

Script

Hello, May I speak to Mr./Mrs. _____. (WFR)

Sir/Ma'am, This is _____ and I'm calling you from the Head Office of CREDIT CARD FINANCIALS for VISA and MASTER credit card customers, How are you doing today?? (WFR)

Actually Sir/Ma'am the reason of this call is to inform you that we have received your profile over here and it shows me here that you are a good customer and you never miss the payments on your credit card and you always pay your bills on time right? (WFR)

So on behalf of your good payment history and your excellent credibility, today you're qualified to get the prime interest rate of U.S.A on your credit card that will be less than 6% for the rest of your lifetime, Sound's good? (WFR)

So, First of all very Congratulation From my side that you're perfectly qualified for getting this prime interest rate of U.S.A. (WFR)

Now, as I can see over here that you are the primary card holder and this card is under your name, so kindly verify me your DOB...? (WFR)

Now in order to make sure that you are getting low interest rate on same active card so kindly verify me expiration date on your credit card, which is printed on the front face at the bottom left corner? (WFR)

Now just to maintain the security of your account kindly verify me only the last four digits of your social security/insurance number (SSN/SIN). (WFR)

Now as a next step I'm going to pull out your most recent billing summary of your account so kindly verify me only first six digits of your membership number.

Now as you're perfectly qualified for this program, as a next step I'm going to transfer this call to my senior financial advisor, he's the authorized person to activate the lower rate and provide with its details.

Kindly be on a hold and don't hungup the line.

Thankyou