Los Angeles, CA, (424) 237-6641, mattyamcollege@gmail.com, LinkedIn

#### Education

### Bachelor of Science in Computer Science

- California State University Dominguez Hills (CSUDH) - Graduated May 2019 Masters of Science in Computer Science

- California State University Dominguez Hills (CSUDH) - Expected Graduation May 2024 - GPA  $3.575/4.0\,$ 

## Google Data Analytics Professional Certificate

- Coursera: Google - Completed October 2022

Completed extensive job-ready Google Career Certificate training. Demonstrated hands-on experience with data cleaning, data visualization, project management, interpreting and communicating data analytics findings.

# Excel to MySQL: Analytic Techniques for Business

- Coursera: Duke University - Completed March 2022

Used Excel, Tableau, and MySQL to analyze data, create forecasts and models, design visualizations, and communicate insights that applied to a real-world business process.

#### Skills

- Python: created an object detection app using OpenCV
- Microsoft SQL/Crystal Reports: ran queries to visualize data for monitoring automation equipment and to get summaries of equipment data
- Tableau: created reports for personal projects and courses
- Microsoft Excel: created a table that compares previously found containers with new lost containers to minimize repeats and save time

#### **Projects**

#### Car Data Jupyter Notebook

- Implemented Beautiful Soup to scrape autoevolution.com to learn something new about cars - Jupy ter Notebook
- Visualize what manufacturers have the most models and how many models they still have in production.

#### Smart Parking Demo Video

- Implemented OpenCV filters to detect vacant and occupied parking spaces on CSUDH campus Python/OpenCV
- Displays all parking spaces in real time to Android application Dart/Flutter
- Implemented Firebase Firestore database to update all parking spaces in real time Toros Navigation App Demo Video
- Indoor navigation app to provide routes to CSUDH classrooms and offices Java
- Implemented Indoor Atlas API for tracking which allows for better accuracy indoors
- Implemented Dijkstras algorithm for waypoint navigation

## Experience

## IT Operations Support (Cogo Systems)

Jan 2020-Present

- Monitored automation operations and made sure the equipment is functioning properly with the terminal operating system. (Navis XPS and N4)
- Provided excellent customer service to operations labor and operations management on issues about the terminal operating system and automation.
- Reached out to respective departments and 3rd party businesses to make fixes in order to help the system operate correctly.
- Used data collected from Crystal Reports, Microsoft SQL and camera footage to research lost containers, damaged containers, and miscellaneous requests.
- Tested operations in dev environment to make sure new upgrades work seamlessly with live operations.
- Documented Service Desk tickets and tasks completed for each shift.