

# Mark Elrod

UX Designer

## Contact

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Email: melrod8@gmail.com

www.melrod.design

## Education

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BS Mechanical Engineering  
University of Delaware, 2014

Biomechanical Engineering  
minor

Math minor

## Skills

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Invision

Figma

Atom

Adobe Creative Suite

Adobe Technical  
Communication Suite

Microsoft Office Suite

## Relevant Experience

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### Apprentice

May 2019 - Present

#### Bloc Designer Track

- Learned industry best practices and design process standards with a focus on UX Research, Visual Design, and Front-end development.
- Created and deployed projects while learning new tools and frameworks by collaborating several hours every week with senior product designers.

### Technical Writer

Jan 2015 - May 2019

#### Technical Writers, Inc.

- Edited 20+ user manuals to reflect updates to Agilent's style guide.
- Wrote user manuals detailing proper usage of Agilent mass spectrometers and gas chromatographs.
- Updated and added features to instruments' on-board help.

## Projects

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### Highlight

Designed a cloud storage website for gamers to create, upload, and share their favorite files.

<https://bit.ly/3ds4k65>

### National Instruments MyHeart

Designed a plug-and-play module to help teach students about the functionality of the heart.