AHMED HUSSAIN

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Objective

My goal is to become associated with a company where I can utilize my skills and gain further experience while enhancing the company's productivity and reputation.

Experience

Ezhire Car Rental Application.

April 2021 - Till Date.

Acconts Receivable Specialist

Initially I was working here as a Back Office Task Officer for taking care of post car booking services related to Rental extensions and car collections. Later on in July 2022 I got promoted to Accounts Receivable Specialist In this position I have to recover the Stucked Payments from current and old customers.

E-Planet Communications.

December 2019 - April 2021

Customer Retention Specialist.

- Initally worked as a Customer Support Executive for 7 months and then promoted to Customer Retention Specialist.
- I manage to answer the incoming calls from customers to solve their queries.
- I also do inbound sales as well by offering different types of promotions to customers.

Oppo Mobiles Technologies Pakistan Pvt. Ltd. Sales Executive.

August 2017 - March 2018

- I worked there as a Sales Executive and used to manage promoters and dealers and encourage them to increase mobile phone sales day by day.
- I was also responsible for taking care of company's brandings as well in the market.

E-Planet Communications.

Feburary 2015 - August 2015

Customer Support Executive.

• I worked there as Customer Support Executive in UK Region and USA Region for providing solutions to customer's problems related to the products through inbound calls .

Icm Japan.

July 2014 - November 2014

Business Development Executive.

• I worked there as a Business Development Executive in UK Region for selling vehicles all over UK by making outbound calls.

Verizon Communications.

April 2014 - June 2014

Business Development Executive.

• I worked there as a Business Development Executive for selling Bell Canada's products in Canada by making outbound calls.

Education

Allama Iqbal Open University

B.A (Marketing) 2021 — **C**

Skills

- Communication Skills.
- Soft Skills.
- Maintaining customer's data in multiple web-based applications.
- Word.

Reference

Will be furnished on demand.