	03	06 00	CB D3	01 00	00 30
		WHITE	BE EF	03	06 00	6B D0	01 00	00 30
		BLACK	BE EF	03	06 00	9B D0	01 00	00 30
	Get	BE EF	03	06 00	08 D3	02 00	00 30	00 00
BLANK On/Off	Set	TURN OFF	BE EF	03	06 00	FB D8	01 00	20 30
		TURN ON	BE EF	03	06 00	6B D9	01 00	20 30
	Get	BE EF	03	06 00	C8 D8	02 00	20 30	00 00
START UP	Set	My Screen	BE EF	03	06 00	CB CB	01 00	04 30
		ORIGINAL	BE EF	03	06 00	0B D2	01 00	04 30
		TURN OFF	BE EF	03	06 00	9B D3	01 00	04 30
	Get	BE EF	03	06 00	38 D2	02 00	04 30	00 00
My Screen LOCK	Set	TURN OFF	BE EF	03	06 00	3B EF	01 00	C0 30
		TURN ON	BE EF	03	06 00	AB EE	01 00	C0 30
	Get	BE EF	03	06 00	08 EF	02 00	C0 30	00 00
MESSAGE	Set	TURN OFF	BE EF	03	06 00	8F D6	01 00	17 30
		TURN ON	BE EF	03	06 00	1F D7	01 00	17 30
	Get	BE EF	03	06 00	BC D6	02 00	17 30	00 00

Names	Operation Type	Header				Command Data			
						CRC	Action	Type	Setting Code
AUTO SEARCH	Set	TURN OFF	BE EF	03	06 00	B6 D6	01 00	16 20	00 00
		TURN ON	BE EF	03	06 00	26 D7	01 00	16 20	01 00
	Get	BE EF	03	06 00	85 D6	02 00	16 20	00 00	
AUTO OFF	Get	BE EF	03	06 00	08 86	02 00	10 31	00 00	
	Increment	BE EF	03	06 00	6E 86	04 00	10 31	00 00	
	Decrement	BE EF	03	06 00	BF 87	05 00	10 31	00 00	
AUTO ON	Set	TURN OFF	BE EF	03	06 00	3B 89	01 00	20 31	00 00
		TURN ON	BE EF	03	06 00	AB 88	01 00	20 31	01 00
	Get	BE EF	03	06 00	08 89	02 00	20 31	00 00	
LAMP TIME	Get	BE EF	03	06 00	C2 FF	02 00	90 10	00 00	
LAMP TIME Reset	Execute	BE EF	03	06 00	58 DC	06 00	30 70	00 00	
FILTER TIME	Get	BE EF	03	06 00	C2 F0	02 00	A0 10	00 00	
FILER TIME Reset	Execute	BE EF	03	06 00	98 C6	06 00	40 70	00 00	
AUTO KEYSTONE EXECUTE	Execute	BE EF	03	06 00	E5 D1	06 00	0D 20	00 00	
AUTO KEYSTONE	Set	TURN OFF	BE EF	03	06 00	EA D1	01 00	0F 20	00 00
		TURN ON	BE EF	03	06 00	7A D0	01 00	0F 20	01 00
	Get	BE EF	03	06 00	D9 D1	02 00	0F 20	00 00	
MY BUTTON-1	Set	RGB1	BE EF	03	06 00	3A 33	01 00	00 36	00 00
		RGB2	BE EF	03	06 00	FA 31	01 00	00 36	04 00
		M1-D	BE EF	03	06 00	CA 33	01 00	00 36	03 00
		COMPONENT	BE EF	03	06 00	6A 30	01 00	00 36	05 00
		S-VIDEO	BE EF	03	06 00	5A 32	01 00	00 36	02 00
		VIDEO	BE EF	03	06 00	AA 32	01 00	00 36	01 00
		INFORMATION	BE EF	03	06 00	FA 3E	01 00	00 36	10 00
		AUTO KEYSTONE EXECUTE	BE EF	03	06 00	6A 3F	01 00	00 36	11 00
		MY MEMORY	BE EF	03	06 00	9A 3F	01 00	00 36	12 00
		PICTURE MODE	BE EF	03	06 00	0A 3E	01 00	00 36	13 00
		FILTER RESET	BE EF	03	06 00	3A 3C	01 00	00 36	14 00
		ACTIVE IRIS	BE EF	03	06 00	AA 3D	01 00	00 36	15 00
		e-SHOT	BE EF	03	06 00	5A 3D	01 00	00 36	16 00
		VOLUME +	BE EF	03	06 00	CA 3C	01 00	00 36	17 00
		VOLUME -	BE EF	03	06 00	3A 39	01 00	00 36	18 00
	Get	BE EF	03	06 00	09 33	02 00	00 36	00 00	

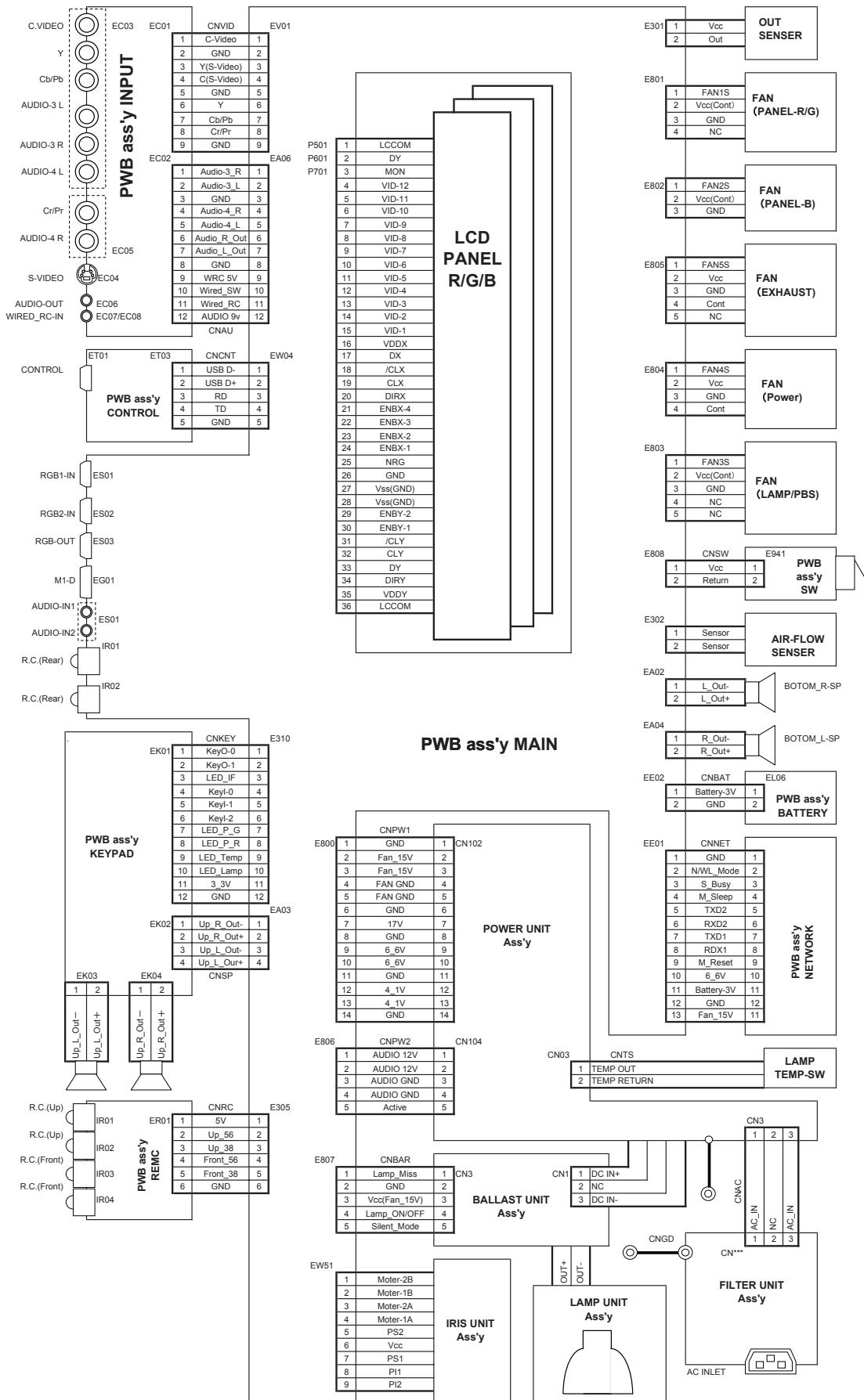
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		CRC	Action	Type	Setting Code			
MY BUTTON-2	Set	RGB1	BE EF	03	06 00	C6 32	01 00	01 36 00 00
		RGB2	BE EF	03	06 00	06 30	01 00	01 36 04 00
		M1-D	BE EF	03	06 00	36 32	01 00	01 36 03 00
		COMPONENT	BE EF	03	06 00	96 31	01 00	01 36 05 00
		S-VIDEO	BE EF	03	06 00	A6 33	01 00	01 36 02 00
		VIDEO	BE EF	03	06 00	56 33	01 00	01 36 01 00
		INFORMATION	BE EF	03	06 00	06 3F	01 00	01 36 10 00
		AUTO KEYSTONE EXECUTE	BE EF	03	06 00	96 3E	01 00	01 36 11 00
		MY MEMORY	BE EF	03	06 00	66 3E	01 00	01 36 12 00
		PICTURE MODE	BE EF	03	06 00	F6 3F	01 00	01 36 13 00
		FILTER RESET	BE EF	03	06 00	C6 3D	01 00	01 36 14 00
		ACTIVE IRIS	BE EF	03	06 00	56 3C	01 00	01 36 15 00
		e-SHOT	BE EF	03	06 00	A6 3C	01 00	01 36 16 00
		VOLUME +	BE EF	03	06 00	36 3D	01 00	01 36 17 00
		VOLUME -	BE EF	03	06 00	C6 38	01 00	01 36 18 00
		Get	BE EF	03	06 00	F5 32	02 00	01 36 00 00
MAGNIFY		Get	BE EF	03	06 00	7C D2	02 00	07 30 00 00
		Increment	BE EF	03	06 00	1A D2	04 00	07 30 00 00
		Decrement	BE EF	03	06 00	CB D3	05 00	07 30 00 00
FREEZE	Set	NORMAL	BE EF	03	06 00	83 D2	01 00	02 30 00 00
		FREEZE	BE EF	03	06 00	13 D3	01 00	02 30 01 00
	Get	BE EF	03	06 00	B0 D2	02 00	02 30	00 00

## 11. Block diagram



Block diagram

## 12. Connector connection diagram

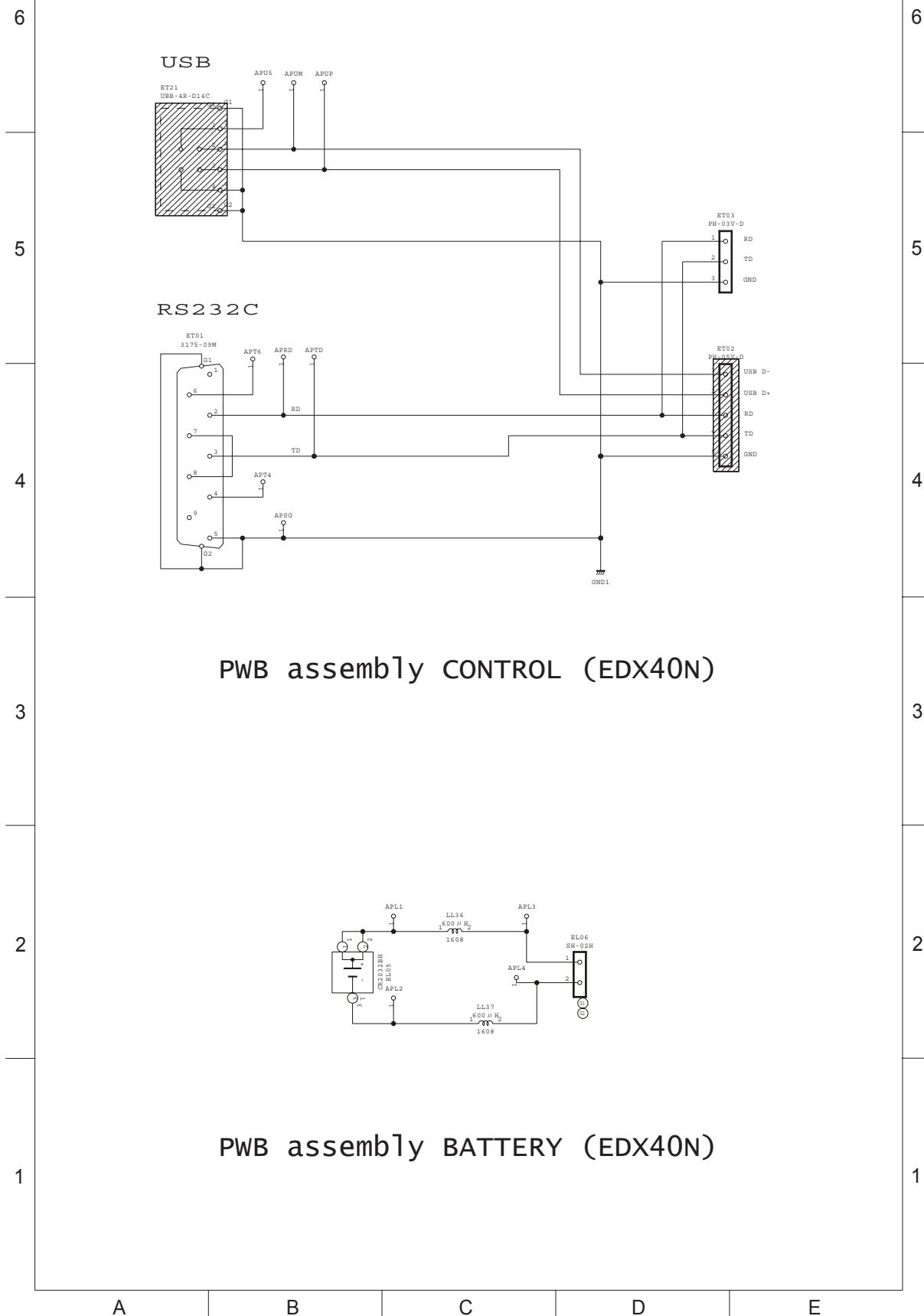


Connector connection diagram

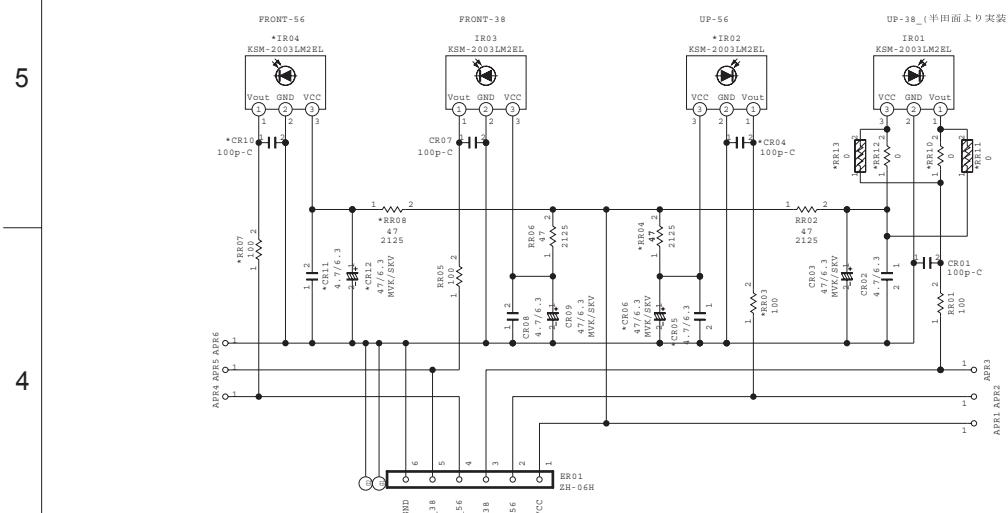
## 13. Basic circuit diagram

Parts with hatching are not mounted.

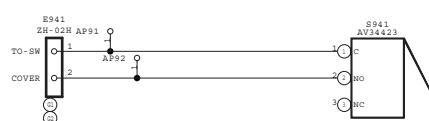
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PWB assembly REMOTE (EDX40N)



PWB assembly SW (EDX40N)

A

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C

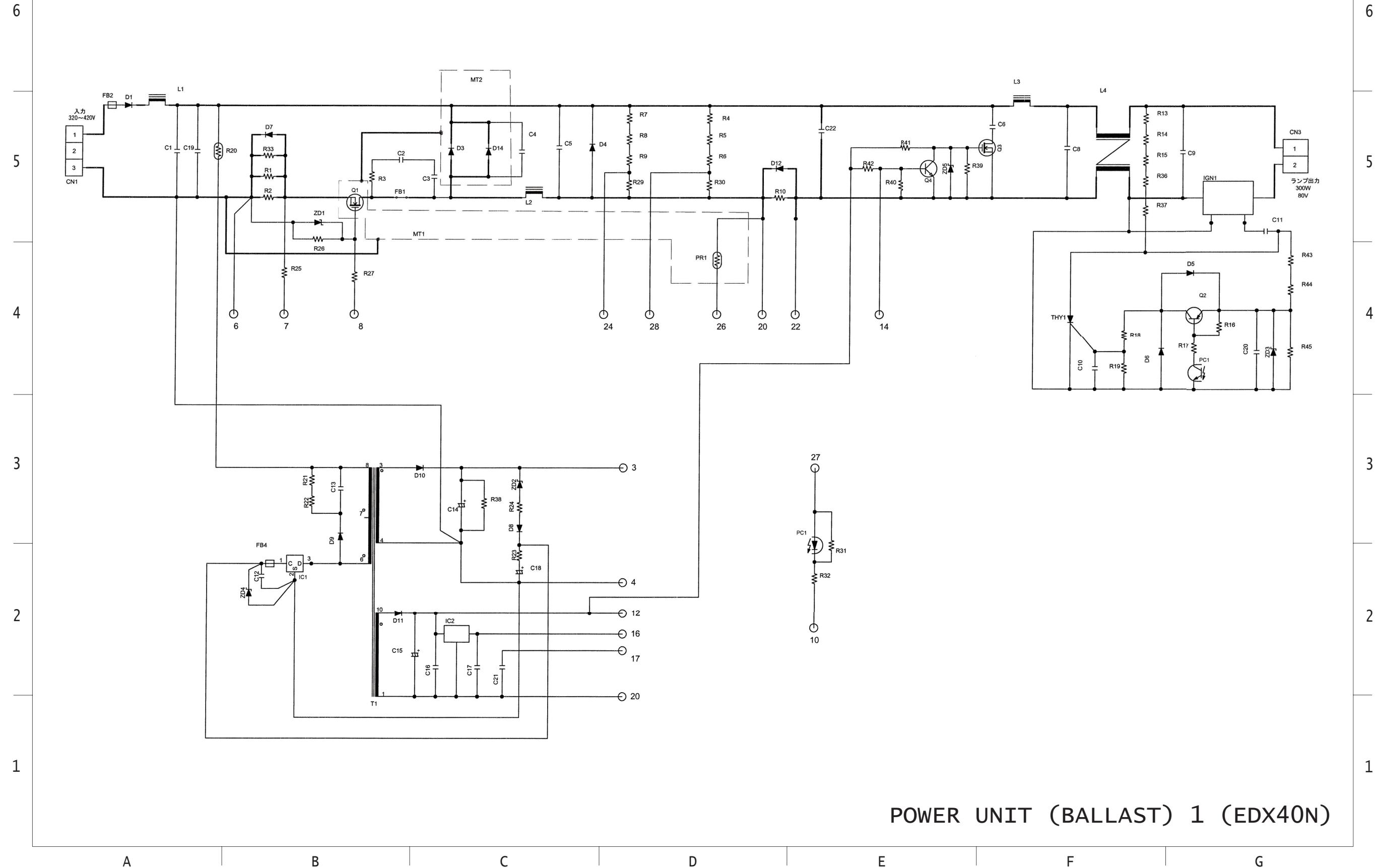
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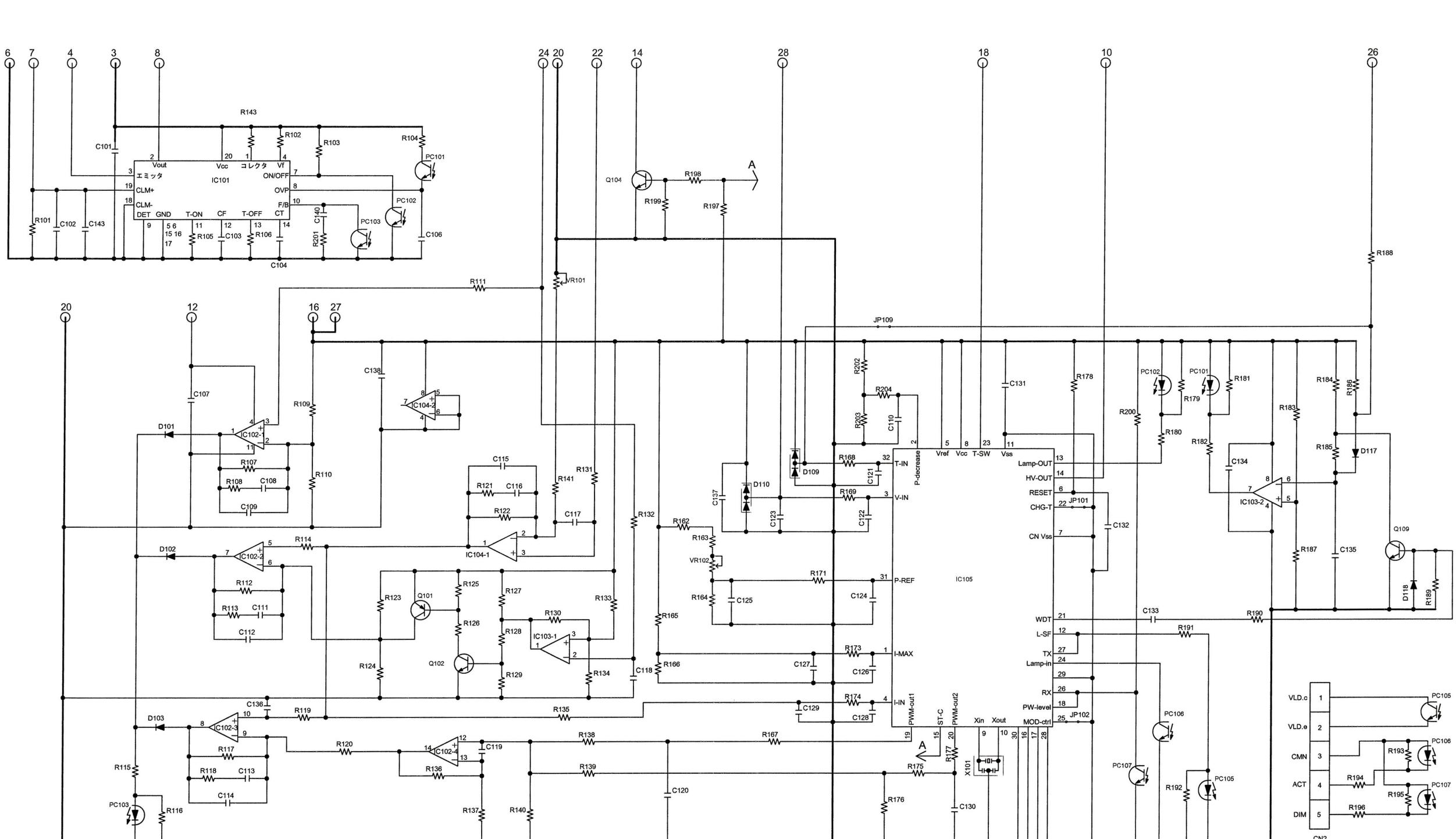
## **Basic circuit diagram list**

PWB assembly CONTROL	PWB assembly MAIN 6
PWB assembly BATTERY	PWB assembly MAIN 7
PWB assembly REMOTE	PWB assembly MAIN 8
PWB assembly SW	PWB assembly MAIN 9
POWER UNIT BALLAST 1	PWB assembly MAIN 10
POWER UNIT BALLAST 2	PWB assembly MAIN 11
POWER UNIT CIRCUIT 1	PWB assembly MAIN 12
POWER UNIT CIRCUIT 2	PWB assembly MAIN 13
PWB assembly INPUT	PWB assembly MAIN 14
PWB assembly KEYPAD	PWB assembly MAIN 15
PWB assembly MAIN 1	PWB assembly NETWORK 1
PWB assembly MAIN 2	PWB assembly NETWORK 2
PWB assembly MAIN 3	PWB assembly NETWORK 3
PWB assembly MAIN 4	PWB assembly NETWORK 4
PWB assembly MAIN 5	

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POWER UNIT (BALLAST) 2 (EDX40N)

A

B

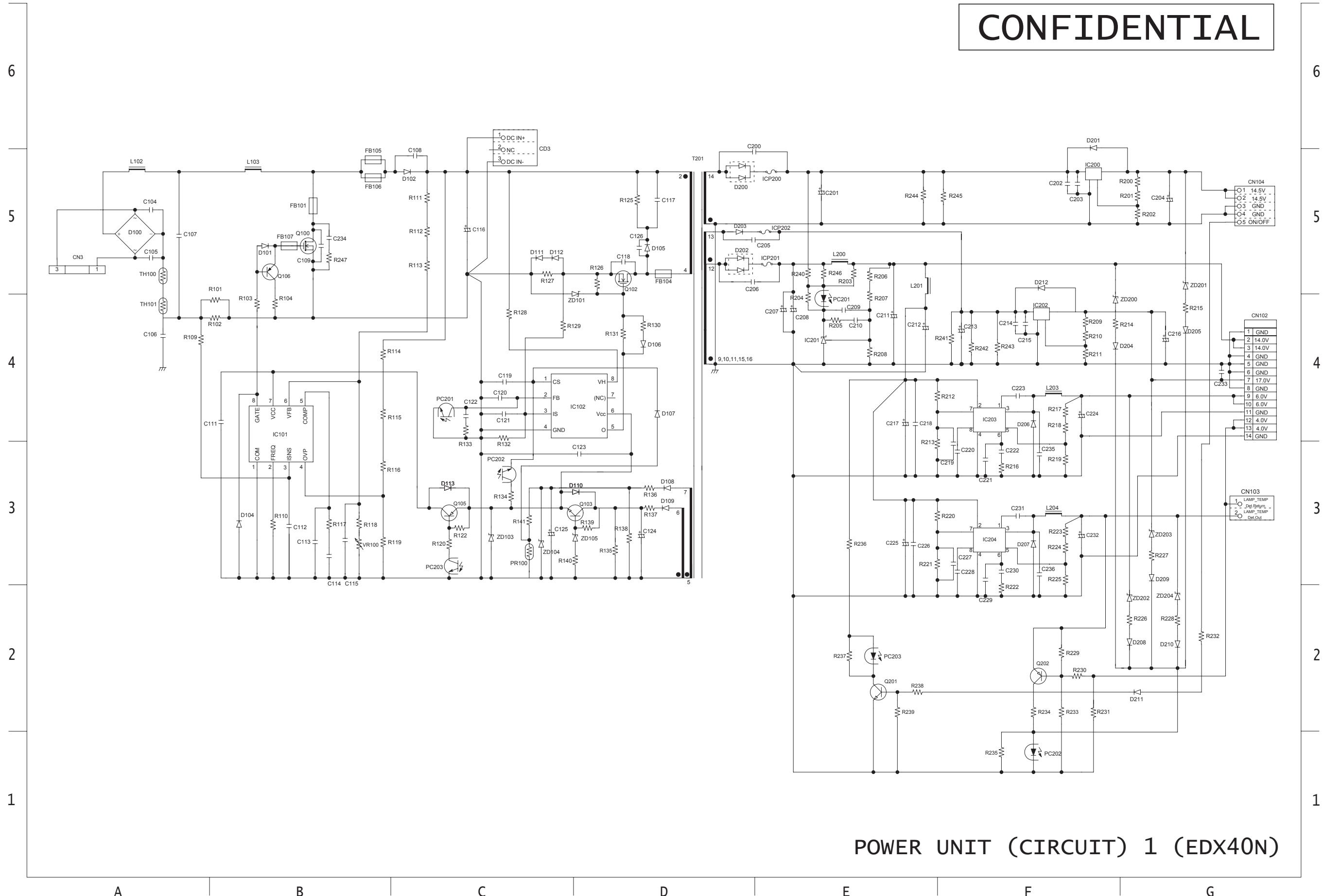
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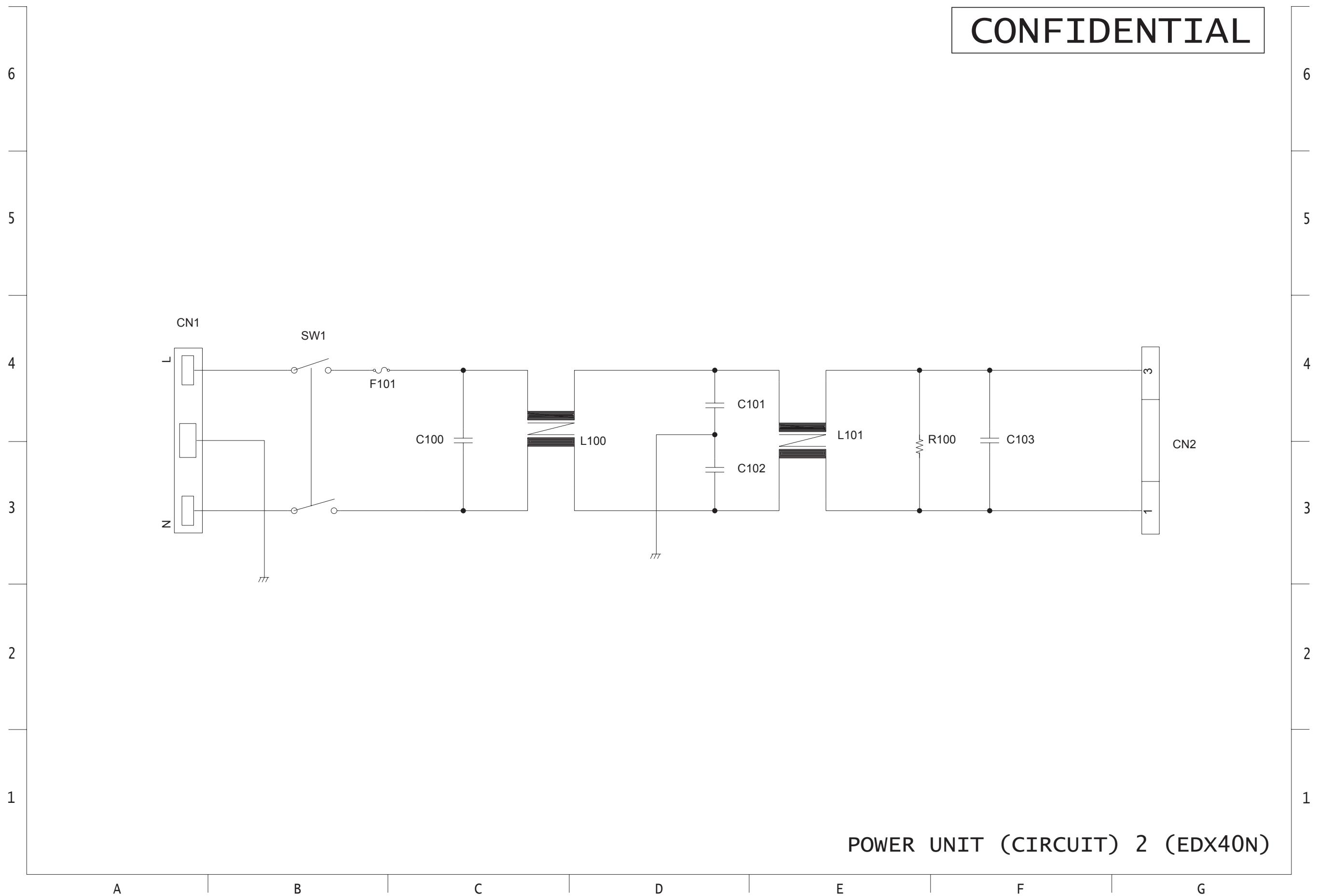
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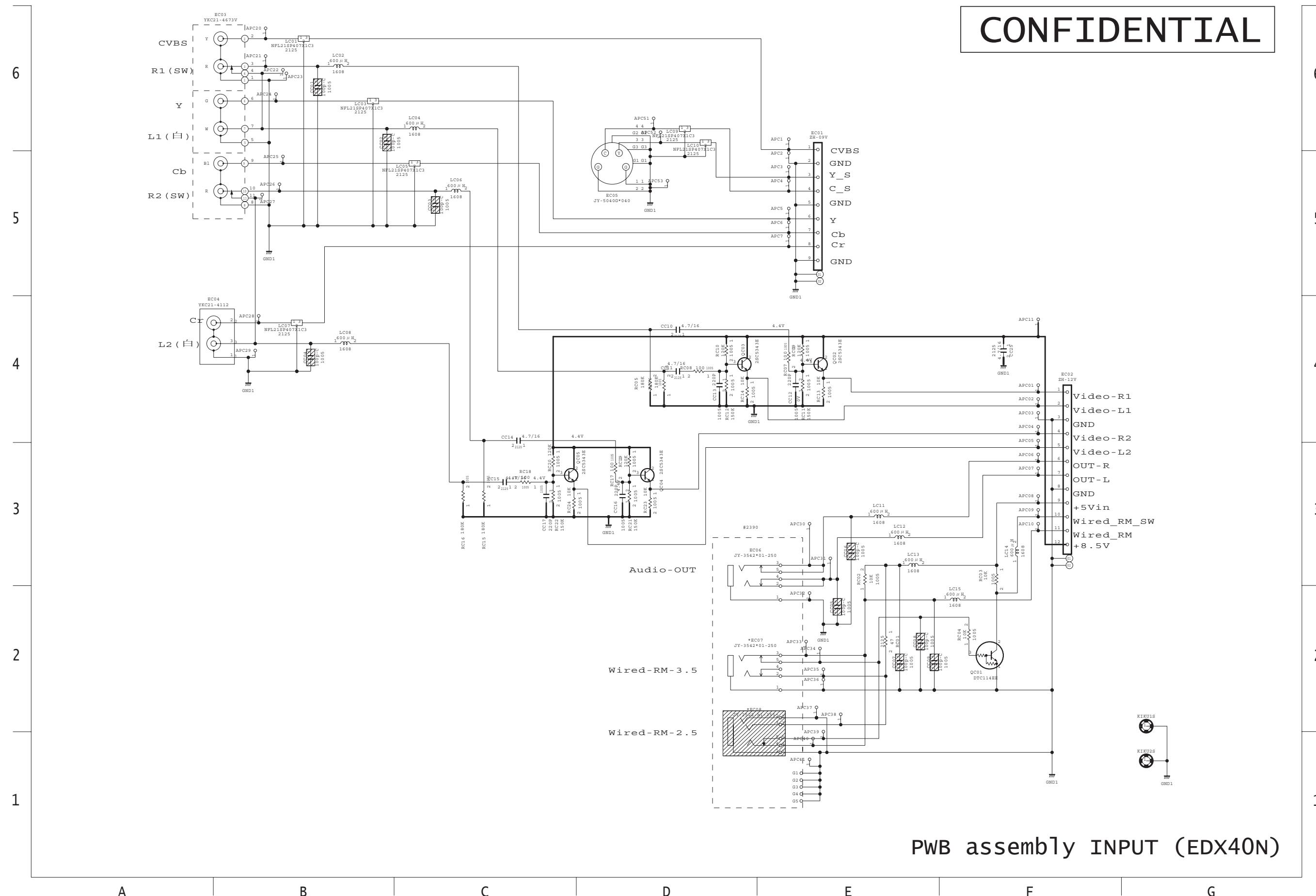
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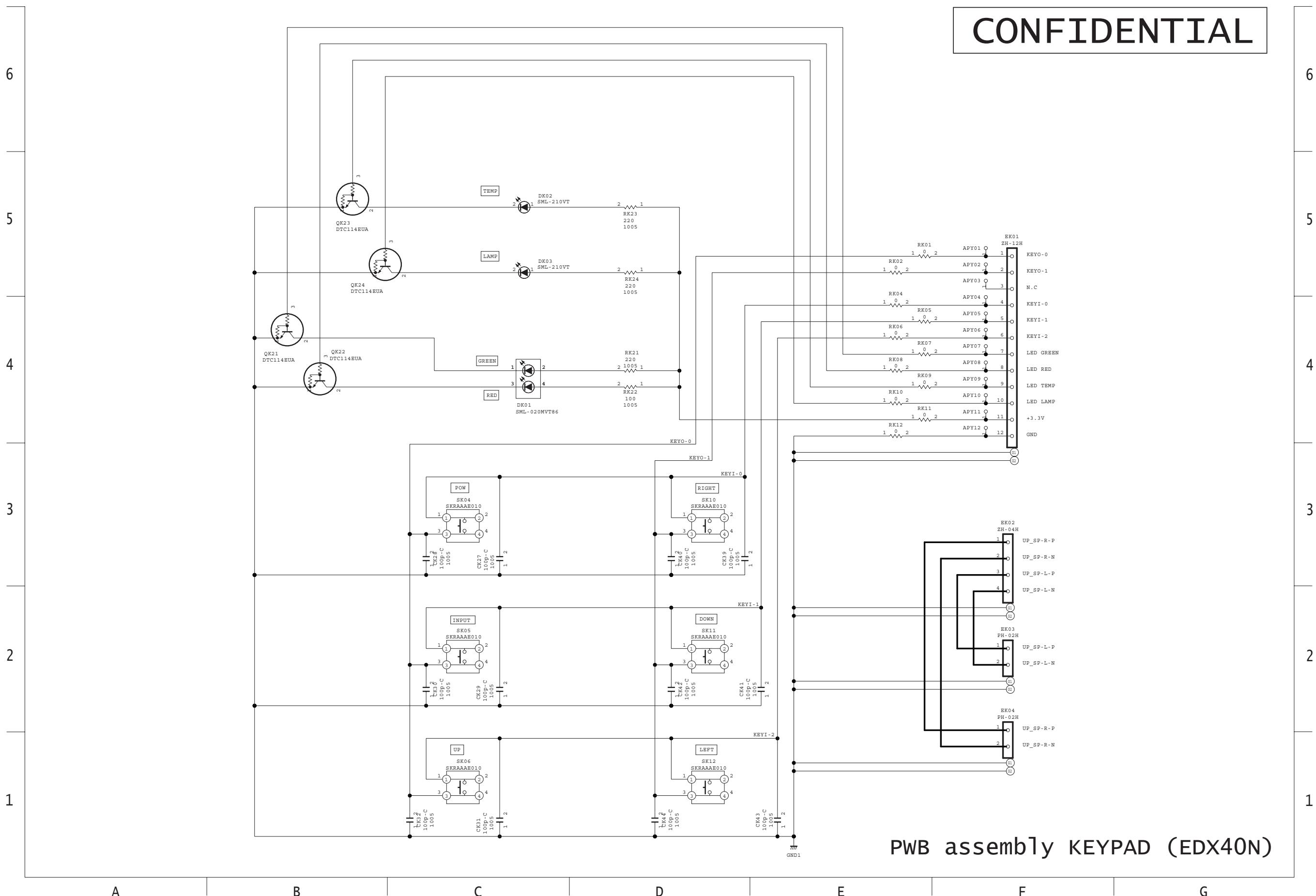
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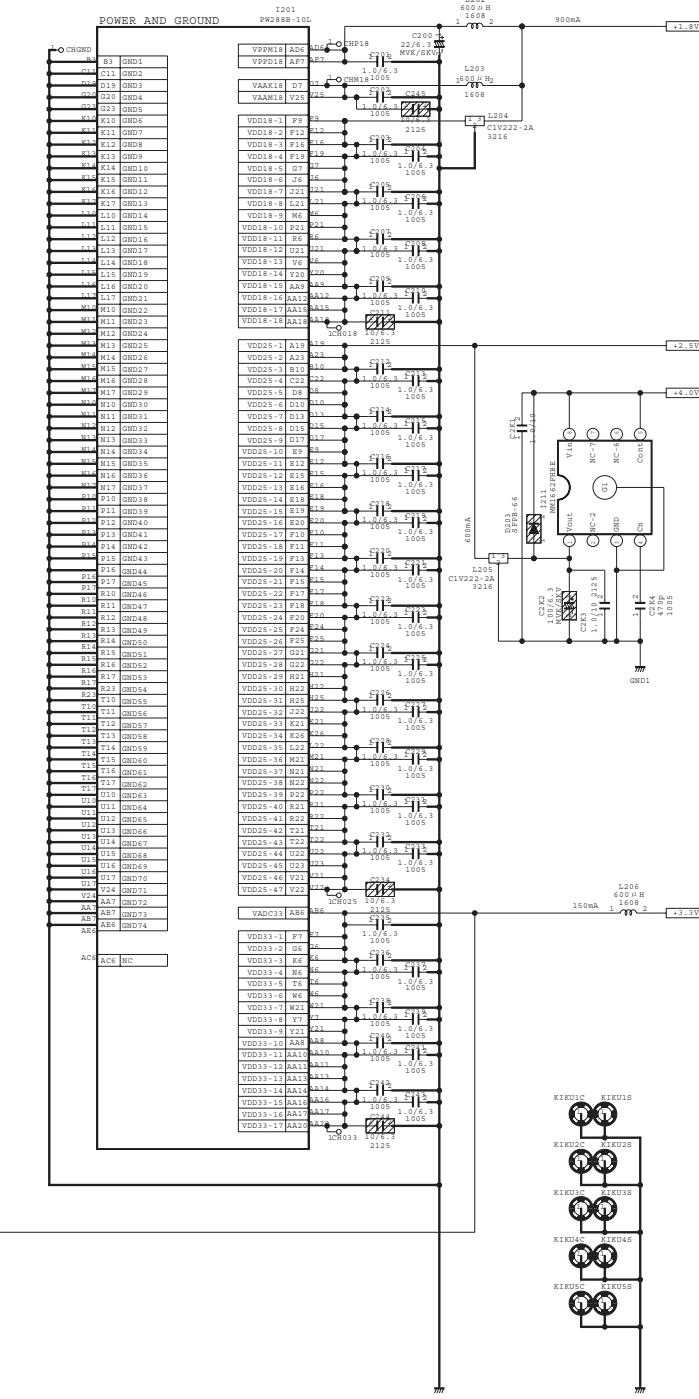
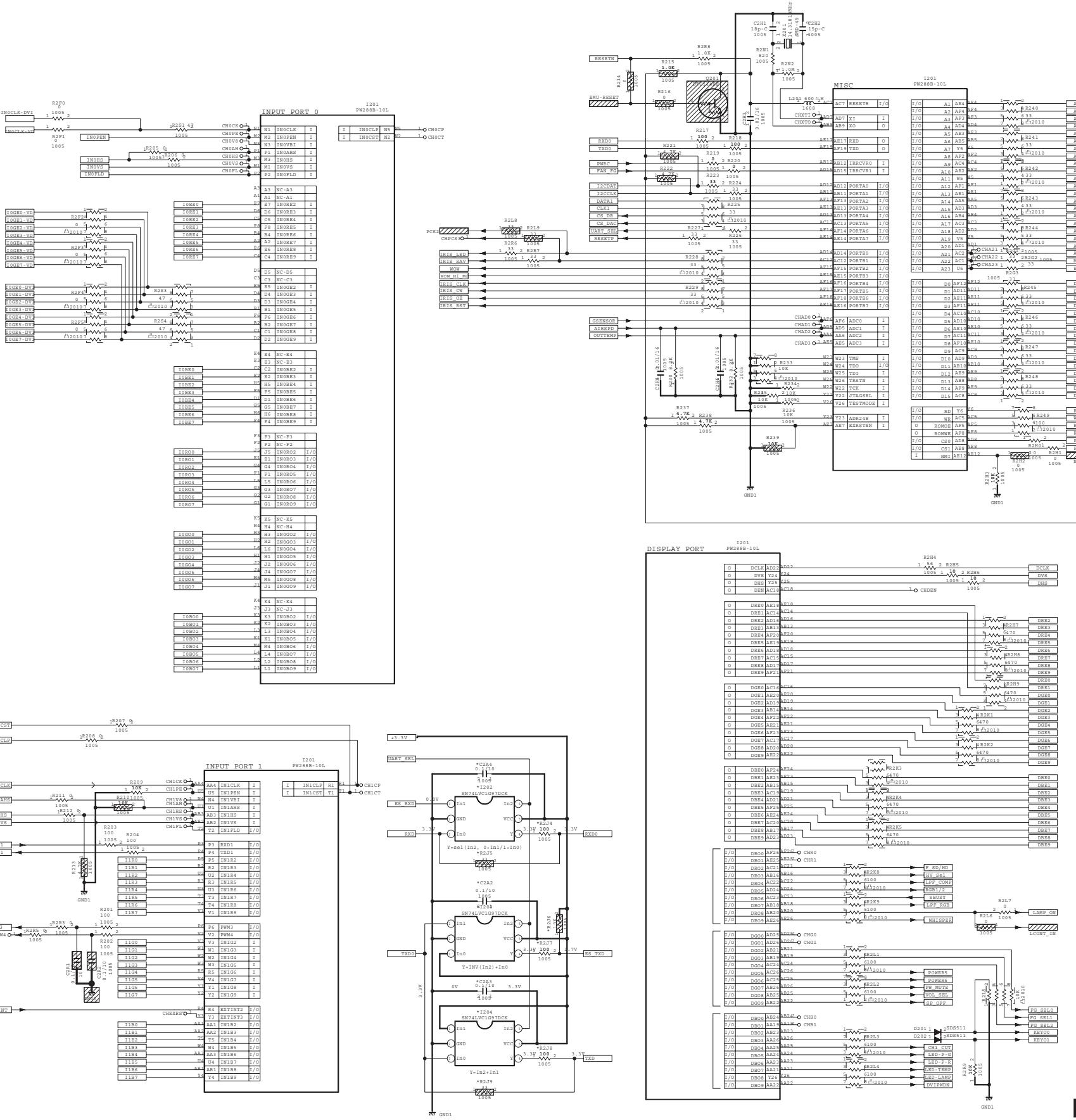
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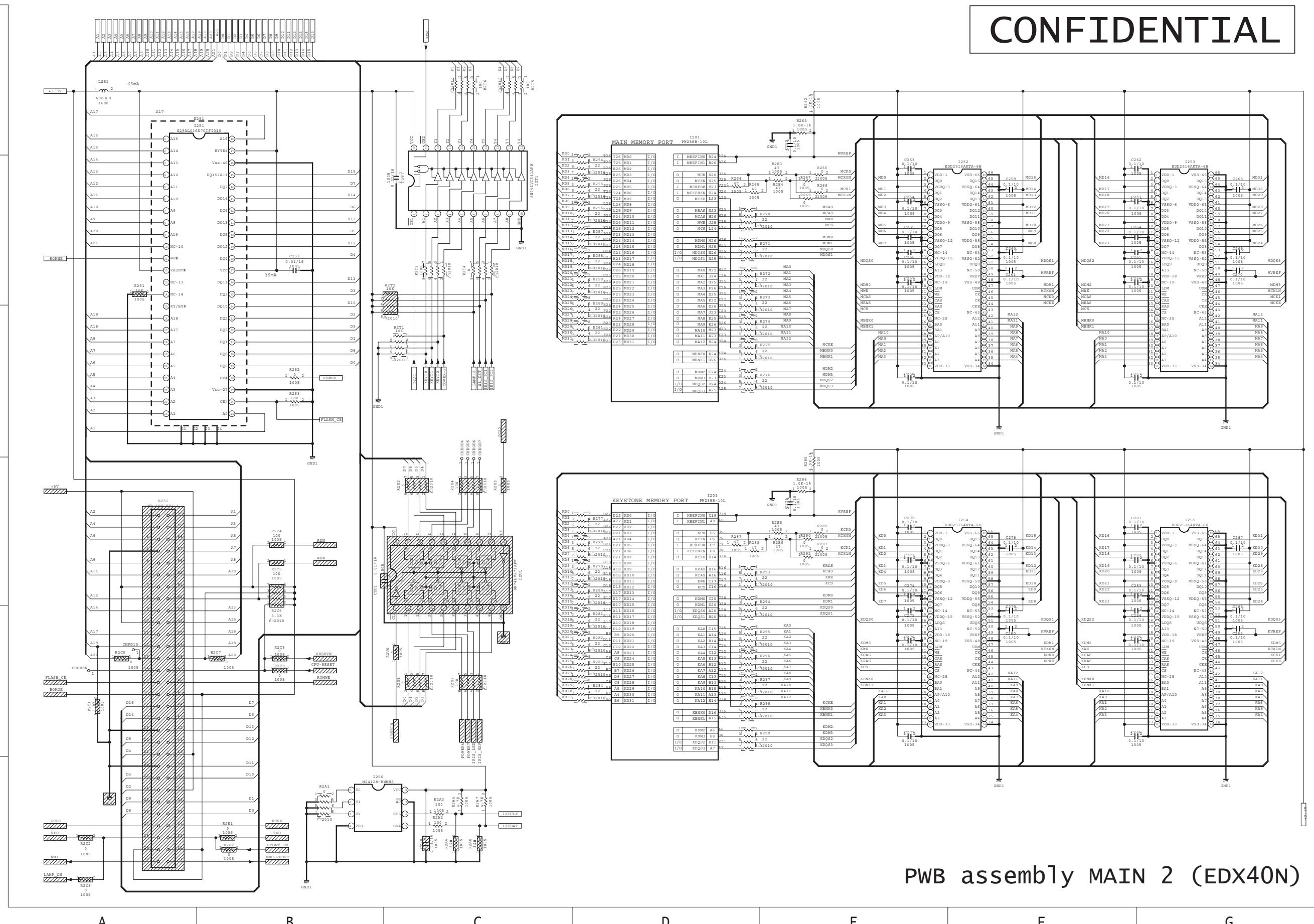
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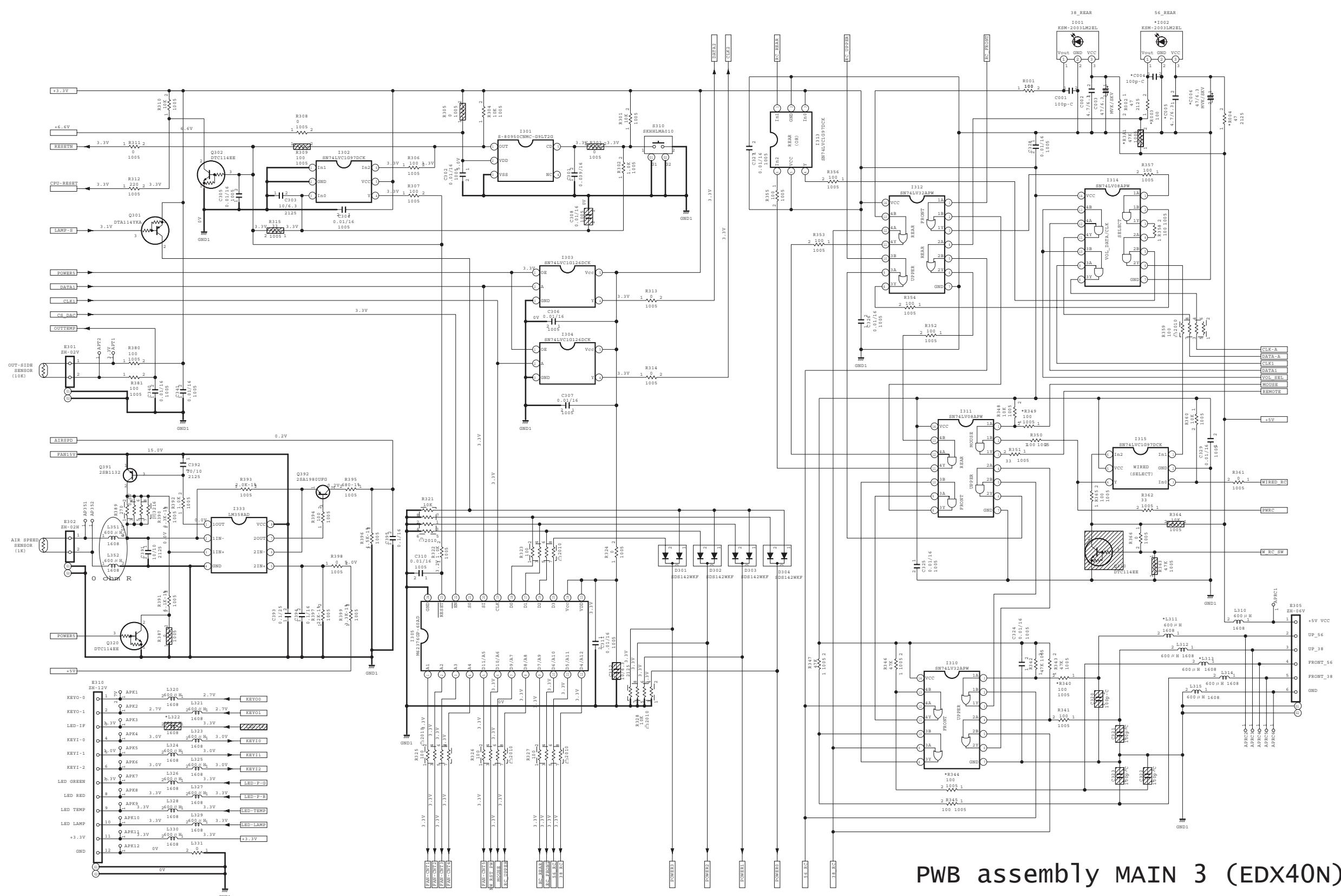
PWB assembly MAIN 1 (EDX40N)

A

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PWB assembly MAIN 3 (EDX40N)

A

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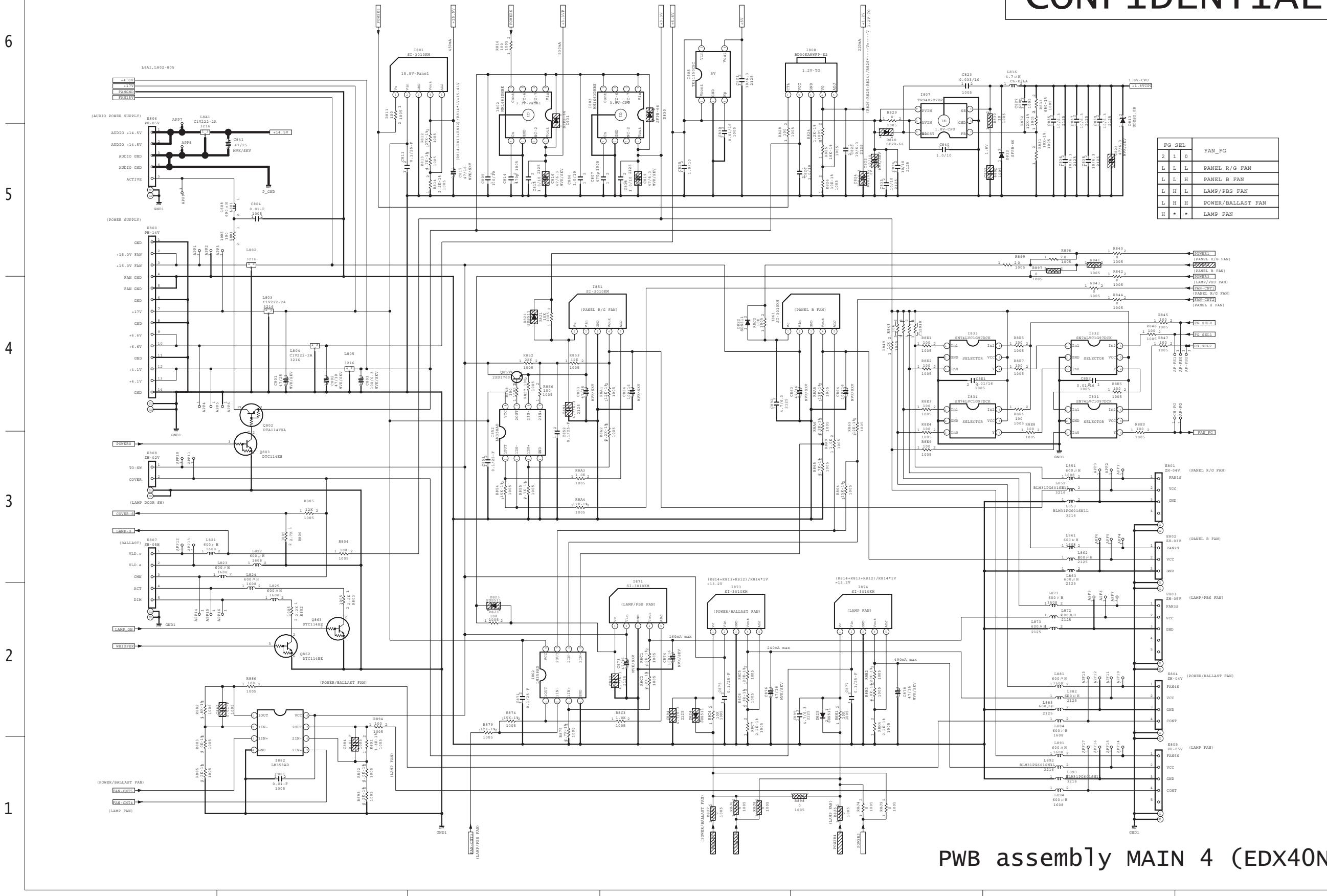
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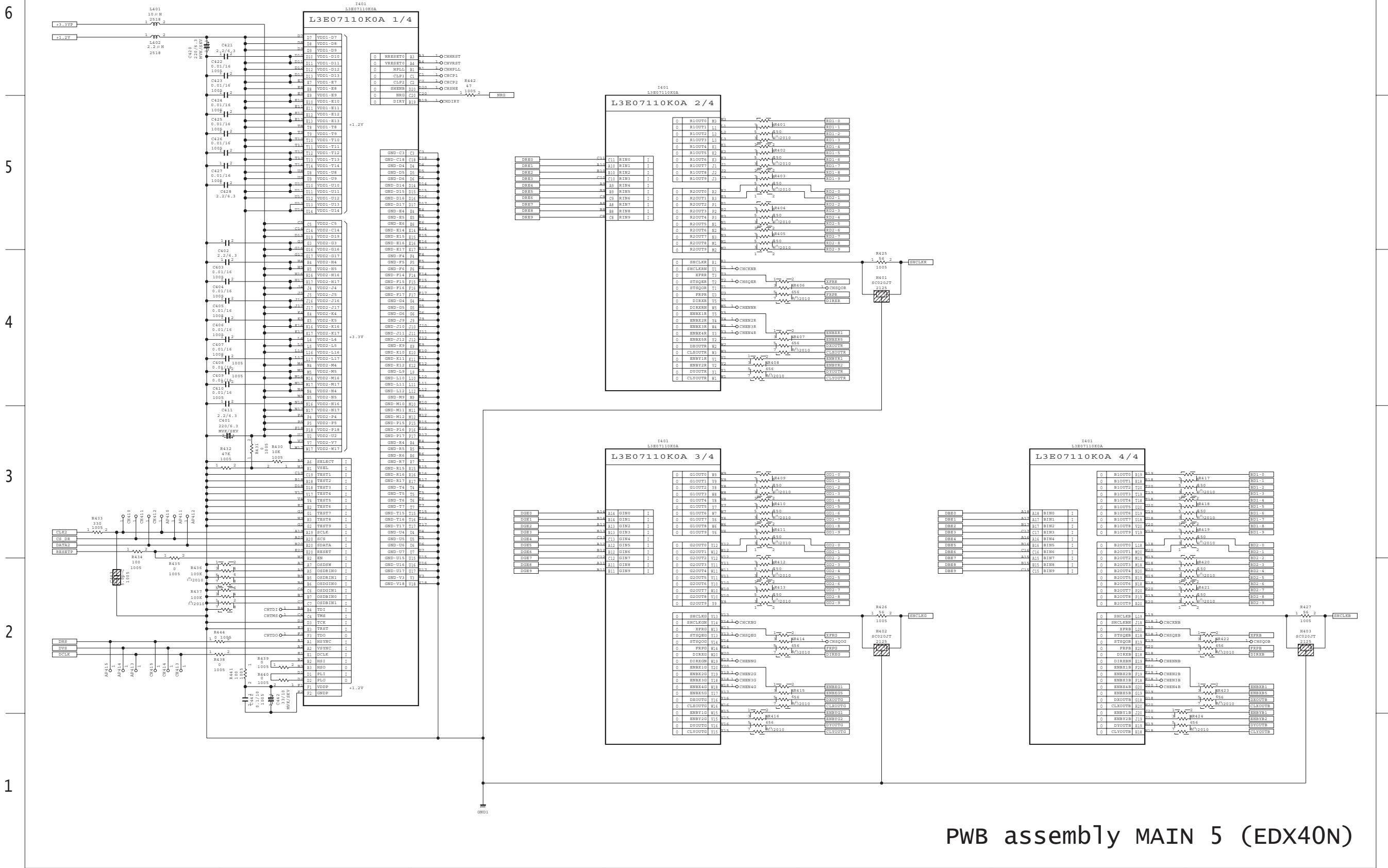
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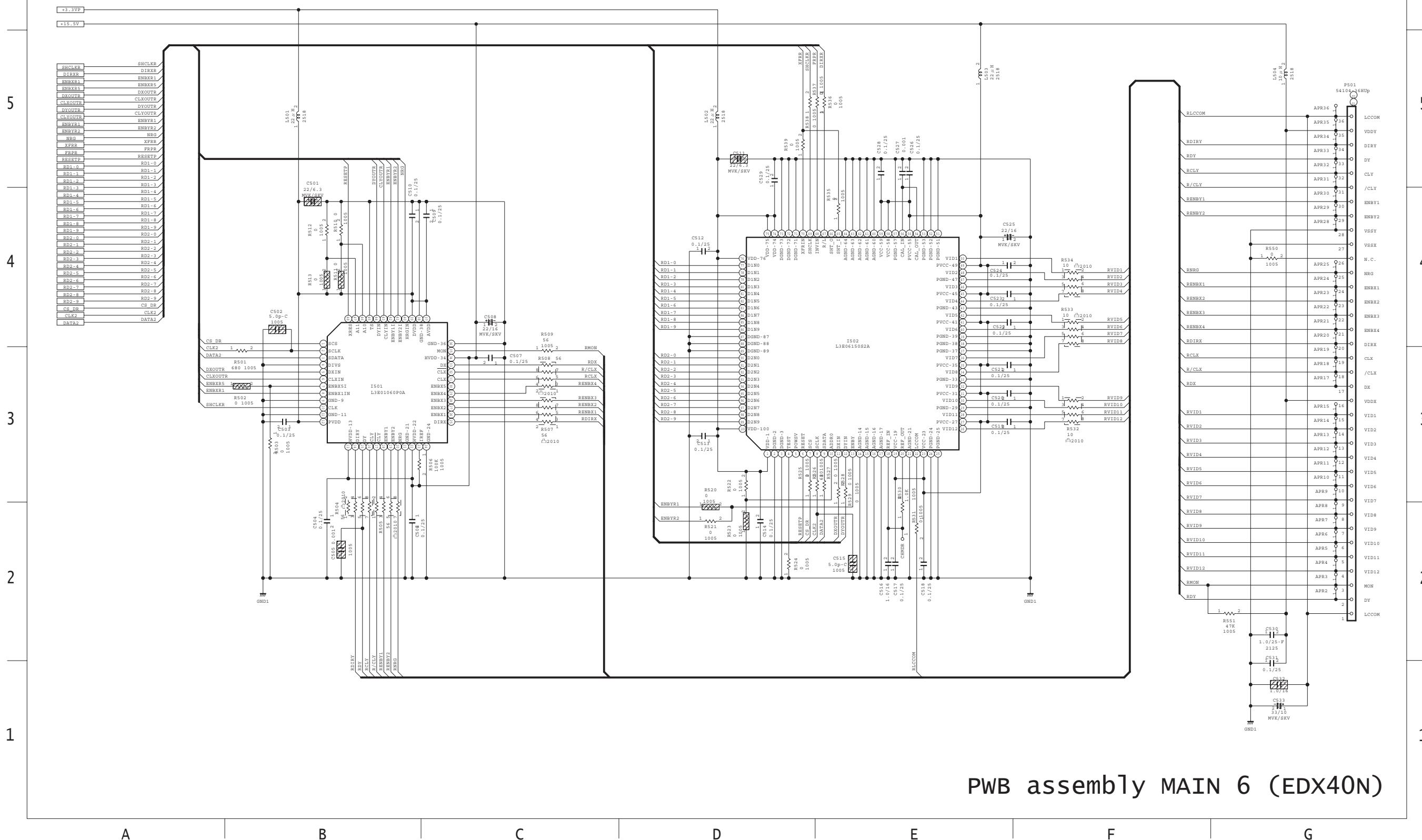
PWB assembly MAIN 4 (EDX40N)

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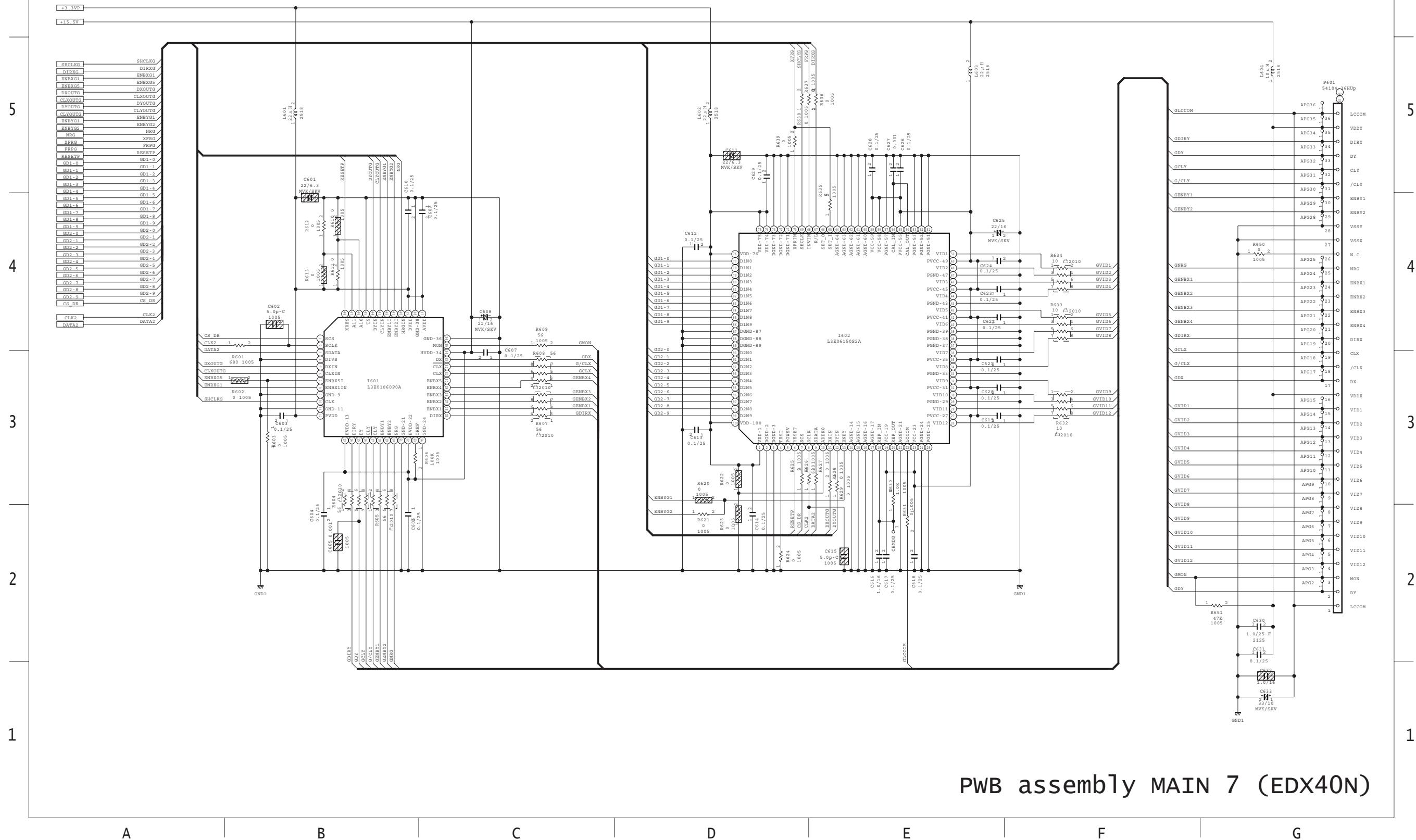
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EDX R Panel Part



**CONFIDENTIAL**

EDX G Panel Part



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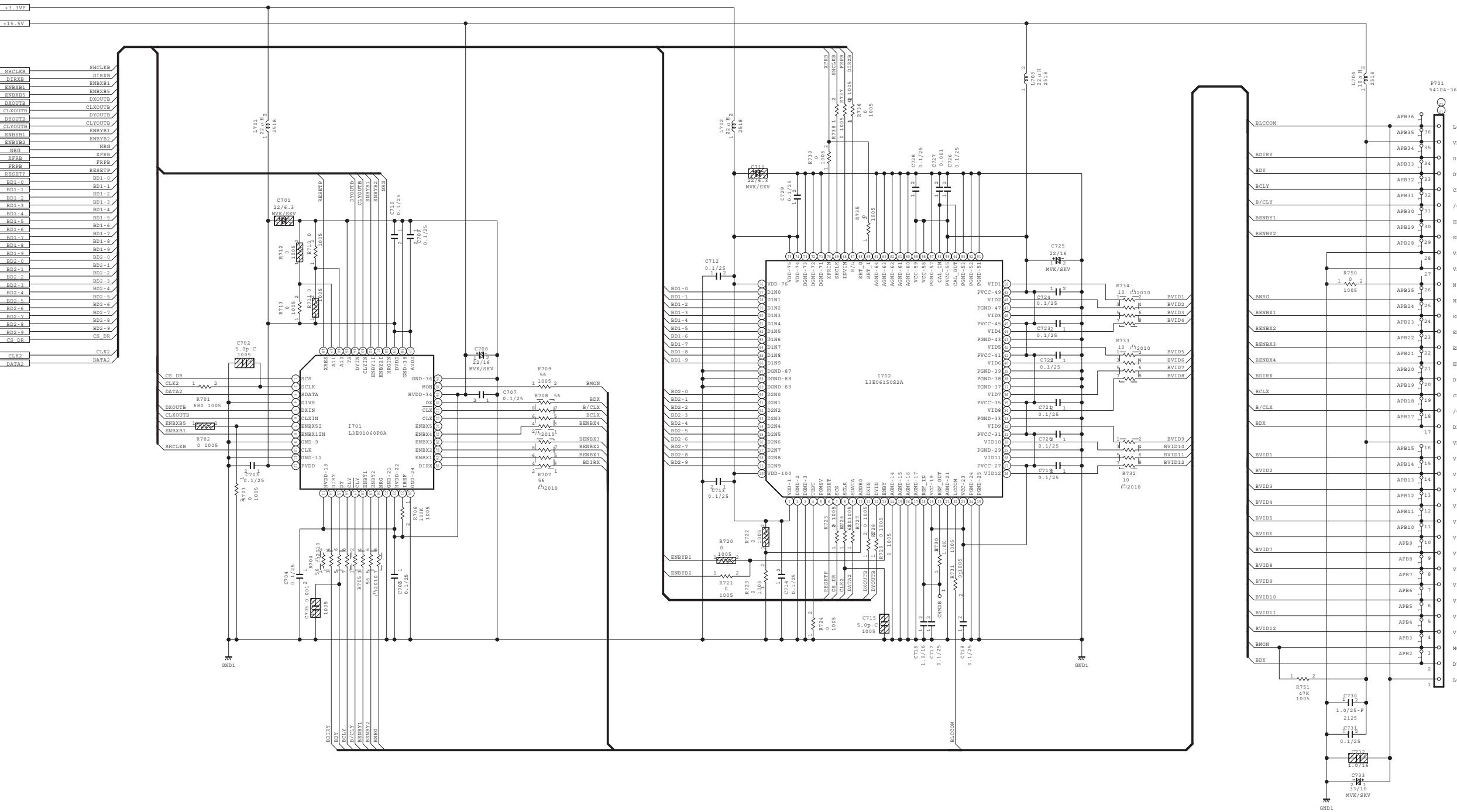
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EDX B Panel Part



PWB assembly MAIN 8 (EDX40N)

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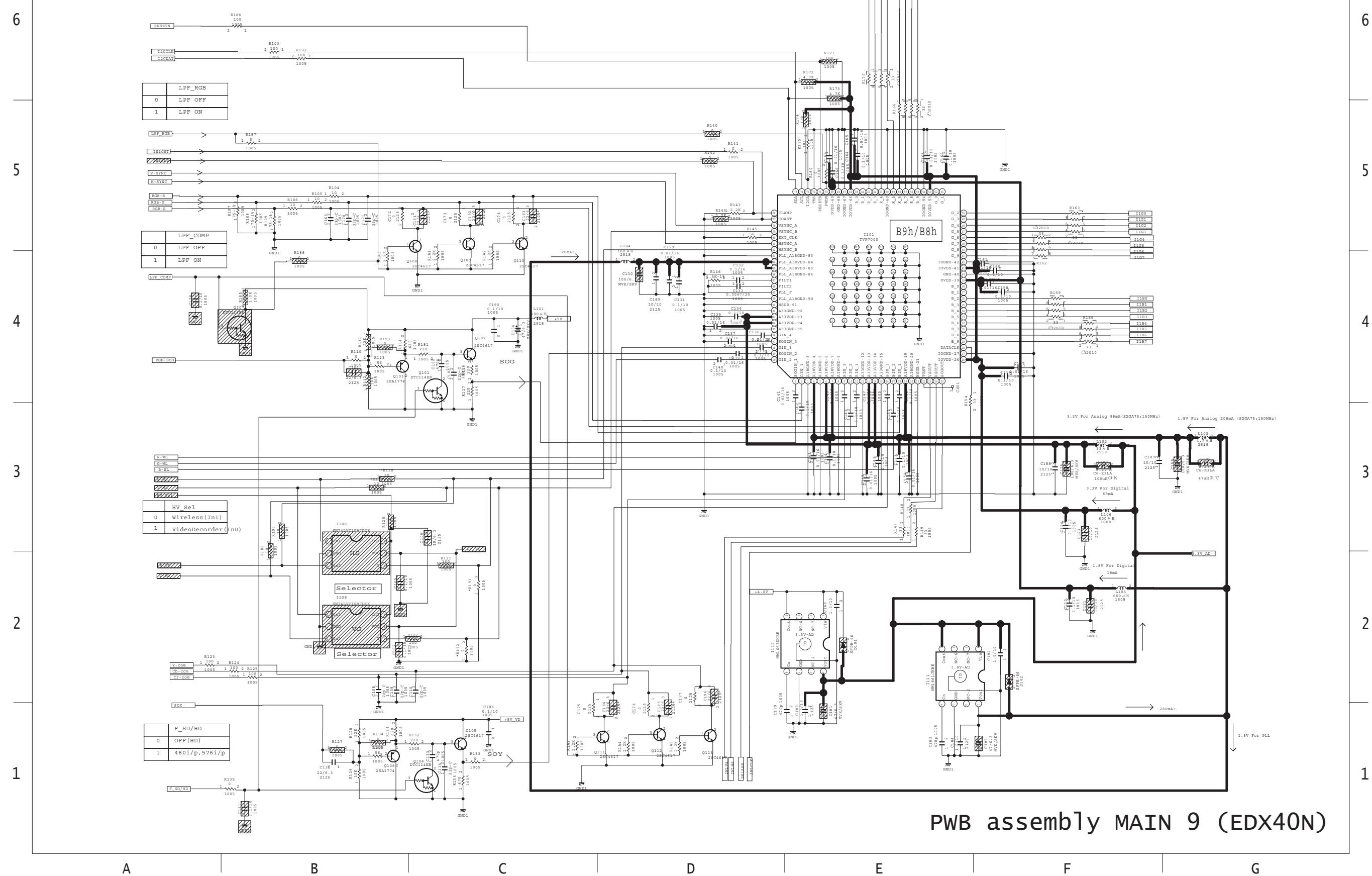
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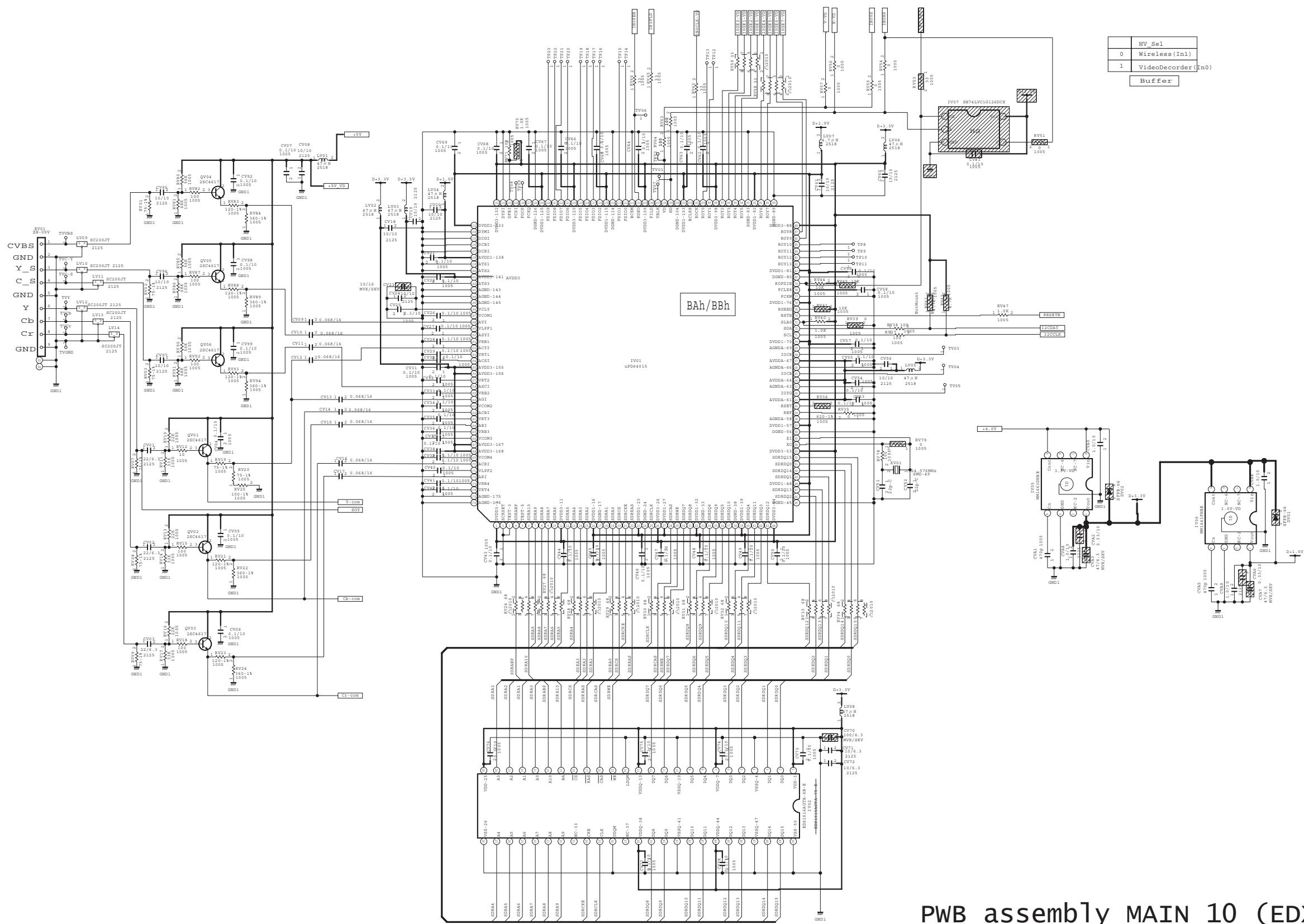
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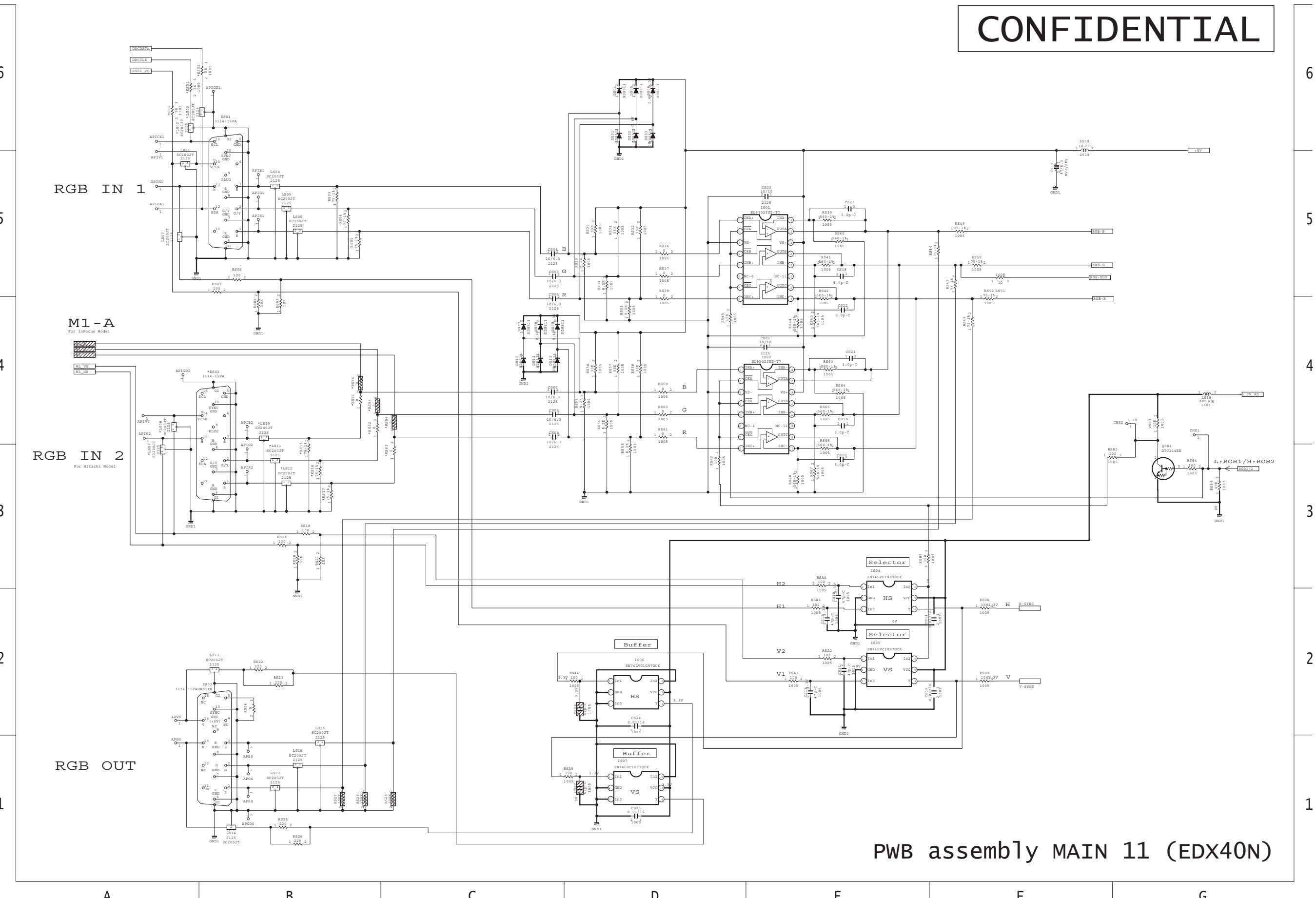
PWB assembly MAIN 10 (EDX40N)

A

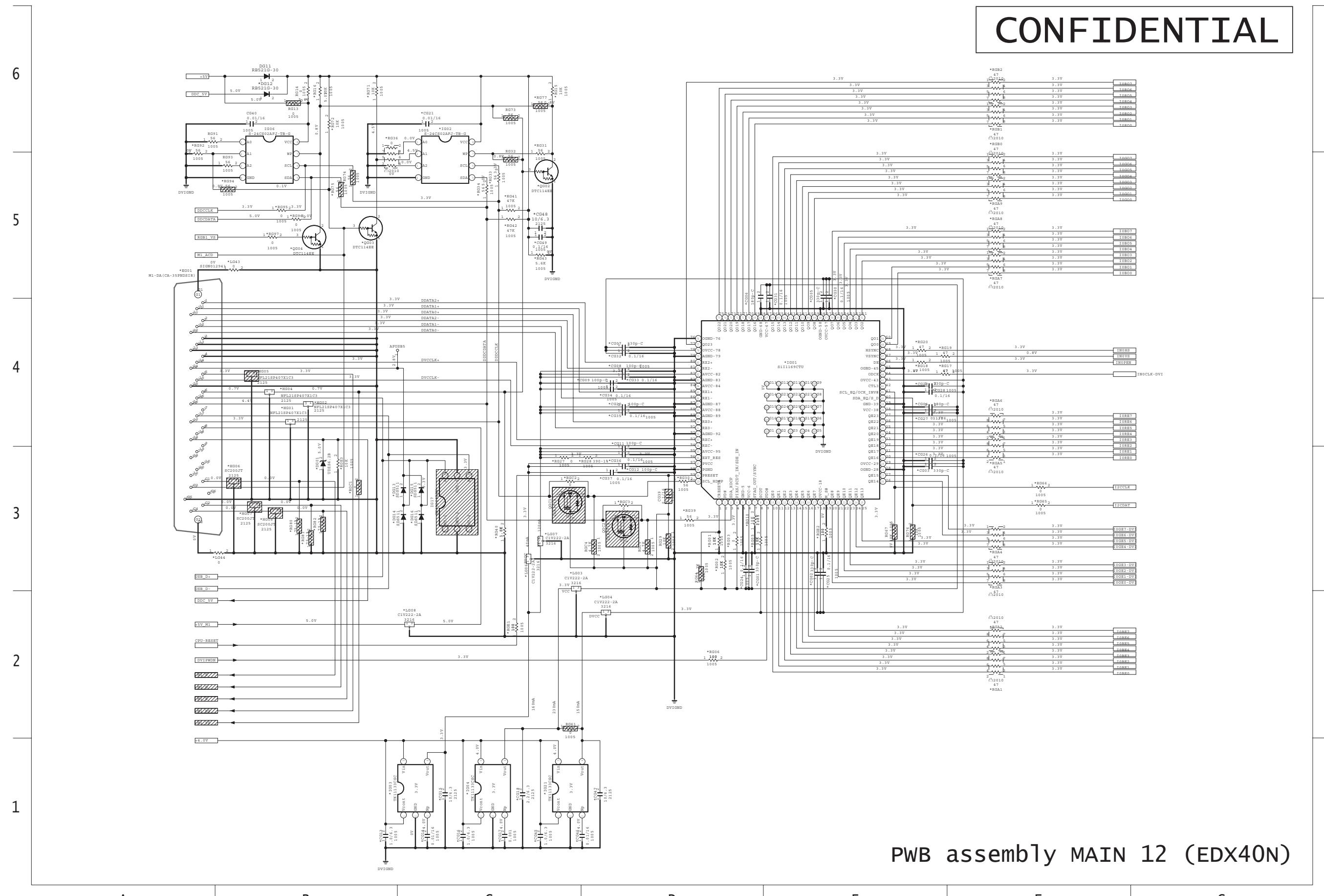
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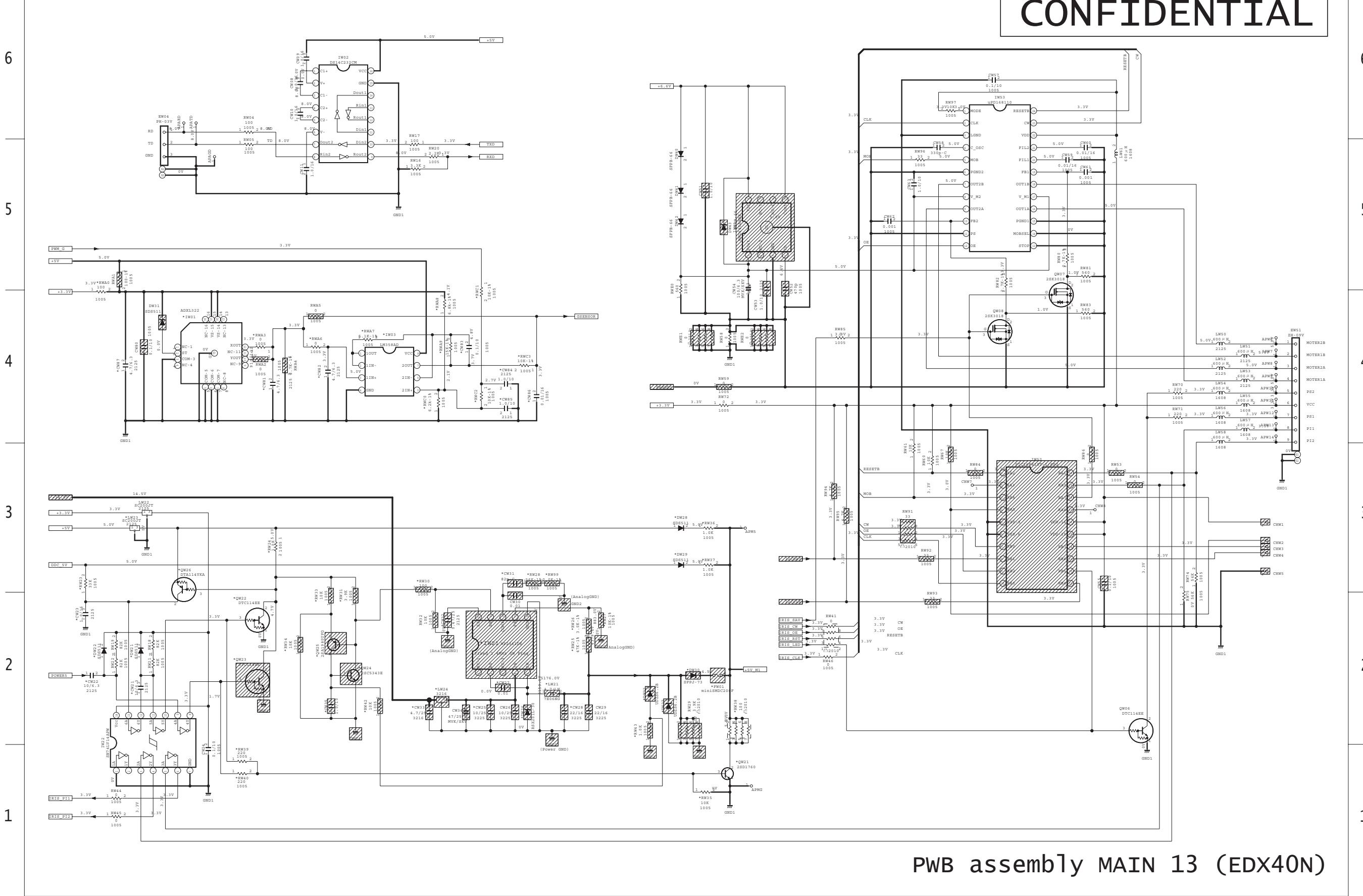
**CONFIDENTIAL**



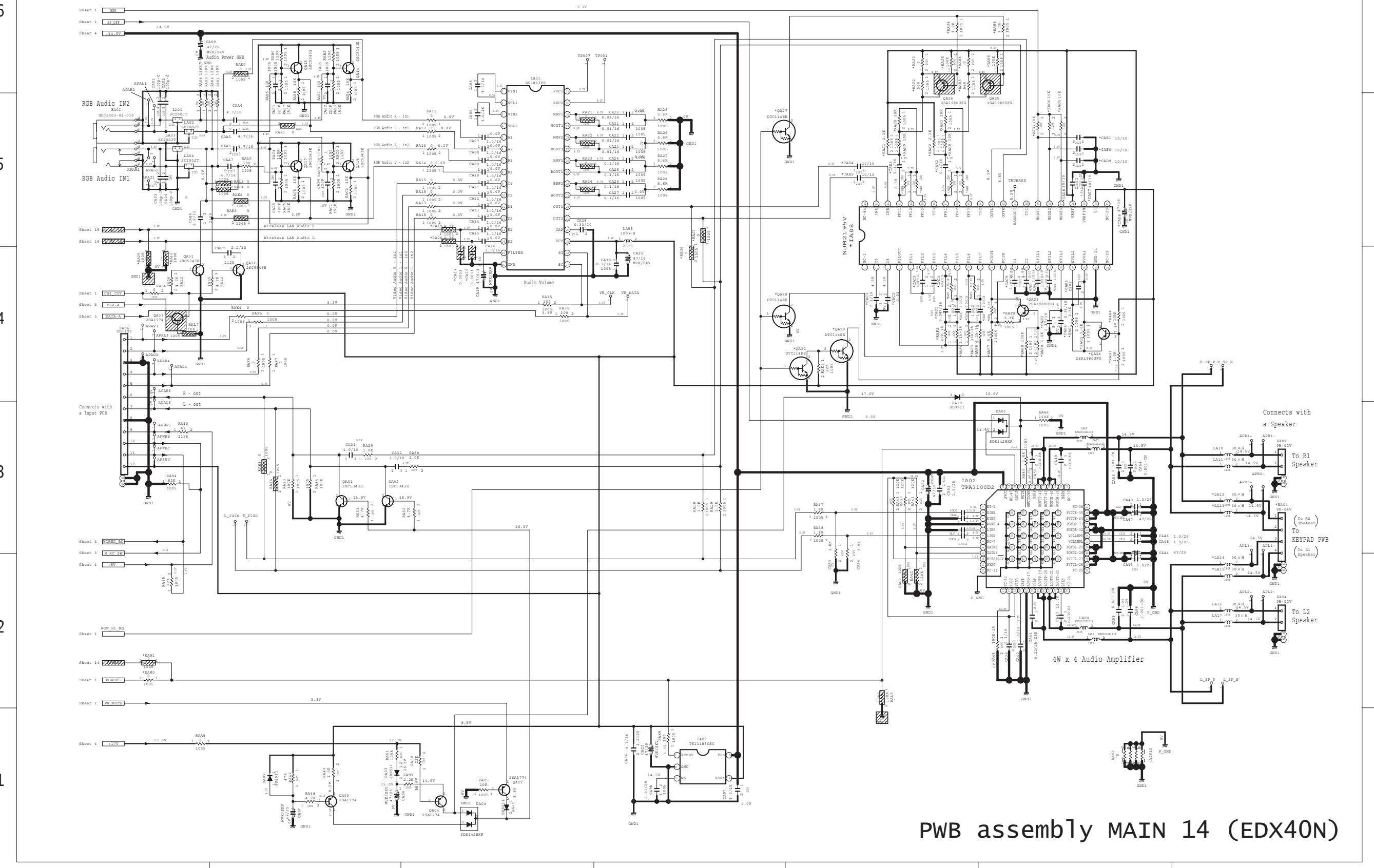
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**CONFIDENTIAL**

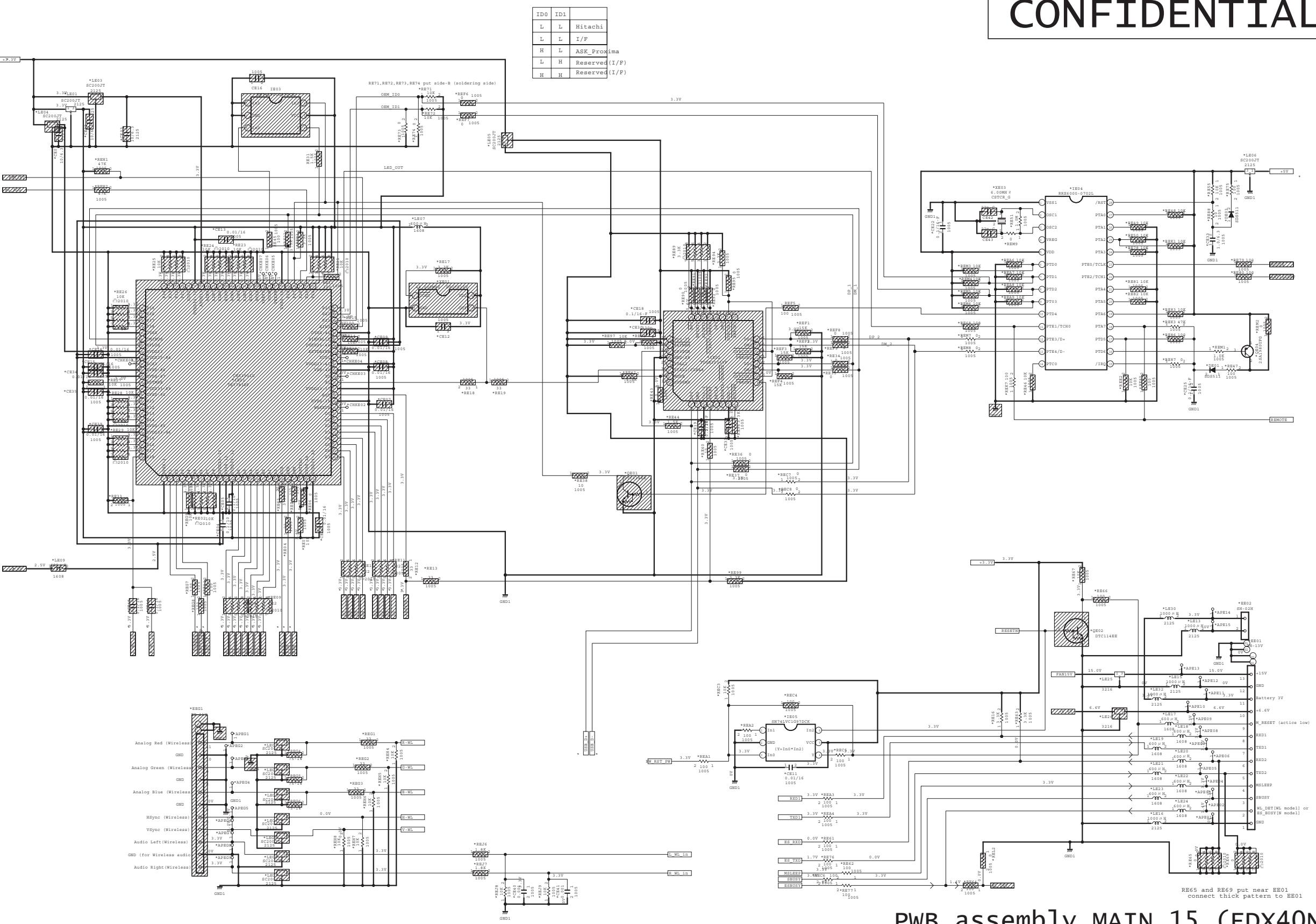


**CONFIDENTIAL**



PWB assembly MAIN 14 (EDX40N)

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PWB assembly MAIN 15 (EDX40N)

RE65 and RE69 put near EE01  
connect thick pattern to EE01

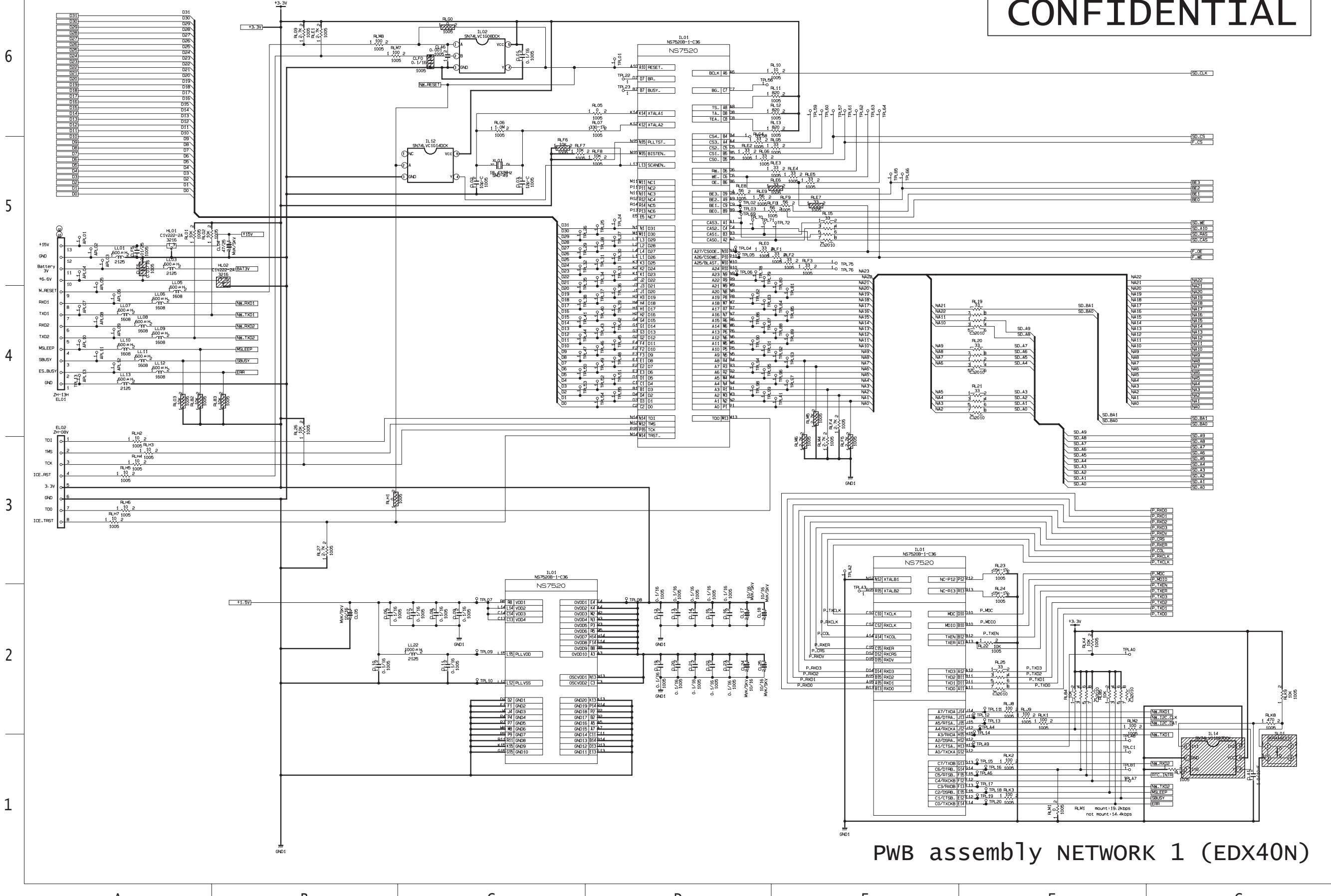
A

B

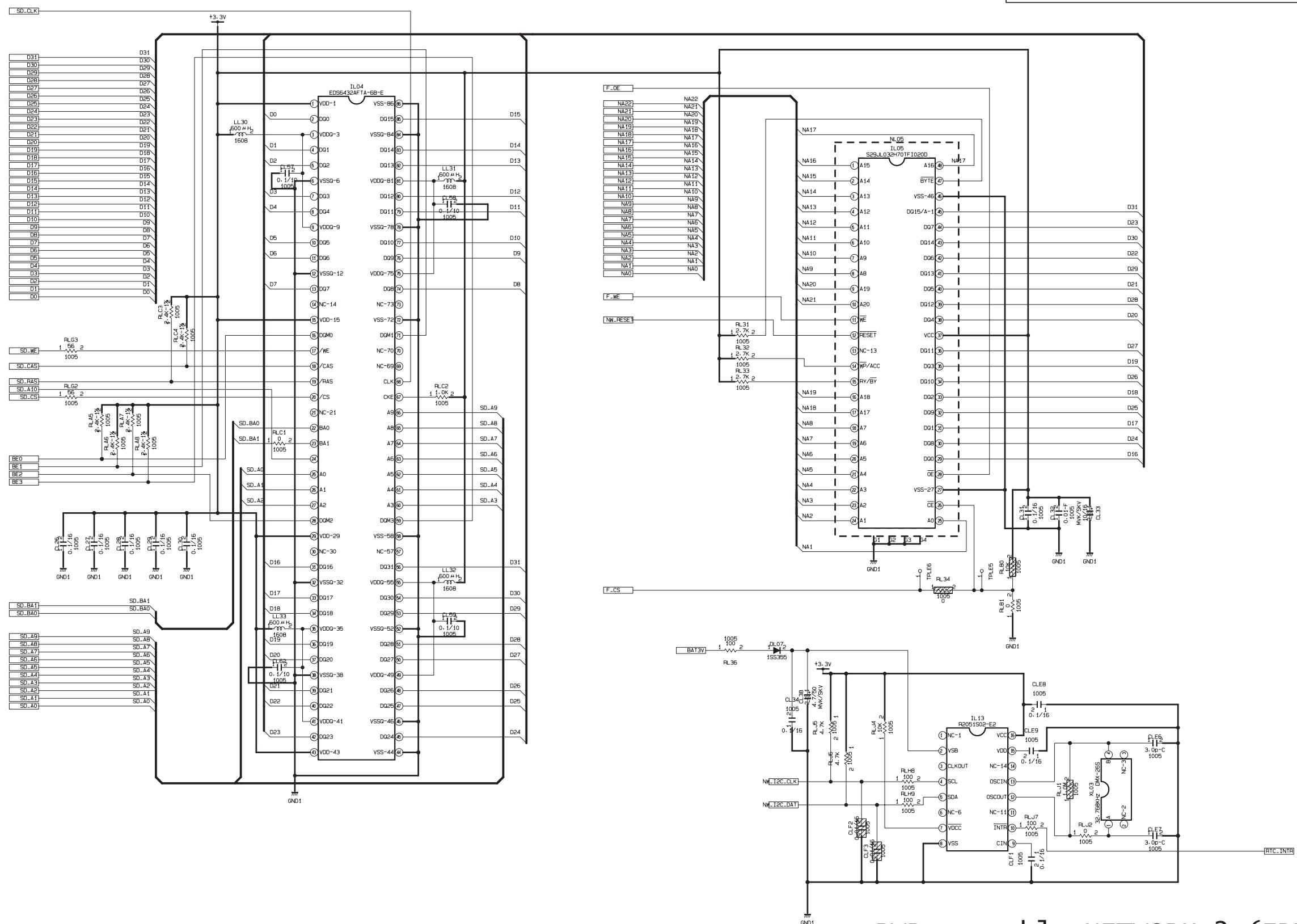
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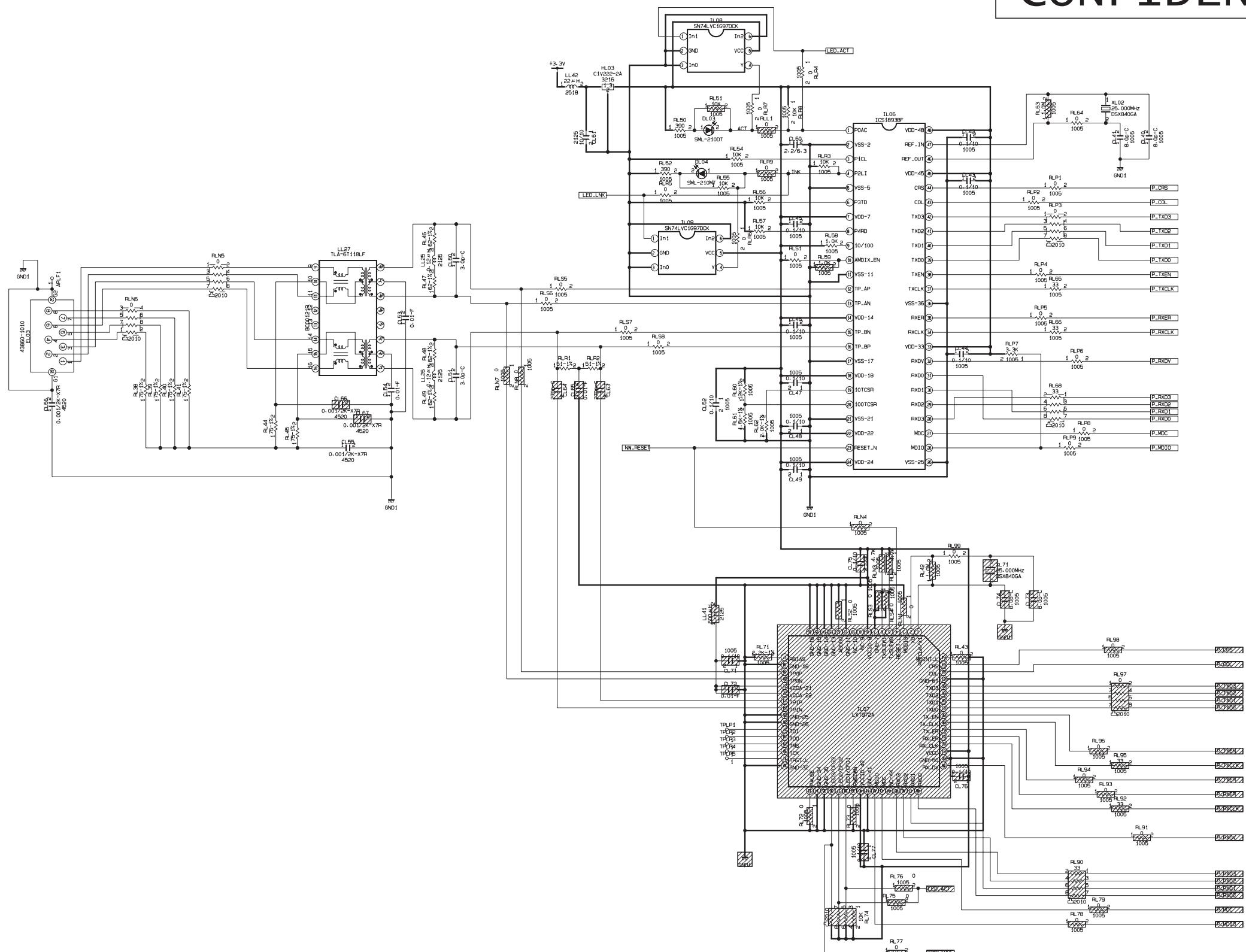


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PWB assembly NETWORK 2 (EDX40N)

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PWB assembly NETWORK 3 (EDX40N)

A

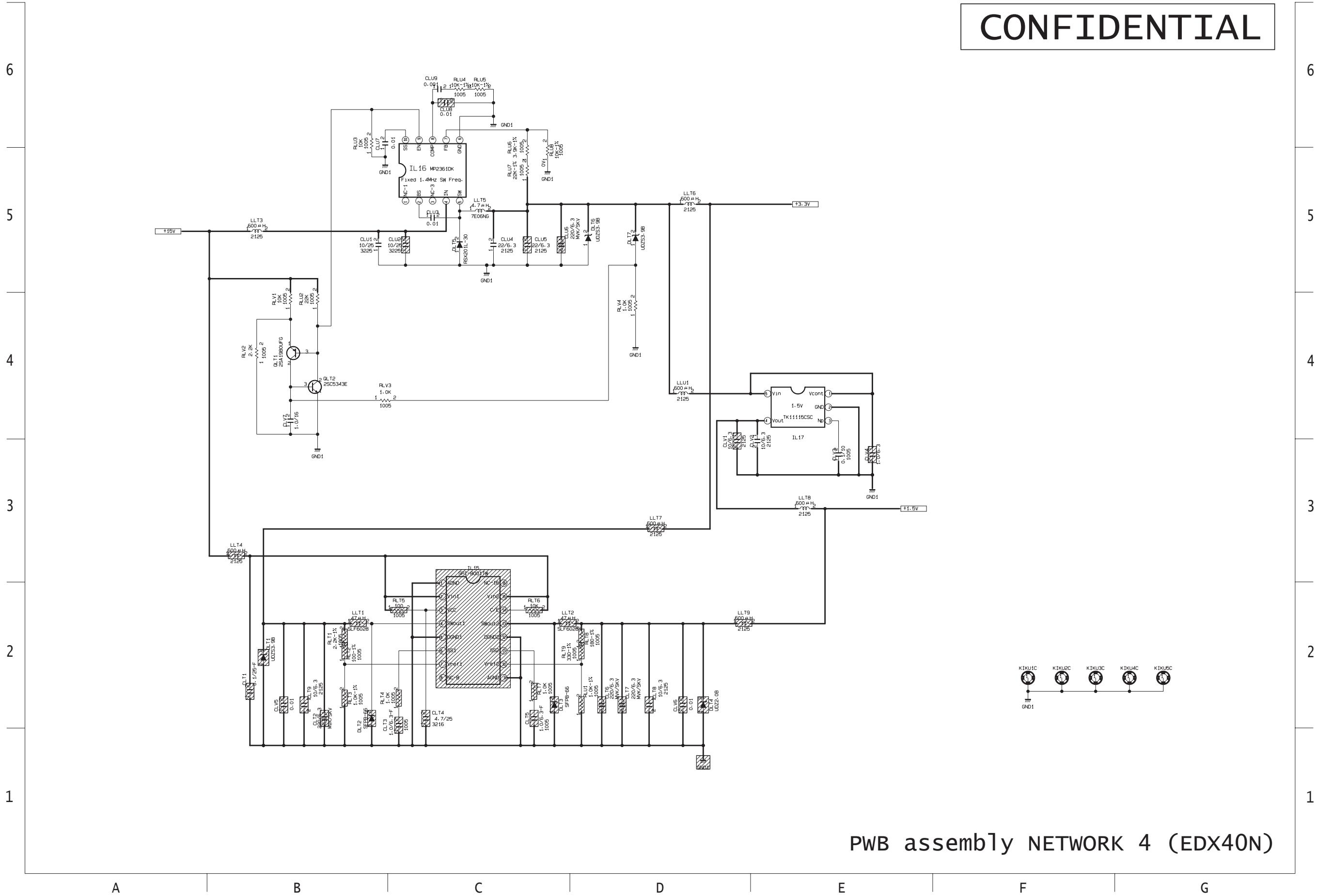
B

6

F

G

**CONFIDENTIAL**



## ***\*Reader's Response\****

Dear Readers:

**Thank you in advance for your feedback on our Service Manual, which allows continuous improvement of our products. We would appreciate your completion of the Assessment Matrix below, for return to ViewSonic Corporation.**

### ***Assessment***

A. What do you think about the content of this Service Manual?

<i>Unit</i>	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Bad</i>
<b>1. Precautions and Safety Notices</b>				
<b>2. Specification</b>				
<b>3. Name of Each Part</b>				
<b>4. Adjustment</b>				
<b>5. Troubleshooting</b>				
<b>6. Service Points</b>				
<b>7. Wiring Diagram</b>				
<b>8. Disassembly Diagram</b>				
<b>9. Recommended Spare Parts List</b>				
<b>10. RS-232C Commands</b>				
<b>11. Block Diagram</b>				
<b>12. Connector Connection Diagram</b>				
<b>13. Basic Circuit Diagram</b>				

B. Are you satisfied with this Service Manual?

<i>Item</i>	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Bad</i>
1. Service Manual Content				
2. Service Manual Layout				
3. The form and listing				

C. Do you have any other opinions or suggestions regarding this service manual?

### ***Reader's basic data:***

Name:		Title:	
Company:			
Add.:			
Tel:		Fax:	
E-mail:			

**After completing this form, please return it to ViewSonic Quality Assurance in the USA at facsimile 1-909-839-7943. You may also e-mail any suggestions to the Director, Quality Systems & Processes (marc.maupin@viewsonic.com)**