

Curriculum Vitae

DANISH ALVI

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OBJECTIVE

Hardworking and high-achieving individual seeking exposure to an innovative environment where I can put my dedication and skills to use. Learns quickly and works well in fast-paced, everchanging environments.

PROFILE

Always ready to learn new tasks/skills quickly. Strong and effective organizational, communicational skills.

EDUCATION

Government National College Karachi , 2008 (B.com)

Enrolled in MBA program – Newports Institute of Communication and Economics

EXPERIENCE

Customer Service Representative - Tribe Consulting (April 2020 – Present)

Promoted to Team Leader, Manage floor and Chat Operations - Apex Chat / KSH Solution, 4 years (October 2015 – December 2019)

ISR, Handled live chats for businesses in USA and Canada - Apex Chat / KSH Solution, 2.5 years. (March 2013 to September 2015)

SKILLS

Effective Multi-tasking, Detail-Oriented, Excellent Communication.
Quick Learner, Task Prioritization.
Conflict Resolution.
Customer-Oriented.

I have travelled to many countries including USA due to my father's job in PIA and have worked in Subway (USA) as well.

PERSONAL INFORMATION

Date of Birth : August 09, 1987
Gender : MALE
Marital Status : Married
Nationality : PAKISTANI
Religion : ISLAM