

OLJABET HOSPITAL PATIENT FOLLOW-UP TEMPLATE

For Confirmed Appointments

Hello Mr. /Ms. _____. My Name Is I am calling you From **.Oljabet Hospital Nyahururu**. Your Appointment Is Scheduled.....Date/**Tomorrow**..... With *(Doctor's Full Name)*. Please Arrive Early before Your Appointment as You'll have To Register At The Reception.

(Optional If Not Using AON Charges Are 1500kes)

We Look Forward To Seeing You!"

For Missed Appointments sms/call

"Hello.....patient's name We missed you on your appointment today. You can Text or call us back at this number to reschedule your appointment."

For Clinic Appointments (MOPC and SOPC Mostly)

"Hello, My Name Is.....Calling You From Oljabet Hospital. We're Calling To Remind *(Patient's Name)* That They Are Due For Their *(Routine Checkup Name/Appointment Reason)*. I Just Want to Confirm If You'd Be Able to Make Your Appointment On *(Date)*

With *(Doctor's Full Name)*. **Please Let Me Know If** You Would Like To Reschedule At A Later Date."