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**OBJECTIVE:**

To spruce my technological and interpersonal skills by working in a professional and exigent environment that realizes my complete potential.

**EDUCATION:**

* Master in Project Management (MPM)
* Bachelor of Science in Computer Sciences **(BSCS 4 years)**

**PROFESIONAL CERTIFICATIONS:**

**VOIP:**

* Asterisk dialplan implementation
* Effective use of Asterisk features, such as call parking, audio conferencing, and DTMF feature codes.
* Call monitoring and recording
* Connect Asterisk to the PSTN
* Digital telephony using T1s and E1s
* SIP and IAX protocols
* Connecting Asterisk to a VoIP provider
* Configuring and manipulating CDR (Call Detail Records) as well as CEL (Channel Event Logging)
* Call queues and ACD with Asterisk
* Troubleshooting your Asterisk system
* Asterisk and Linux Security to maintain a secure system.
* Asterisk/Freepbx SIP/IAX/PRI trunks
* Asterisk/Freepbx/Elastix/ dynamic ivr using text to speech engine and save DTMF feedback of users in Database...
* Asterisk/Freepbx Dialplans
* Asterisk/Freepbx IVR, Automatic Call distribution
* Asterisk/Freepbx Queues
* Asterisk/Freepbx dynamic logins
* Asterisk/Freepbx Call Recordings
* Asterisk/Freepbx Migration to different cloud technologies.
* Customization of asterisk based Voicemail service
* Asterisk/Freepbx based cost effective voicemail development using IBM Watson Speech Recognition API
* Realtime asterisk deployment
* CRM integration with asterisk
* Speech recognition API
* Text to Speech API
* Elastic Server configuration trunks, DID, inbound and outbound routing
* Elastix server troublshooting and support
* Wazo installation and configuration
* Wazo server deployment
* Wazo and IBM watson api integration
* Wazo endpoint configuration
* Wazo Trunk deployment
* Wazo and Sip Trunk Carriers deployment
* Freeswitch Installation and Configuration
* Freeswitch/Fusionpbx multitenant deployment for Telecom operators
* Freeswitch/Fusion Sip profiles
* Freeswitch/Fusion dialplan
* Freeswitch/FusionCarrier configuration
* Freeswitch/Fusion users and groups
* Freeswitch/Fusion trunks
* Kamailio/Open Sip and Asterisk Server Integration
* Kamailio/Open Sip sip proxy deployment
* Kamailio/Open Sip load balancing
* Kamailio/Open Sip and asterisk using realtime database
* Kamailio/Open Sip sip routing
* Vicidial customizations and Integration
* Vicidial Carriers settings
* Vicidial Campaigns
* Vicidial auto dialer
* Vicidial agents
* Vicidial Ingroups
* Vicidial Leads and troubleshooting
* Yeastar uc100 configuration and installation
* Yeastar carrier setup
* Yeastar incoming/outgoing routing configuration
* VOIP billing solution installation and configuration
* VOIP billing solution client’s management
* VOIP billing DID's Configuration and Management
* VOIP billing solution troubleshooting
* Cloud based deployment of Asterisk, Freepbx, Fusionpbx and Freeswitch
* Deployment on AWS, Vultr, Digital Ocean etc

**EXTRA COURSES:**

* Red Hat Linux
* Centos
* Zorin core 6 OS
* MCSE 2003 and 2008
* Microsoft Office
* Six month English Language Certificate From National University of Modern Languages Islamabad

**AREA OF INTEREST:**

* Networking (Wide Area Networking and Local Area Networking)
* Voice Over IP (Asterisk, Freepbx, Fusionpbx, Freesiwtch)

**PROFESSIONAL EXPERIENCE:**

1. **Air Blue Airline Pvt Ltd**

Worked at Airblue Pakistan as an Assistant Manager Core Networks from 1st February 2013 up to 2019. As an Assistant Manage Core Networks I am responsible for managing team of Engineers and different projects from Planning, Scheduling, Cost, Quality phase till successful execution of projects.

**a).** Installation, configuration, monitoring and troubleshooting of both Data and Voice network.

**b).** Asterisk server deployment and troubleshooting at Airblue (Islamabad, UAE and KSA)

**c).** GoAutoDial server installation, configuration and troubleshooting at Airblue Callcenter.

**d).** Pri E1 and Analog card configuration.

**b).** Installation and troubleshooting of more than 100 network cameras recording systems in Pakistan as well as in international offices of Airblue.

**c).** Implementation of centralized Linux Squid Server for web caching and web filtering.

**d).** Sonic Wall firewall Site to Multisite vpn configuration between Head office and more than 13 branch offices of Airblue.

**e).** Successful implementation and management of more than 80 Linux Ubuntu domain clients.

**f).** **Red Hat Linux, Centos, Debian and Ubuntu**

* Deployment of Centos based Squid server at company Data Center for internet users.
* Configuration of NetTracker software on Linux server for tracking internet users.
* Installation, configuration and management of Debian Based Cacti Server for Network links and bandwidth monitoring.
* Management and configuration of CentOS based Nagios monitoring server.
* Linux Based virtualization using KVM.
* got asterisk professional training and certification from authorized Digium Center in Dubai.

Worked as a remote voip consultant / VoIP Engineer with following

* Fulcrum Capital USA
* Nautilus Singapore
* GTelecome Australia
* Free World Conenction USA
* Contelus USA

**LANGUAGE SKILLS:**

English