

## CoolTshirts analysis

Learn SQL from Scratch - Capstone Michelle Wagner March 31<sup>st</sup>, 2019

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## 1. Gettting to know CoolTshirts

#### 1.1 CoolTshirts current summary

- Running 8 separate campaigns: see column "Campaign Name" below.
  - Each campaign indicates a separate ad or email blast message format for example
- Leveraging 6 sources to run these campaigns: see column "Source Name" below.
  - Each source represents a different point of user interaction with a campaign. For example, a user could be the target of 2 different campaigns via an email source, but only interact with one of them.

Campaign Count	
8	
Source Count	
6	
Campaign Name	Source Name
getting-to-know-coal-tshirts	nytimes
weekly-newsletter	email
ten-crazy-cool-tshirts-facts	buzzfeed
retargetting-campaign	email
retargetting-ad	facebook
interview-with-coal-tshirts-founder	medium
paid-search	google
cool-tshirts-search	google

#### 1.2 Campaign and Source intersection

- At this time, Google and Email together account for half of CoolTshirts campaign placements
- Targeted campaigns are also leveraged via:
  - NyTimes
  - Medium
  - Facebook
  - o Buzzfeed

Campaign Name	Source Name
cool-tshirts-search	google
getting-to-know-cool-tshirts	nytimes
interview-with-cool-tshirts-founder	medium
paid-search	google
retargetting-ad	facebook
retargetting-campaign	email
ten-crazy-cool-tshirts-facts	buzzfeed
weekly-newsletter	email

```
SELECT COUNT(DISTINCT

utm_campaign) as 'Campaign

Count'

FROM page_visits;

SELECT COUNT(DISTINCT

utm_source) as 'Source Count'

FROM page_visits;

SELECT DISTINCT utm_campaign as 'Campaign Name', utm_source as 'Source Name'

from page_visits;
```

#### 1.3 Page Names

• CoolTshirts has four distinct pages on their website:

Page Name	
1 - landing_page	
2 - shopping_cart	
3 - checkout	
4 - purchase	

```
SELECT DISTINCT page_name as
'Page Name'
from page_visits;
```

## 2. The User Journey

#### 2.1 First and Last Touch Attribution Queries

• First and last touches determined via queries below; on the next slide, results are combined for easier display and to allow additional comparisons

#### First touch query: WITH first touch AS ( SELECT user id, MIN(timestamp) as first\_touch\_at FROM page visits GROUP BY user id), ft attrib AS ( SELECT ft.user id, ft.first touch at, pv.utm source, pv.utm campaign FROM first touch ft JOIN page visits pv ON ft.user id = pv.user id AND ft.first touch at = pv.timestamp SELECT ft attrib.utm source, ft attrib.utm\_campaign, COUNT(\*) FROM ft attrib **GROUP BY 2** ORDER BY 3 DESC:

```
Last touch query:
WITH last touch AS (
SELECT user id.
  MAX(timestamp) as last touch at
 FROM page visits
 GROUP BY user id).
It attr AS (
SELECT It.user id.
     It.last touch at,
     pv.utm source,
     pv.utm campaign,
     pv.page name
 FROM last touch It
 JOIN page visits pv
  ON It.user id = pv.user id
  AND It.last touch at = pv.timestamp
SELECT It attr.utm source,
   It attr.utm_campaign,
   COUNT(*)
FROM It attr
GROUP BY 1, 2
ORDER BY 3 DESC:
```

#### 2.1 First and Last Touch Attribution

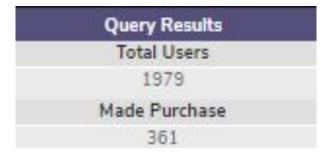
• First and last touches can be attributed as outlined in table below

•

SOURCE	CAMPAIGN	FIRST TOUCHES	LAST TOUCHES
Buzzfeed	ten-crazy-cool-tshirts-facts	576	190
Email	weekly-newsletter	0	447
Email	retargetting-campaign	0	245
Facebook	retargetting-ad	0	443
Google	cool-tshirts-search	169	60
Google	paid-search	0	178
Medium	interview-with-cool-tshirts-foun der	622	184
NYTimes	getting-to-know-cool-tshirts	612	232

#### 2.2 Purchasing

 361 out of a total 1979 users made a purchase based on the available dataset



```
SELECT COUNT(DISTINCT user_id) as
'Total Users'
FROM page_visits;
SELECT COUNT(DISTINCT user_id) as
'Made Purchase'
  FROM page_visits
  WHERE page_name = '4 - purchase';
;
```

#### 2.3 Purchasing

 For those 361 users that completed a purchase, last touch attribution from the purchase page is outlined by source and campaign below

Source	Campaign	Total last touch attributions from purchase page
Email	weekly-newsletter	115
Facebook	retargetting-ad	113
Email	retargetting-campaign	54
Google	paid-search	52
Buzzfeed	ten-crazy-cool-tshirts-facts	9
NyTimes	getting-to-know-cool-tshirts	9
Medium	interview-with-cool-tshirts-founder	7
Google	cool-tshirts-search	2

# 3. Campaign Budget Recommendations

#### 3.1 Campaign Budget Recommendation

Based on data reviewed so far, it is recommended that these 5 campaigns continue to be funded:

- 1. "Weekly-newsletter" via Email source
  - a. Accounted for ~32% of purchasing users
- 2. "retargetting-campaign" via Email source
  - a. Accounted for ~15% of purchasing users
- 3. "Paid-search" via Google source
  - a. Accounted for ~14% of purchasing users
- 4. "Retargetting-ad" via Facebook source
  - a. Accounted for ~31% of purchasing users
- 5. "Getting-to-know-cool-tshirts" via NyTimes source
  - a. Accounted for ~9% of purchasing users
  - b. On this value alone had similar outcome to the "ten-crazy-cool-tshirts-facts" campaign via buzzfeed, but the campaign via nytimes had a larger number of first and last touch attributions when compared to the buzzfeed campaign
    - In particular, since the last touch attributions are higher, this would suggest this campaign has more potential to lead to more purchases