

# Syed Muhammad Aftab

### Senior IT Executive at Peridot Products Pvt Ltd

- install and configure computer hardware operating systems and applications
- monitor and maintain computer systems and networks
- talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- troubleshoot system and network problems, diagnosing and solving hardware or software faults
- replace parts as required
- provide support, including procedural documentation and relevant reports
- follow diagrams and written instructions to repair a fault or set up a system
- support the roll-out of new applications
- set up new users' accounts and profiles and deal with password issues
- respond within agreed time limits to call-outs
- work continuously on a task until completion (or referral to third parties, if appropriate)

### Strengths & Skills

- ✓ 2D/3D Rendering
- ✓ Email servers
- Microsoft Windows XP
- ✓ Web servers
- ✓ Windows NT
- ✓ Networking
- Search Engine Optimization (SEO)
- ✓ Network Server Technology

DIOC Institute of Quality

- ✓ 3D Animation
- ✓ File servers
- Multimedia/3D graphics creation
- Web Services
- ✓ Windows Server configure & troubleshoot
- ✓ Print servers
- ✓ Local Area Networks

- ✓ Application servers
- ✓ Magento
- ✓ Web Platforms
- ✓ Windows for Workgroups
- ✓ WordPress
- ✓ Information Technology

Oct 2014 Nov 2015

✓ Network Installation

# Contact Info

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### **Academics**

BSCS (Bachelor of Science Computer Science) | 2015 | 3.2 CGPA

Virtual University of Pakistan, Karachi

### **\*** Certifications

#### MCSE

Microsoft Corporation Starting July 2016

#### **Microsoft Certified Professional**

Microsoft Corporation Starting May 2016

#### **MCITP**

Microsoft Corporation Starting June 2011

### Awards

• Employee of the year | 2012

### Industries

- Fast Moving Consumer Goods (FMCG)
- Banking/Financial Services
- Education/Training
- Food & Beverages
- Healthcare/Hospital/Medical
- Information Technology
- Manufacturing
- Personal Care and Services
- Retail

# \* Functional Areas

- Computer Networking
- Client Services & Customer Support
- Management Information System (MIS)
- Search Engine Optimization (SEO)
- Teachers/Education, Training & Develop ment

### Languages

- English Native
- Urdu Native

### **☆** Hobbies

• Computer Games

# Experience 6 years

System Administrator	1.1 years	Oct 2014 - Nov 2015
<b>Shivani Financial</b> I.T Executive/ Webmaster	3 years	Sep 2011 - Sep 2014
<b>Karachi Gymkhana Club</b> I.T Analyst/ Web Developer	11 months	Aug 2010 - Jul 2011
<b>Ziauudin University</b> I.T Officer	1.3 years	Jan 2009 - May 2010

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## Projects

### Dissertation Villa (SEO Project) (Dissertation Villa)

www.dissertationvilla.com

Search Engine Optimization

Reliable Securities. London, UK (Web Developer) (Reliable Securities)

www.reliablesecurities.co.uk

PHP based website project

**Arabian Sea Enterprises Website (Movenpick Hotels)** 

http://arabiansea.com.pk



PIQC Institute of Quality Oct 2014 - Nov 2015 (1.1 years)

System Administrator Karachi, Pakistan

- Installing and configuring computer hardware operating systems and applications
- Monitoring and maintaining computer systems and networks
- Talking staff or clients through a series of actions, either face to face or over the telephone to help set up systems or resolve issues
- Setting up new users' accounts and profiles and dealing with password issues
- · Responding within agreed time limits to call-outs
- Working continuously on a task until completion
- · Rapidly establishing a good working relationship with customers and other professionals, e.g., software developers
- Testing and evaluating new technology
- Conducting electrical safety checks on computer equipment troubleshooting system and network problems and diagnosing and solving hardware or software faults
- Replacing parts as required
- Providing support, including procedural documentation and relevant reports
- Supporting the roll-out of new applications

Shivani Financial Sep 2011 - Sep 2014 (3 years)

I.T Executive/ Webmaster Karachi, Pakistan

Brand development, web site traffic growth, web site UI and advertising revenue. Developed brand strategy and statistics systems.

- 6+ LAMP experience
- Linux Administration
- Apache Administration
- PHP 5 advanced development experience with knowledge of MVC design pattern
- MySQL experience with extensive knowledge of optimizing and normalizing data (when possible) for high availability

Karachi Gymkhana Club Aug 2010 - Jul 2011 (11 months)

### I.T Analyst/ Web Developer

Karachi, Pakistan

Technical support:

- Perform hardware and software maintenance duties
- Troubleshoot and correct hardware/ software computer and network problems
- Assist with the maintenance and operation of approx. 100 workstations
- Assist in computer related duties and timing of our sports events
- Ensure all daily tasks including backups complete successfully
- Offer technical support of telephone system

Ziauudin University Jan 2009 - May 2010 (1.3 years)

I.T Officer Karachi, Pakistan

Computer Systems Maintenance

- · Perform system upgrades as necessary for software and hardware related components as needed
- Perform light administrative duties on network servers
- Monitor backup procedures and perform occasional recoveries to ensure backup integrity
- Assist with contacting vendors and service providers of IT equipment and
- supplies for efficient and effective office operations
- Ensure all daily tasks including backups complete successfully
- Offer technical support of telephone system
- rapidly establish a good working relationship with customers and other professionals, such as software developers test and evaluate new technology
- conduct electrical safety checks on computer equipment.
- maintaining records of software licences
- managing stocks of equipment, consumables and other supplies

Online presence Development, Maintenance and Communications

- Work with Communications division to manage website information to ensure content, style and presentation is appropriate for webbased publishing
- Monitor site traffic, and ensure user accessibility to the site
- Provides analysis and recommendations for Internet, Intranet, and other technical environments



#### **Dissertation Villa (SEO Project)**

Jun 2015 - Present (2.7 years)

Company: Dissertation Villa / Arsalan Ahmed

www.dissertationvilla.com

**Tools**: Search Engine Optimization

#### Responsibilities

- Execute tests, collect and analyze data, identify trends and insights in order to achieve maximum ROI in paid search campaigns
- Track, report, and analyze website analytics and PPC initiatives and campaigns
- Manage campaign expenses, staying on budget, estimating monthly costs and reconciling discrepancies.
- Optimize copy and landing pages for search engine marketing
- Perform ongoing keyword discovery, expansion and optimization
- Research and implement search engine optimization recommendations
- Research and analyze competitor advertising links
- Develop and implement link building strategy
- Work with the development team to ensure SEO best practices are properly implemented on newly developed code
- · Work with editorial and marketing teams to drive SEO in content creation and content programming
- Recommend changes to website architecture, content, linking and other factors to improve SEO positions for target keywords.

#### Reliable Securities. London, UK (Web Developer)

Feb 2013 - Jul 2015 (2.4 years)

Company: Reliable Securities / Muhammad Hammad Hussain

www.reliablesecurities.co.uk

Tools: PHP based website project

CCTV, Camera installation, Alarm systems and other security products provide in London, UK.

I have been working as a Web Developer on contract basis.

#### **Arabian Sea Enterprises Website**

Company: Movenpick Hotels / Rizwan Manai

http://arabiansea.com.pk

**Tools**: WordPress website build from scratch