

Mick Makhool

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WORK EXPERIENCE

Rocket Mortgage

Nov 2019 – Present

Software Engineer

Detroit, MI

- Rocket Mortgage is America's largest mortgage lender, helping millions achieve the dream of home-ownership.
- As a Rocket Technology Software Engineer, I design, develop, and modify software by using various programming languages depending on the need of the product.
 - Completed 5 major features with high business impact in 2 months and own several applications.
 - Developed a micro front-end toolbox with Angular and Node for support team members to easily correct loan-level issues.
 - <https://www.linkedin.com/in/mickmakhool/>
- Modify existing software to fix errors, improve the overall quality and functionality or update integration with other software.
- Develop and/or perform software automated testing procedures, solutions, and frameworks to ensure software functions as needed.

Rocket Mortgage

Nov 2017 – Nov 2019

Business Support Analyst

Detroit, MI

- Conducted meetings and presentations to share trends, findings, and ideas while effectively documenting and communicating insights and plans to cross-functional team members and leadership.
- Led ongoing reviews of business processes and developed optimization strategies by staying up to date on latest processes and IT advancements to automate and modernize systems.
- Worked closely with clients, technicians, and leadership while also training, coaching, and providing guidance to junior team members.

United States Army Reserves

Dec 2013 – Dec 2021

Wheeled Vehicle Mechanic

Detroit, MI

- Supervised and performed maintenance, repair, and recovery operations on wheeled vehicles and certain armored vehicles that serve the Army in a variety of mission-critical roles.
- Inspected, serviced, maintained, repaired, replaced, adjusted, and tested wheeled vehicles, material handling equipment systems, subsystems and components, and automotive electrical systems, including wiring harnesses and starting and charging systems.

Great Lakes Ace

Sept 2016 – Oct 2017

Accounts Payable Specialist

Farmington Hills, MI

- Competed payments and controlled expenses by processing and reconciling invoices.

Flagstar Bank

Jun 2015 – Aug 2016

Delegated Support Specialist

Troy,

MI

- Provided initial data-entry on Conventional, FHA, and VA mortgages in preparation for funding.

SKILLS & INTERESTS

- **Skills:** C#; Progress ABL; JavaScript; Angular; Node; Python; Go; C; REST APIs; Object-Oriented Programming; Postman; Git; Data Analysis; Business Analytics; Information Technology; Project Management
- **Interests:** Star Wars; gaming; coding; sustainability; Diablo; technology; automation; cars; Reddit; World of Warcraft