Matthew Yamamoto

Los Angeles, CA, (424) 237-6641, mattyamcollege@gmail.com, LinkedIn

Education

Bachelor of Science in Computer Science
- California State University Dominguez Hills (CSUDH) - Graduated May 2019

Masters of Science in Computer Science
- California State University Dominguez Hills (CSUDH) - Expected Graduation May 2024 - GPA 3.575/4.0

Google Data Analytics Professional Certificate
- Coursera: Google - Completed October 2022

Excel to MySQL: Analytic Techniques for Business
- Coursera: Duke University - Expected Completion March 2023

Skills

- **Python**
- **Microsoft SQL/Crystal Reports**
- **Tableau**
- **Microsoft Excel**

Projects

Car Data Jupyter Notebook
- Python, Jupyter Notebook, Beautiful Soup, Seaborn

Smart Parking Demo Video
- Python, OpenCV, Dart, Flutter, Firebase Firestore

Toros Navigation App Demo Video
- Java, Indoor Atlas API, Android

Experience

IT Operations Support (Cogo Systems)   Jan 2020-Present
- Monitored automation operations and made sure the equipment is functioning properly with the terminal operating system. (Navis XPS and N4)
- Provided excellent customer service to operations labor and operations management on issues about the terminal operating system and automation.
- Reached out to respective departments and 3rd party businesses to make fixes in order to help the system operate correctly.
- Used data collected from Crystal Reports, Microsoft SQL and camera footage to research lost containers, damaged containers, and miscellaneous requests.
- Tested operations in dev environment to make sure new upgrades work seamlessly with live operations.
- Documented Service Desk tickets and tasks completed for each shift.