Henrique Medina Mello

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SUMMARY

Computer Science student at Arizona State University, minoring in Business, with experience in programming, web development, and public speaking. Interested in the information technology field with a focus on security, and looking for an opportunity to strengthen both my technology and customer service skills.

WORK EXPERIENCE

Amazon Business (Amazon, Inc.), SDE Intern   Summer 2020
- Designed and developed a new tool for Amazon Business' B2B selling experience, creating a smoother and more efficient buying/selling experience for consumers and suppliers alike.
- Learned to design flexible, scalable systems and accommodate the desires of multiple stakeholders while balancing requirements and technical feasibility.

ASU KE Research Technology Support, Student Worker IV   Oct 2018 - Present
- Responsible for assisting customers with computer and multimedia presentation technology, imaging computers and remotely installing software, and demonstrating new and emerging technologies to users.
- Learned to communicate effectively with a diverse customer base via telephone, in person, and in writing.

EDUCATION

Master of Computer Science - Arizona State University   December 2021

Bachelor of Science in Computer Science (Cybersecurity) - Arizona State University   December 2020
- Minor in Business   GPA 3.92

SKILLS

Computer Skills: Programming: C, C++, Java, Kotlin, Python, SQL, HTML, CSS, React, ServiceNow
AWS: Lambda, Code Pipelines, Fargate, SQS, PrivateLinks
Language Skills: Fluent in English, Portuguese, and Spanish

ACADEMIC PROJECTS & EXPERIENCES

Banner Health Patient Event Reporting   Sprint 2020-Fall 2020
- Over the course of a year, participated in a team effort to redevelop Banner Health's patient event reporting system and port it to their ServiceNow instance.
- Worked directly with various members of Banner's IT group and became acquainted with Agile processes and methodologies, as well as with web development for the ServiceNow platform.

Counter-Terrorism Studies in Israel   Summer 2018
- Spent two weeks in Israel learning about how the country prevents attacks against its people and how some of these techniques can be applied both to national security and everyday interactions.
- Gained a better understanding of how one's background and experiences impacts their personality and decisions, and how to recognize ill-intended behavior.

VOLUNTEER WORK

Graduate Fulton Ambassadors - President   Fall 2017 - Present
- Managed communications between the executive board, members of the organization, and the public.
- Introduced guests to the engineering program at Arizona State University, and gave them campus tours.
- Visited high schools around the country to recruit students to the university.
- Strengthened public speaking skills and made connections with other like-minded engineers.

MEMBERSHIPS

- Grand Challenge Scholars Program   May 2017 - Present