



# ENGR MUHAMMAD HASEEB

(*NETWORK SUPPORT ENGINEER*)

## PERSONAL SUMMARY:

A competent Electrical Engineer with a comprehensive knowledge of computer network, its development, maintenance, of network and there troubleshooting along with that knowledge of GSM and hand on experience in operations and maintenance to provide reliable service with special emphasis on quality of services. I am currently looking for suitable engineering position according to my experience.

## CAREER HISTORY:

### **Banking Automation Company (H.O.B.M Pvt Ltd.)**

(*Network Support Engineer*) **Jan-2017 to Present**

## DUTIES:

- Diagnosed operational issues and recommended solutions for national IP network
- Provide technical support for Computer Hardware (i.e. PCs, Laptops, Printers, Scanners, Mobile devices etc.) and Software (i.e. Windows OS, MS Office suite, MS Internet browsers, end user business applications i.e. Oracle ERP, Temenos Globus and other relevant installed software).
- Manage procurement of IT Equipment in accordance with business plan, main tasks are evaluation of business user requirements
- Keep updated IT equipment store record, reconcile inventory in Fixed Asset Register (Oracle) on periodic basis and take mandatory approvals for distribution of equipment from the store to have region wise and branch wise report and cross column analysis available at all times.
- Work closely with the other IT teams and Information Security teams to maintain Executive IT equipment to highest security standards.
- Collate, prepare and present issues faced during support.
- Installation & configuration of computer hardware operating systems and applications.
- Performing various safety checks on Executive IT equipment.
- Provide day-to-day white glove process and technical support for Senior Executives and their Administrative Assistants.
- Manage schedules and provide after-hours and weekend support when necessary.
- To analyse report and prepare escalations per bank procedures.
- Managed control protocols for LAN / WAN infrastructure
- Implemented, maintained and monitored Network Security.
- Resolved end-user problems and made necessary modifications to the operating system, network software, and/or hardware configurations.

## ACADEMIC QUALIFICATIONS:

**B.Sc:** Electrical Engineering (Telecommunication 4 Years)  
Gomal University Dera Ismail Khan.  
CGPA 3.8/4.0

**HSSc:** FSc(Pre-Engineering)  
Qurtuba College Dera Ismail Khan.  
1st Division

**SSc:** Matric (Science Group)  
FG Model High School Dera Ismail Khan Cantt  
1st Division

**DIT:** Diploma of Information Technology  
(Trade Testing Board Peshawar)  
1st Division

**REFERENCE** – Available on request.

## AREAS OF EXPERTISE

- Troubleshooting
- Network Solutions
- Internal Networks
- Network Infrastructure
- Patch Management

## COMPUTER SKILLS:

### SOFTWARE:

- Ms Office,
- Matlab,
- AutoCAD, Electronic WorkBench
- PSpice, Keil,
- Xilinx, e.t.c

## DEVELOPMENT:

- DSP++
- C++
- HDL
- Assembly
- NS2
- Internet email & other web tools.

## PERSONAL DETAILS

Engr. Muhammad Haseeb  
S/o Shah Jahan Rabbani

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DOB: 15<sup>th</sup> January 1995

## ADDRESS:

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