

Michal Chen – Senior QA Engineer

mmatok19@gmail.com | 054-3933471 | [LinkedIn](#) | [Personal website](#)

Summary:

QA Engineer with 6+ years of experience in manual testing across Web, Mobile, and SaaS platforms. Hands-on experience in automation using Testim.io, and practical training in Selenium (Java) and Playwright (Python). Skilled in API testing, CI/CD processes, and cloud-based environments (AWS). Recognized for ownership of tasks, cross-team collaboration, and a detail-oriented, customer-focused mindset.

[My personal website](#) | [Automation project](#)

Technical Knowledge:

- **Automation & Testing Tools:** Selenium WebDriver, Playwright, Testim.io, Postman, Swagger, Jenkins, Argo CD, GitHub, PyCharm
- **Browsers & OS:** Chrome, IE, Edge, Firefox; Windows, macOS, Android, iOS
- **Bug & Test Management:** JIRA, TestRail, QC
- **Logs & Monitoring:** Coralogix, Kibana
- **Programming & Scripting:** Java, Python, SQL, HTML, CSS
- **QA Methodologies:** Agile, STP, STD, STR, Test Plans, Test Cases, Regression & Smoke Testing

Job Experience:

Gloat QA Engineer 2021-2025	<ul style="list-style-type: none">• Perform manual testing (sanity, regression, E2E) for web and mobile platforms in Agile/Scrum squads.• Develop and execute automated tests using Testim.io, PyCharm, and Jenkins.• Plan and write Test Plans for new features.• Ensure CI/CD integration via Jenkins, Bitbucket and Github.• Conduct API testing with Postman.• Debug issues using Chrome DevTools.• Monitor and troubleshoot using log management tools (Coralogix, Kibana)• Work within AWS cloud environments.• Manage test cases and track bugs using X-ray and JIRA• Collaborate with Product, DevOps, and development teams to ensure smooth feature delivery.
Mataf- The First International Bank of Israel QA Engineer 2019-2021	<ul style="list-style-type: none">• Perform functional, GUI, E2E, sanity, and regression tests for web and mobile apps (iOS/Android).• Write automation tests using the Rhino interface.• Retrieve data from bank systems and mainframes via SQL queries.• Document STP, STD, and STR test protocols.• Manage bugs and test cases using JIRA and QC systems.• Conduct API testing with Postman.
William Hill Online Payments Operations & QA Tester 2016-2018	<ul style="list-style-type: none">• Test the functionality and visibility of payment system environments (Web, Mobile, Desktop).• Work according to Agile methodology, using JIRA for sprint management and bug tracking.• Analyse user journey logs to test system integration.• Enhance user experience (UX) by managing improvements and implementing new features.• Lead a payments migration project, overseeing architecture, workflows, and configuration.

Payments Operations 2010-2016	<ul style="list-style-type: none">• Optimize payments performance by monitoring routing systems and analyzing reports.• Manage user experience (UX) improvements and implement new payment features.
----------------------------------	--

Soft Skills:

Collaborative team player, proactive problem solver, strong analytical thinking, technically proficient, detail-oriented, adaptable, creative, effective communicator

Education & Professional courses:

2025	Automation with Python & Playwright - Udemy Completed a Practical course focusing on building UI and API test automation
2021	Automation course - The College of Automation Selenium WebDriver in Java. Built a full automation project using Page Object Model (POM), TestNG framework, reporting and results analysis.
2020	API testing course - John Bryce API testing (server & client side), tools: DevTools, Swagger, Postman.
2019	QA course - The College of Automation
2002-2005	B.A. in Business Management (with Excellence) - The College of Management Academic Studies Majored in Finance & Information Systems.

Languages:

Hebrew: Native	English: Excellent
----------------	--------------------

Military Service:

Office Manager, released as Sergeant