# Marikha Mehu

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# **Objective**

Detail-oriented professional looking for an internship position in business/data analyst, computer programming and information technology. Actively seeking opportunities in programming, analytics, application development, web development, back-end development, and/or mobile application.

#### **Education**

University of Massachusetts Boston, Boston, MA

05/2024

Bachelor of Science in Management: Information System & Business Analytics

GPA: 3.5

Quincy College, Quincy, MA

08/2022

Bachelor of Science: Natural Science

GPA: 3.88

## **Relevant Coursework**

Introduction to Computers and Computer Systems, Ethic in Computing, Web Fluency, Written Communication & Critical Analysis, Database Management, Database Operations, DBA Chores, Software Project Management, JavaScript, Cloud Computing

#### **Technical Skills**

- **Skills:** Microsoft Office --- (Project, Word, Excel, PowerPoint), JavaScript, SQL, SDLC, HTML Tags, CSS Styling, DevOps, AI, AWS S3, CloudFormation and CloudWatch.
- Web Technologies: MS SQL
- Operating Systems: Mac OS, CRUD SQL Operations, Utility and File Management
- Development Tools: ERP: MRP, WMS, SCM, SOM, and CRM

## **Related Course Projects**

University of Massachusetts Boston, Boston, MA

Basic and Advanced Spreadsheets, Boston, MA

02/2023

SQL Database, Boston, MA

02/2023

- Used a SQL database engine to create a 3-table business database
- Developed a query view that shows the combined content of the three tables to calculate and summarize the data

## Programming, Boston, MA

02/2023

- Utilized Hyper Text Markup Language (HTML5) that displayed some text, an image, and a button in a browser window to create a web page
- Used the JavaScript programming language to replace and resize the image when clicked

## **Additional Work Experience**

Shields MRI Tufts, Boston, MA

01/2023- Present

#### **Patient Care Representative**

- Utilize decision making, analytical and problem-solving skills by solving patient issues
- Managed scheduling between the medical staff delays and coordinate with the patient schedules
- Work in collaboration with technologists/radiologists to ensure proper patient flow
- Communicate processes and information to others with accuracy, efficiency and in a professional manner

Chick-fil-A, Dedham, MA

07/2018-11/2021

**Team Member** 

- Delivered exceptional customer service to over 200 customers a day in a busy work environment
- Trained and supervised new employees in standard operating procedures

## **Additional Skills**

- Languages: Proficient in Haitian Creole
- Computer: Microsoft Office Suite, Google Suite
- 4 years of customer service
- Excellent analytical, problem-solving and decision-making skills
- Strong collaboration skills within organization and outside
- Superb communication skills
- Excellent organizational and attention to detail skills
- Willingness to learn new skills