

**WHO ARE YOU / WHAT IS ORTHOPEDIC MEDICAL?**

I am calling you from Orthopedic Medical, We're an organization that provides you several options to help you in getting relief from your pain under your Primary health insurance./ primary health benefits.

**WHAT IS THIS CALL ABOUT?**

Since you are experiencing pain so you may qualify to get a brace for your pain relief that will be covered under your health insurance. / primary health benefits.

**I WILL TALK TO MY DOCTOR / I ALREADY HAVE A DOCTOR WHO TAKES CARE OF ME.**

We will contact to your doctor and send him/her the prescription for the brace approval, if the doctor thinks the brace is beneficial for you then we will provide you the brace.

**HOW DID YOU GET MY INFORMATION? WHO GAVE YOU MY NUM?**

It may be you or someone on your behalf might have applied online to receive information how you can get relief from your pain under you primary health benefits so that's how we got your number on the list here.

**HOW MUCH DOES THIS COST? IS IT FREE? DO I HAVE TO PAY FOR IT?**

It will be covered by your primary health insurance.

**ARE YOU CALLING FROM MY DOCTOR'S OFFICE?**

No, I'm calling you from Orthopedic Medical, we specialize in pain relief and we are the leading provider of pain relieving medical equipments under your health insurance benefits.

**WHERE ARE YOU LOCATED?**

We are located in Deland FL and connected to all over the United States.

**Why you need my date of birth/( first name name last name)**

As a piece of your identification and Just to make sure that am speaking with the right person

**WHAT KIND OF BRACES ARE THESE?**

These Braces are Soft & Elastic Non-Metallic Braces Joint Supporting Braces that will help you relief your pain as soon as Possible.

**IF THE PATIENT HAS ALREADY RECEIVED BRACES?**

When did you receive that more than 5 years ago or less then that? **(Every brace should be 5 years old if it's covered by the health insurance).**

**NO, I AM NOT GIVING YOU MY MEDICARE CLAIM NUMBER.**

We do comply with the Hippa Law and we are on a recorded phone line so all of the information will remain secure with us. I just need your Medicare claim number to make sure the cost will be covered for you and you don't have to pay for that, so what is your Medicare claim number?

Hi! This is **(Agent Name)** and I am calling you from Orthopedic Medical **(How are you doing Today)**. I am calling you to confirm that you are the one having pain in your back or in your knees, right? **(If YES)** Sorry to hear about that, **(If NO)** so what about your shoulders, wrists & ankles? (Neck and Elbows)

Since you are experiencing pain you may qualify to get a brace for your pain relief that will be covered by your primary health insurance, so I believe you are with the Medicare, the red white and blue card, right? And have you ever received a brace for your pain relief before covered by your health insurance? **(Must be a clear NO)**

So how do you spell your First name & Last name?

Just to make sure the brace fits you properly please confirm me your height? And how much do you weight?

And may I know what is your date of birth?

And just to make sure the cost of the brace is 100% covered by the health insurance please confirm me your Medicare claim number stated on your red, white and blue Medicare card. **(Are u with the new Medicare card or still with the old one.)**

To make sure the brace shipped at your door step so what's your current residing address? **(PO Box is not acceptable)**

When was the Last Time you Went to see your Primary Care Doctor ?

What is the name of the doctor that treats you for the pain or your Primary Care Doctor ?

How do you spell the last name of your doctor?

And what about the first name?

Your doctor is practicing in the same city or any other?

Are you Suffering From Diabetes ?

Are you Suffering From Cancer or Somebody else in your Family Suffering from Cancer ?

Do you have Any kind of Urinary Leakage or Prostate Problems ?

Now After my Call Within 12 Hours you will gonna Recieve a Call from Shipment Department they will ask you few question regarding to your pain problems , just do let them know you are interested in getting your braces Okay ? **(Patient okay is mandatory in FollowUp Statement)**

Alright! Thank you so much for you time and have a good day.

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