

MICHAEL LUNEY

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PROFESSIONAL SUMMARY

A graduate of UNC-Asheville excited to learn and grow professionally. Having a degree in computer science and a passion for technology, social entrepreneurship, and physical fitness creating a unique and positive perspective on today's world. A former student mentor helping others pursue their passion and develop new ideas. Seeking opportunities in computer science and management while in pursuit of an MBA at Lenoir-Rhyne University.

EDUCATION AND TRAINING

2019 to Current	Masters: Business Administration Graduation: Spring 2021 Lenoir-Rhyne University — Asheville, North Carolina, USA
2014 to 2018	Bachelor of Science: Computer Science Graduation: Fall 2018 UNC-Asheville — Asheville, North Carolina, USA

SKILLS AND LANGUAGES

Java (4+ Years)	Public Speaking
JavaScript (2+ Years)	Problem Solving
ServiceNow (User/Admin)	Leadership
HTML/CSS (2+ Years)	Creative Thinking
SQL (Oracle Developer Software)	Communication

EMPLOYMENT EXPERIENCE

06/2018 to 01/2019	IT Service Management Intern Mission Health — Asheville, North Carolina <ul style="list-style-type: none">Coordinating communications for changes to be sent to 10,000+ employees.Helping with the ServiceNow system changeover documentation and training.Author of 400+ Knowledge Base and How To articles.Communicating between departments to acquire and consolidate information for the new system.
08/2016 to 12/2018	Student Mentor UNCA Social Entrepreneurship — Asheville, North Carolina <ul style="list-style-type: none">Analyzing student businesses by listening to new ideas and brainstorming new ventures, while connecting the students to new research and resources that will benefit their businesses.Preparing students to pitch in front of investors by writing pitches and teaching confident presentation skills.Website: Ideastoaction.unca.edu

Certifications

07/27/2018	ITIL V3 Certified - Foundations
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