# Data Science Methodology

From System Design to Deployment

Alexander Guschin Mikhail Rozhkov

### **OUTLINE**



- 1. Problem Framing
- 2. Data and Feature Engineering
- 3. Modeling Techniques
- 4. Model Validation and Evaluation

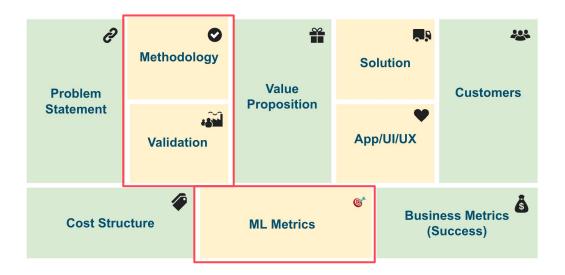
## 4.x - Data Science Methodology

#### **Purpose**

Frame the ML problem

### **Guiding questions:**

 How do we frame this as a machine learning problem? What ML metric should we optimize?



### **MODULE DETAILS**

### Goals

- Understand how to approach ML problems systematically
- Learn to make informed decisions about data and modeling techniques
- Develop skills to evaluate ML models effectively

### **Learning Outcomes**

- Frame ML problems effectively
- Perform data and feature engineering
- Select appropriate modeling techniques
- Design robust evaluation frameworks

### **HANDS-ON ACTIVITIES**

### **Exercise**

- Create a clear understanding of ML task to solve to adhere to **Solution Design** created earlier
- Goal: Understand requirements for ML Pipeline

### **Output**

- Drafting the next part of a design document: **DS Methodology**
  - a. Problem Framing and Approach
  - b. Data and Feature Engineering
  - c. Modeling Techniques and Algorithms
  - d. Model Validation and Evaluation

# **Problem Framing and Approach**

**ML Product Design** 

> Guide: 4.1 - Problem Framing and Approach

### 4.1 - Problem Framing and Approach

How do we frame this as a machine learning problem?

### **Purpose**

 To ensure the ML approach aligns with the business problem and leverages appropriate techniques.

### **Guiding questions:**

- How do we frame this as a machine learning problem?
- What ML metric we should optimize?
- Why is this approach the most suitable?
- What is the simplest solution? Can we solve the problem without ML?
- What is a feasible baseline solution?

## Case: NewPizza - long waiting time

How do we frame this as a machine learning problem?

Let's recall business metrics we fixed for this task



### Possible approaches:

- Regression?
- Classification?
- Unsupervised learning?

Given a business metrics to optimize, you can frame ML problem in different forms

## Case: NewPizza - long waiting time

How do we frame this as a machine learning problem?

Let's recall business metrics we fixed for this task



### Let's talk about baselines:

- Regression
- Classification

You can have no-ML baselines of various complexity

## Case: shop queue detection

How do we frame this as a machine learning problem?



### Possible approaches

- Object detection?
- Applying multi-modal LLM?
- Other ideas?

Your overall solution may consist from several ML problems/models



## Case: shop queue detection

How do we frame this as a machine learning problem?



### Let's talk about baselines:

- Object detection
- Applying multi-modal LLM

Sometimes no-ML baseline for a chosen solution isn't possible. How can we get a baseline then?

### **Exercise: Problem Framing and Approach**



How does the solution look for our customers?

### **Group task:**

- Brainstorm and complete the ML Product Design sections:
  - 4.1 Problem Framing and Approach
- 5 min

### **Key points:**

- ML problem type (e.g., classification, regression)
- Potential alternative approaches
- Baseline solution (without ML)





## 4.1 - Problem Framing and Approach

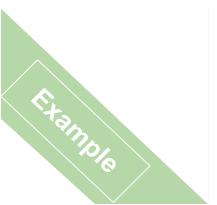
How do we frame this as a machine learning problem?

#### **Overview:**

• The business problem of inaccurate trip duration predictions is framed as a regression problem. The approach involves using historical trip data to train a model that predicts trip duration

### **Key points:**

- Problem Type: Regression.
- Approach: Supervised learning with historical data.
- Baseline Solution: Current provider's predictions.



### ML Product Design: EasyRide Taxi

#### Problem Statement



- High MAPE > 30%.
- External provider's prediction service (we can't improve).
- Competitive market with accurate pricing as a differentiator.
- Critical to EasyRide's strategy of superior customer service.

#### Methodology



- Problem Type: Regression.
- Approach: Supervised learning.
- Metric: MAPE.
- Baseline: Current predictions.

#### Validation



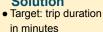
- Validation Methodology: Shadow deployment, A/B testing.
- Pilot Scope: 1 week
- Success Criteria: Lower MAPE, higher booking rates.

### Value Proposition



- Minimize revenue loss
- Improve customer retention
- Improve driver retention

#### Solution



- Format: a float number
- Components: Taxi App, Data Ingestion, ML Solution, Backend

#### App/UI/UX



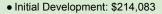
- UI: ETA, trip duration and cost/earnings.
- •UX: Requesting a ride, viewing the predicted cost, booking the ride.

#### **Customers**



- Taxi app customers
- Taxi drivers

#### **Cost Structure**



• Annual Operations: \$386,000

Annual Benefit: \$15,147,500

• ROI: First Year: 2,424% / Subsequent Years: 3,825%

#### **Performance / ML Metrics**

- Prediction accuracy (MAPE) < 15%
- Prediction latency < 100ms</li>
- Business Metrics: Booking rate, Revenue Increase
- Timeline: Daily metric evaluation.

#### **Business Metrics (Success)**



- Daily Revenue Increase by \$24,000
- Pricing Loss Reduction by \$17,000
- Booking Rate Improvement by 6%
- Evaluate metrics daily, with quarterly reviews

# Data and Feature Engineering

**ML Product Design** 

> Guide: 4.2 - Data and Feature Engineering

## Case: shop queue detection

What data do we need?



- Where can we find a dataset?
- How can we collect one?
- How can we label one?

Collecting and labeling can be expensive, but will deliver you high-quality data

- What is the size of the dataset you may need here?
- How to ensure you collected enough data?

### 4.2 - Data and Feature Engineering

What data do we need?

### **Purpose**

 To ensure the ML system has access to high-quality, relevant data.

### **Guiding questions:**

- What data will you use to train your model?
- What input data is needed during serving?
- How will we ensure data quality?
- How will you clean and prepare the data (e.g., excluding outliers) - consider important edge cases

### **Exercise: Data and Feature Engineering**



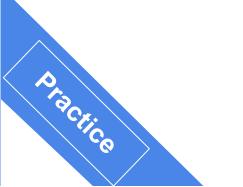
What data do we need?

### **Group task:**

- Brainstorm and complete the ML Product Design sections:
  - 4.1 Problem Framing and Approach
- 5 min

### **Key points:**

- Data sources and collection methods
- Data preprocessing and feature engineering
- Data quality assurance processes
- Data Labeling





## 4.2 - Data and Feature Engineering

What data do we need?



#### Overview:

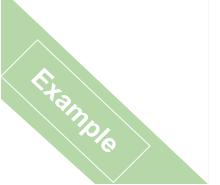
- Data is sourced from the NY Taxi dataset, including features such as pickup and dropoff locations, trip distance, time of day, and day of the week.
- Data File format: Parquet

### **Key points:**

 Data Sources: NY Taxi dataset (<u>TLC Trip</u> <u>Record Data</u>)

#### Data fields:

- id a unique identifier for each trip
- pickup\_datetime date and time when the meter was engaged
- **dropoff\_datetime** date and time when the meter was disengaged
- passenger\_count the number of passengers in the vehicle (driver entered value)
- pickup\_longitude the longitude where the meter was engaged
- pickup\_latitude the latitude where the meter was engaged
- dropoff\_longitude the longitude where the meter was disengaged
- **dropoff\_latitude** the latitude where the meter was disengaged
- **trip\_duration** duration of the trip in seconds



## **Modeling Techniques and**

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> Guide: 4.3 - Modeling Techniques and Algorithms

### 4.3 - Modeling Techniques and Algorithms

What it the best modelling approach?

### **Purpose**

 To provide a clear understanding of the technical approach and its rationale

### **Guiding questions:**

- Which ML algorithms are most suitable for our problem?
- How will we optimize model performance?
- What are the trade-offs between different modeling approaches?
- What feature engineering techniques you need to consider for selected ML model?

## Case: NewPizza - long waiting time

What it the best modelling approach?

- Selected algorithms and rationale
  - Time-series models (frameworks?)
  - GBDT predicting the delta (frameworks?)
- Hyperparameter tuning strategy
  - Manual try this first
  - Optuna you still need to understand what hyperparameters matter



## Case: shop queue detection

What it the best modelling approach?

- Selected algorithms and rationale
  - YOLO
  - Multi-modal LLM
- Model architecture details
  - 0 ?
- Hyperparameter tuning strategy
  - 0 ?



### **Exercise: 4.3 - Modeling Techniques**

### What it the best modelling approach?

### **Group task:**

- Brainstorm and complete the ML Product Design sections:
  - 4.3 Modeling Techniques and Algorithms
- 5 min

### **Key points:**

- Selected algorithms and rationale
- Model architecture details (for DL)





## 4.3 - Modeling Techniques

What it the best modelling approach?

#### Overview:

- After evaluating various regression algorithms, Gradient Boosting Decision Trees (GBDT), specifically XGBoost, is chosen as the primary model for its balance of accuracy and computational efficiency in predicting trip durations.
- XGBoost is chosen for its:
  - Superior handling of non-linear relationships in geo-temporal data
  - Robustness to outliers common in urban traffic patterns
  - Ability to capture complex feature interactions
    - Scalability to large datasets typical in taxi operations
    - Balance between prediction accuracy and inference speed



### **Key points:**

 Selected algorithm: XGBoost Alternatives considered: Linear Regression, Random Forest



### **Model Validation and Evaluation**

### Framework

**ML Product Design** 

> Guide: 4.4 - Model Validation and Evaluation Framework

### 4.4 - Model Validation and Evaluation

How to ensure generalization and robustness?

### **Purpose**

 To ensure the model's performance can be reliably measured and meets business requirements

### **Guiding questions:**

- Which metrics do you need to calculate?
- How will we split our data to validate the model effectively?
- How will we ensure the evaluation process is unbiased and thorough?

## Case: shop queue detection

How to ensure generalization and robustness?

What if we have just 100 samples?

- Cross-validation and data split:
  - K-fold
  - Holdout
  - or something else?



### Case: NewPizza - long waiting time

How to ensure generalization and robustness?

- ML Metrics: Performance metrics specific to the validation and test phases. Evaluation metrics should be relevant to business metrics.
  - Classification:
    - Precision at Recall.
    - Other ideas?
  - Regression:
    - RMSE. Then what?



### **Exercise: Model Validation and Evaluation**



How to ensure generalization and robustness?

### **Group task:**

- Brainstorm and complete the ML Product Design sections:
  - How to ensure generalization and robustness?
- 5 min

### **Key points:**

- **Techniques**: Cross-validation (e.g., k-fold cross-validation), holdout validation, stratified sampling.
- Data Splits: Training set, validation set, and test set.
- Metrics: Performance metrics specific to the validation and test phases. Evaluation metrics should be relevant to business metrics.





### 4.4 - Model Validation and Evaluation



How to ensure generalization and robustness?

#### Overview:

- The model's performance is rigorously validated using a combination of time-based cross-validation and geospatial holdout validation, with evaluation metrics directly tied to business impact.
- Time-based Cross-validation:
  - Weekly data chunks
  - Rolling window approach
- Geospatial Holdout (suitable if we want to introduce new city/neighbourhood):
  - o Reserve specific NYC neighborhoods
  - Test model generalization

### **Key points:**

- MAPE: Target <15% (Current: 30%)</li>
- RMSLE: Penalize underestimation
- Latency: <500ms response time</li>
- Time-based split for cross-val

# Assignment

Start with ML System Design!

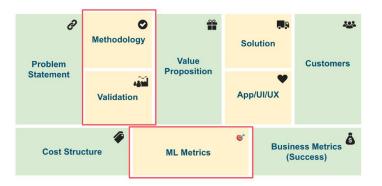
## **Prerequisites**

- Draft of the ML Product Design: Business Understanding
- Draft of the ML Product Design: Solution

## **Practice: Methodology**

If ... else ... LLM ...

- Frame DS methodology for your project
- Follow the guide to describe each section
- Summarise Methodology blocks on the canvas
- Update Cost Structure & Solution (if needed)



### **Materials & Links**

- Course Materials: <u>Google Drive</u>
- Practice EasyRide Taxi Day 3 PUBLIC
- Guide ML System Design Canvas