

Name:- Manav mistry

1] What are the objectives of good listeners?

→ eyecontact, focus, Question-Answering,

2] How do you establish Trust and Rapport?

→ Through our body language and eye-contact

→ discuss on Particular topic.

3] How do you use tone of voice effectively?

→ Soft speak

→ Maintain speed of speech

→ Maintain gap between two sentences

→ if don't speak proper word pronunciation that don't speak

4] How do you share feedback effectively?

→ Share the feedback via catchi word

→ Bold the character that shows more information

→ By asking question