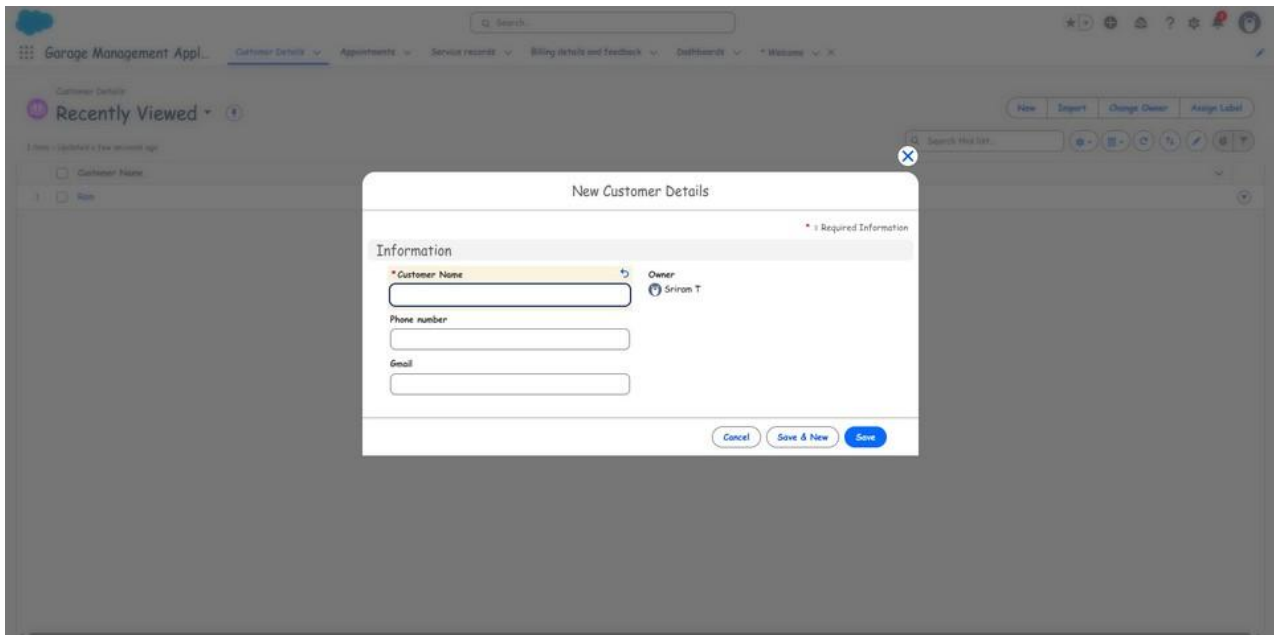


PERFORMANCE TESTING

Date	01 November 2025
Team ID	NM2025TMID04875
Project Name	Lease Management System
Maximum Marks	4 Marks

Creating Customer :



Model Summary	The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Booking an appointment for the users registered :

The screenshot shows a web application interface for a 'Garage Management App'. A modal window titled 'New Appointment' is open, displaying a form for creating a new appointment. The form includes the following fields and sections:

- Appointment Name:** A text input field.
- Owner:** A dropdown menu showing 'Sriram T'.
- Customer Details:** A section with a search bar labeled 'Search Customer Details...' and a list of recent customer details. One entry, 'Ran', is highlighted.
- Recent Customer Details:** A list of recent customer details, with 'Ran' selected.
- + New Customer Details:** A button to add new customer details.
- Repairs:** A checkbox.
- Replacement Parts:** A checkbox.
- Service Amount:** A text input field.
- * Vehicle number plate:** A text input field.

At the bottom of the form, there are three buttons: 'Cancel', 'Save & New', and 'Save'. The background shows a sidebar with 'Appointment' and 'Recently Viewed' sections, and a top navigation bar with various icons and a search bar.

Model Summary	The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Service records for appointment

The screenshot shows the 'New Service records' modal in the Garage Management App. The modal is titled 'New Service records' and has a close button (X) in the top right corner. It contains a section labeled 'Information' with a sub-label '* Required Information'. The 'Service records Name' field is labeled '* Appointment' and has a search bar with the text 'Search Appointments...'. Below the search bar, there is a list of 'Recent Appointments' with one entry 'app-005'. At the bottom of the list, there is a '+ New Appointment' button and a '--None--' dropdown. The 'Owner' field is labeled 'Owner' and has a user icon with the name 'Sriram T'. At the bottom of the modal, there are three buttons: 'Cancel', 'Save & New', and 'Save'.

Model Summary	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Billing and Feedback

The screenshot shows the Salesforce 'Billing details and feedback' form. The form is titled 'New Billing details and feedback' and includes a search bar at the top. The form is divided into sections: 'Information' (Billing details and feedback Name, Owner: Sriram T), 'Service records' (Search Service records, Recent Service records, New Service records), and 'Payment Status' (Payment Status dropdown). The form is displayed in a modal window over a background of the Salesforce interface.

Model Summary	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.