

Matt McDowall

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Employment Experience

Information Systems Support Specialist

Calvin T. Ryan Library, University of Nebraska – Kearney (UNK)

May 2018–Present
Kearney, NE

- * Member of the LSP team on University-wide RFP for the acquisition & implementation of a single ILS/OPAC/discovery system across all campuses.
- * Conduct routine import of records from vendors, authority-control processors, etc.
- * Maintain current patron database, including routine imports and purges.
- * Consult on technology-related projects, such as the design & creation of a One-Button Studio.
- * Collaborate with Library IT staff from other UN-system campuses.
- * Provide departments with holdings, database, and usage statistics in specific subject areas, for use in Academic Program Reviews.
- * Chair of LSP Training Working Group for UN Consortium of Libraries (UNCL).
- * Serve on Steering Committee for Data Analysis & Services Interest Group (DASIG), a community of practice with library faculty & staff from multiple higher-education institutions.
- * Created demonstration videos to train staff on specific functions.
- * Extracted, modified, validated, and transferred full library dataset—including bib/item/holdings records, patron records, serial records and financial data—for LSP migration from Sierra to Alma.

Technology Services Assistant

Campus Resource Centers, Central Community College

October 2013–May 2018
Grand Island, NE

- * Supported resource center directors and staff in using technology.
- * Automated the process of pre-notifying and notifying patrons of overdue items.
- * Implemented an item-hold system, including automated notifications for staff and users.
- * Worked with registrar to automate student library-account creation, updating all student accounts daily. Instituted a process to purge outdated accounts on a routine schedule.
- * Created documentation for library staff, and administrators.
- * Provided specific training for Consortium libraries, regarding ILS functions.
- * Generated routine scheduled and on-the-fly reports via SirsiDynix WorkFlows.
- * Cataloged materials using SirsiDynix BlueCloud, WorkFlows, and OCLC Connexion.
- * Managed interlibrary loans—lending, requesting, receiving, returning—via OCLC WorldShare.

Instructional Technology Coordinator

College of Natural & Social Sciences, Univ. of Nebr. – Kearney

May 2004–October 2013
Kearney, NE

- * Oversaw all faculty, staff & lab computers for the College (200+ machines, both PC & Macintosh). Administered hardware, software, networking equipment. Implemented upgrades & installed any new hardware or software.
- * Introduced the practice of using imaging software (Symantec Ghost, Clonezilla, & Microsoft ImageX/DISM) for consistency & efficiency in setting up new computers.
- * Consulted with faculty, staff & administrators on purchasing/upgrading/repair questions as well as setting computer security/usage/maintenance policies.
- * Hired, supervised, & worked with a small technical staff.

Publications & Presentations

Hate Speech on Campus: Reframing the Discourse

ALA's *Journal of Intellectual Freedom & Privacy*, Spring 2019 (vol. 4, iss. 1)

Cross-Examining the Witness: Journal Mobility in Packages

Co-presentation with David Arredondo, ILA/NLA Joint Conference, October 2019

Data Analysis and Services Interest Group (DASIG)

Poster co-presentation with David Arredondo (UNK) & Pat Lienemann (Minnesota State Univ. – Mankato),
Electronic Resources & Libraries (ER&L) Conference, March 2020

Education

MLIS

Currently enrolled. Expected completion Spring 2021.

iSchool, University of Missouri
Columbia, MO

MA (American Studies)

Fall 2001–Spring 2003

Washington State University
Pullman, WA

BA (English)

Fall 1994–Spring 1998

Creighton University
Omaha, NE

Trainings

Using MarcEdit

Library Juice Academy

October, 2018

Statistics for Librarians

Library Juice Academy

July–August, 2019

Using the CrossRef API for R

ER&L pre-conference

March, 2020

Alma Admin Certification

Ex Libris Academy

October, 2020

Primo VE Admin Certification

Ex Libris Academy

October, 2020

Technical Skills

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|---|-------------------|
| * SirsiDynix Symphony, WorkFlows, BlueCloud | * OCLC Connexion |
| * Innovative Interfaces Inc. Sierra ILS | * QuestionPoint |
| * Ex Libris Alma/Primo VE Certified Administrator | * LibChat |
| * EBSCO Discovery Service administration | * Perl, Python, R |
| * MarcEdit | * Tableau |