# Listing of User Stories for Msc Project Feedback-To-Feedback

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| **ID** | **Stakeholder** | **User Story/Requirement** | **Importance** | **Category** |
|  | Affiliating Supersede WPs | We want a working API and a corresponding documentation | High | General |
|  | Supersede Project | We want the FTF solution to be integrated in our tools environment | High | General |
|  | Norbert, Melanie, Ronnie (advisors) | We want the WP objectives to be fulfilled. | High | General |
|  | End User | I want to use FTF within the main application of the company I am registered at. | High | General |
|  | End User | I want to be able to set following settings in the tool:   * publish my feedback * publish my feedback anonymously | Medium | General |
|  | End User | Per feedback sent I want to set:   * ~~whether it should be visible on my overview~~ * Frequency of status reports | Medium | General |
|  | End User | I want to get a visualization of number of updated activities of my feedbacks on the corresponding tab | High | Tab ‘My Feedbacks’ |
|  | End User | I want to get an overview of my feedbacks showing following information:   * # likes * # dislikes * # new developer messages * # new comments from other users * information regarding privacy of the feedback * Text preview * Date * Status * Summary of updates for public feedbacks   + # updated likes   + # updated dislikes   + # updated comments | High | Tab ‘My Feedbacks’ |
|  | End User | By clicking on a feedback entry, I want to access following additional information / functionalities:   * feedback in detail as it was sent to the company (including the attachments) * see and reply to message from the developer * edit settings * comments posted by other users / reply to them | High | Tab ‘My Feedbacks’ |
|  | End User | I want to adjust the settings of my feedback with options to   * change feedback channel * set visibility of feedback   *Constraint*: once a feedback is public this cannot be undone   * stop receiving notifications | High | Tab ‘My Feedbacks’ |
|  | End User | I want to enforce the conversation with the company with the following restrictions:   * it should be related to the feedback I sent * it is possible to start a conversation without previous contact of the company | High | Tab ‘My Feedbacks’ |
|  | End User | I want a notification once a feedback from the company is available | High | Tab ‘My Feedbacks’ |
|  | End User | I want to see an avatar picture of the developer communicating with me | High | Tab ‘My Feedbacks’ |
|  | End User | I want to get a visualization of number of updated activities in the feedback forum on the corresponding tab | High | Tab ‘Feedback Forum’ |
|  | End User | I want to get an overview of public feedbacks from the community showing following information:   * # likes * # dislikes * # new comments * Text preview * Date * Status | High | Tab ‘Feedback Forum’ |
|  | End User | By clicking on a feedback entry I want to access following additional information / functionalities:   * User comments (text, date, user) * # dislikes (add dislike) * Add comment from my side * Delete/Undo comments * get a detail view of the feedback along with the initial attachements | High | Tab ‘Feedback Forum’ |
|  | End User | I want to define the settings for the feedback forum by changing the sorting of the displayed threads according to   * my feedbacks/commented feedbacks first * latest entries first * best rated first | Medium | Tab ‘Feedback Forum’ |
|  | End User | I want to define if my username should be visible to other users for   * my own feedback in the feedback forum * my comments in the feedback forum | High | Tab ‘Feedback Forum’ |
|  | End User | I want to see a summarized visualization upon login to user account of   * # updates in the feedback forum * # updates of my own feedbacks | Medium | Feedback account icon |
|  | End User | On selection of the number of updates of my own feedbacks I want to be directed to the tab “My Feedback” | Medium | Feedback account icon |
|  | End User | On selection of the number of updates in the feedback forum I want to be directed to the tab “Feedback Forum” | Medium | Feedback account icon |
|  | Company | I want to get a FTF solution that fits my existing design and is connected to my tools with easy integration. | Medium / Low | General |
| 1. ­­­ | Company | I want the user to be notified after a certain time period being inactive | High | General |
|  | Company | On first sign up in the tool I want the user be notified with an email about the new FTW tool including its most important functionalities (short walkthrough) | Medium | General |
|  | Company | I want to prevent the community to user avatar pictures in comments. Only names or anonymity should be indicated. | High | Tab ‘Feedback Forum’ |
|  | Company | I want be able to merge feedbacks for the same topics | Medium | Tab ‘Feedback Forum’ |
|  | Company | I want to delete or ban inappropriate comments and feedbacks that contain the following information:   * insults, usage of inappropriate language * insults, spam, adverts or feedbacks that could damage company name and popularity * comments not complying with company policy | High | Tab ‘Feedback Forum’ |
|  | Company | I want to be able to block/stop conversation in a feedback thread:   * Thread only visible * No comment adding provided anymore | High | Tab ‘Feedback Forum’ |
|  | Company | I want to prevent people from adding attachments (audio, files, images etc.) to comments. Only the attachments belonging to the initiating feedback of a thread should be visible.   * Constraint: it should be possible to remove inappropriate or unnecessary attachment | High | Tab ‘Feedback Forum’ |
|  | Company | I want to control the threads in order to be able to   * Close a thread once a feature is implemented/planned/rejected * Close a thread if no further information a needed to proceed with integrating/evaluating feedback | Medium | Tab ‘Feedback Forum’ |
|  | Company | I want to promote the feedback forum by advertising feedbacks with   * Highest rating * Highest # comments * Latest feedback entry in forum | Medium | Tab ‘My Feedbacks’ |
|  | Company | I want to evaluate a feedback before it is published in the feedback forum   * User is informed that feedback has not been published in forum yet * Feedback is visible under my Feedbacks * Feedback is only visible for me in Feedback Forum with note that this is not publicly visible yet | Medium | Tab ‘Feedback Forum’ |
|  | Company | I want to promote the feedback forum by sending a newsletter   * Automatically triggered when user is inactive for more than 2 weeks * Promotes a summary of recent activities in the forum | Medium | Email Account |