

# Mackenzie Hughes

Cell: 803-800-6583 | Email: [kenhughes925@gmail.com](mailto:kenhughes925@gmail.com) | [LinkedIn.com/mackenzie-hughes](https://www.linkedin.com/in/mackenzie-hughes)

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## Education

### University of South Carolina – Columbia, S.C.

May 2026

- *Bachelor of Science in Computer Information Systems*
- Minor in Business Information Management
- Cumulative GPA: 4.0

### Midlands Technical College – Columbia, S.C.

May 2024

- *Bachelor of Science in Computer Information Systems*
- Cumulative GPA: 3.89, President's List (Fall 2023), Dean's List (Spring 2024)

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## Skills

- **Programming Experience:** Java, Python HTML, CSS, UNIX/LINUX, Git, Visual Studio Code, Eclipse
- **Software Applications:** Microsoft Suite (Excel, Word, Access, PowerPoint), Adobe Photoshop, Lightroom
- **Languages:** English

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## Work Experience

### Wescott Acres Pet Resort - Irmo, S.C.

July 2021 – Present

#### *Customer Service Representative*

- Manage booking reservations and check-in/check-out processes for pet boarding, grooming, and daycare services, maintaining high accuracy and attention to detail.
- Deliver exceptional customer service by efficiently handling inquiries and resolving issues, ensuring a positive experience for pet owners.
- Collaborate with a team of pet care specialists to coordinate daily operations, enhancing overall efficiency and customer satisfaction.

### Darla Moore School of Business – Columbia, S.C.

Fall 2024

#### *Teaching Assistant*

- Assist in delivering course content for Principles of Management, facilitating discussions and clarifying complex concepts to enhance student understanding.
- Conduct weekly office hours and tutoring sessions to address individual student queries and reinforce learning in a supportive environment.

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## Personal Projects

- Designed and managed product design website for course (<https://mmhughes2.github.io/>)

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## Extracurricular Activities

### National Society of Black Engineers (NSBE) – Club Member

August 2024 – Present

- Collaborate with fellow members on community outreach initiatives and educational programs aimed at promoting STEM education among underrepresented groups.
- Actively participate in NSBE chapter meetings and workshops, focusing on professional development and networking opportunities within the engineering sector.

### Service Carolina – Event Committee Member

August 2024 – Present

- Collaborate with team members to design event themes, schedule activities, and manage logistics, ensuring events run smoothly and meet organizational goals.
- Coordinate and plan community service events in partnership with local organizations in Columbia, SC, enhancing community engagement and support.