

THE KEY POINTS REGARDING PAYMENT IN THE GENERAL TERMS AND CONDITIONS FOR THE SAFARICOM ARE AS FOLLOWS:

1. **Service Fees:** You agree to pay the Service Fee for the Services provided by Safaricom during the agreed Term and any additional period you use the Services. If Safaricom allows you to continue using the Services after the Term ends, the Term will automatically renew for successive twelve-month periods.
2. **Billing and Payment:** Safaricom will invoice you for the Service Fees monthly, in advance, except for usage-dependent charges that will be billed in arrears. You must pay all invoiced amounts within thirty days from the date of the invoice. The payment can be made through the designated bank account or using Safaricom MPESA.
3. **Withholding Tax:** If you deduct withholding tax from your payments to Safaricom, you must provide the necessary withholding tax certificate or gross up your payments to compensate for the deduction.
4. **Disputed Bills:** If you dispute any portion of a Safaricom invoice, you must pay the undisputed portion and submit a written claim for the disputed amount within seven days of receiving the invoice.

In summary, we are responsible for paying the Service Fees in a timely manner, and any disputes regarding invoices should be resolved by paying the undisputed amount and submitting a claim for the disputed amount.