

## Linux System Administration Scenario-Based Question& Answer

### Scenario 1: High CPU Usage

Question: You receive an alert that a production server is experiencing consistently high CPU usage (e.g., 90-95%). What steps would you take to diagnose and resolve this issue?

Answer:

- \* Initial Assessment: I'd immediately log into the server via SSH and use `top` or `htop` to identify the processes consuming the most CPU.
- \* Process Identification: If a specific process is hogging the CPU, I'd analyze its details:
  - \* `ps aux --sort=-%cpu | head -n 5`: To see the top 5 CPU-consuming processes with full details.
  - \* `ls -l /proc/<PID>/fd/*`: To see files opened by the process, which might indicate what it's doing.
  - \* Check application logs related to the process for errors or unusual activity.
- \* Root Cause Analysis:
  - \* Application Issue: Is it a runaway script, an inefficient query, or an application bug? I'd consult with the development team if it's an application.
  - \* Resource Contention: Is the application simply under heavy load? I'd check active connections, request rates, etc.
  - \* Malicious Activity: While less common, I'd consider if there's any unauthorized process or attack.
- \* Mitigation & Resolution:
  - \* Temporary: If critical, I might kill or renice (lower priority with `renice +10 <PID>`) the problematic process.
  - \* Permanent:
    - \* Application Optimization: Work with developers to optimize code, queries, or increase application resources.
    - \* Scaling: If due to legitimate load, propose scaling up (more CPU/RAM) or scaling out (adding more servers).
    - \* Debugging: Use tools like `strace` for system calls or `perf` for performance analysis if deep debugging is required.
    - \* Configuration Tuning: Adjust system or application configurations (e.g., web server concurrency).
    - \* Monitoring: Implement continuous monitoring to track CPU usage and prevent recurrence.

### Scenario 2: Disk Space Running Out

Question: A critical log partition on a Linux server is at 95% capacity. How would you

quickly free up space and then implement a long-term solution?

Answer:

- \* Immediate Action (Freeing Space):

- \* `df -h`: Verify the exact partition and its usage.

- \* `du -sh /*`: Start from the root and recursively find large directories (e.g., `/var/log`).

- \* `find /var/log -type f -name "*.log" -mtime +7 -delete`: Delete old log files (e.g., older than 7 days).

- \* `truncate -s 0 /path/to/large/log_file`: Truncate specific large log files that are actively being written to (use with caution, as it will clear the file).

- \* Check for core dumps (`find / -name core -delete`).

- \* Clear package manager caches (`sudo apt clean` on Debian/Ubuntu, `sudo yum clean all` on RHEL/CentOS).