




MARCO MILITA


Web Developer

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 <https://mmilita.github.io/portfolio/>

 Milano, IT

SUMMARY

Detail-oriented web developer with 7 years of experience designing and implementing scalable, high-performance web applications. Specialized in front-end development using modern technologies, including HTML5, CSS3, and JavaScript frameworks such as React and Angular. Proficient in back-end development with Node.js and Python, with extensive expertise in database management systems like MongoDB and SQL. Skilled in cloud deployment and infrastructure management, leveraging AWS services as a certified AWS Cloud Practitioner to deliver robust and secure solutions.

EXPERIENCE

Web Developer

09/2019 Present

Vivocha

Milan, Italy

- Fostered direct client relationships to facilitate product delivery for high-profile clients, including Sisal, Ferrero, American Express, Alphabet, Infocert, and BMW.
- Executed frontend customization of interactive applications and widgets tailored to specific client requirements.
- Developed chat and chatbot solutions, evolving from static implementations to advanced AI-powered systems using OpenAI, seamlessly integrated with the Vivocha platform.
- Engineered integrations with client CRMs, such as Salesforce and ServiceNow, enabling automated case and ticket creation workflows.
- Designed and implemented bespoke workflows leveraging client-provided web services for optimized operational processes.
- Managed client-reported production issues via the Zendesk platform, ensuring timely resolutions and enhanced client satisfaction.
- Spearheaded the development and maintenance of service analytics, transitioning from Kibana's Elasticsearch to advanced visualizations with Amazon AWS QuickSight for improved reporting and insights.

ETL Developer

11/2017 07/2018

Aubay

Milan, Italy

- Utilized C# and SQL to analyze and replicate the functionality and architecture of IBM DataStage jobs, converting them into optimized Microsoft SQL Server Integration Services (SSIS) packages leveraging the DTSX file format.
- Designed and developed robust ETL (Extract, Transform, Load) processes to ensure seamless data integration and transformation.
- Delivered high-quality SSIS package solutions, leveraging advanced SQL scripting and workflows, which directly contributed to improved client satisfaction and retention rates.

Web Developer

01/2017 11/2017

Carpe Diem srl

Milan, Italy

- Expertise in front-end development using CSS and HTML within .NET MVC applications, ensuring responsive and user-friendly interfaces.
- Proficient in both front-end and back-end development for Ethereum blockchain, with foundational knowledge of Solidity for smart contract development and deployment.
- Comprehensive experience with Content Management Systems (CMS), including WordPress and Umbraco, for building and managing scalable and customizable web solutions.

EDUCATION

Front-end course HTML, CSS, JavaScript, Angular JS

07/2016 12/2016

Dev Developers

Milan, Italy

Java programming course

01/2016 06/2016

Dev Developers

Milan, Italy

Scientific High School Diploma

09/2005 07/2010

Kennedy Scientific High School, Rome (Italy)

Rome, Italy



SKILLS

 HTML5

 CSS3

 Javascript

 SASS

 React

 Angular

 jQuery


 Node.js

 Python

 SQL

 MongoDB


COMPANY I WORKED FOR

 **Vivocha**

Vivocha is a cloud-based platform designed for businesses seeking to enhance customer engagement on their websites. It enables seamless interaction through a variety of efficient communication channels, optimizing user experience and fostering meaningful customer connections.

 **Aubay Italia**

Aubay is a Digital Services Company (DSC) established in 1998 and publicly traded on the NYSE Euronext Paris. With a strong trajectory of growth, Aubay operates across high-value markets throughout Europe, delivering innovative digital solutions and services.

 **Carpe Diem srl**

Company specializing in the development of software and digital applications, designed and tailored to meet the specific requirements of its clients.

LANGUAGES

Italian

Native proficiency in Italian.

English

Advanced proficiency in English, demonstrated by IELTS certification. Acquired fluency through two years of residency in London.

Spanish

Advanced proficiency in Spanish. Achieved fluency during a two-year residency in Tenerife.