# Investigate\_a\_Dataset

January 27, 2020

# 1 Project: Investigate the important factors that help predicting the non-show up of patients.

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## Introduction

**Dataset**: in order to understand the main factors that lead the patients to not show up, I have selected the no-show appointements dataset. this dataset collects information from 100k medical appointments in Brazil where a number of characteristics about the patient are included in each row. 'ScheduledDay' tells us on what day the patient set up their appointment, 'Neighborhood' indicates the location of the hospital, 'Scholarship' indicates whether or not the patient is enrolled in Brasilian welfare program Bolsa Família, 'No-show' 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up.

**Questions**: the main focus is to get a better understanding of the data in order to predict whether or not patients show up for their appointment, I am going to investigate the relation of different factors with fact of not showing up.

# 1.2 Importing the necessary packages

```
In [2]: import pandas as pd
    import numpy as np
    import matplotlib.pyplot as plt
    import seaborn as sns
    %matplotlib inline
## Data Wrangling
```

# 1.2.1 General Properties

## Loading the data and printing out the first and last 5 lines.

```
In [3]: df = pd.read_csv('noshowappointments.csv')
        df.head()
Out[3]:
              PatientId
                         AppointmentID Gender
                                                         ScheduledDay \
          2.987250e+13
                                5642903
                                                 2016-04-29T18:38:08Z
        0
        1
          5.589978e+14
                                5642503
                                                 2016-04-29T16:08:27Z
                                             M
        2 4.262962e+12
                                                 2016-04-29T16:19:04Z
                                5642549
           8.679512e+11
                                5642828
                                             F
                                                 2016-04-29T17:29:31Z
        4 8.841186e+12
                                5642494
                                                 2016-04-29T16:07:23Z
                                                           Scholarship
                 AppointmentDay
                                  Age
                                            Neighbourhood
                                                                         Hipertension
           2016-04-29T00:00:00Z
                                          JARDIM DA PENHA
        0
                                   62
                                          JARDIM DA PENHA
           2016-04-29T00:00:00Z
        1
                                   56
                                                                      0
                                                                                     0
        2 2016-04-29T00:00:00Z
                                   62
                                            MATA DA PRAIA
                                                                      0
                                                                                     0
           2016-04-29T00:00:00Z
                                    8 PONTAL DE CAMBURI
                                                                      0
                                                                                     0
           2016-04-29T00:00:00Z
                                   56
                                          JARDIM DA PENHA
           Diabetes
                      Alcoholism
                                  Handcap
                                            SMS_received No-show
        0
                  0
                               0
                                        0
                                                       0
                                                               No
                  0
                               0
                                        0
                                                       0
        1
                                                               No
        2
                  0
                               0
                                        0
                                                       0
                                                               No
        3
                   0
                               0
                                        0
                                                       0
                                                               Νo
                               0
        4
                                        0
                                                       0
                                                               Νo
In [4]: df.tail()
Out [4]:
                   PatientId AppointmentID Gender
                                                               ScheduledDay
                2.572134e+12
                                     5651768
                                                   F
                                                      2016-05-03T09:15:35Z
        110522
                3.596266e+12
                                                      2016-05-03T07:27:33Z
        110523
                                     5650093
        110524
                1.557663e+13
                                     5630692
                                                      2016-04-27T16:03:52Z
        110525
                9.213493e+13
                                     5630323
                                                   F
                                                      2016-04-27T15:09:23Z
        110526
                3.775115e+14
                                     5629448
                                                      2016-04-27T13:30:56Z
                       AppointmentDay
                                       Age Neighbourhood Scholarship
                                                                         Hipertension
        110522
                2016-06-07T00:00:00Z
                                              MARIA ORTIZ
                                                                      0
                                                                                     0
        110523
                2016-06-07T00:00:00Z
                                              MARIA ORTIZ
                                                                      0
                                                                                     0
                                        51
        110524
                2016-06-07T00:00:00Z
                                        21
                                             MARIA ORTIZ
                                                                      0
                                                                                     0
        110525
                2016-06-07T00:00:00Z
                                        38
                                             MARIA ORTIZ
                                                                      0
                                                                                     0
        110526
                2016-06-07T00:00:00Z
                                             MARIA ORTIZ
                                        54
                                                                                     0
                Diabetes
                          Alcoholism
                                       Handcap
                                                 SMS_received No-show
        110522
                        0
                                                             1
                                                                    Νo
                                    0
                                              0
        110523
                        0
                                    0
                                              0
                                                                    Νo
        110524
                        0
                                    0
                                              0
                                                             1
                                                                    No
        110525
                        0
                                    0
                                              0
                                                             1
                                                                    Nο
        110526
                        0
                                    0
                                              0
                                                            1
                                                                    No
```

#### inspecting the data

In [7]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526

In [5]: df.describe() Out [5]: PatientId AppointmentID Scholarship Age 1.105270e+05 1.105270e+05 110527.000000 110527.000000 count 1.474963e+14 5.675305e+06 37.088874 mean 0.098266 std 2.560949e+14 7.129575e+04 23.110205 0.297675 5.030230e+06 min 3.921784e+04 -1.000000 0.000000 25% 4.172614e+12 5.640286e+06 18.000000 0.000000 50% 3.173184e+13 5.680573e+06 37.000000 0.00000 75% 9.439172e+13 5.725524e+06 55.000000 0.00000 max9.999816e+14 5.790484e+06 115.000000 1.000000 Hipertension Alcoholism Handcap Diabetes count 110527.000000 110527.000000 110527.000000 110527.000000 mean 0.197246 0.071865 0.030400 0.022248 std 0.397921 0.258265 0.171686 0.161543 min 0.000000 0.000000 0.000000 0.000000 25% 0.000000 0.000000 0.000000 0.000000 50% 0.000000 0.000000 0.000000 0.000000 75% 0.000000 0.00000 0.000000 0.000000 4.000000 1.000000 1.000000 1.000000 max SMS received count 110527.000000 0.321026 mean std 0.466873 min 0.000000 25% 0.000000 50% 0.000000 75% 1.000000 max 1.000000 In [6]: df.query('Age < 0')</pre> Out[6]: AppointmentID Gender PatientIdScheduledDay 99832 4.659432e+14 5775010 2016-06-06T08:58:13Z Hipertension AppointmentDay Age Neighbourhood Scholarship 2016-06-06T00:00:00Z ROMÃO 0 99832 -1 0 SMS\_received No-show Alcoholism Handcap 99832 0 0 0 No 0

3

```
Data columns (total 14 columns):
PatientId
                  110527 non-null float64
AppointmentID
                  110527 non-null int64
Gender
                  110527 non-null object
                  110527 non-null object
ScheduledDay
AppointmentDay
                  110527 non-null object
                  110527 non-null int64
                  110527 non-null object
Neighbourhood
Scholarship
                  110527 non-null int64
                  110527 non-null int64
Hipertension
Diabetes
                  110527 non-null int64
Alcoholism
                  110527 non-null int64
                  110527 non-null int64
Handcap
SMS received
                  110527 non-null int64
                  110527 non-null object
No-show
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
In [8]: # inspecting the unique values in each column.
        df.nunique()
Out[8]: PatientId
                           62299
        AppointmentID
                          110527
        Gender
        ScheduledDay
                          103549
        AppointmentDay
                              27
        Age
                             104
        Neighbourhood
                              81
        Scholarship
                               2
                               2
        Hipertension
        Diabetes
                               2
        Alcoholism
                               2
        Handcap
                               5
        SMS_received
                               2
        No-show
                               2
        dtype: int64
In [9]: # inspecting if there is any missing or possibly errant data.
        df.isna().sum()
Out[9]: PatientId
                          0
        AppointmentID
                          0
        Gender
                          0
        ScheduledDay
                          0
        AppointmentDay
        Age
                          0
        Neighbourhood
                          0
                          0
        Scholarship
```

```
Hipertension 0
Diabetes 0
Alcoholism 0
Handcap 0
SMS_received 0
No-show 0
dtype: int64
```

#### Out[10]: 0

We have 110527 samples with 14 features, there is no null, na's , or duplicated rows. We have data where the patient age is 0, I assume thoese are new born, There is one row where the patient is -1 years old which is not normal, it has be removed

the data types are good except for dates: Scheduled Day and Appointment Day which I will fix next

# 1.2.2 Data Cleaning

Removing the row that contain a patient that has -1 years old

```
In [11]: df = df.drop((df.query('Age < 0 ')).index)</pre>
```

Fixing the data type of the Scheduled day and Appointment day columns

Let's inspect the data again to confirm

In [13]: df.describe()

Out[13]:		${ t Patient Id}$	AppointmentID	Age	${ t Scholarship}$	\
	count	1.105260e+05	1.105260e+05	110526.000000	110526.000000	
	mean	1.474934e+14	5.675304e+06	37.089219	0.098266	
	std	2.560943e+14	7.129544e+04	23.110026	0.297676	
	min	3.921784e+04	5.030230e+06	0.000000	0.00000	
	25%	4.172536e+12	5.640285e+06	18.000000	0.00000	
	50%	3.173184e+13	5.680572e+06	37.000000	0.00000	
	75%	9.438963e+13	5.725523e+06	55.000000	0.00000	
	max	9.999816e+14	5.790484e+06	115.000000	1.000000	
		Hipertension	Diabetes	Alcoholism	Handcap	\
	count	110526.000000	110526.000000	110526.000000	110526.000000	
	mean	0.197248	0.071865	0.030400	0.022248	
	std	0.397923	0.258266	0.171686	0.161543	
	min	0.000000	0.000000	0.000000	0.000000	

```
25%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                    0.000000
         50%
                                     0.000000
                                                                    0.000000
                     0.000000
                                                     0.000000
         75%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                    0.000000
                     1.000000
                                     1.000000
                                                     1.000000
                                                                    4.000000
         max
                 SMS_received
                110526.000000
         count
         mean
                     0.321029
         std
                     0.466874
         min
                     0.000000
         25%
                     0.000000
         50%
                     0.000000
         75%
                     1.000000
         max
                     1.000000
In [14]: df.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 110526 entries, 0 to 110526
Data columns (total 14 columns):
PatientId
                  110526 non-null float64
AppointmentID
                  110526 non-null int64
Gender
                  110526 non-null object
                  110526 non-null datetime64[ns]
ScheduledDay
AppointmentDay
                  110526 non-null datetime64[ns]
                  110526 non-null int64
Age
Neighbourhood
                  110526 non-null object
Scholarship
                  110526 non-null int64
Hipertension
                  110526 non-null int64
Diabetes
                  110526 non-null int64
                  110526 non-null int64
Alcoholism
                  110526 non-null int64
Handcap
SMS_received
                  110526 non-null int64
No-show
                  110526 non-null object
dtypes: datetime64[ns](2), float64(1), int64(8), object(3)
memory usage: 12.6+ MB
```

# ## Exploratory Data Analysis

Out[16]: 22319

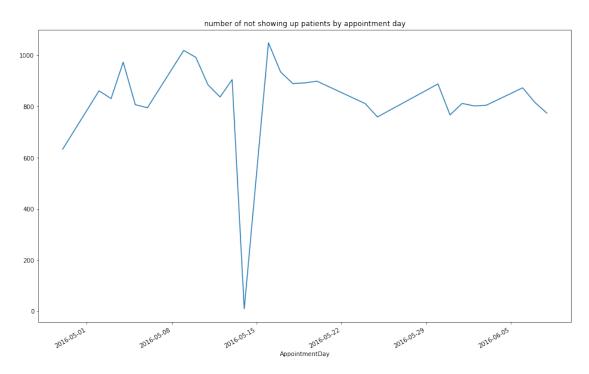
#### What is the number and percentage of patients that did not show up?

Out[17]: 20.193438647919944

22319 patients (20.19%) didn't show up

# Is the appointment day not suitable for patients to show up?

In [78]: df\_not\_showing.groupby(['AppointmentDay'])['PatientId'].count().plot(figsize= (16,10),



```
In [80]: df[df['AppointmentDay'] == '2016-05-15']
```

Out[80]: Empty DataFrame

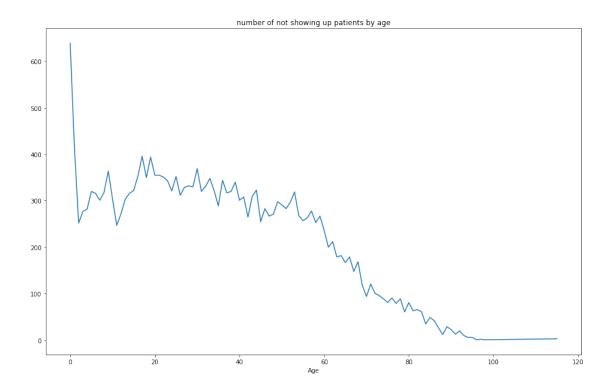
Columns: [PatientId, AppointmentID, Gender, ScheduledDay, AppointmentDay, Age, Neighbou

Index: []

Appointment days has no direct impact on the patients who didn't show up

# What is the number and age of patients that did not show up?

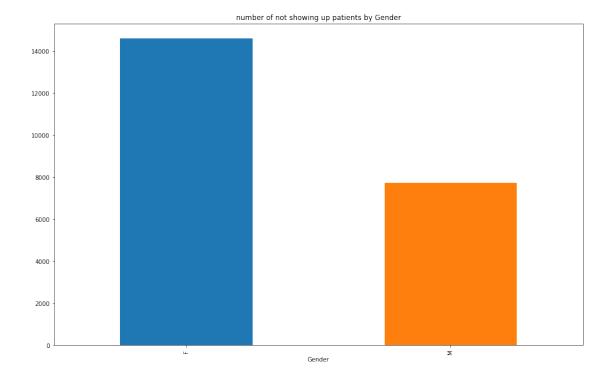
```
In [62]: df_not_showing.groupby(['Age'])['PatientId'].count().plot(figsize= (16,10), title= 'num
```



```
In [63]: df_not_showing.query('Age <= 1')['PatientId'].count()
Out[63]: 1054</pre>
```

it seems like the older the patient the most likelihood he show up, and the new born ones has the highest rate (1054) of not showing up,

# What about Gender?



```
In [65]: 100 * (len(df_not_showing.query('Gender == "F"')) / len(df_not_showing))
Out[65]: 65.3882342398853
```

Females have higher rate of not showing up than males

CARATOÍRA

TABUAZEIRO

ANDORINHAS

SÃO PEDRO

ILHA DO PRÍNCIPE

BONFIM

# do patients from specefic neighbourhood have a higher rates of not showing up?

```
In [51]: pct_by_Neighbourhood = 100 * df_not_showing.groupby(['Neighbourhood'])['PatientId'].cou
         pct_by_Neighbourhood.sort_values(ascending= False)
Out[51]: Neighbourhood
         JARDIM CAMBURI
                                         6.563914
         MARIA ORTIZ
                                         5.461714
         ITARARÉ
                                         4.135490
         RESISTÊNCIA
                                         4.059322
         CENTRO
                                         3.149783
         JESUS DE NAZARETH
                                         3.118419
         JARDIM DA PENHA
                                         2.827188
```

2.647968

2.567319

2.464268

2.383619

2.334334

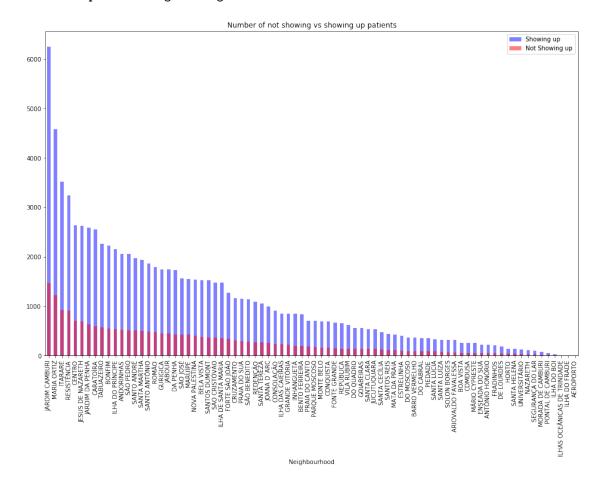
2.307451

SANTO ANDRÉ	2.276088
SANTA MARTHA	2.222322
SANTO ANTÔNIO	2.168556
ROMÃO	2.100000
GURIGICA	2.123731
	2.043102
JABOUR DA DENHA	
DA PENHA	1.922129
SÃO JOSÉ	1.917649
MARUÍPE	1.899727
NOVA PALESTINA	1.801156
BELA VISTA	1.720507
SANTOS DUMONT	1.653300
SÃO CRISTÓVÃO	1.626417
ILHA DE SANTA MARIA	1.617456
FORTE SÃO JOÃO	1.550249
CRUZAMENTO	1.362068
PRAIA DO SUÁ	1.317263
SANTA CECÍLIA	0.551100
SANTOS REIS	0.501815
MATA DA PRAIA	0.492854
ESTRELINHA	0.474932
DO MOSCOSO	0.412205
BARRO VERMELHO	0.407724
DO CABRAL	0.394283
PIEDADE	0.394283
SANTA LÚCIA	0.385322
SANTA LUÍZA	0.344998
SOLON BORGES	0.309154
ARIOVALDO FAVALESSA	0.277790
BOA VISTA	0.259868
COMDUSA	0.250907
MÁRIO CYPRESTE	0.241946
ENSEADA DO SUÁ	0.232985
ANTÔNIO HONÓRIO	0.224024
FRADINHOS	0.215063
DE LOURDES	0.210583
HORTO	0.188180
SANTA HELENA	0.165778
UNIVERSITÁRIO	0.143376
NAZARETH	0.129934
SEGURANÇA DO LAR	0.125454
MORADA DE CAMBURI	0.125454
PONTAL DE CAMBURI	0.071088
ILHA DO BOI	0.053766
ILHAS OCEÂNICAS DE TRINDADE	
ILHA DO FRADE	
	0.008961
AEROPORTO	0.004480

```
Name: PatientId, Length: 80, dtype: float64
```

plt.legend()

Out[53]: <matplotlib.legend.Legend at 0x7f18e1395278>



Out[72]: (34, 80)

34 over 80 neighbourhoods have a higher rates of not showing up

#### 1.2.3 Patients characteristics:

do patients enrolled in Brasilian welfare program have a better rates?

Indeed the patients who enrolled in Brasilian welfare program do show up more than the ones who didn't enrolled.

# what about patients with special maladies?

```
In [56]: df_not_showing.groupby(['Hipertension'])['PatientId'].count()
Out[56]: Hipertension
         0
              18547
               3772
         Name: PatientId, dtype: int64
In [57]: df_not_showing.groupby(['Diabetes'])['PatientId'].count()
Out[57]: Diabetes
         0
              20889
               1430
         1
         Name: PatientId, dtype: int64
In [58]: df_not_showing.groupby(['Alcoholism'])['PatientId'].count()
Out[58]: Alcoholism
              21642
                677
         1
         Name: PatientId, dtype: int64
In [59]: df_not_showing.groupby(['Handcap'])['PatientId'].count()
Out[59]: Handcap
              21912
         0
         1
                366
         2
                 37
         3
                  3
                  1
         Name: PatientId, dtype: int64
```

it seems that Hipertension, Diabetes, Alcoholism, Handcap has no direct impact of the patients decision to not show up.

#### What if the patients didn't receive an sms?

not receiving an sms may be a reason of not showing up but not a decisif one.

## Conclusions > No matter the decease, Most patients enrolled in Brasilian welfare program showed up for their appointement, and inversly the ones who didn't enroll mostly didn't show up especially the younger ones and females.

patients from 34 neighbourhoods didn't show up with a rate esceeding the national mean.

The measures taken by hospitals (sending sms) works but not very well, other measures must be taken to help patients to show up more frequently.

# 1.3 Submitting your Project

Before you submit your project, you need to create a .html or .pdf version of this note-book in the workspace here. To do that, run the code cell below. If it worked correctly, you should get a return code of 0, and you should see the generated .html file in the workspace directory (click on the orange Jupyter icon in the upper left).

Alternatively, you can download this report as .html via the **File > Download as** submenu, and then manually upload it into the workspace directory by clicking on the orange Jupyter icon in the upper left, then using the Upload button.

Once you've done this, you can submit your project by clicking on the "Submit Project" button in the lower right here. This will create and submit a zip file with this .ipynb doc and the .html or .pdf version you created. Congratulations!